

What We've Learned: Peer to Peer Lodging

Periscope Broadcast Series

February 2016

Airbnb removes New York igloo charging \$200 a night

But snow house was 'very well constructed'

By Rich McCormick on January 26, 2016 03:49 am Email



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Report Says Airbnb Fudged Data To Hide Illegal Hosts

Martha C. White Friday, 12 Feb 2016 | 3:29 PM ET

MBC NEWS





Waldo Swiegers | Bloomberg | Getty Images

Airbnb is just a cool Internet place where regular people rent out their extra rooms to make some cash on the side, right?

Well, a new report by an activist claims that lodging platform Airbnb manipulated the numbers it released about its New York City hosts to hide how the site is being exploited by commercial landlords acting as "illegal hosts."

The report by Inside Airbnb alleges that the sharing-economy poster child purged problematic listings ahead of its public release of New York City listing data on November 17 of last year.

Read more from NBC:

Art Institute of Chicago rents replica of Van Gogh painting on Airbnb Take a tour inside the world's most popular Airbnb rental Emerson student lands in hot water for offering dorm room on Airbnb



Cooling ahead for high-end San Fran real

Co-authors Murray Cox and Tom Slee wrote that before November 1, property hosts with multiple listings made up about 19 percent of the market, but that number fell to 10 percent in the few weeks

immediately before Airbnb













What 'Game of Thrones' Dr. Ron Paul: "Crisis

Unregulated Business: An Analysis of the Other Side of Airbnb **JANUARY 2016**

From Air Mattresses to



Key Findings

Two overlapping groups of operators, multiple-unit operators and full-time operators, are a growing percentage of total Airbnb hosts and are generating a disproportionate share of the company's revenue in major U.S. cities.

Multi-Unit Hosts

There is an explosion of multi-unit operators, defined as hosts renting out two or more units. We found this to be an issue in all 12 of the cities we analyzed, which also represent the largest cities in the country.





\$1.3 billion Revenue

Multiple-unit operators (2+ units) account for nearly 40% of the revenue on Airbnb;

That translates to over \$500 million dollars of the \$1.3 billion in revenues Airbnb generated from whole units in the 12 cities studied between September 2014 and September 2015.

Full-Time Hosts

A growing number of hosts are using the Airbnb platform to operate an unregulated, full-time business. Nearly 30 percent of Airbnb revenue is derived from this group of full-time hosts. They are becoming bigger and more prominent.



2,675 full-time operators

(renting 360+ days per year) recorded **\$378,173,374 in** revenue, or a very high average of \$142,331 per host during the time period studied.



The growth in Airbnb hosts

accelerated over the summer months and remained steady, indicating a considerable longterm trend if left unchecked and unregulated.



The cities with the largest number of full-time operators include:

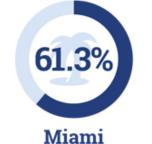
East Coast New York and Miami West Coast Los Angeles and San Francisco

By The Numbers



24% of the revenue (\$116,427,278)

was derived from full-time hosts who made up 3% of operators



61.3% of the revenue (\$77,694,157)

was derived from full-time hosts who made up 7.3% of operators



Los Angeles 31.2% of the revenue

(\$86,254,017)

was derived from full-time hosts who made up 4% of operators

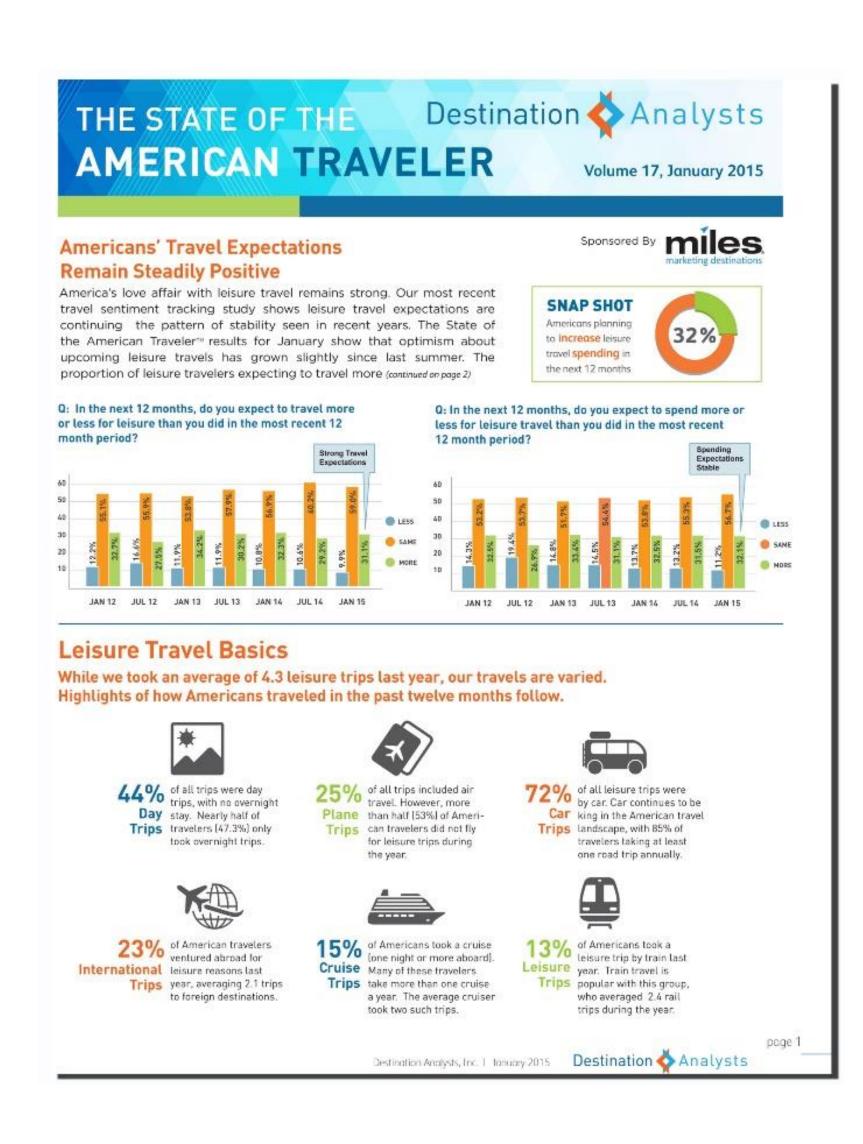


San Francisco 22.4% of the revenue

(\$43,559,557)

was derived from full-time hosts who made up 2.9% of operators

The State of the American Traveler

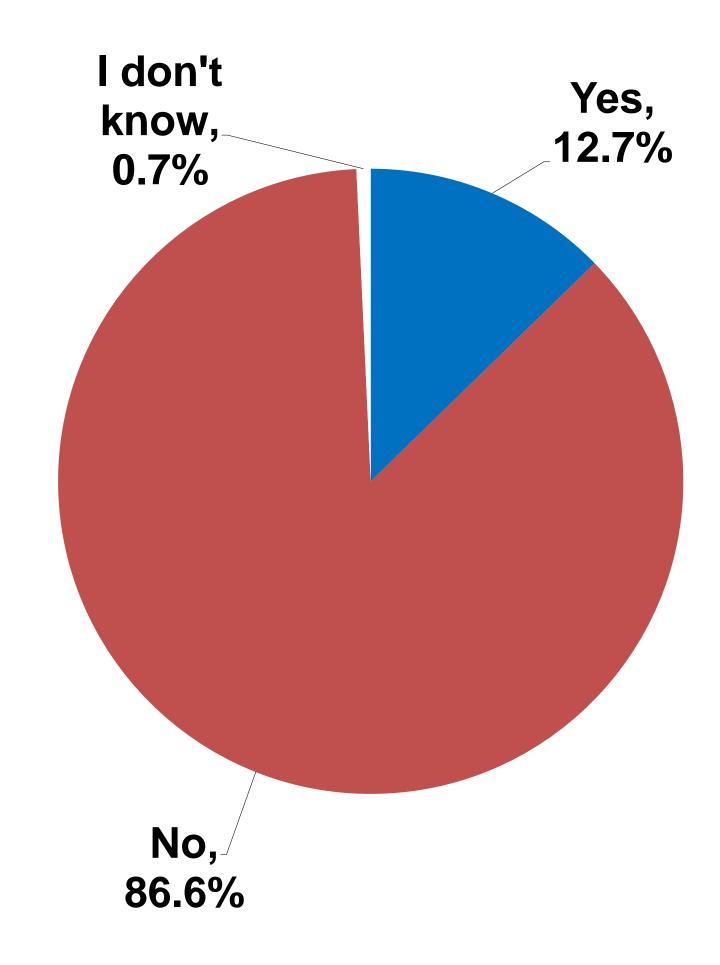


- Online survey conducted bi-annually since 2006
- Survey invitation sent to a nationally representative sample of US adults
- Total sample of 2,000+ American leisure travelers
- Examines traveler sentiment, motivations
 & behaviors
- January 2016

In the past 12 months, have you used any PEER-TO-PEER LODGING WEBSITE (e.g., AirBnB, VRBO, etc.) to book any leisure accommodations?



Use of Peer-to-Peer Lodging (past 12 months)

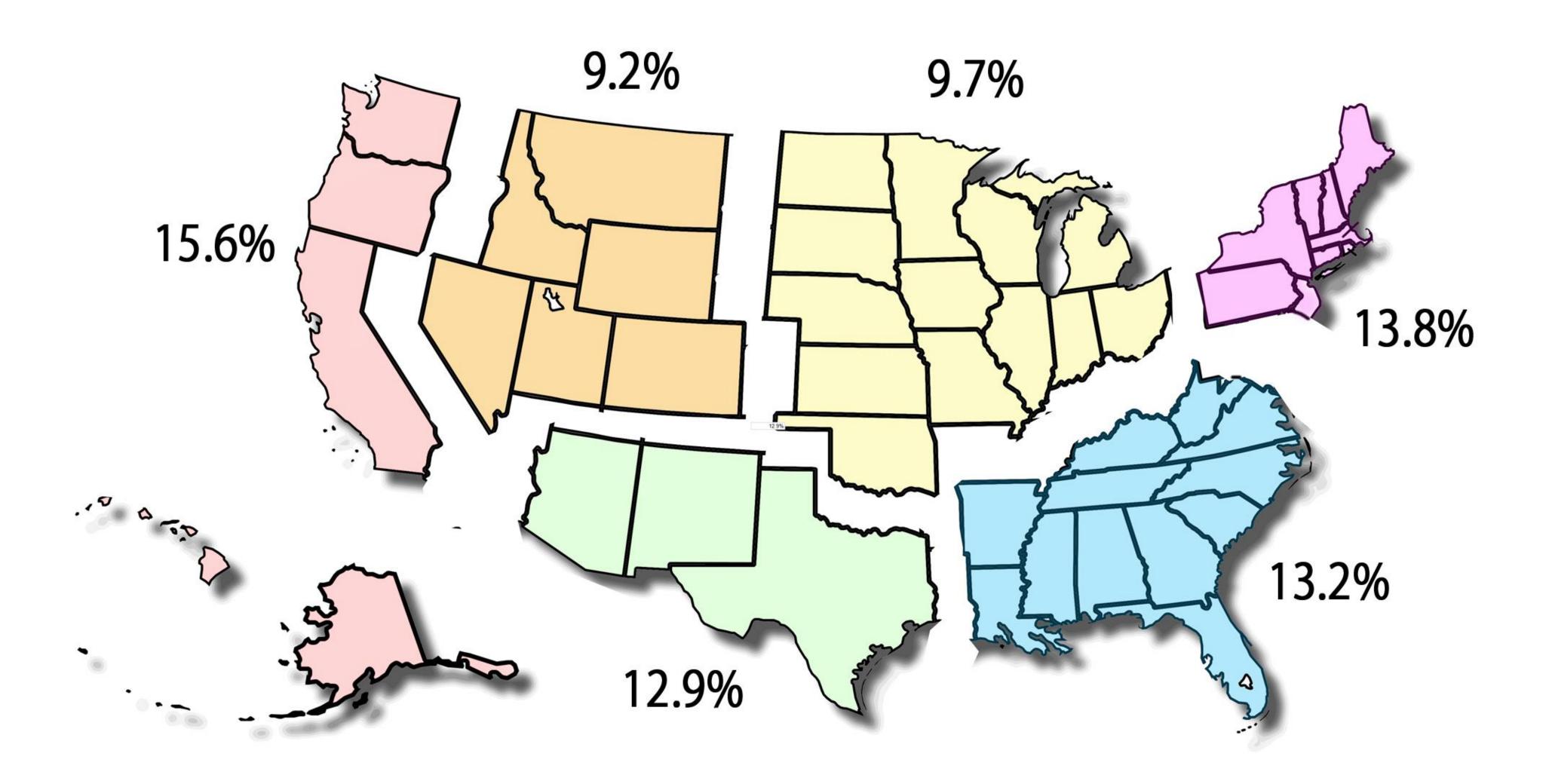


Percent of American Leisure Travelers

Question: In the past 12 months, have you used any PEER-TO-PEER LODGING WEBSITE (e.g., AirBnB, VRBO, etc.) to book any leisure accommodations?

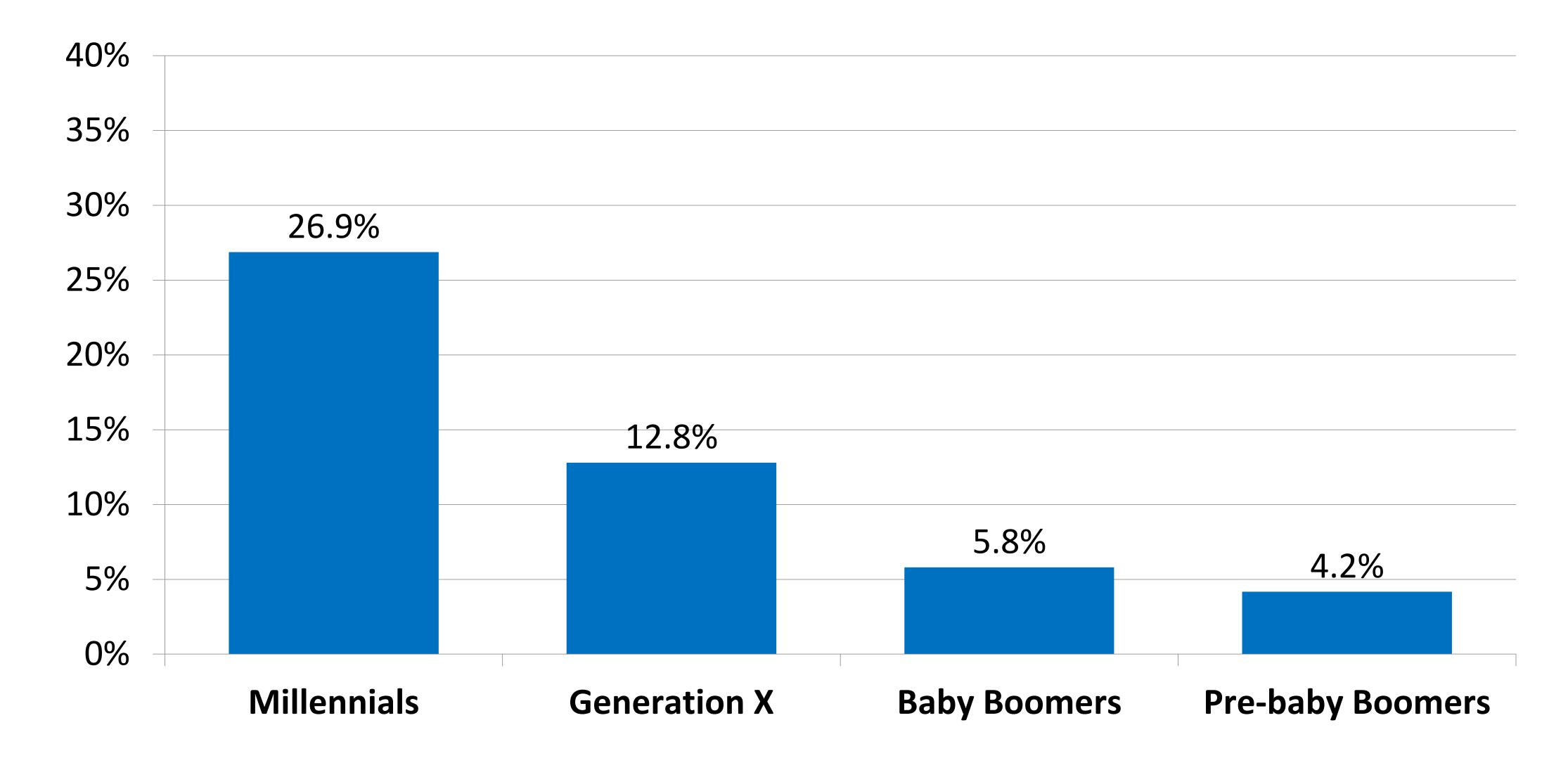


Use of Peer-to-Peer Lodging (past 12 months)





Use of Peer-to-Peer Lodging (past 12 months)

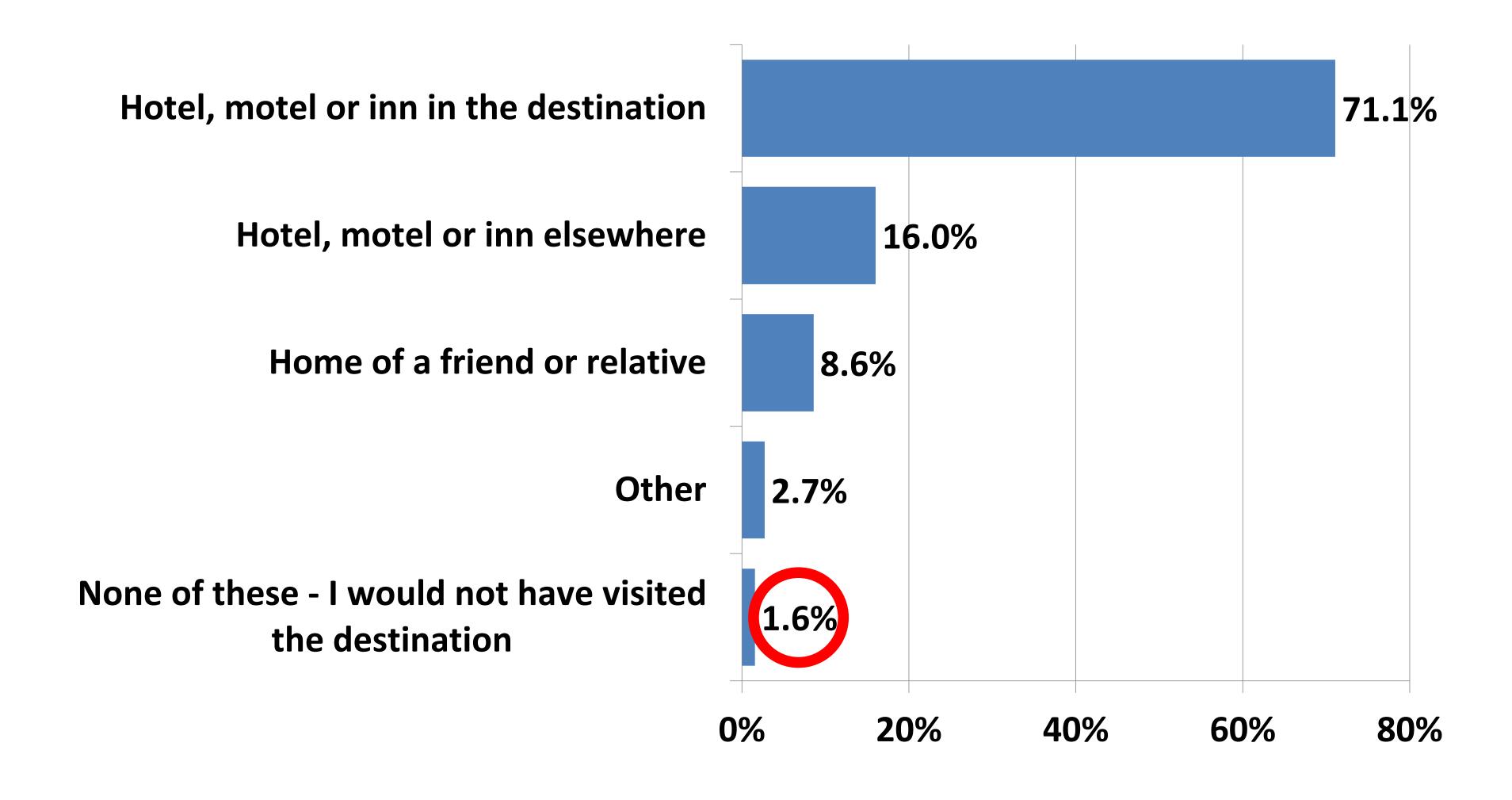




Please think about the MOST RECENT DESTINATION where you stayed in a peer-to-peer lodging property.

Now imagine that this peer-topeer lodging was <u>not available</u> in the destination. In this case, where would you have most likely stayed?



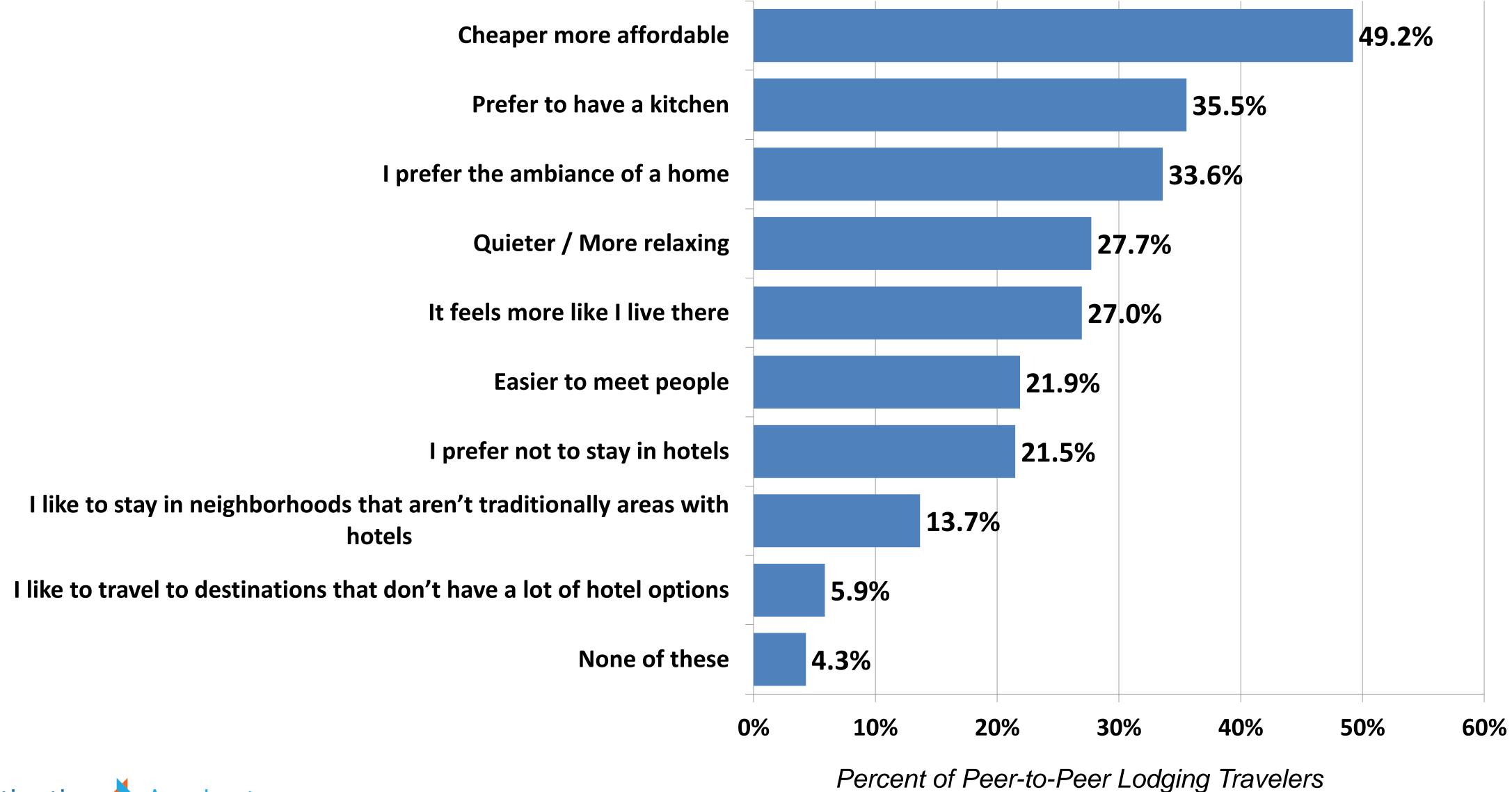




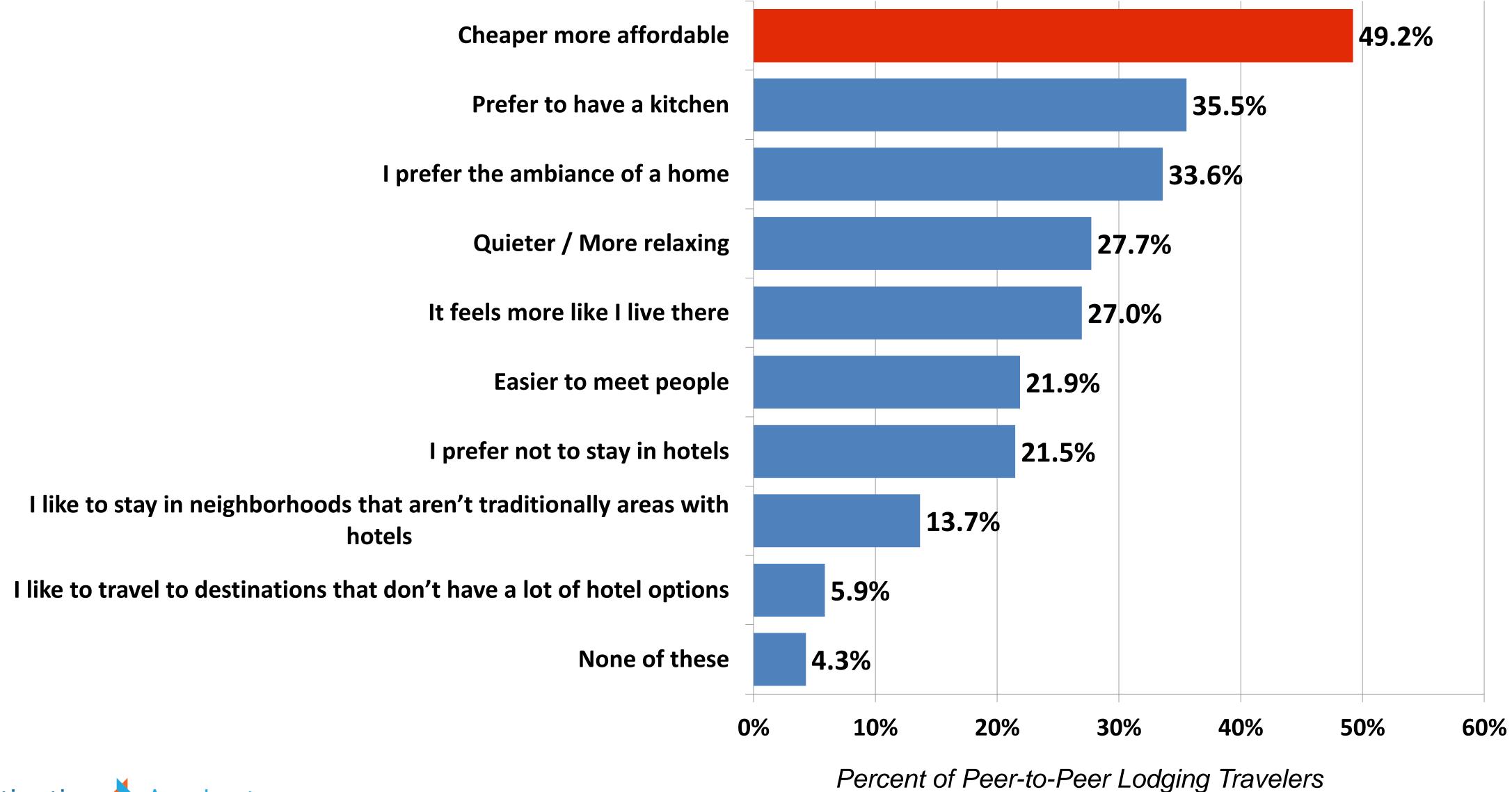




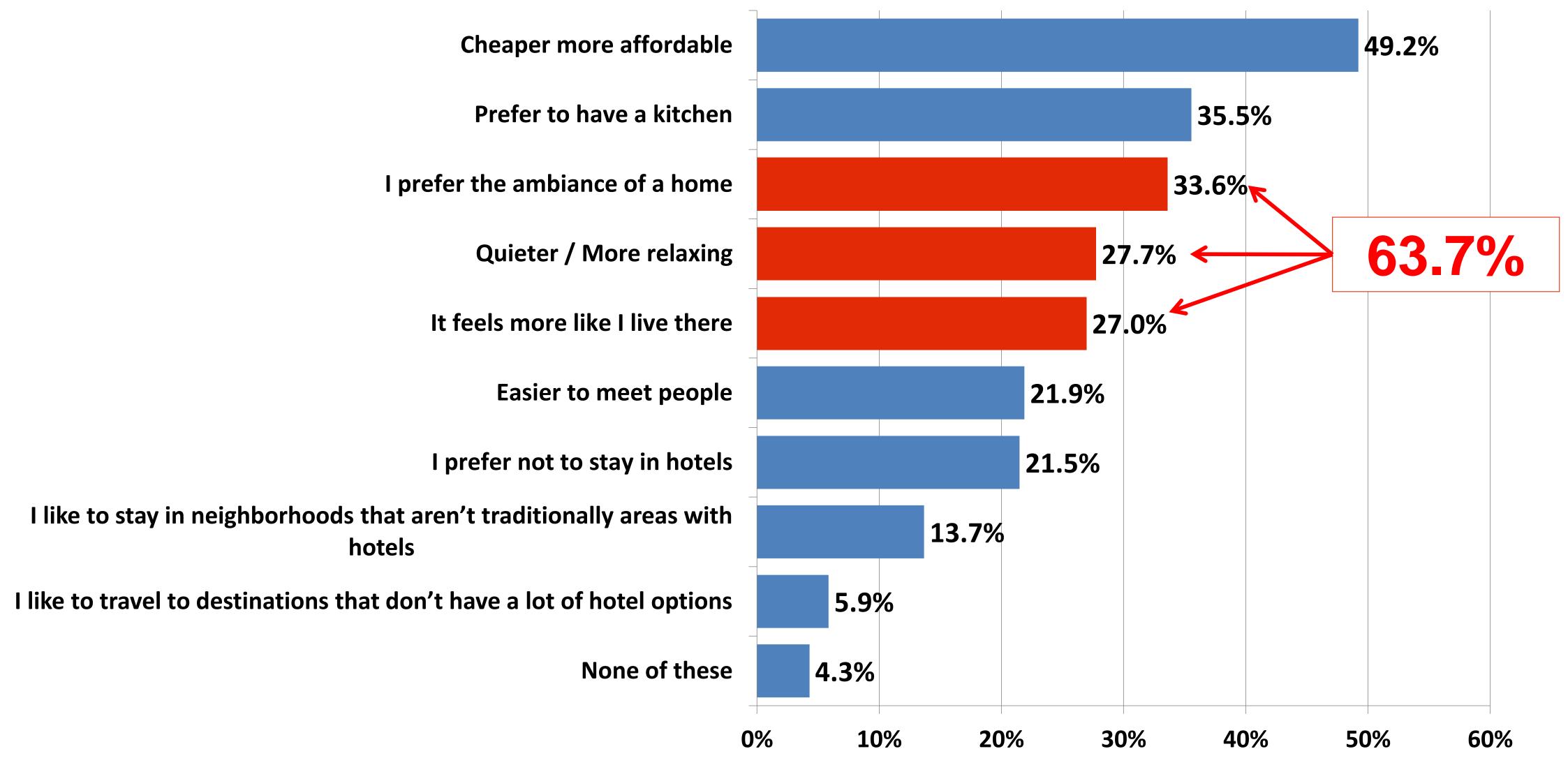
Why do you use peer-to-peer lodging properties?













Percent of Peer-to-Peer Lodging Travelers





Slides available at:

www.destinationanalysts.com/periscope