# CORONAVIRUS TRAVEL SENTIMENT INDEX REPORT

Presentation of Findings September 28<sup>th</sup>, 2020

Destination Analysts



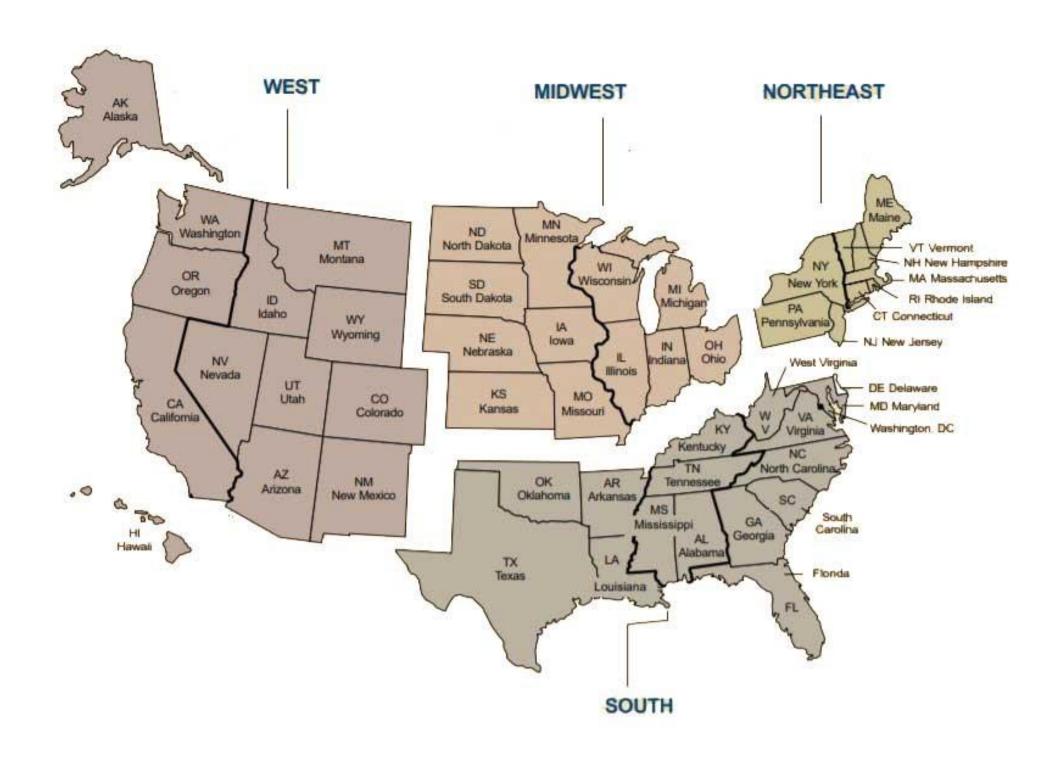
# Webinar recording available on our website: DestinationAnalysts.com/covid-webinars Destination Analysts



# RESEARCH OVERVIEW & METHODOLOGY

- Weekly tracking survey of a representative sample of adult American travelers in each of four U.S. regions
- Designed to track traveler sentiment and generate insights into when tourism businesses can expect demand to return and from whom
- Week 29 data (fielded September 25<sup>th</sup>-27<sup>th</sup>) will be presented today
- 1,200+ fully completed surveys collected each wave
- Confidence interval of +/- 2.8%
- Data is weighted to reflect the actual population of each region

#### U.S.Regions



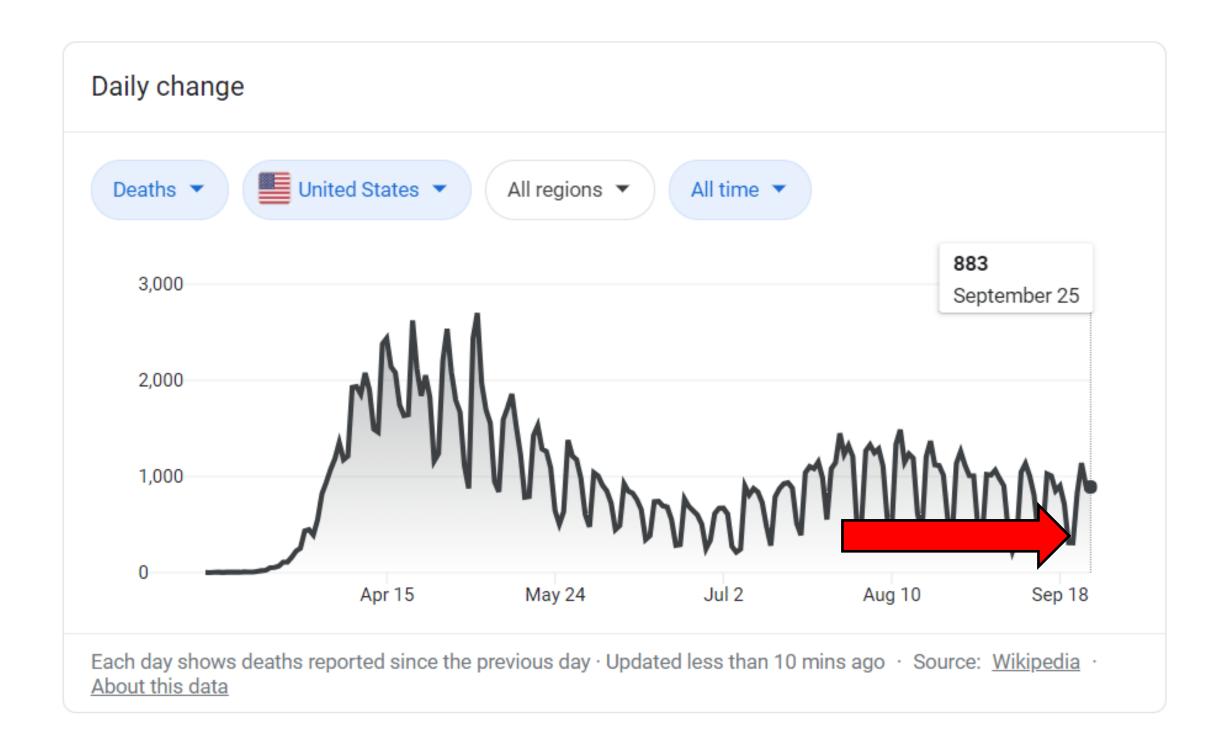




Cases 7.08M +54,536



potier	Cases↓	Deaths
California	806K +4,062	15,542 +144
Texas	763K +3,265	15,697 +50
Florida	699K +2,847	1 <b>4,021</b> +120
New York	<b>459K</b> +909	<b>32,713</b> +12
Georgia	296K +1,755	<b>6,717</b> +50



#### HEALTH NEWS SEPTEMBER 27, 2020 / 2:55 PM / UPDATED 17 HOURS AGO

# Positive COVID-19 test rates top 25% in some U.S. Midwest states

By Lisa Shumaker 3 MIN READ f

(Reuters) - The number of tests coming back positive for COVID-19 is topping 25% in several states in the U.S. Midwest as cases and hospitalizations also surge in the region, according to a Reuters analysis.

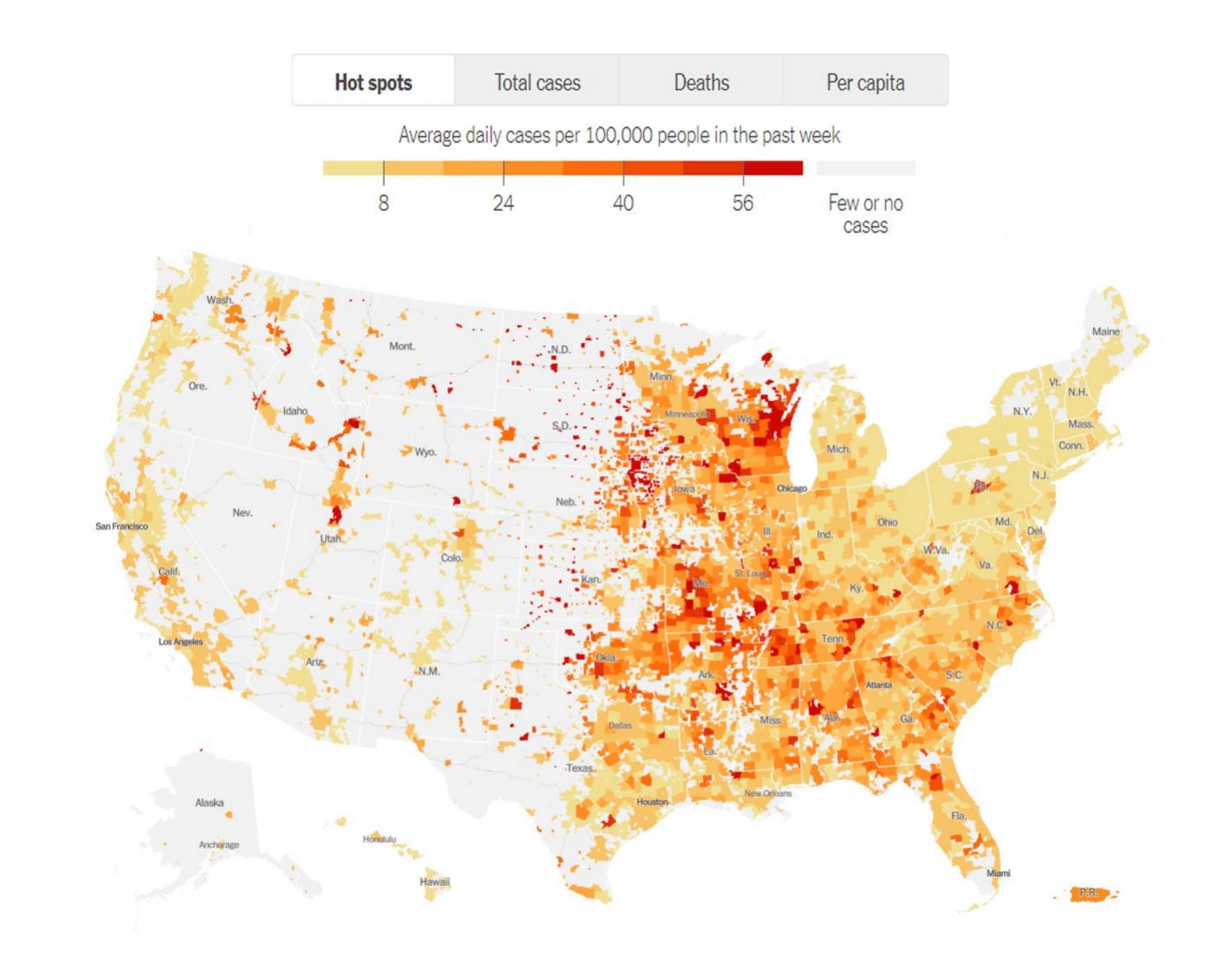


North Dakota's positive test rate has averaged 30% over the past seven days compared with 6% the prior week. The positivity rate has risen to 26% in South Dakota, up from 17% the previous week, according to the analysis using testing data from The COVID Tracking Project.

Minnesota and Montana are averaging 7% of tests coming back positive, but Montana's positivity rate rose on Sunday to 20%, according to the analysis.

The World Health Organization considers rates above 5% concerning because it suggests there are more cases in the community that have not yet been uncovered.

Several states such as New York, Massachusetts, Vermont and Maine have positive test rates of less than 1%.



# Experts project autumn surge in coronavirus cases, with a peak after Election Day



Autumn light illuminates a corner in D.C. in October 2019. Infectious-disease experts are warning of a cold-weather surge in coronavirus cases. (Matt McClain/The Washington Post)

#### By Joel Achenbach and Rachel Weiner

September 5, 2020 at 6:00 a.m. PDT

#### PLEASE NOTE

The Washington Post is providing this important information about the coronavirus for free. For more, sign up for our daily Coronavirus Updates newsletter where all stories are free to read. To support this work, please subscribe to the Post.

Infectious-disease experts are warning of a potential cold-weather surge of <u>coronavirus</u> cases — a long-feared "second wave" of infections and deaths, possibly at a catastrophic scale. It could begin well before Election Day, Nov. 3, although researchers assume the crest would come weeks later, closer to when fall gives way to winter.

An <u>autumn surge</u> in covid-19, the disease caused by the novel coronavirus, would not be an October surprise: It has been hypothesized since early in the pandemic because of the patterns of other respiratory viruses.

"My feeling is that there is a wave coming, and it's not so much whether it's coming but how big is it going to be," said Eili Klein, an epidemiologist at Johns Hopkins University School of Medicine.

The pandemic is already a <u>dominant campaign issue</u>, and it's not clear that even a spike in deaths would apply much torque to the presidential race. Outbreaks in some states could also bring pressure further down the ballot and conceivably affect turnout if there is so much community spread that voters who



# Experts are warning of a coming surge of Covid-19 cases in US

By Christina Maxouris and Nicole Chavez, CNN

Updated 4:17 PM ET, Sat September 26, 2020



proces

(CNN) — The US could see an explosion of Covid-19 cases as fall and winter set in, one expert says, joining a chorus of health officials who have warned about the challenges of the coming months.

Two things will likely help drive that expected winter surge, according to Dr. Chris Murray, director of the University of Washington's Institute for Health Metrics and Evaluation (IHME).



Related Article: Covid-19 vaccinations could start in November or December, Fauci says "First, as case counts have come down in some states, we tend to see that people become less careful, they tend to have more contact," he said. "But then the most important effect is the seasonality of the virus, that people go indoors, transmission happens more."

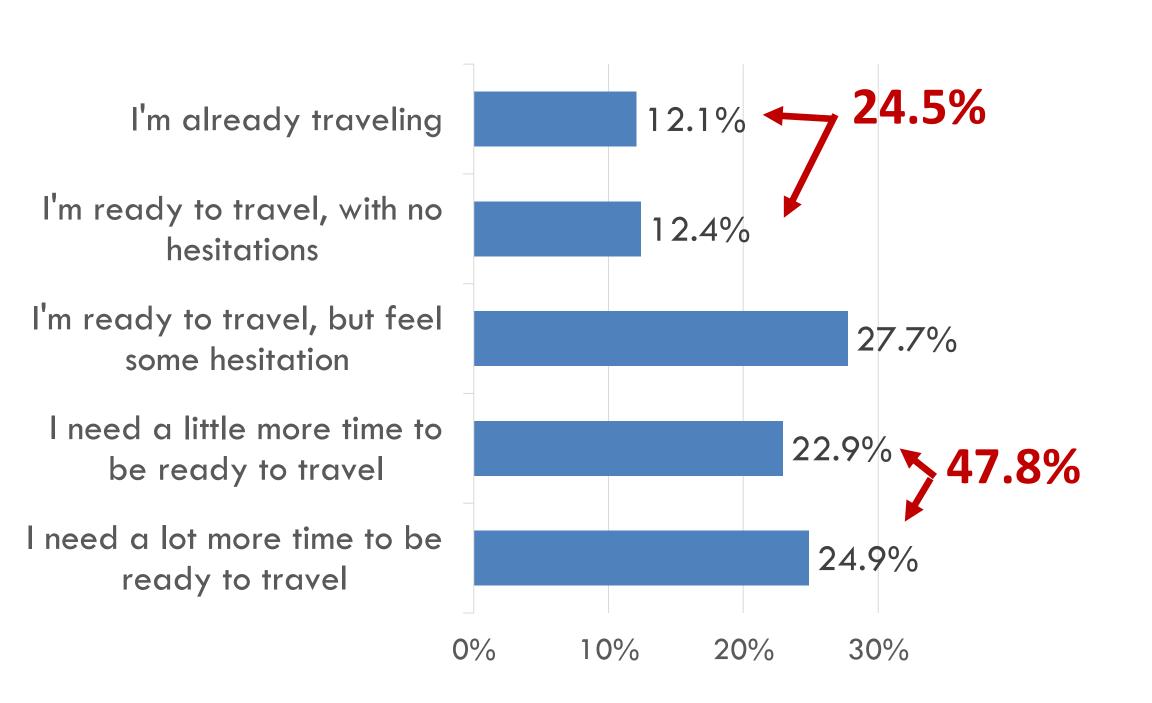
The IHME model indicates that the country is currently seeing about 765 daily deaths from Covid-19, but that number could jump to 3,000 daily deaths by late December.

More than 204,000 Americans have already died from the virus since the start of the pandemic and more than 7 million have been infected, according to Johns Hopkins University. At least 24 states are now reporting a rise in new cases compared to the previous week, mostly across the US heartland and Midwest, according to data from Johns Hopkins.

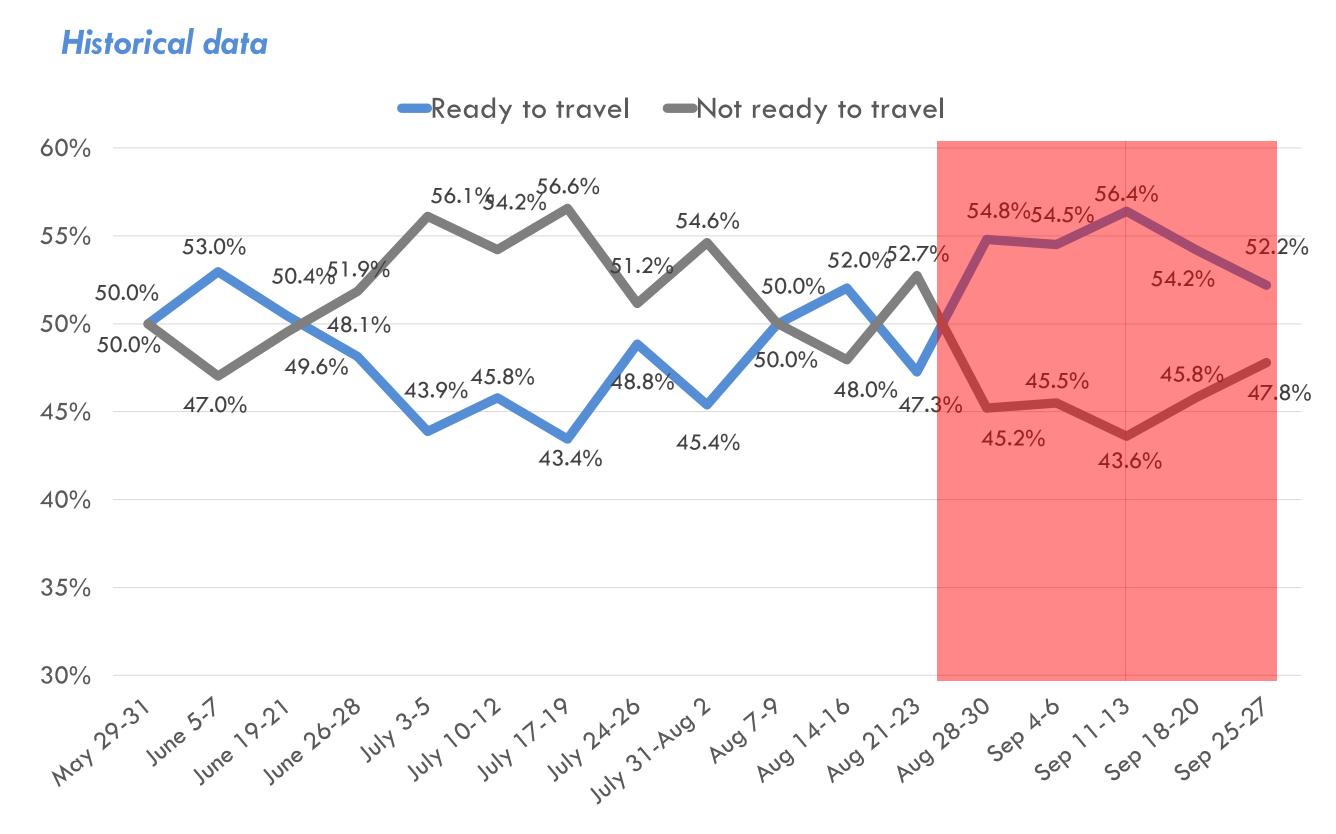


## TRAVEL STATE-OF-MIND

Question: When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)



(Base: Waves 12-13 and 15-29. All respondents, 1,257, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)



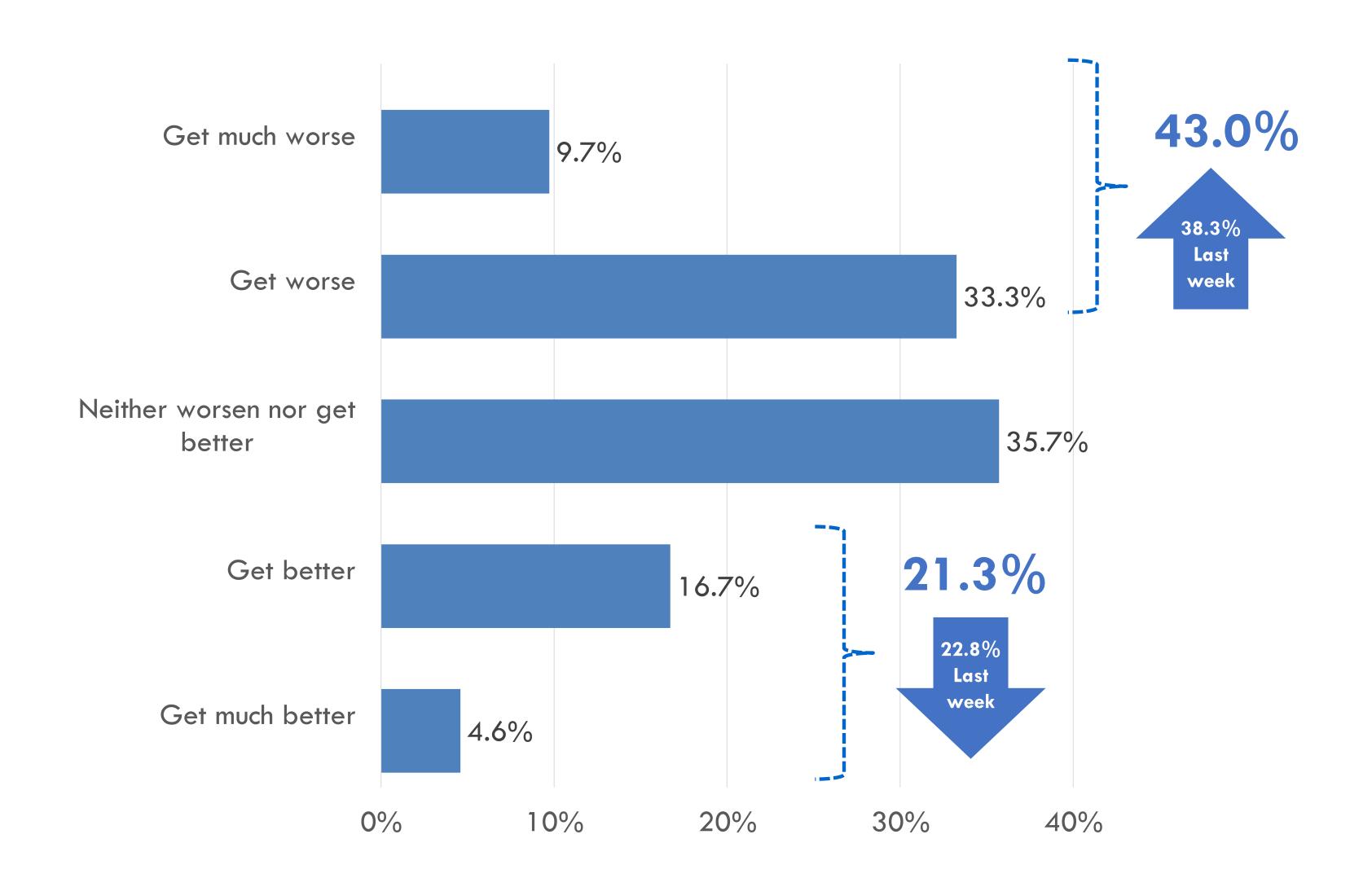


### EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK

Question: In the NEXT
MONTH, how (if at all) do you
expect the severity of
the coronavirus situation in the
United States to change? (Select
one)

In the next month the coronavirus situation will \_\_\_\_\_

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



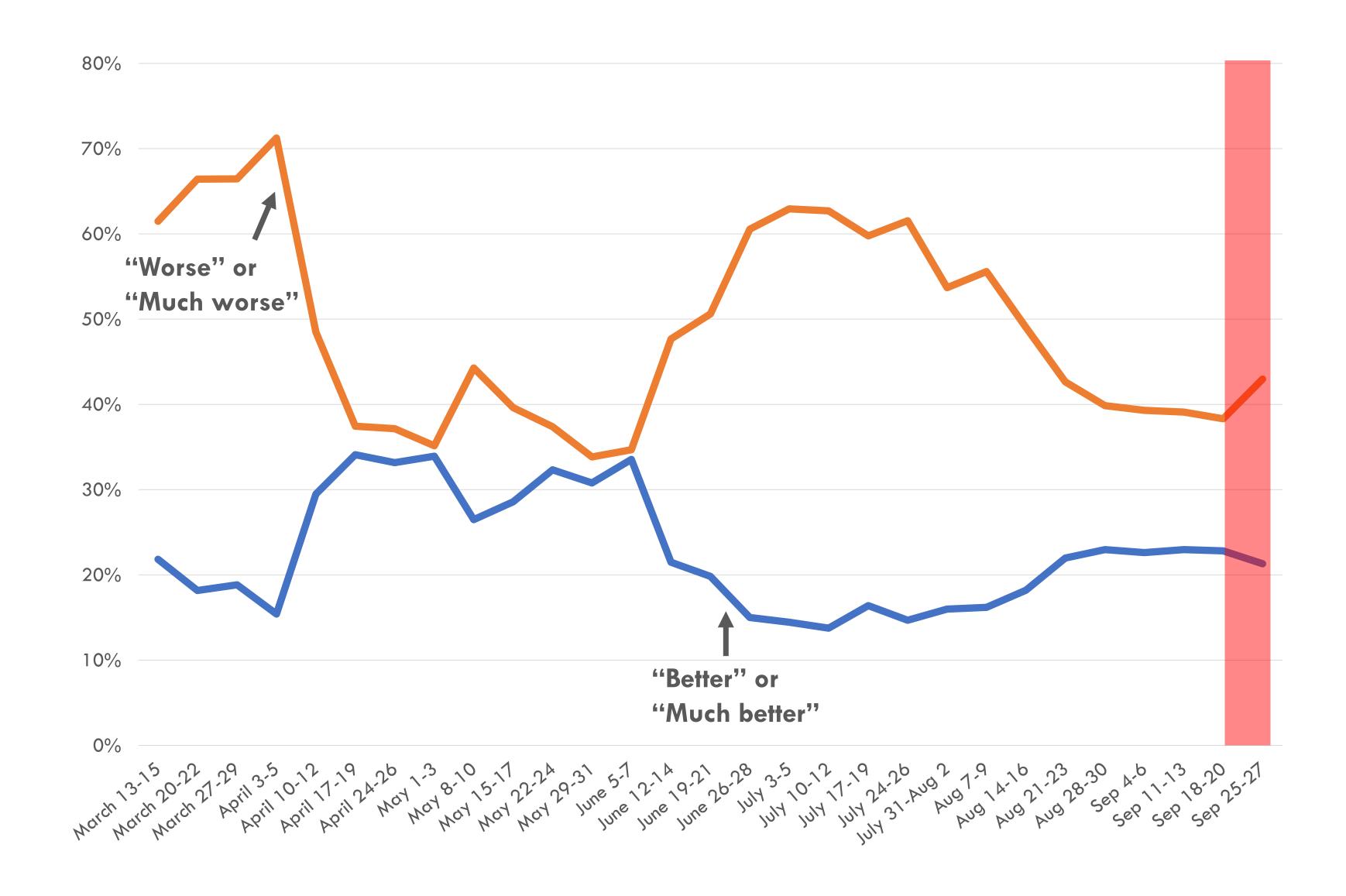


# EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK (WAVES 1-29)

Question: In the NEXT
MONTH, how (if at all) do you
expect the severity of
the coronavirus situation in the
United States to change?

In the next month the coronavirus situation will

(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

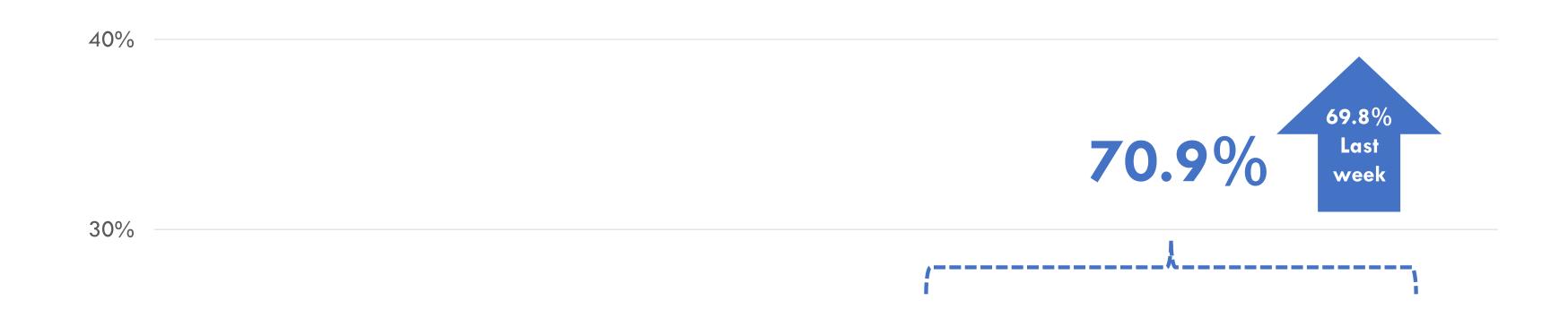


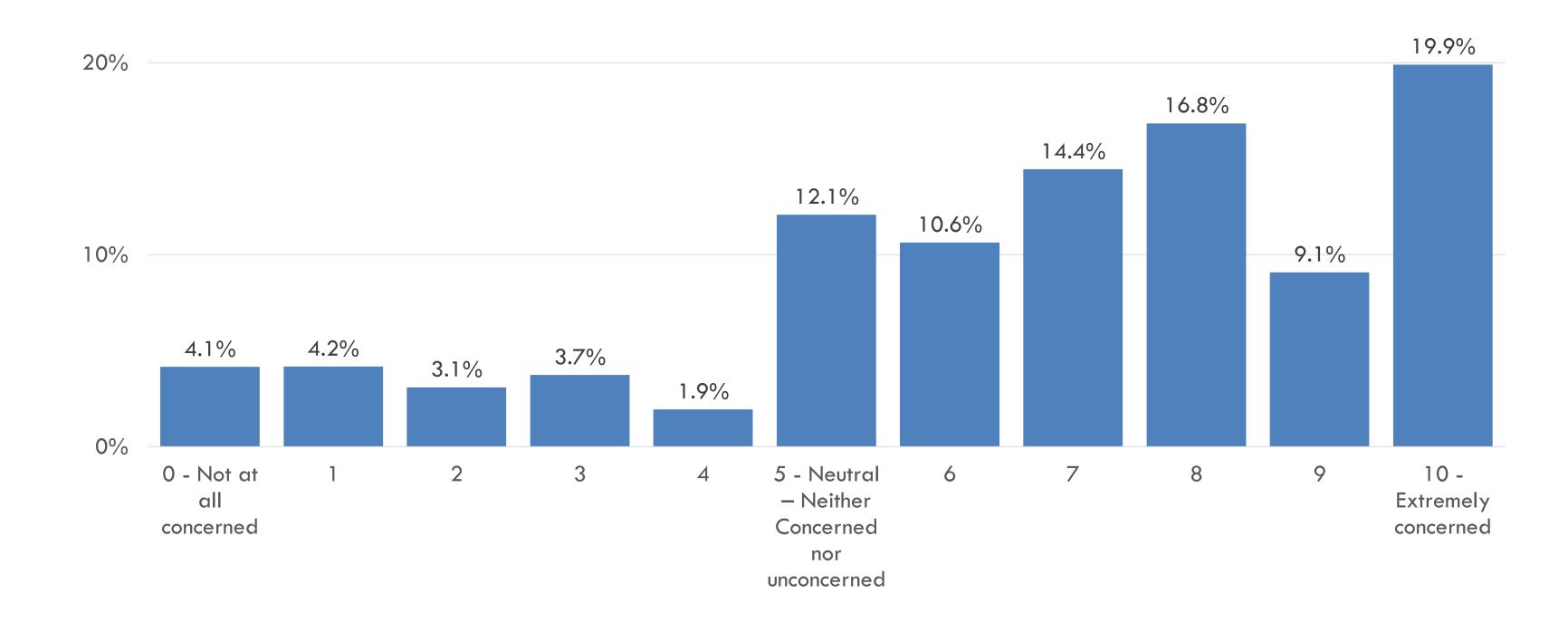


# PERSONAL HEALTH CONCERNS

Question: Thinking about the current coronavirus situation, in general, HOW CONCERNED ARE YOU PERSONALLY about contracting the virus? (Please answer using the scale below)

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)





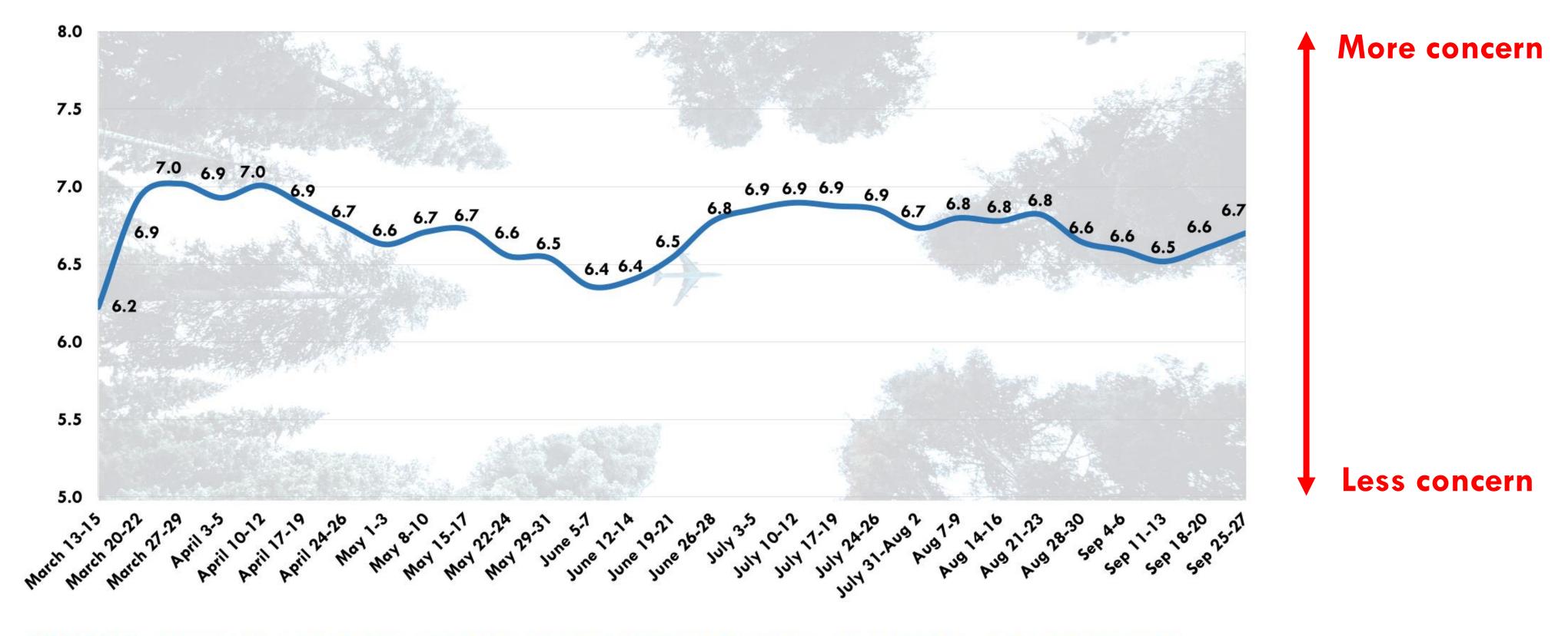


#### PERSONAL HEALTH CONCERNS

#### MARCH - SEPTEMBER



CONCERNED ABOUT PERSONAL HEALTH (AVERAGE SCORE ON AN 11-POINT SCALE)



QUESTION: THINKING ABOUT THE CURRENT CORONAVIRUS SITUATION, IN GENERAL, HOW CONCERNED ARE YOU PERSONALLY ABOUT CONTRACTING THE VIRUS?

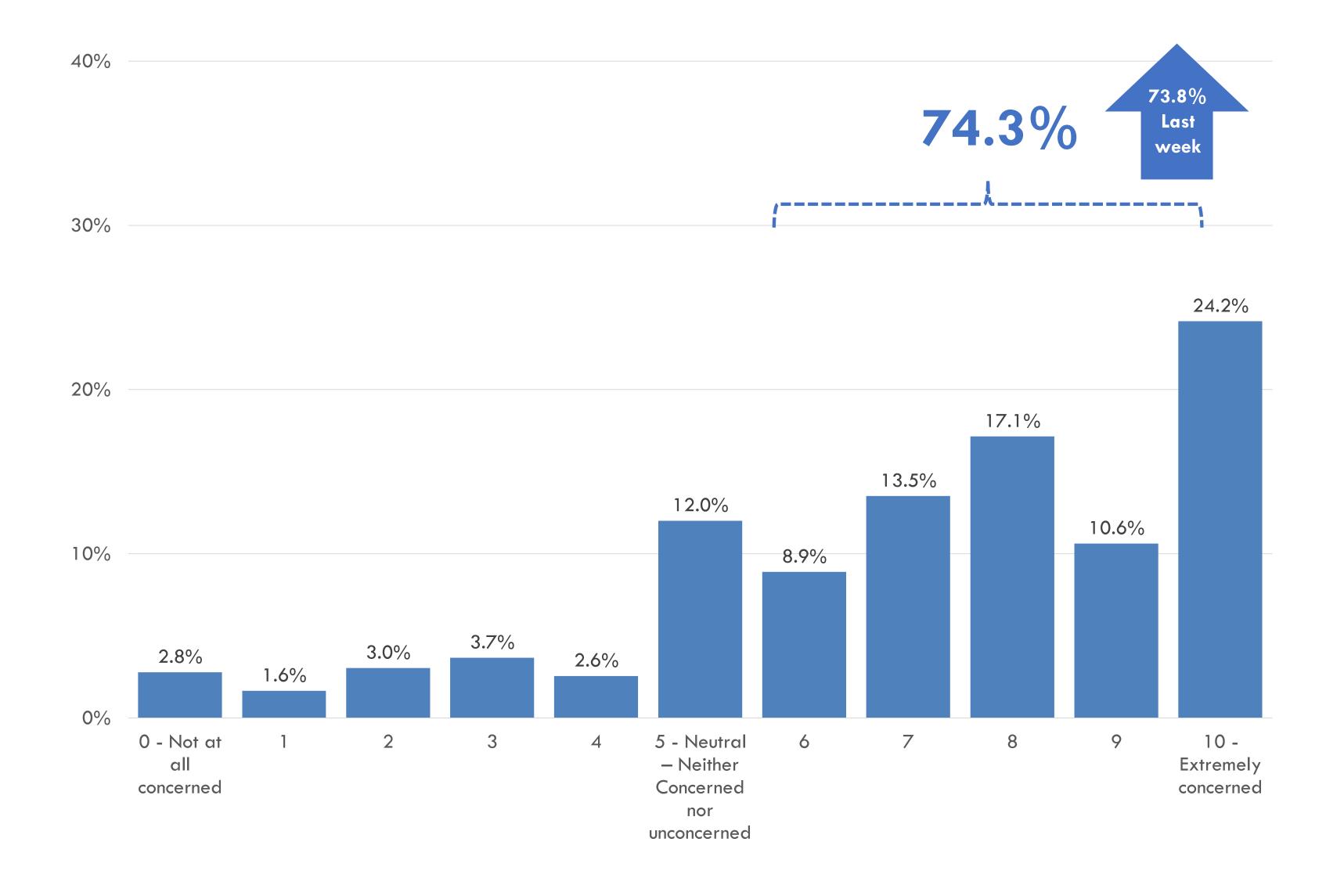
(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)



# HEALTH CONCERNS (FAMILY & FRIENDS)

Question: Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)

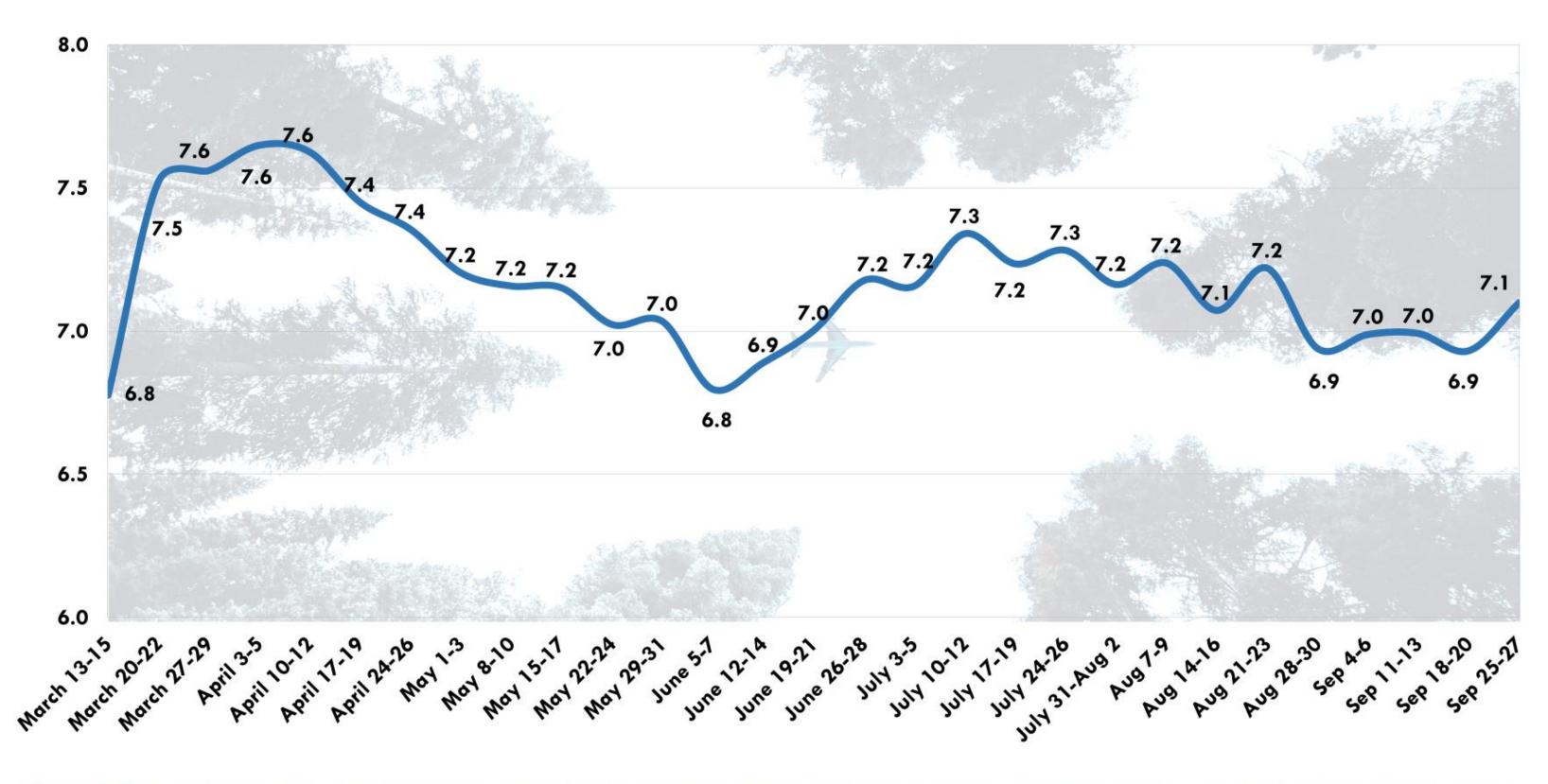




#### HEALTH CONCERNS (FAMILY & FRIENDS)

#### MARCH - SEPTEMBER





QUESTION: THINKING ABOUT THE CURRENT CORONAVIRUS SITUATION, IN GENERAL, HOW CONCERNED ARE YOU ABOUT YOUR FRIENDS OR FAMILY CONTRACTING THE VIRUS?

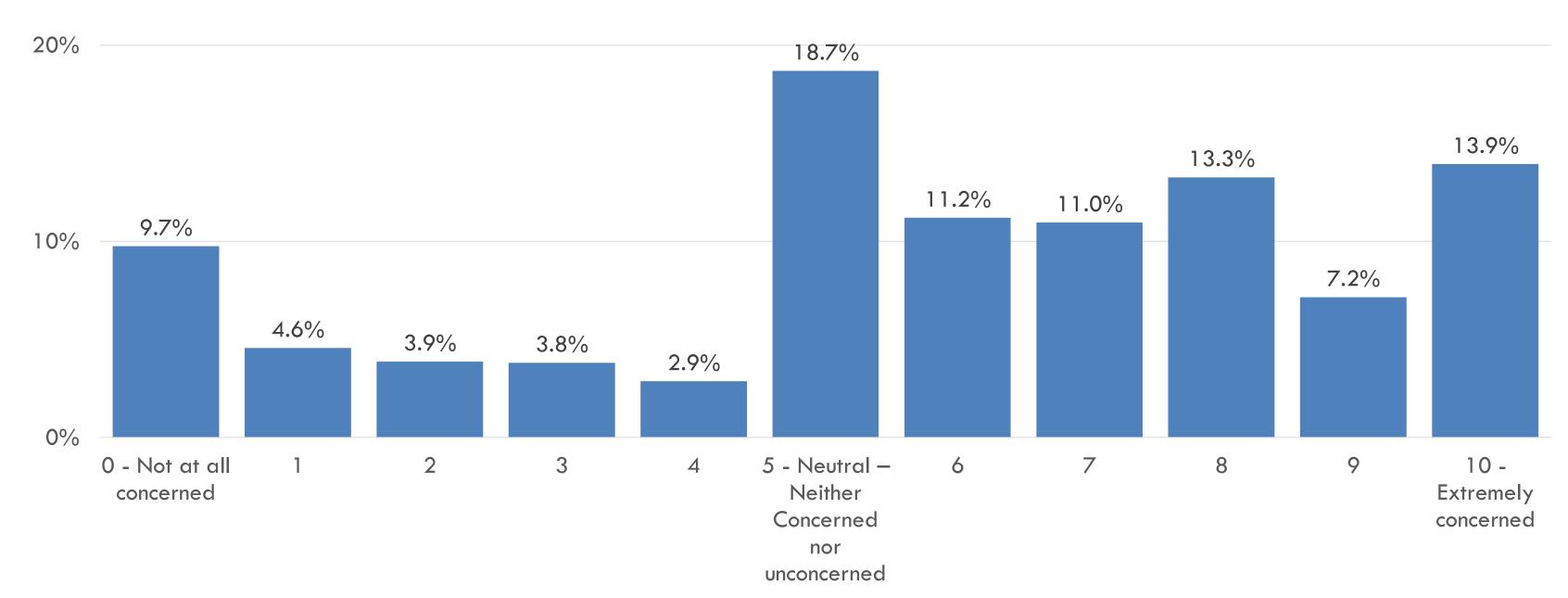


# CONCERNS ABOUT PERSONAL FINANCES

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your PERSONAL FINANCES? (Please answer using the scale below)

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)





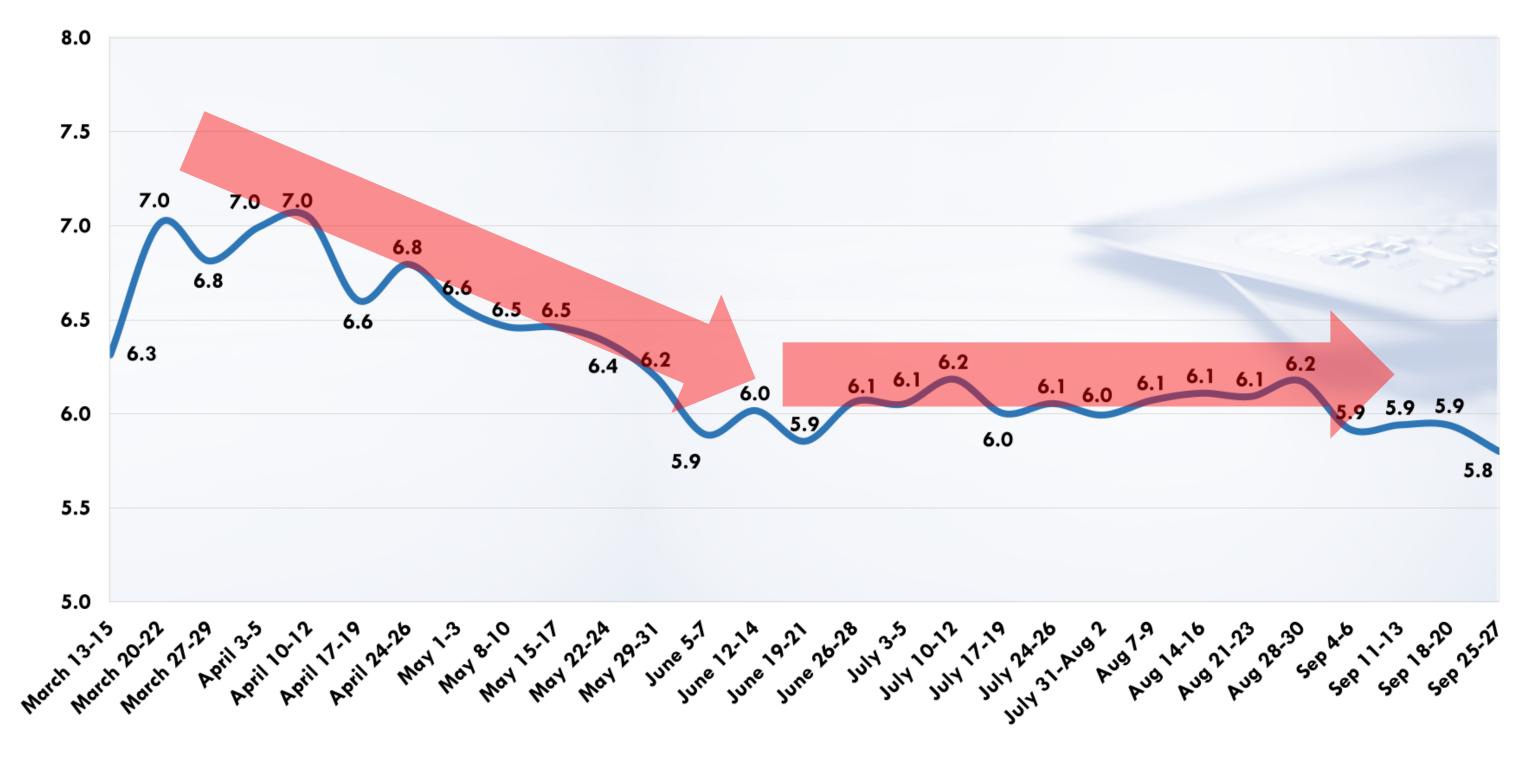


#### CONCERNS ABOUT PERSONAL FINANCES

#### MARCH - SEPTEMBER



CONCERNED ABOUT PERSONAL FINANCES (AVERAGE SCORE ON AN 11-POINT SCALE)



QUESTION: THINKING ABOUT THE CURRENT CORONAVIRUS SITUATION, HOW CONCERNED ARE YOU ABOUT THE IMPACT IT MAY HAVE ON YOUR PERSONAL FINANCES?

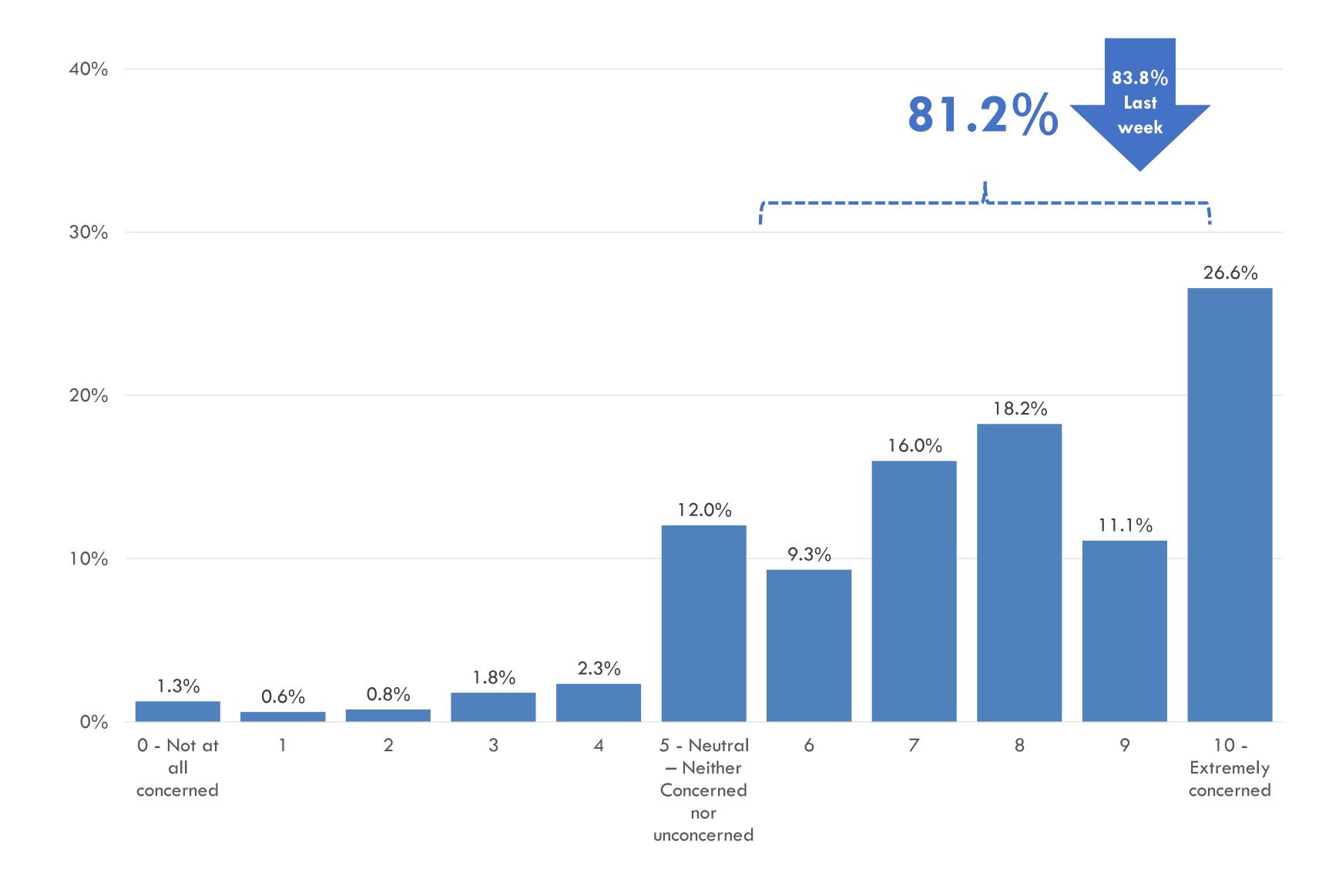
(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)



# CONCERNS ABOUT NATIONAL ECONOMY

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)





#### CONCERNS ABOUT NATIONAL ECONOMY

#### MARCH - SEPTEMBER



CONCERNED ABOUT NATIONAL ECONOMY (AVERAGE SCORE ON AN 11-POINT SCALE)



QUESTION: THINKING ABOUT THE CURRENT CORONAVIRUS SITUATION, HOW CONCERNED ARE YOU ABOUT THE IMPACT IT MAY HAVE ON THE NATIONAL ECONOMY?

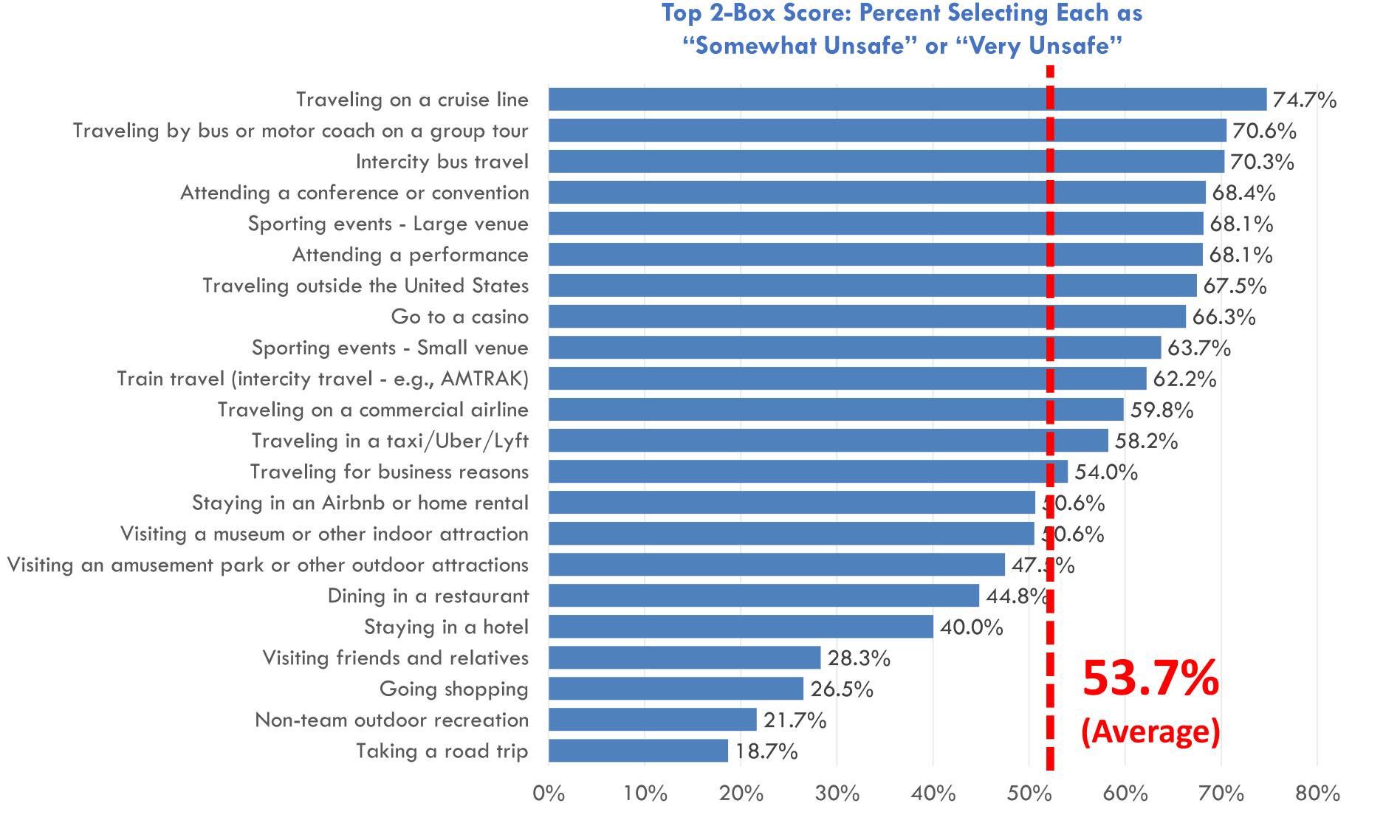


# PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVE 29)

Question: At this moment, how safe would you feel doing each type of travel activity?

(Base: Wave 29 data. All respondents, 1,205 completed surveys.

Data collected Sep 25-27, 2020)



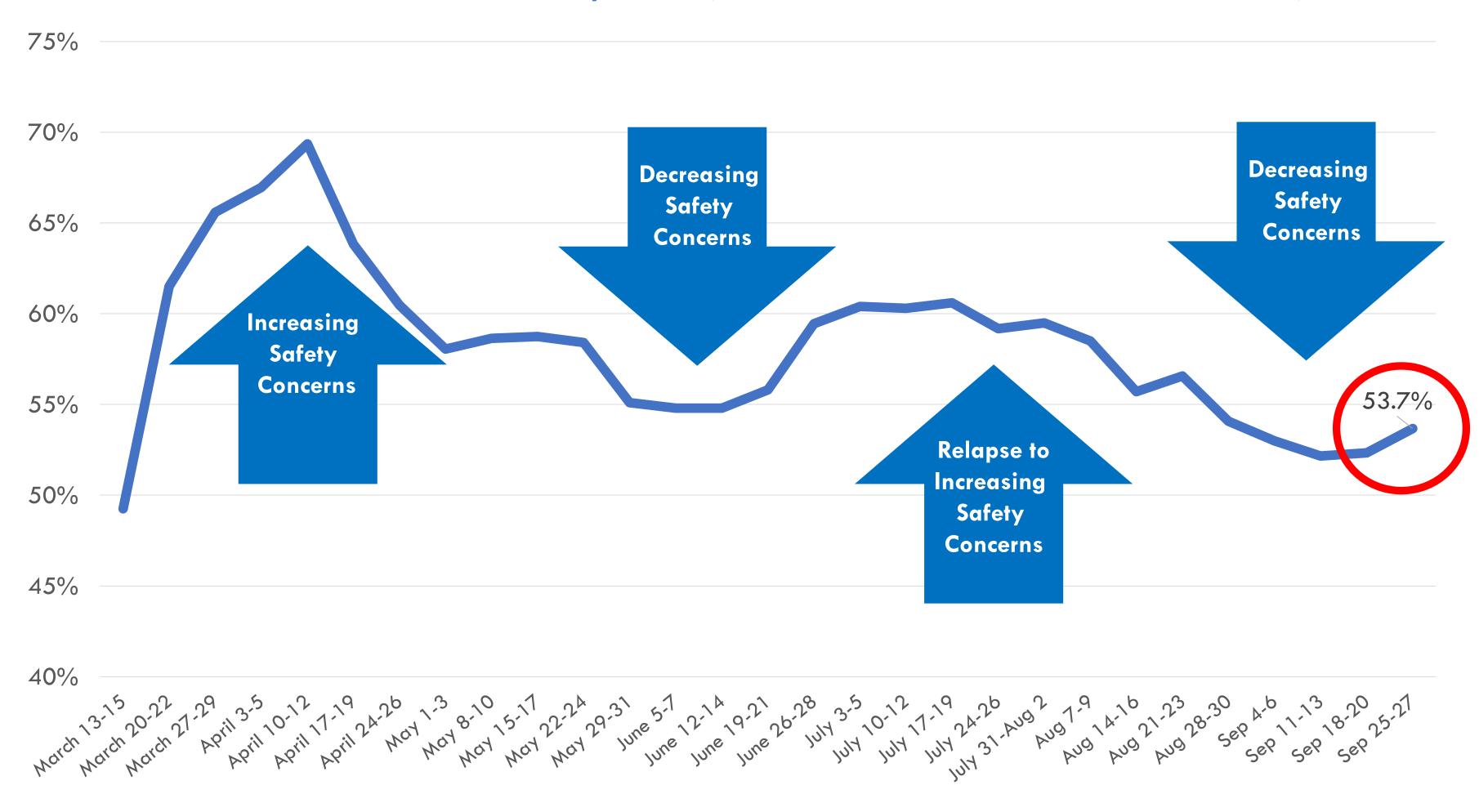


# PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVES 1-29 COMPARISON)

# Question: At this moment, how safe would you feel doing each type of travel activity?

(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

#### % Somewhat unsafe or Very unsafe (AVERAGE SCORE FOR ALL ACTIVITES TESTED)



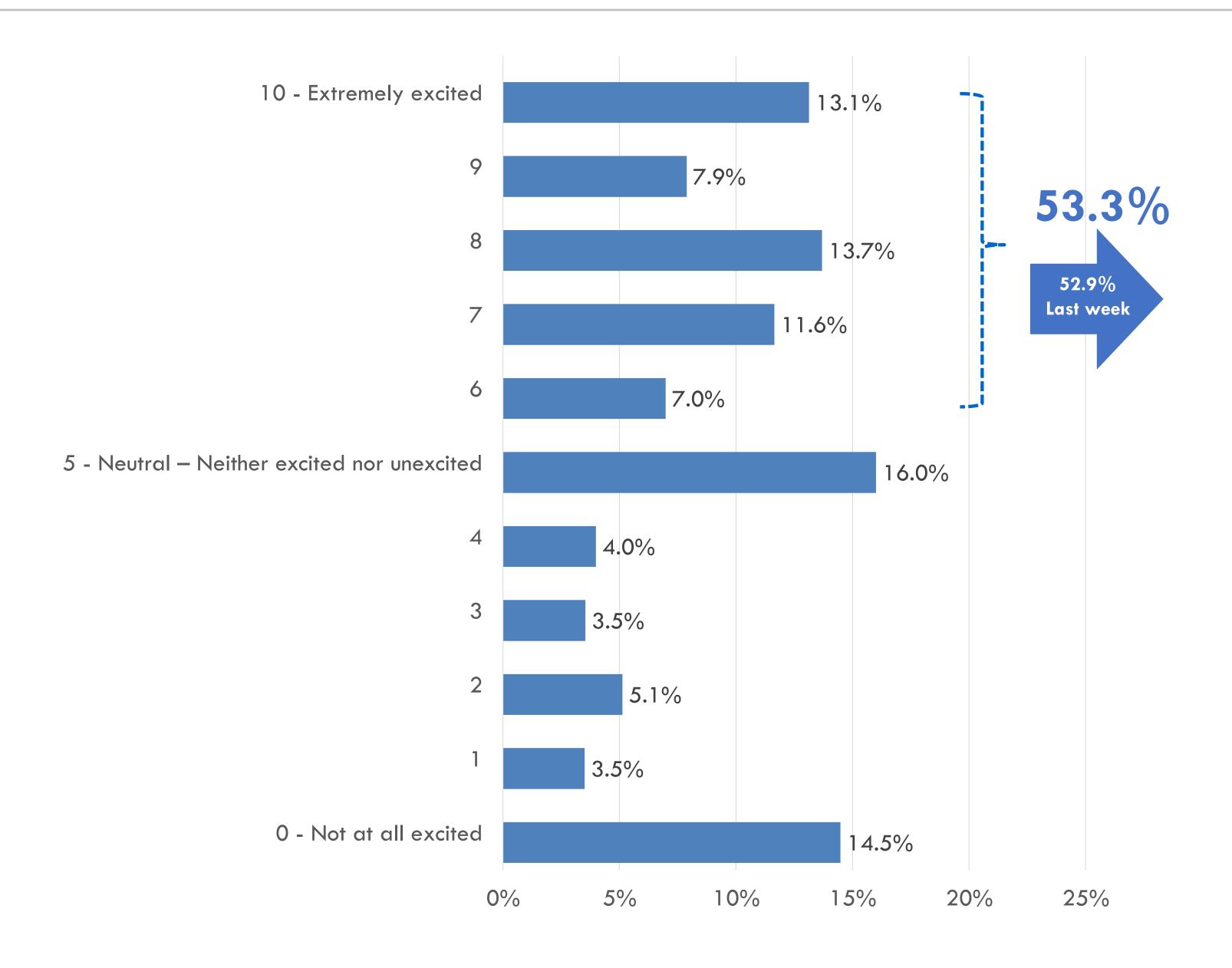


# OPENNESS TO TRAVEL INSPIRATION

Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

How excited would you be to go? (Assume the getaway is to a place you want to visit)

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



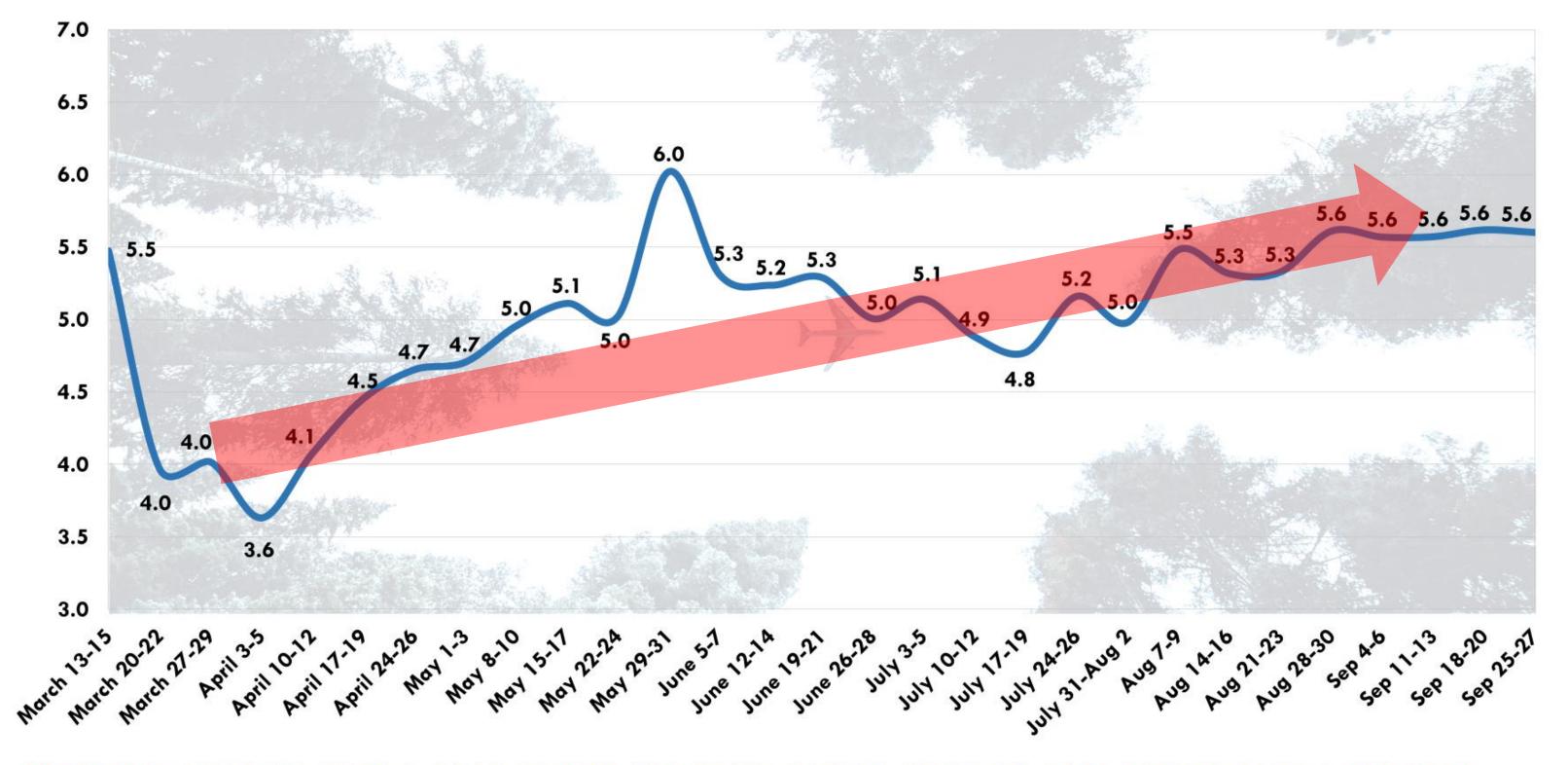


#### **EXCITEMENT TO TRAVEL RIGHT NOW**

#### MARCH - SEPTEMBER



**EXCITED TO TRAVEL RIGHT NOW** (AVERAGE SCORE ON AN 11-POINT SCALE)



More excitement

Less excitement

QUESTION: IMAGINE THAT A GOOD FRIEND (OR CLOSE FAMILY MEMBER) ASKS YOU TO TAKE A WEEKEND GETAWAY WITH THEM SOMETIME IN THE NEXT MONTH. HOW EXCITED WOULD YOU BE TO GO? (ASSUME THE GETAWAY IS TO A PLACE YOU WANT TO VISIT)

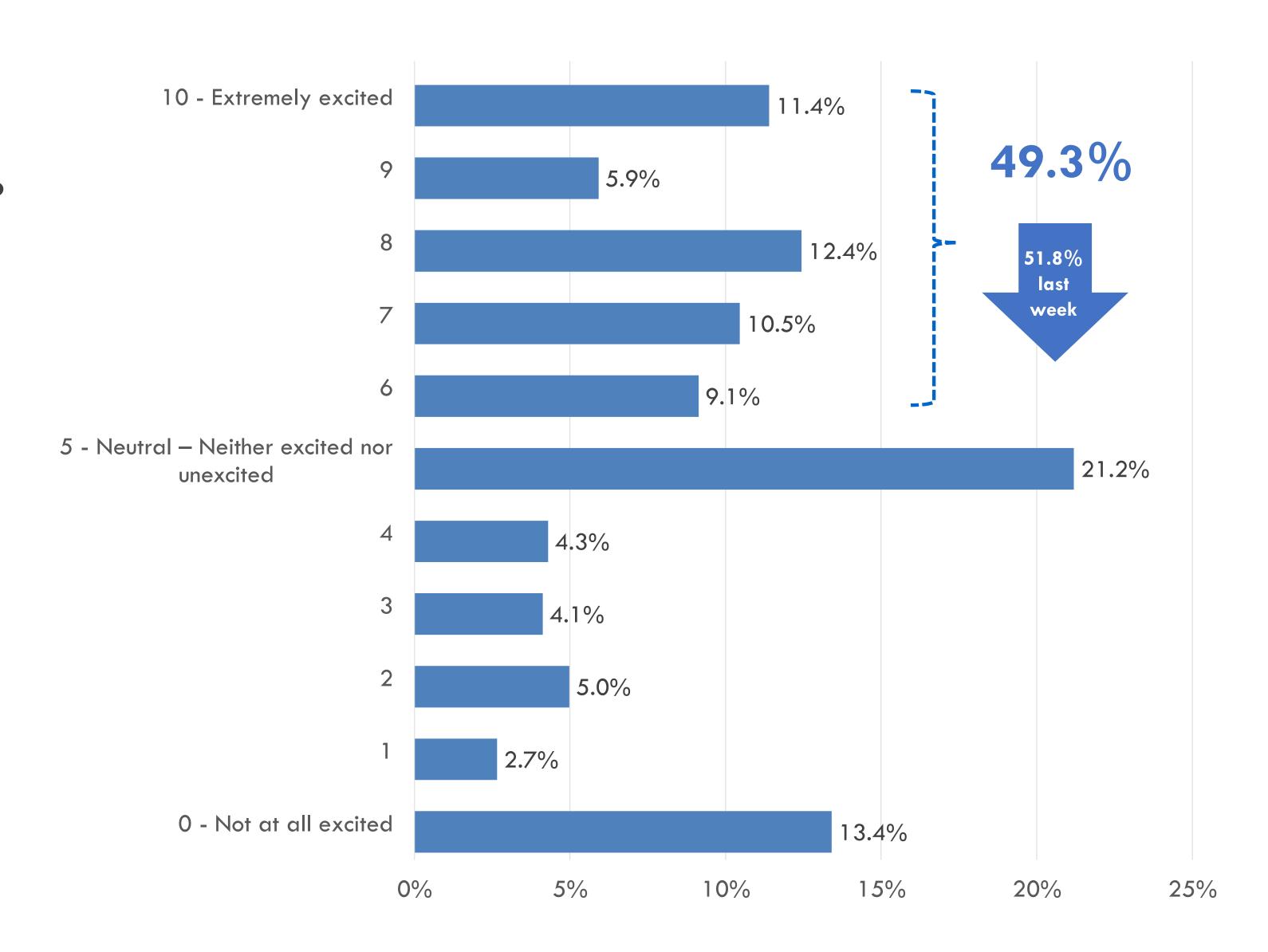
(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)



# OPENNESS TO TRAVEL INFORMATION

Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?

(Base: Wave 29 data. All respondents, 1,205 completed surveys. Data collected Sep 25-27, 2020)



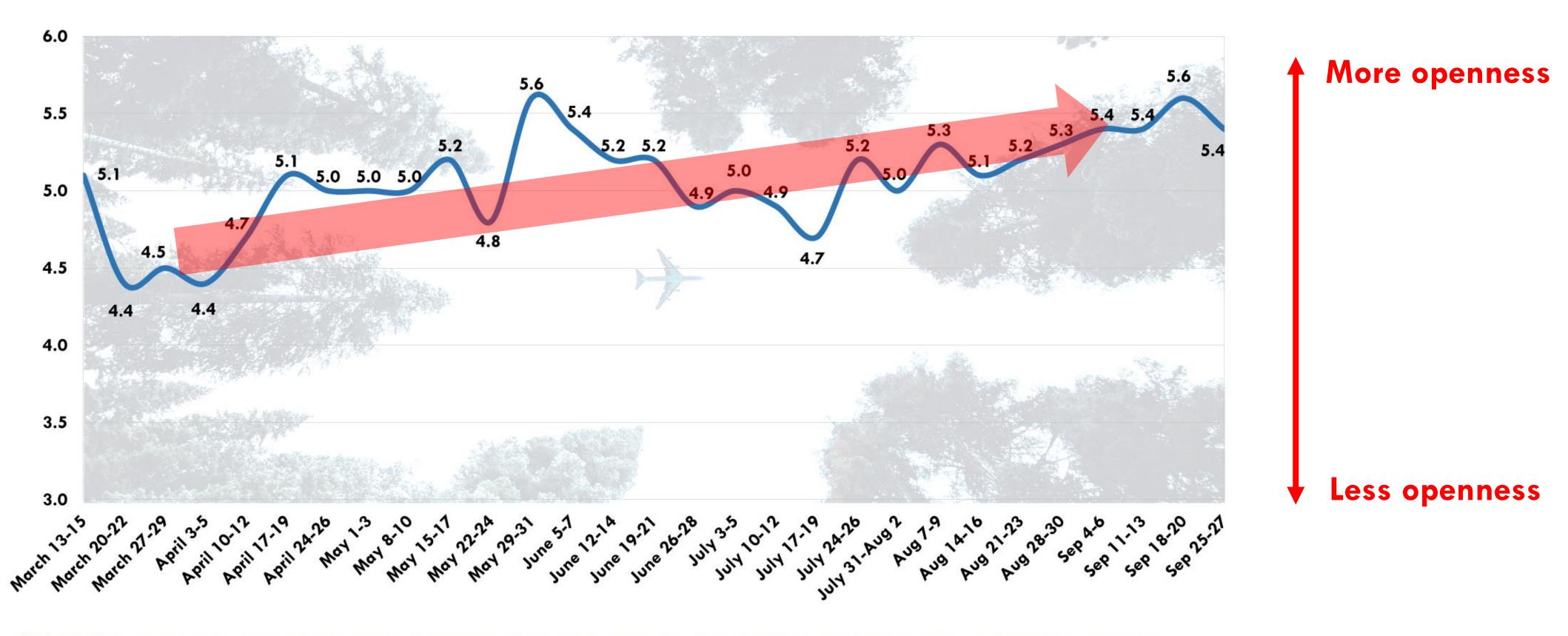


#### OPENNESS TO TRAVEL INSPIRATION

#### MARCH - SEPTEMBER



**OPEN TO TRAVEL INSPIRATION** (AVERAGE SCORE ON AN 11-POINT SCALE)



QUESTION: AT THIS MOMENT, HOW INTERESTED ARE YOU IN LEARNING ABOUT NEW, EXCITING TRAVEL EXPERIENCES OR DESTINATIONS TO VISIT?

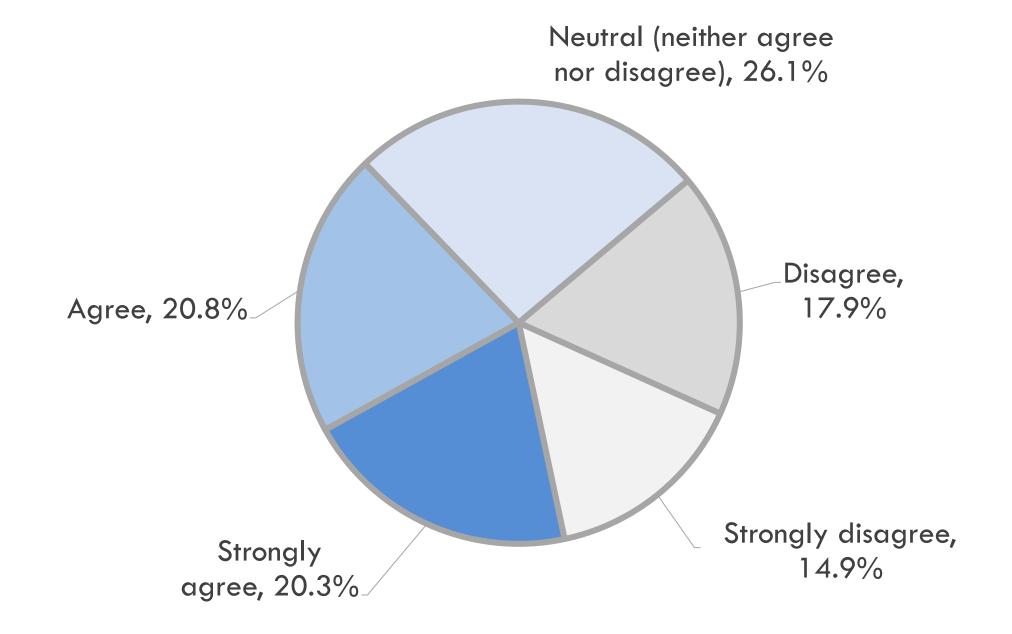
(Base: Waves 1-29. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)



# WON'T TRAVEL WITHOUT VACCINE

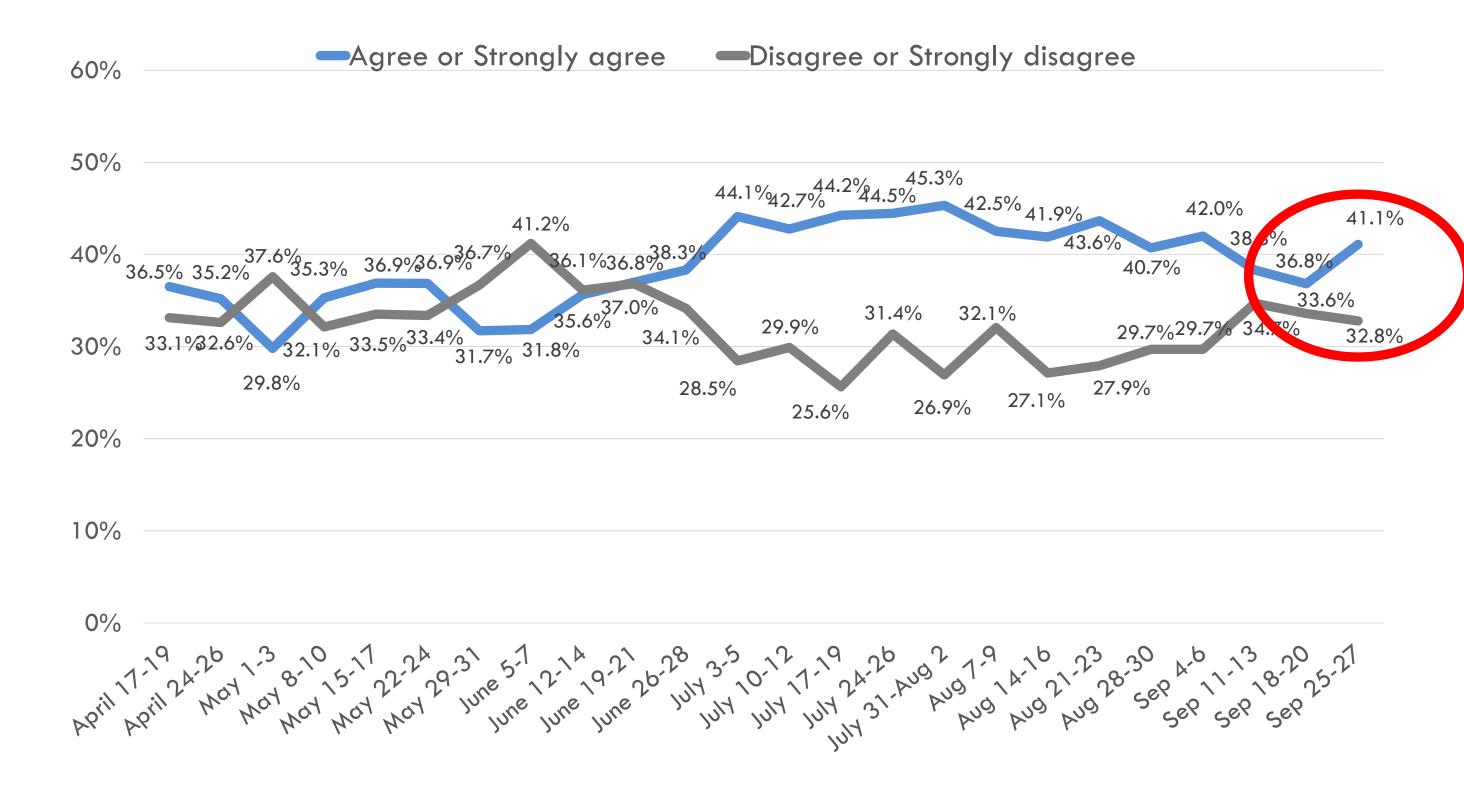
#### How much do you agree with the following statement?

Statement: I'm not traveling until there is a vaccine.



(Base: Waves 6-29. All respondents, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

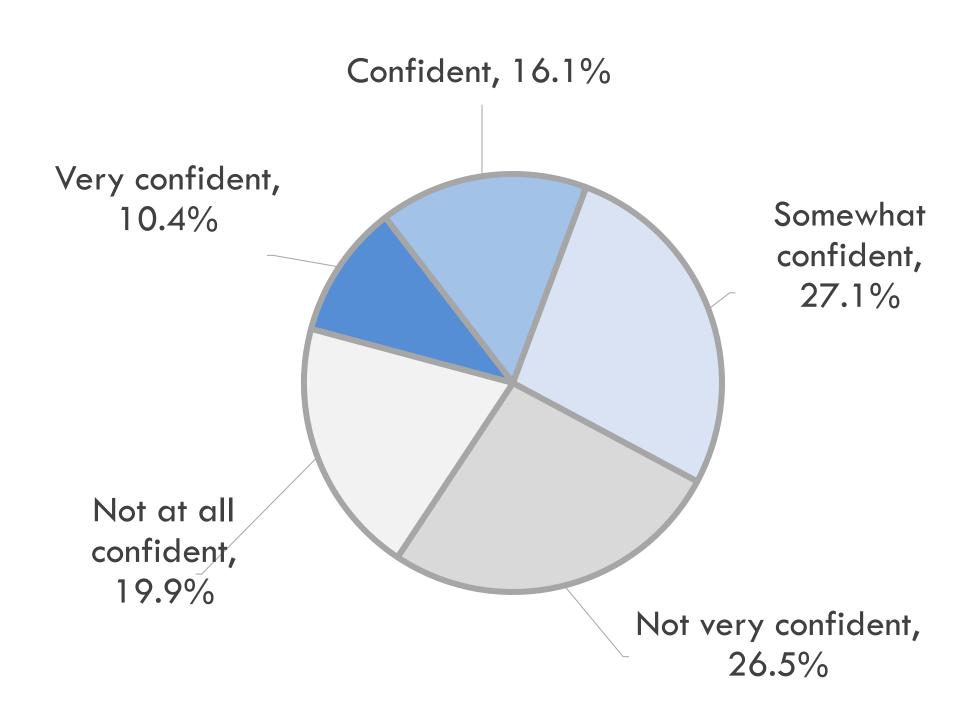
#### Historical data





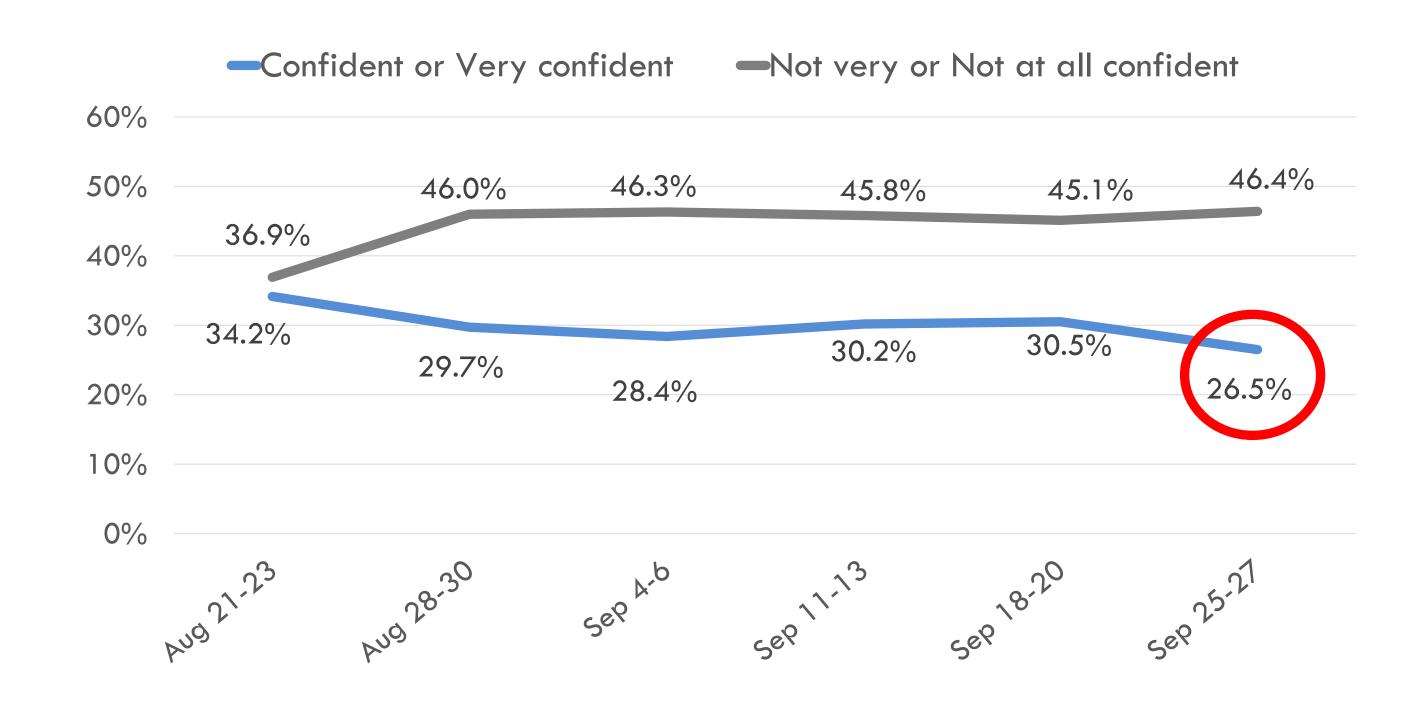
# CONFIDENCE IN TRAVELING SAFELY

# Question: How confident are you that you can travel safely in the current environment?



(Base: Wave 24-29 data. All respondents, 1,207, 1,250, 1,225, 1,205, 1,200 and 1,205 completed surveys.)

#### Historical data

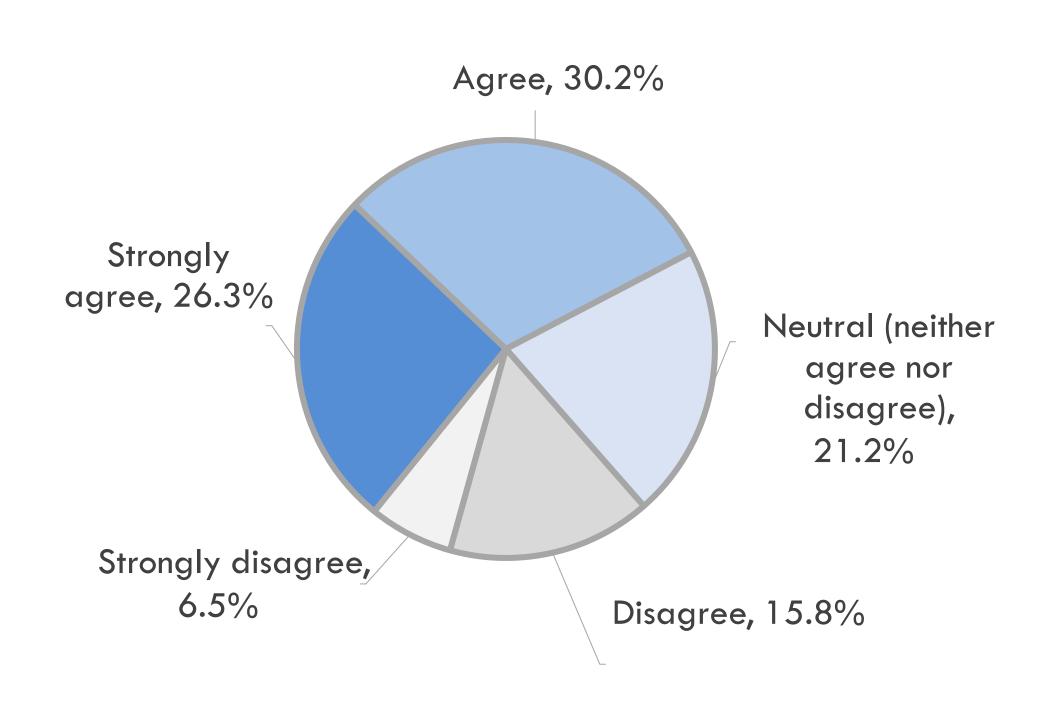




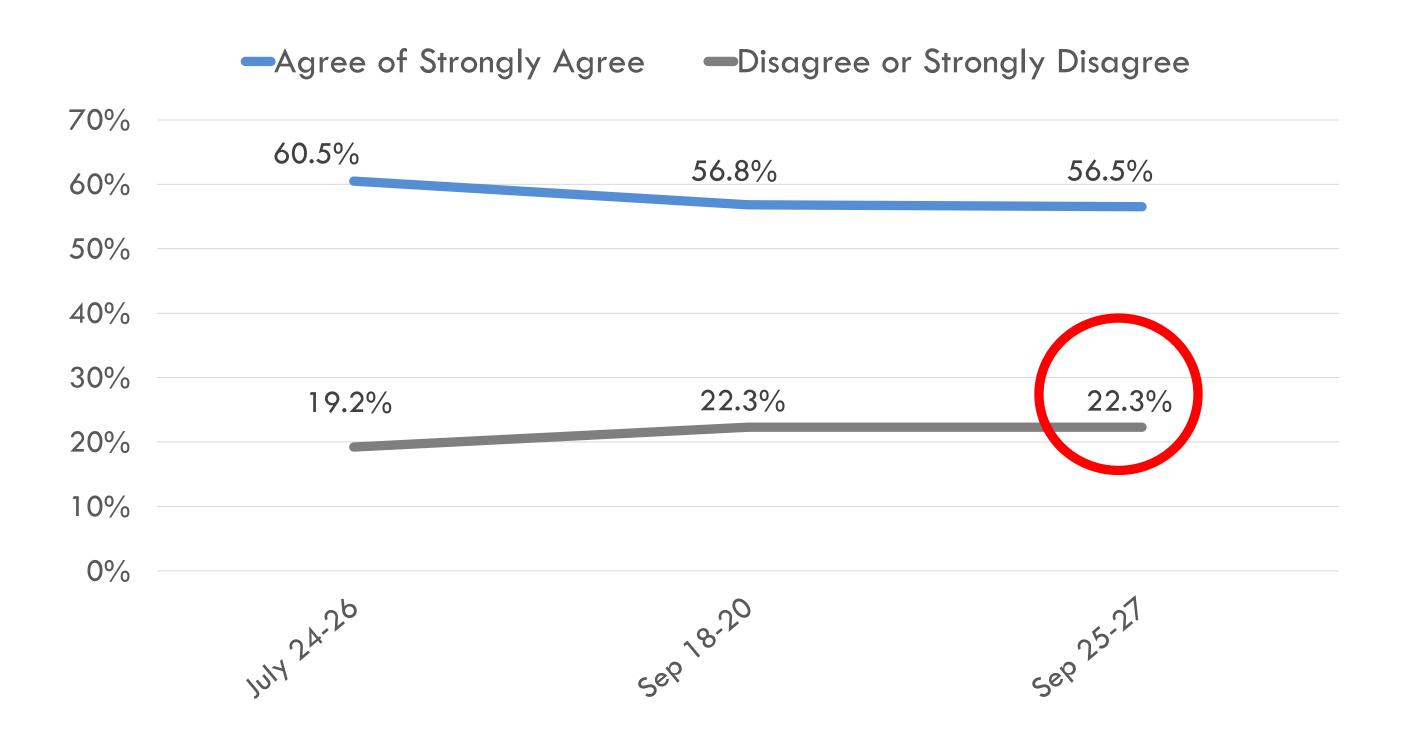
## INABILITY TO FULLY ENJOY TRAVEL RIGHT NOW

#### How much do you agree with the following statement?

Statement: If I were to travel now for leisure, I would not be able to fully enjoy it.

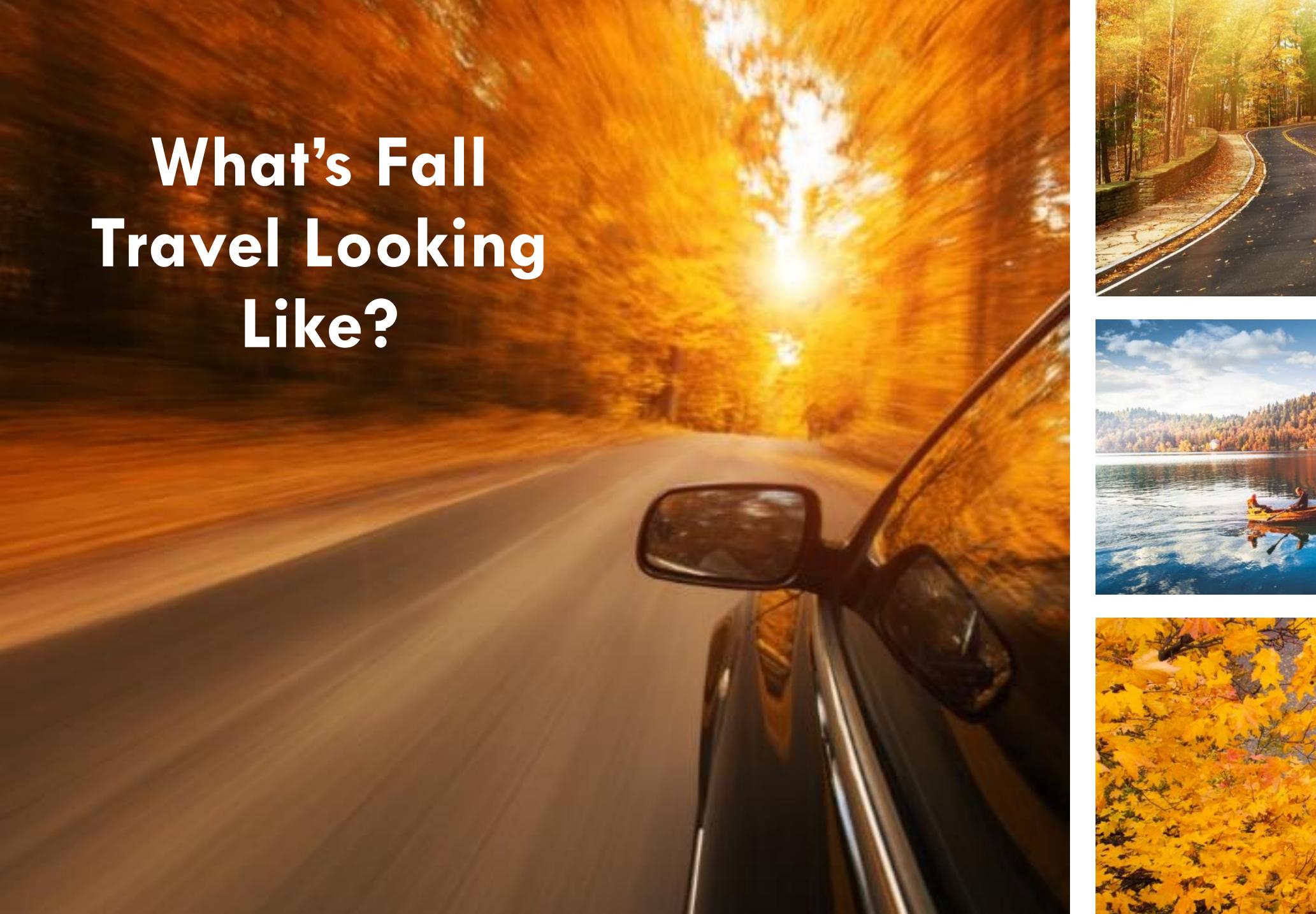


#### Historical data



(Base: Waves 20, 28 and 29 data. All respondents, 1,206, 1,200 completed surveys.)













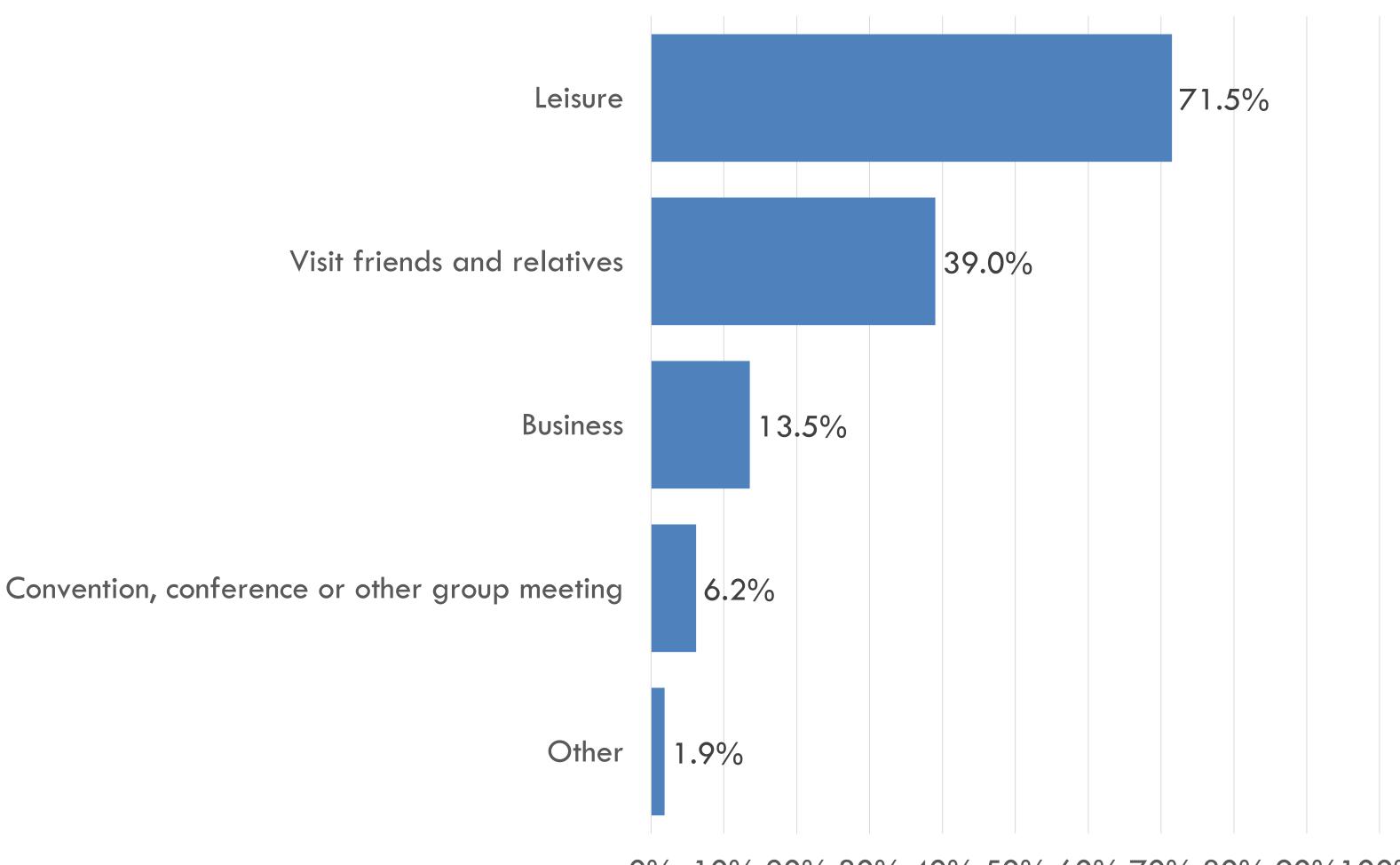


# TYPES OF FALL TRIPS TAKEN

Question: Which of the following types of travel are you planning for this Fall?

(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys.

Data collected Sep 25-27, 2020)



0% 10% 20% 30% 40% 50% 60% 70% 80% 90%100%

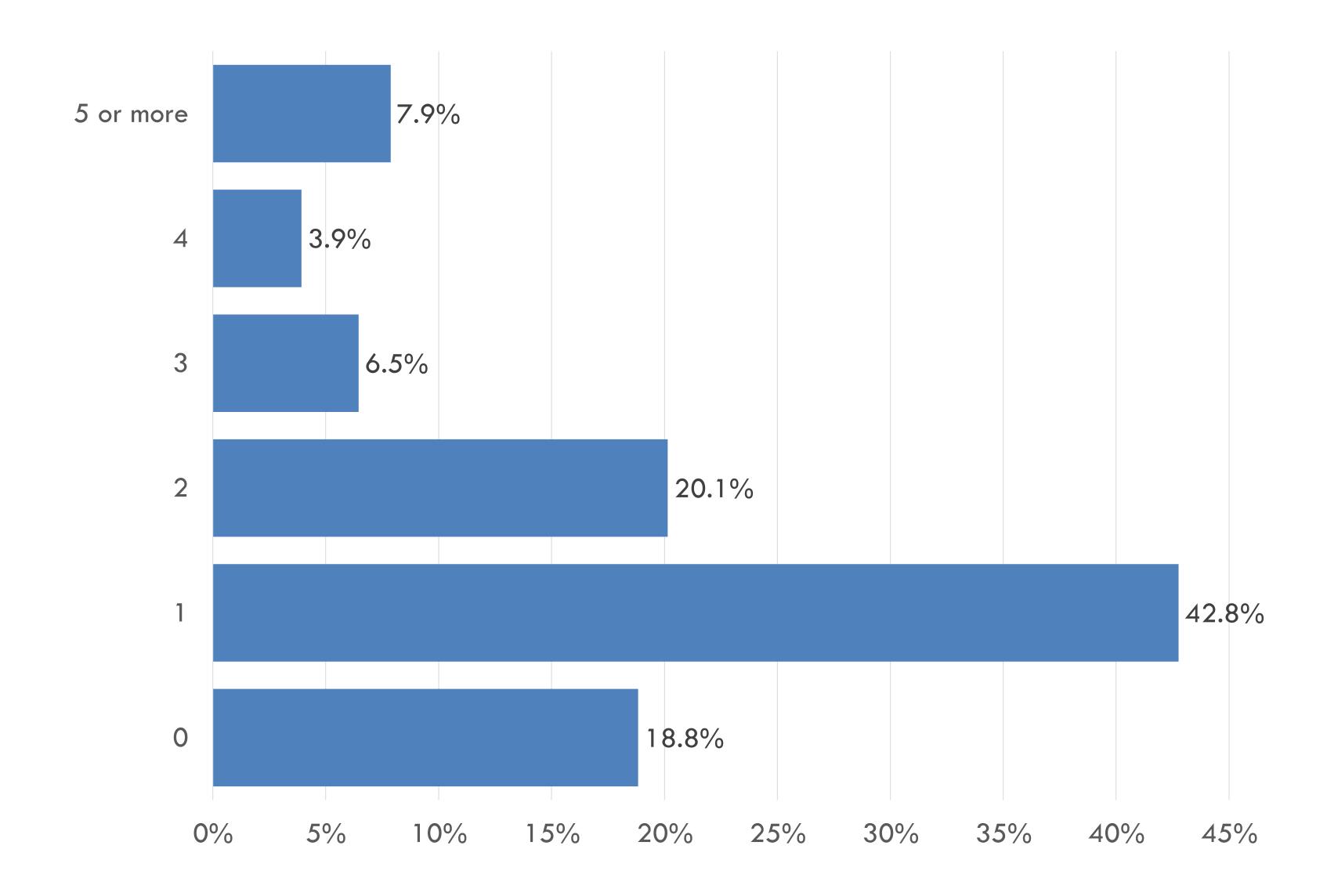


# NUMBER OF REGIONAL FALL TRIPS EXPECTED

Question: How many of your Fall trips will be REGIONAL TRIPS (less than 250 miles at most from your home)? (Select one)

(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys.

Data collected Sep 25-27, 2020)



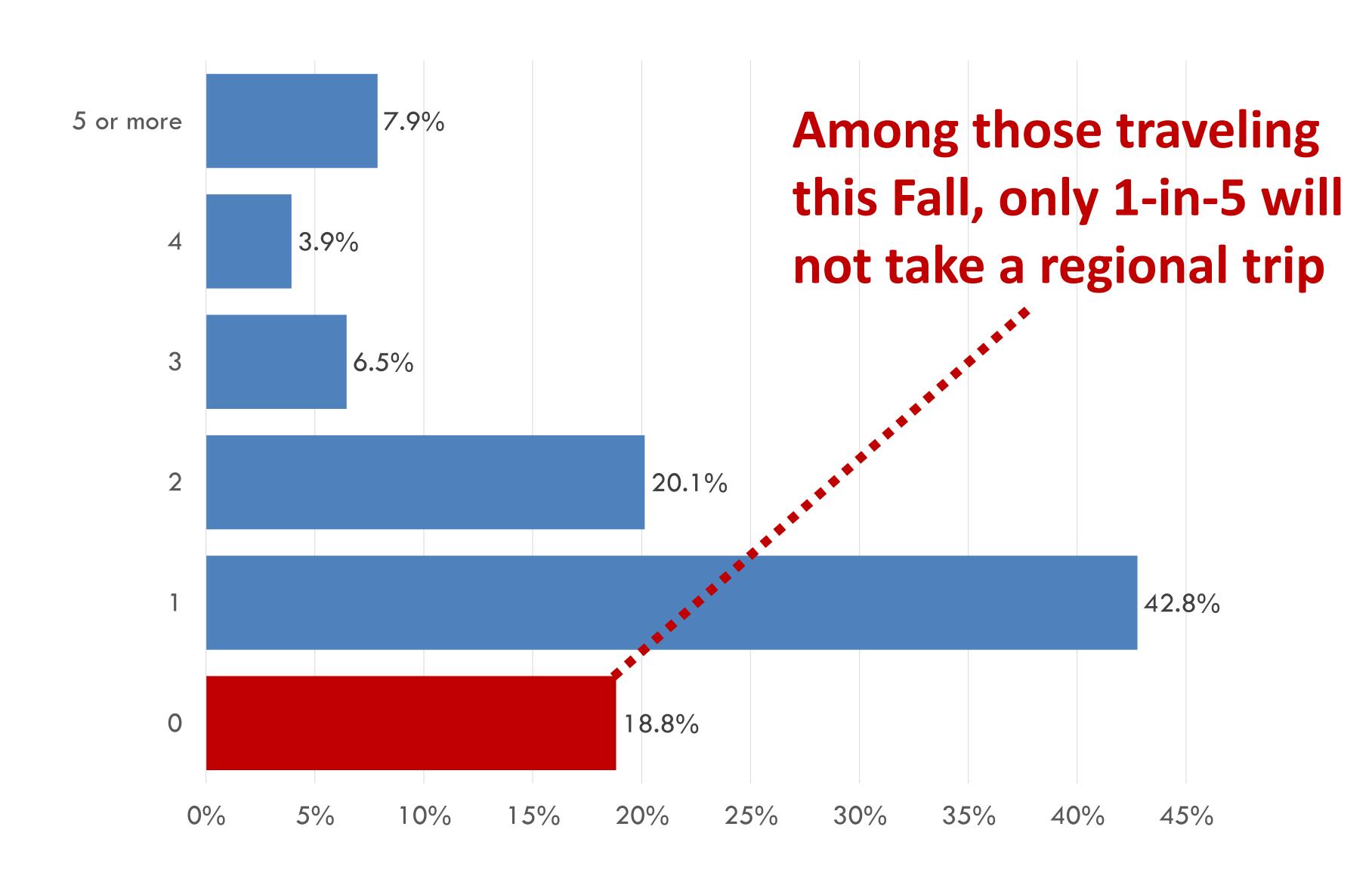


#### NUMBER OF REGIONAL FALL TRIPS EXPECTED

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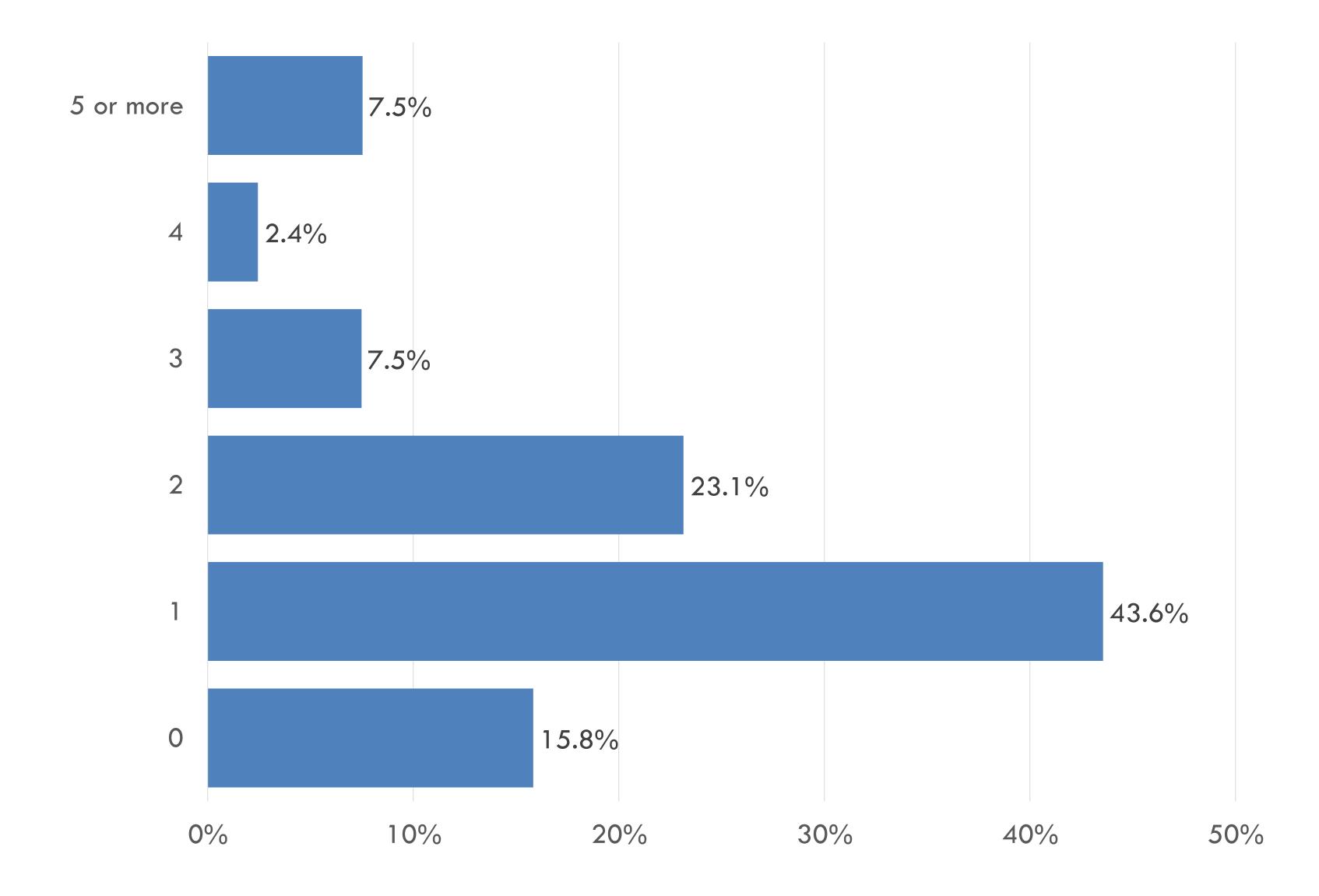
Data collected Sep 25-27, 2020)





#### NUMBER OF OVERNIGHT TRIPS THIS FALL

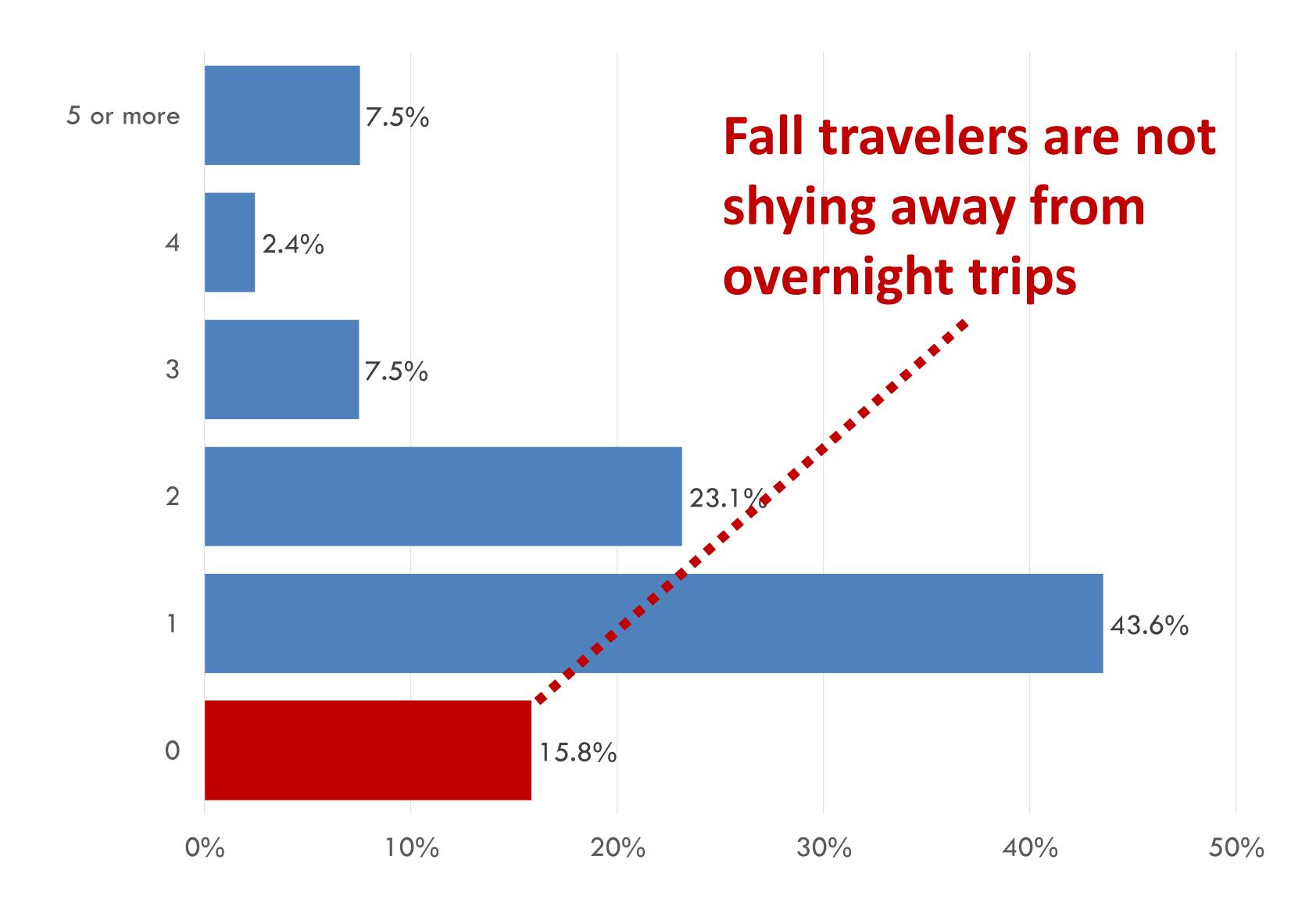
Question: How many of your Fall trips will be OVERNIGHT TRIPS (at least one night away from home)? (Select one)





#### NUMBER OF OVERNIGHT TRIPS THIS FALL

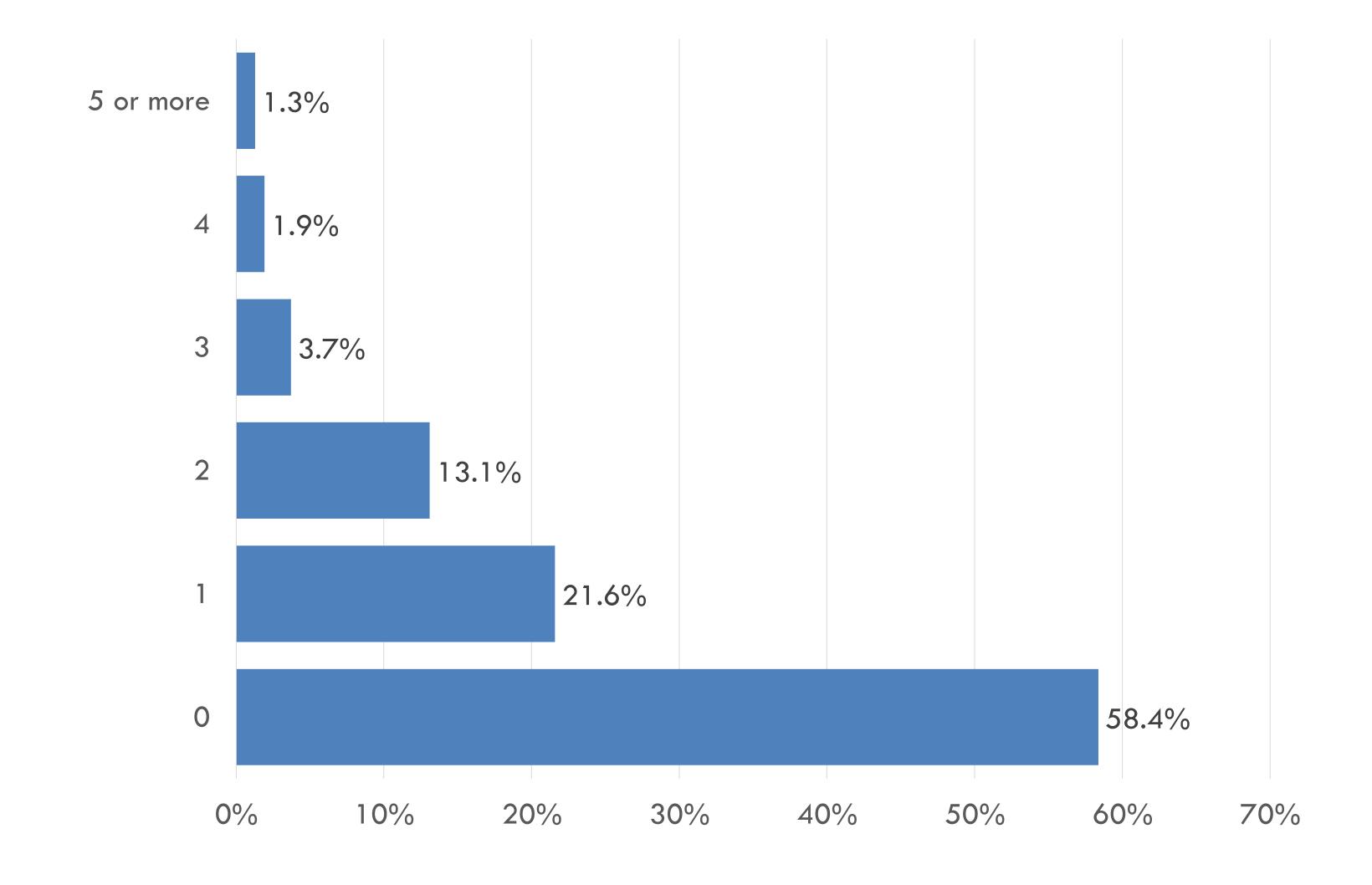
Question: How many of your Fall trips will be OVERNIGHT TRIPS (at least one night away from home)? (Select one)





#### FALL TRIPS WITH CHILDREN

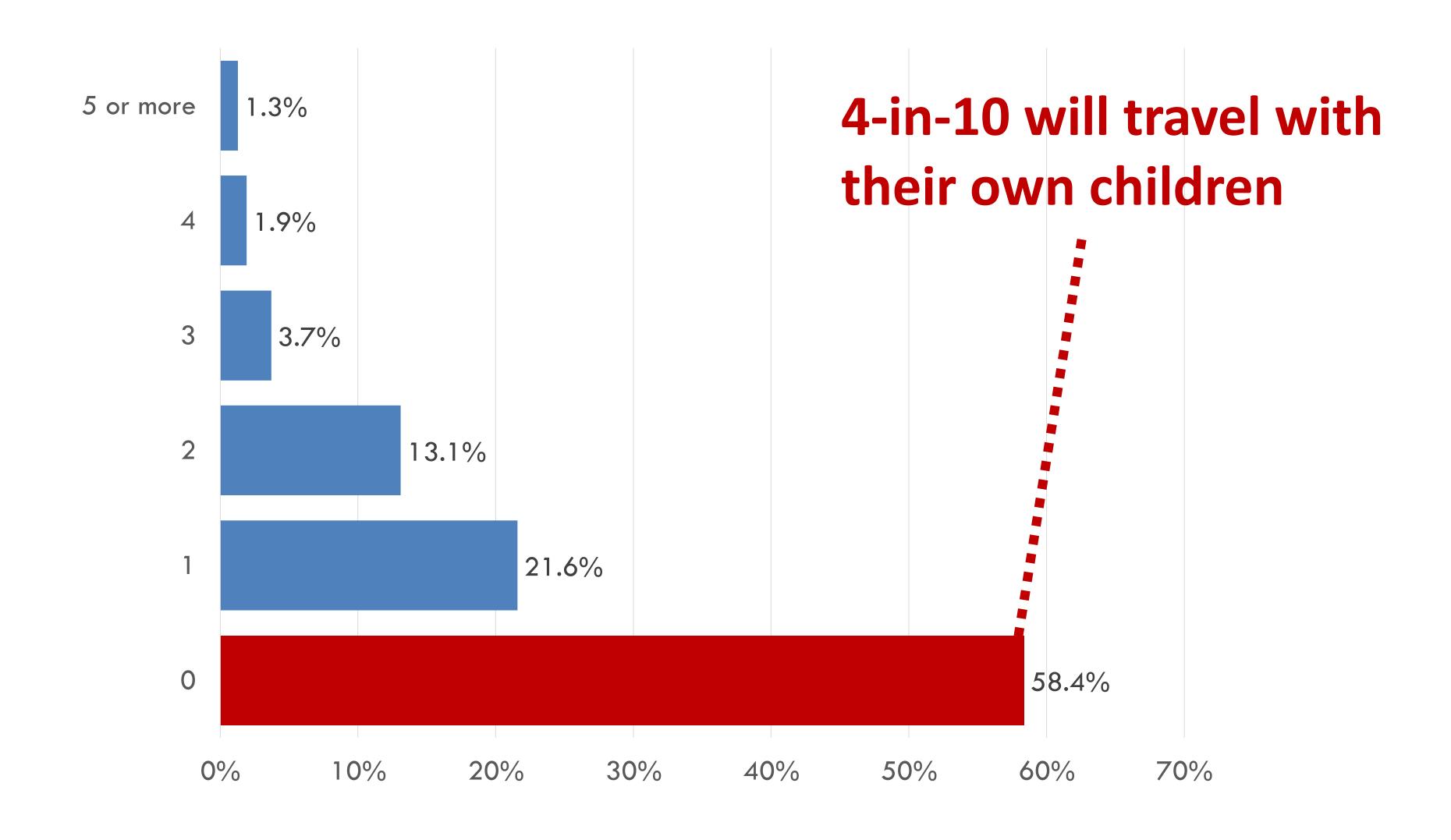
Question: On how many of your Fall trips will you be TRAVELING WITH YOUR OWN CHILDREN?





#### FALL TRIPS WITH CHILDREN

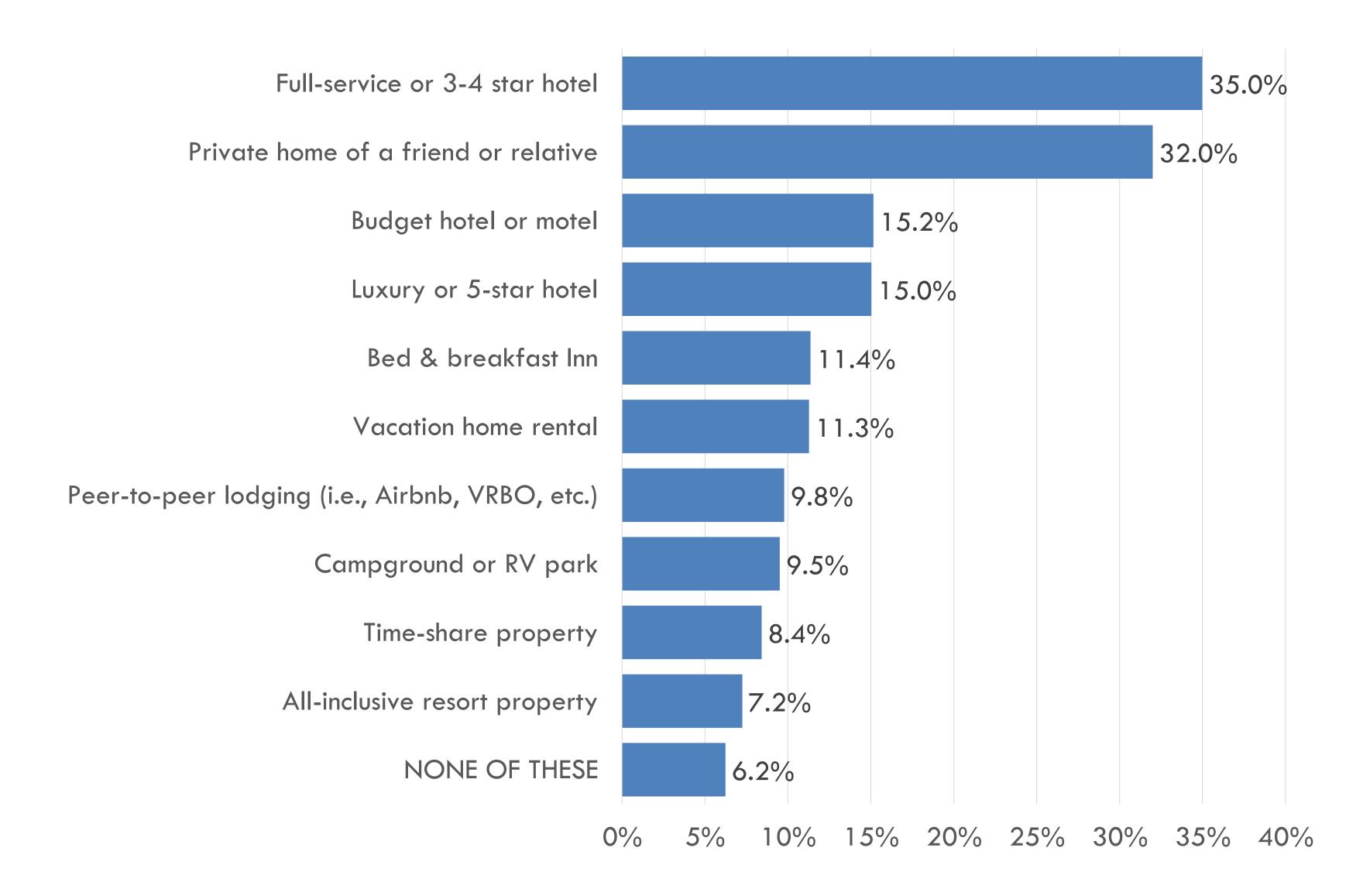
Question: On how many of your Fall trips will you be TRAVELING WITH YOUR OWN CHILDREN?





#### LODGING USED ON FALL TRIPS

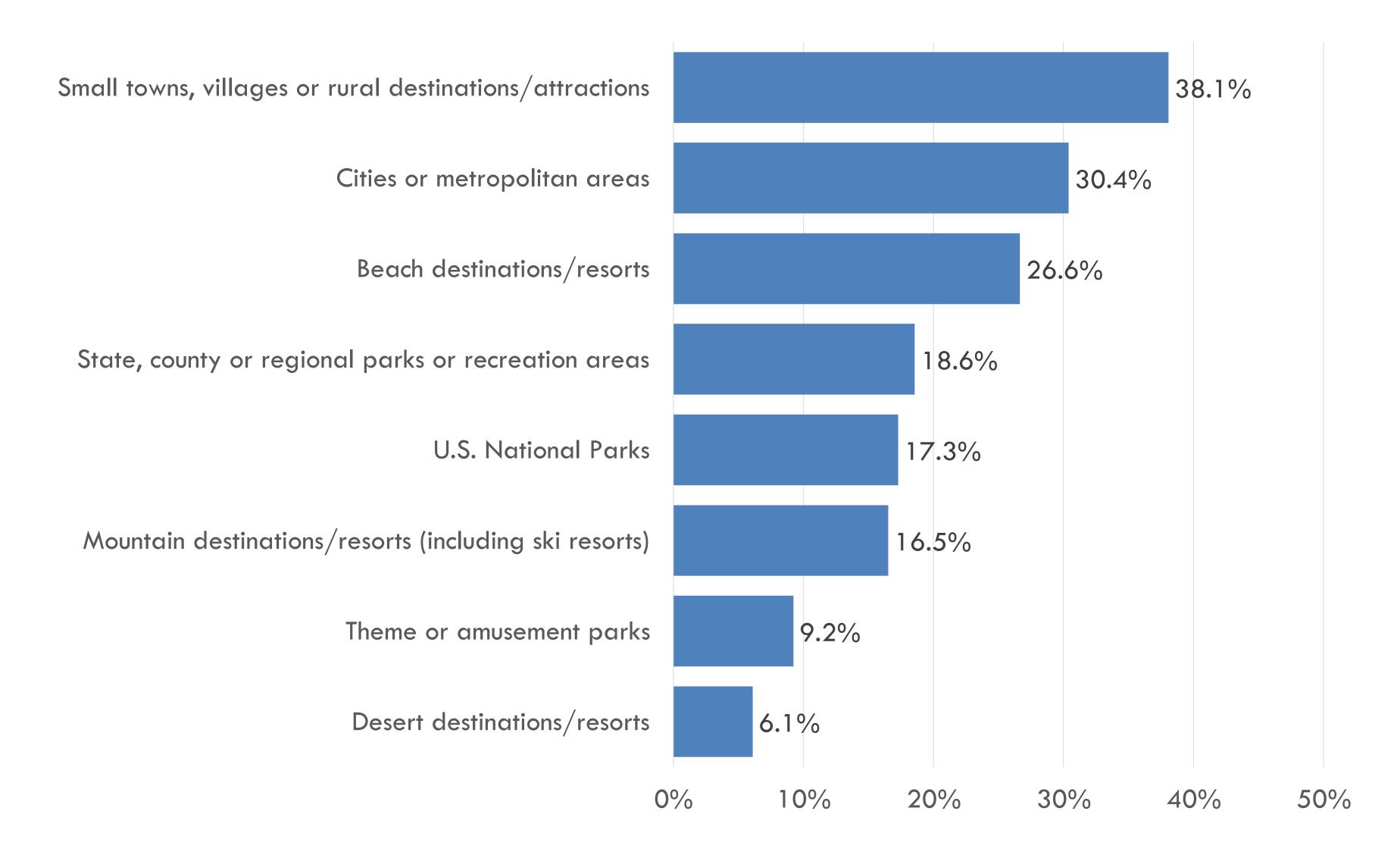
Question: In which of the following will you stay overnight at during any of your Fall trip(s)? (Select all that apply)





#### DESTINATION TYPES ON FALL TRIPS

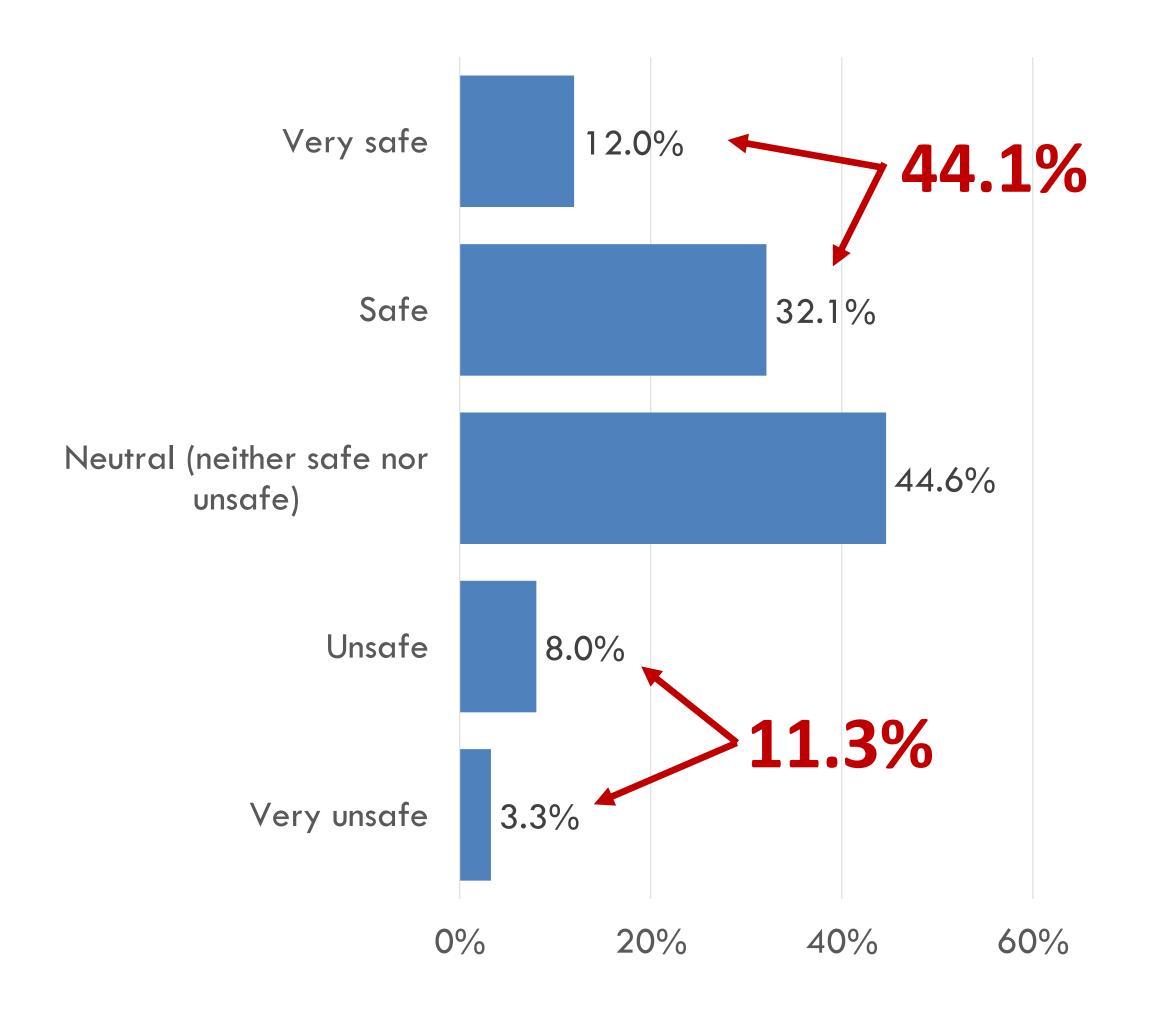
Question: Thinking about where you are currently considering/planning to visit, which types of destinations are you considering? (Select all that apply)



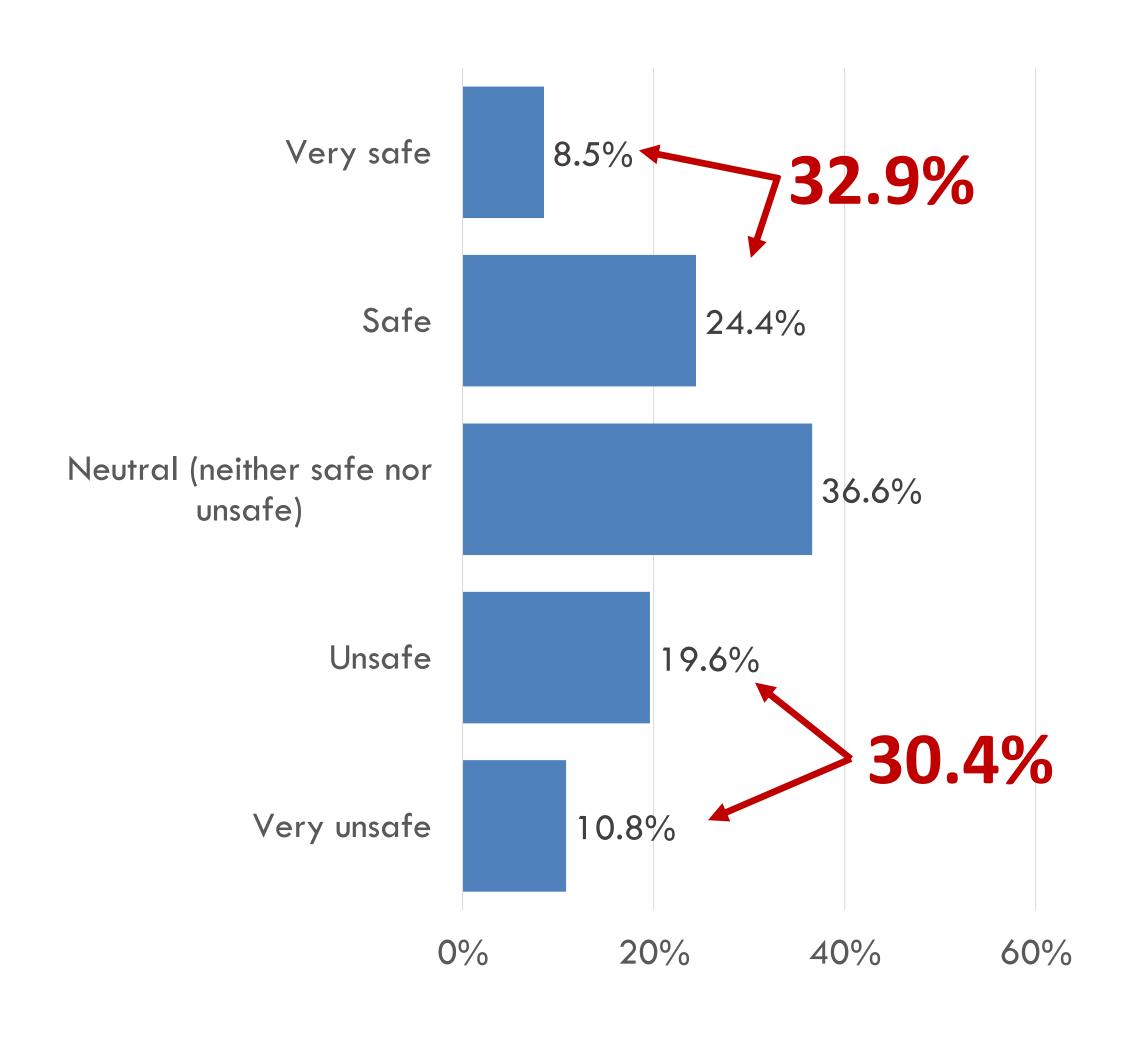




#### FALL URBAN TRAVELERS



#### FALL NON-URBAN TRAVELERS

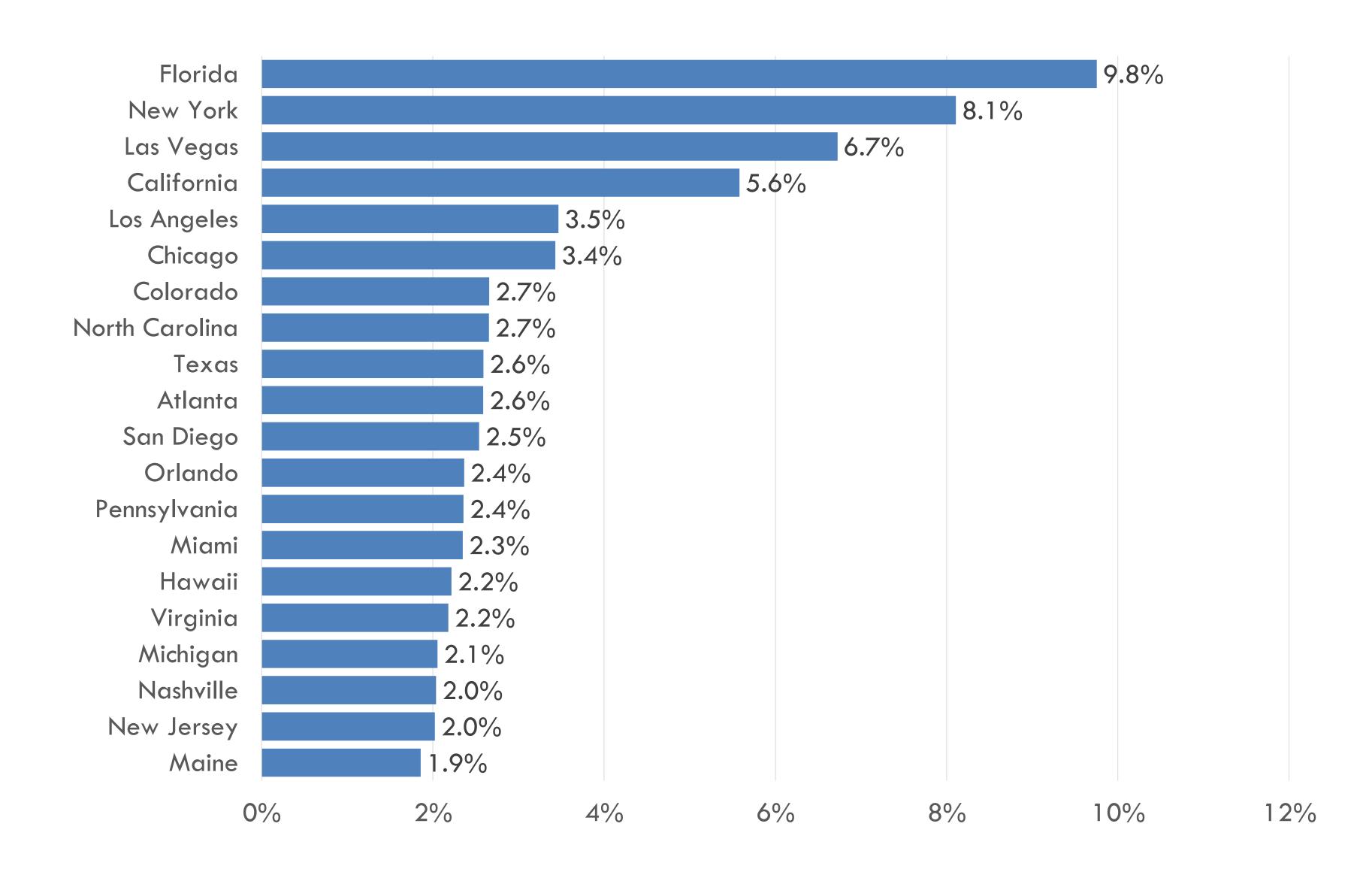


Thinking about the Coronavirus situation, in general how safe do you feel it is to visit cities or metropolitan areas?

#### DOMESTIC DESTINATIONS THIS FALL

Question: Which domestic destinations (if any) are you planning to visit or considering visiting this Fall? (Write in up to your top 3)

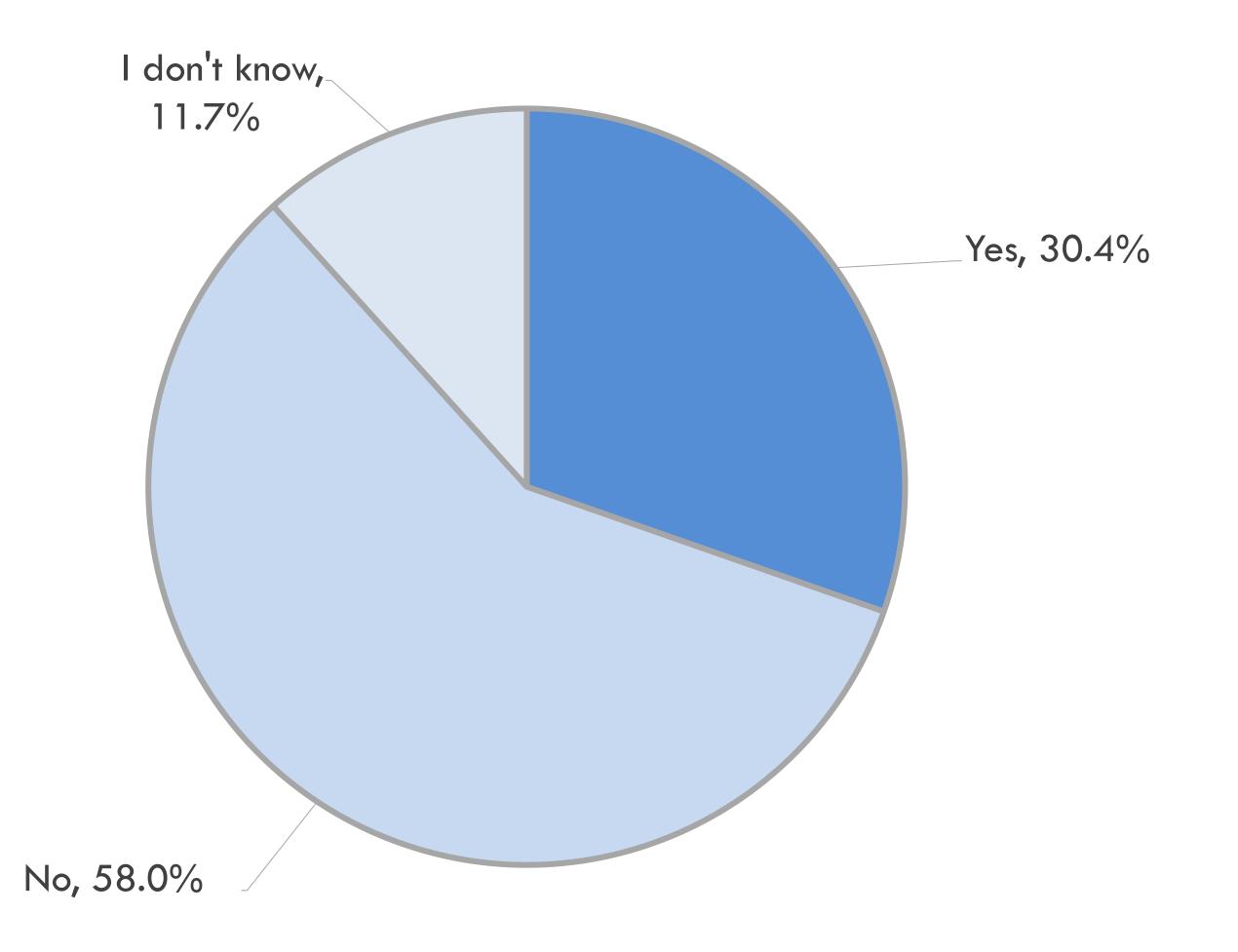
Please only consider destination in the United States for your answers.





#### CHANGES IN FALL DESTINATION TYPES DUE TO PANDEMIC

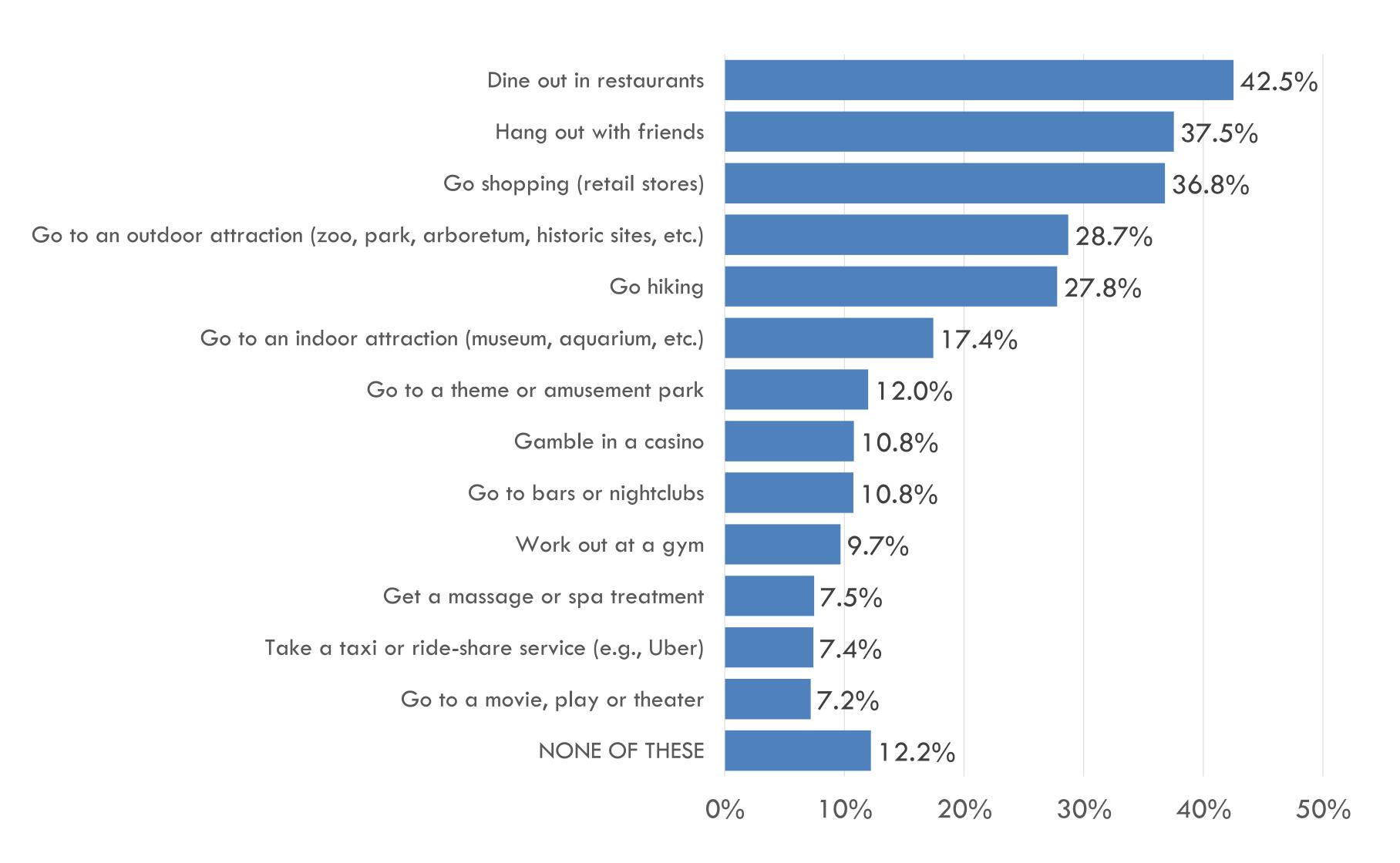
Question: Has the Coronavirus situation changed the destinations you are likely to visit this Fall?





#### FALL TRAVEL ACTIVITIES

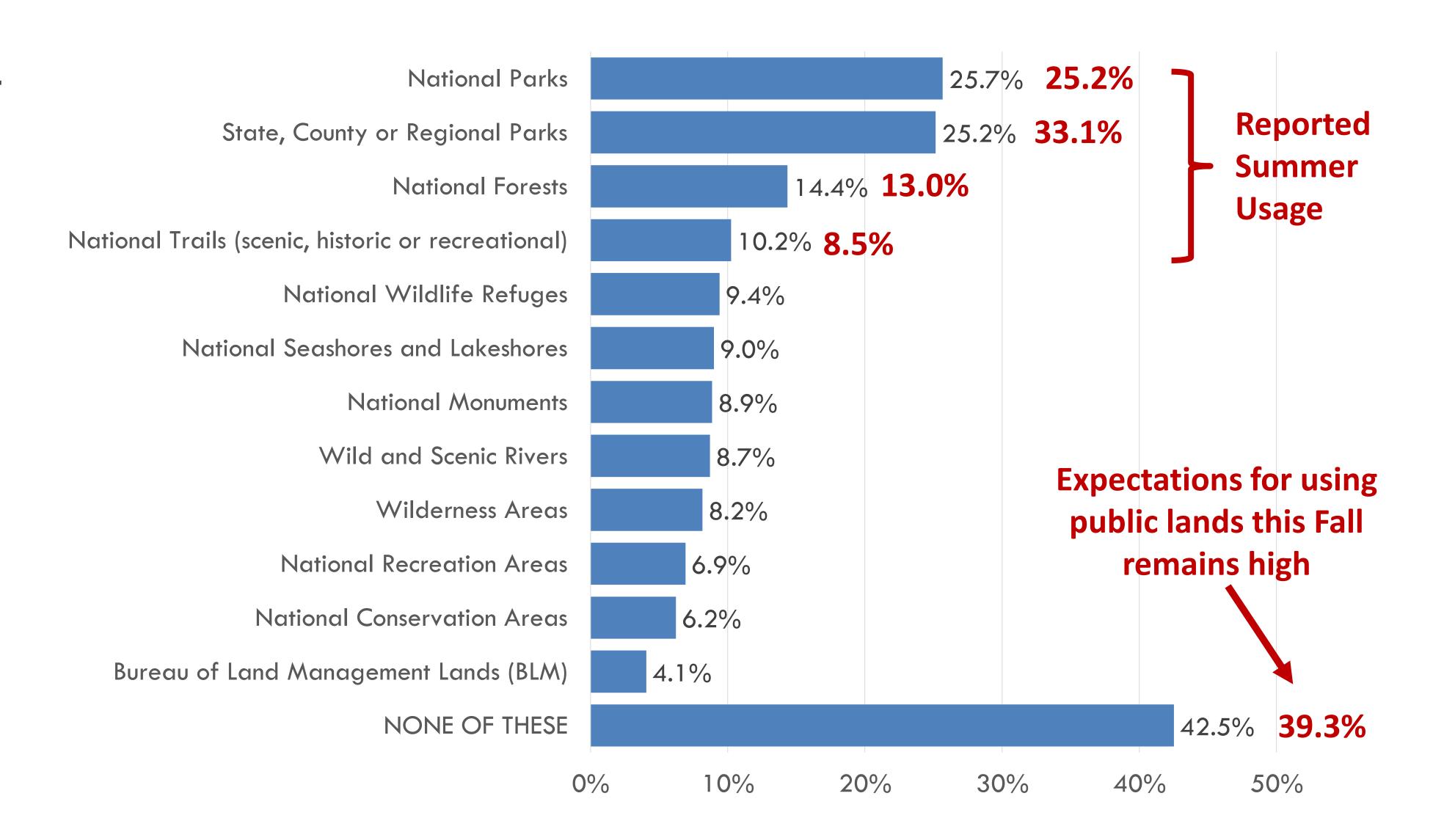
Question: Which of the following are you likely to do while traveling this Fall? (Select all that apply)





#### PUBLIC LANDS AND FALL TRAVEL

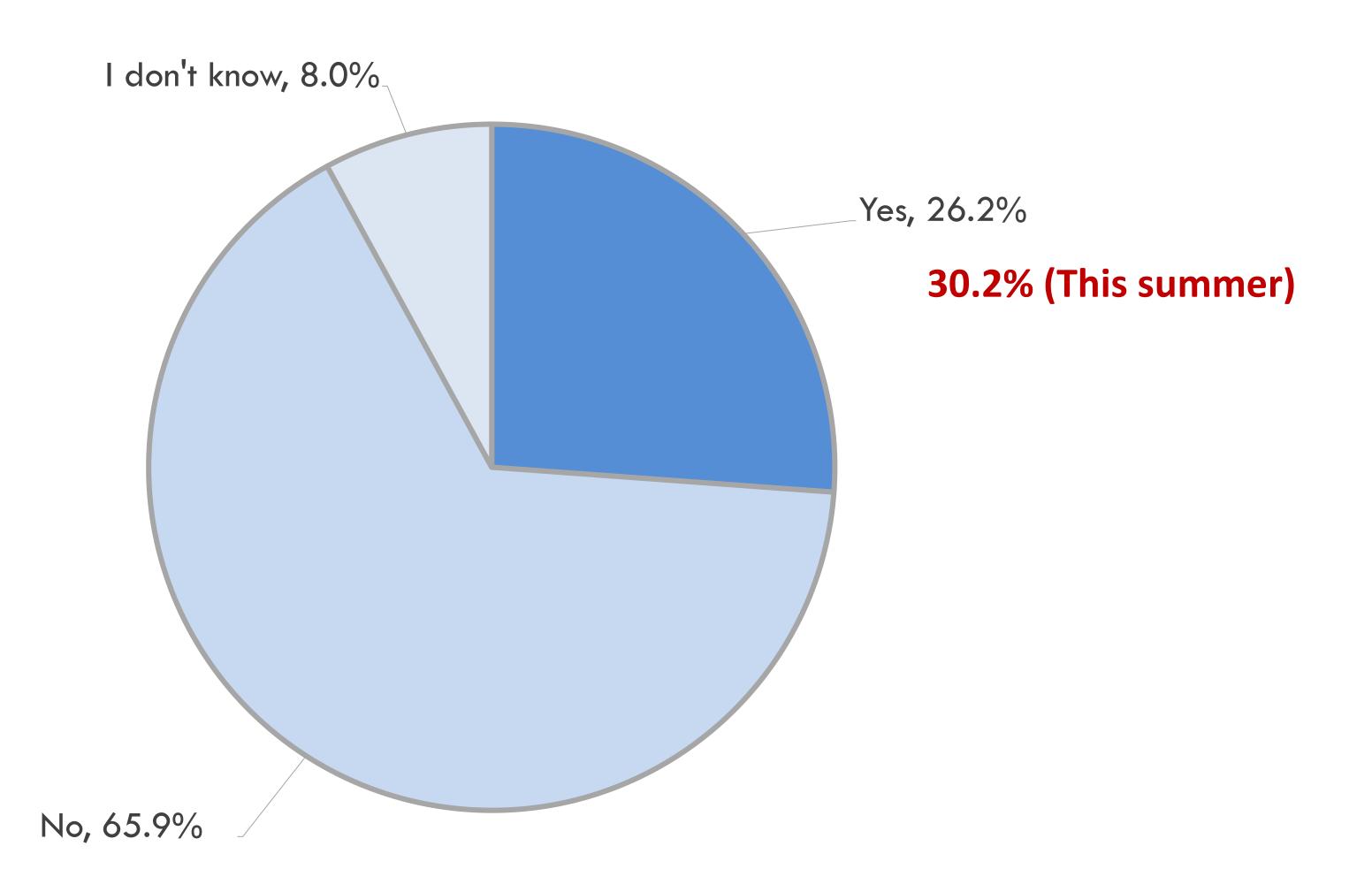
Question: On any of your Fall trips will you visit any of the following types of public lands? (Select all that apply)





#### USE OF COMMERCIAL AIRLINES THIS FALL

Question: On any Fall trip(s), will you travel on a commercial airline?

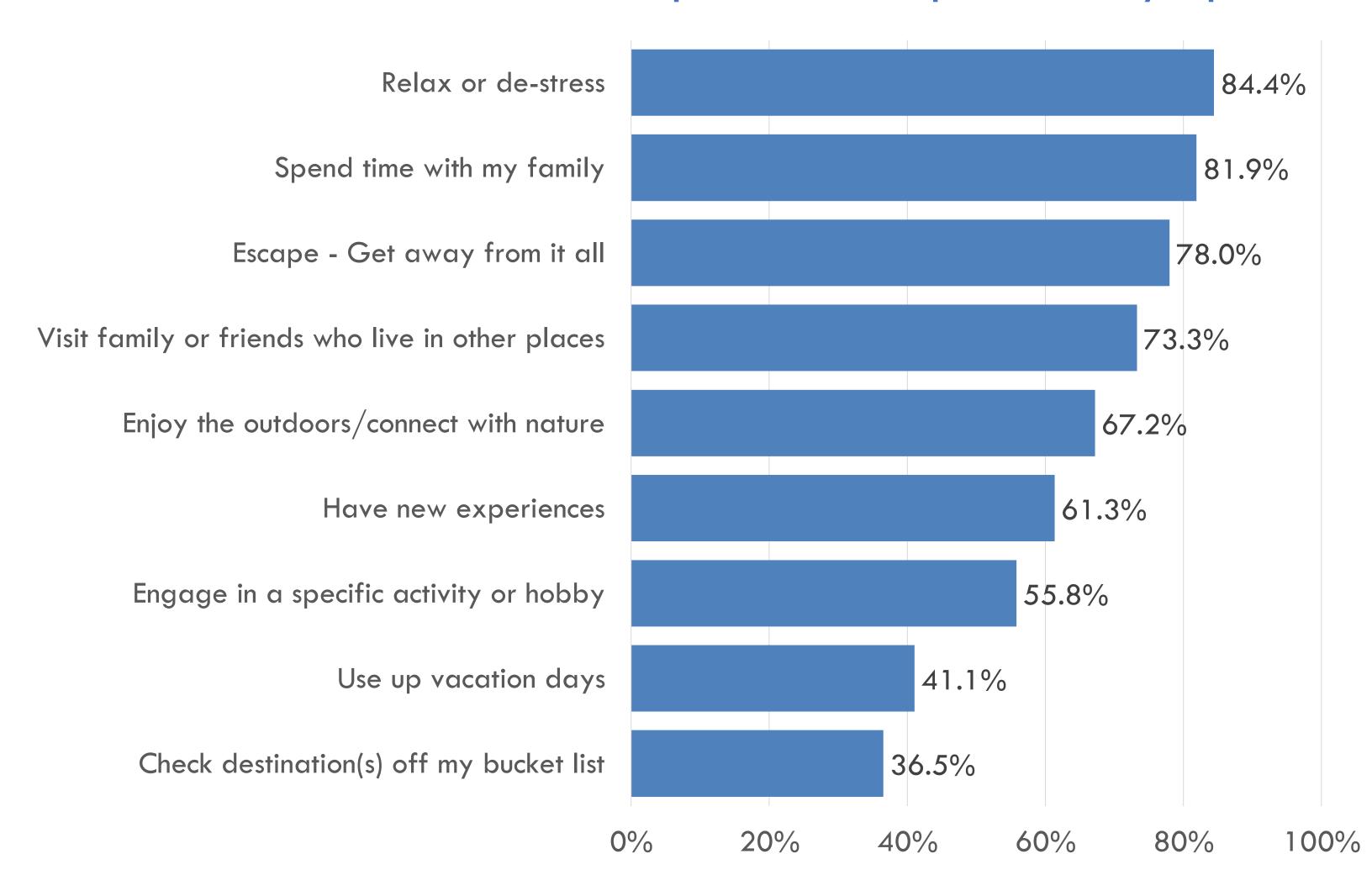




#### REASONS FOR FALL TRAVEL

Question: Tell us about your motivations for traveling this Fall. Please evaluate the importance of each.]

Top 2 Box Score: Important of Very Important

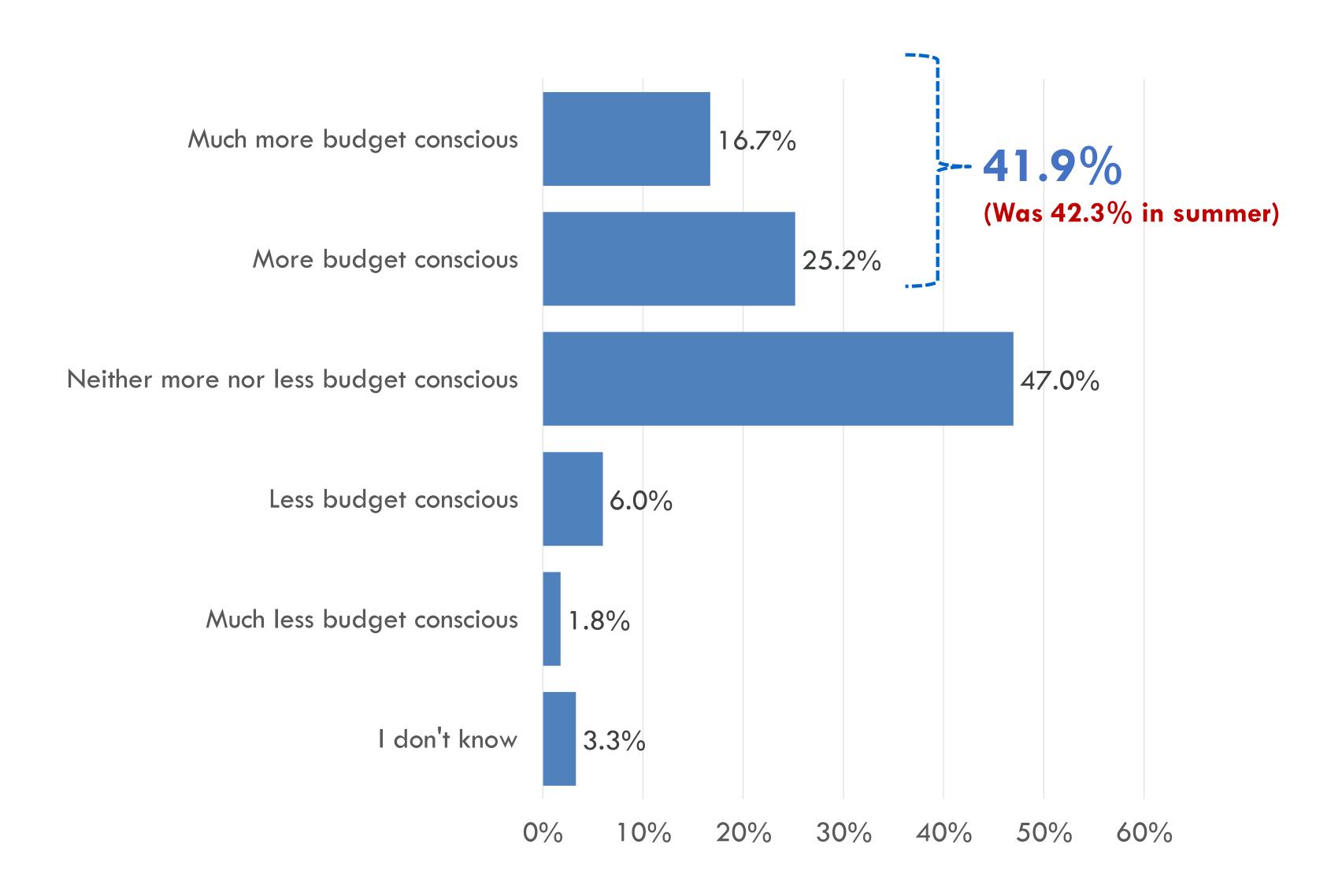




#### TRAVEL BUDGET THIS FALL

Question: Continuing to think about your travel(s) this Fall. Compared to before the Coronavirus situation, how budget conscious will you be while traveling this Fall?

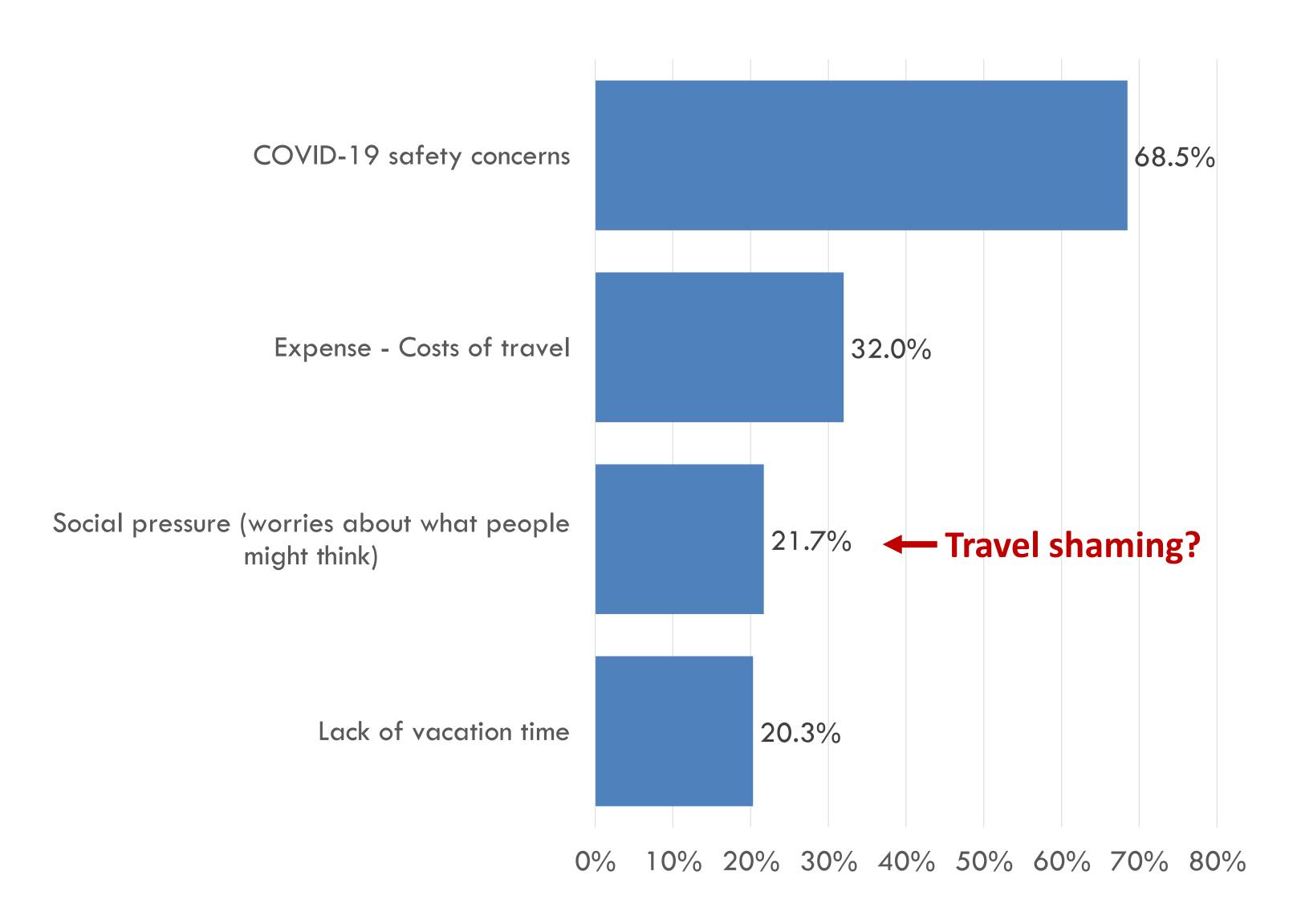
This Fall while traveling I will be





#### IMPEDIMENTS TO FALL TRAVEL

Question: Have any of the following kept you from planning any Fall travel beyond what you have described above?



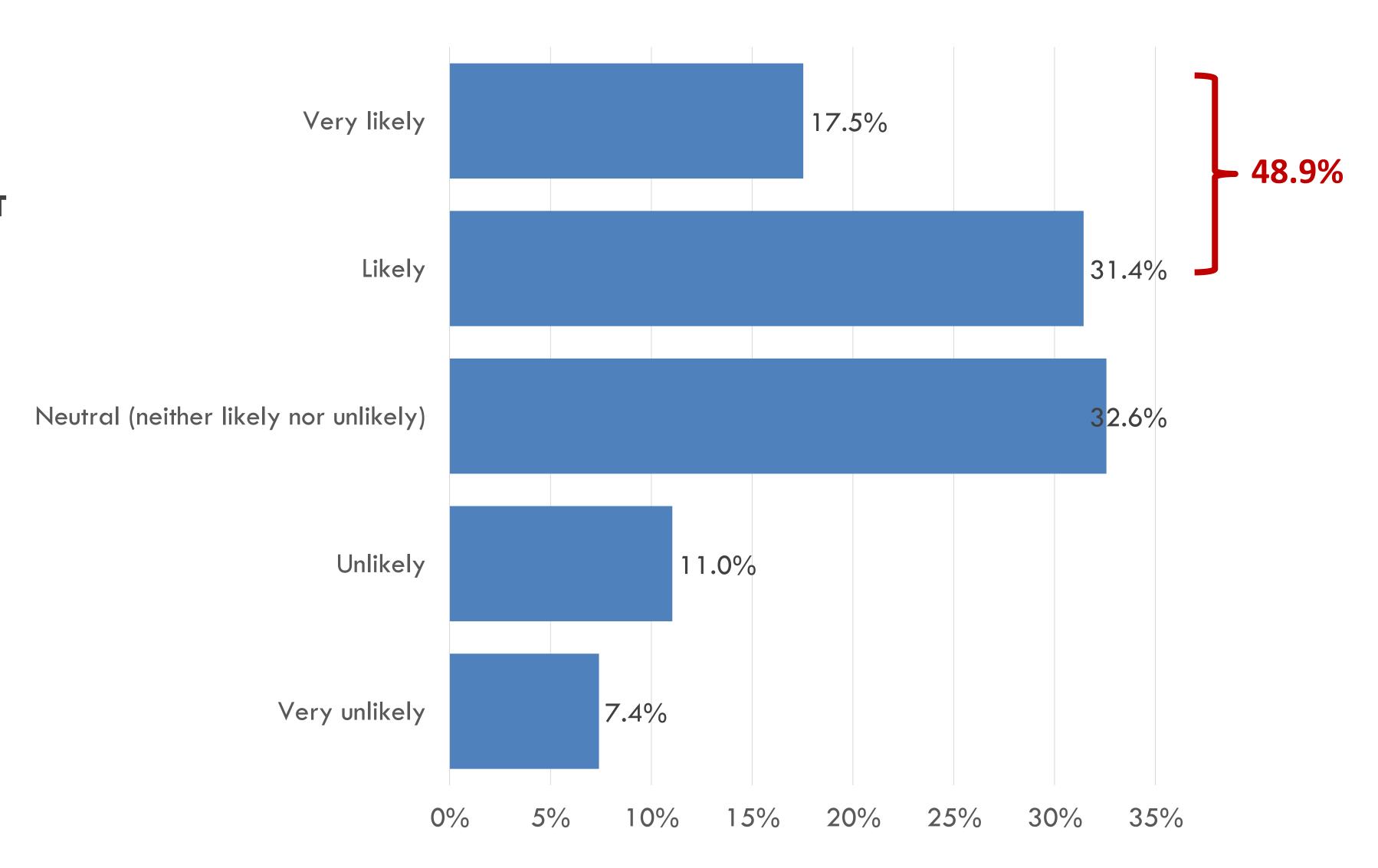


#### OPENNESS TO NEW FALL DESTINATIONS

Question: If a good opportunity presented itself, how likely would you be to take a leisure trip this Fall THAT YOU HAVEN'T ALREADY CONSIDERED?

(Base: Wave 29 data. Fall traveling respondents, 745 completed surveys.

Data collected Sep 25-27, 2020)











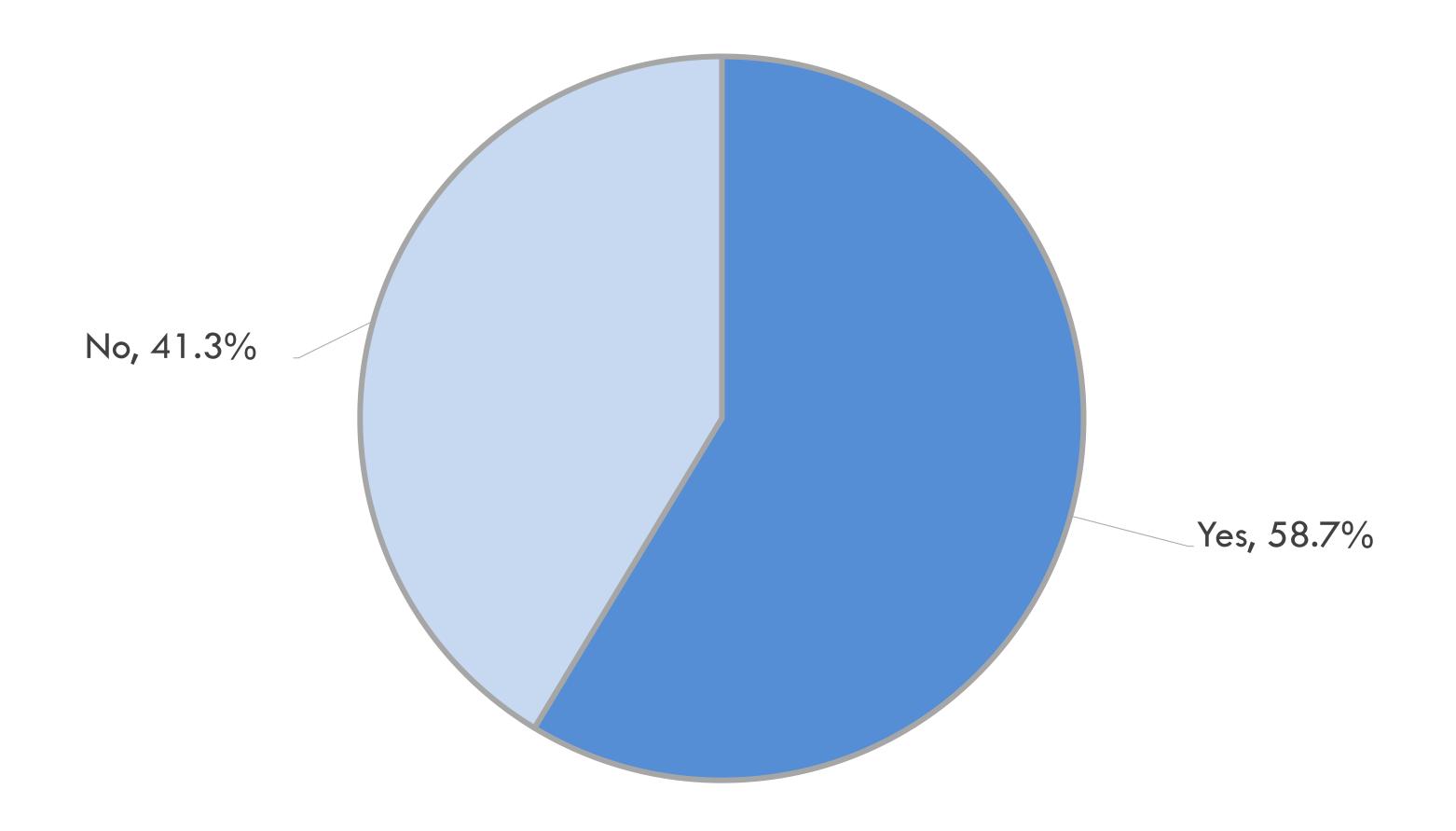
## Fall Workcations

#### POTENTIAL FOR REMOTE WORK

Question: Does your job allow you to work remotely? (Select one)

(Base: Wave 29 data. Employed respondents, 901 completed surveys.

Data collected Sep 25-27, 2020)



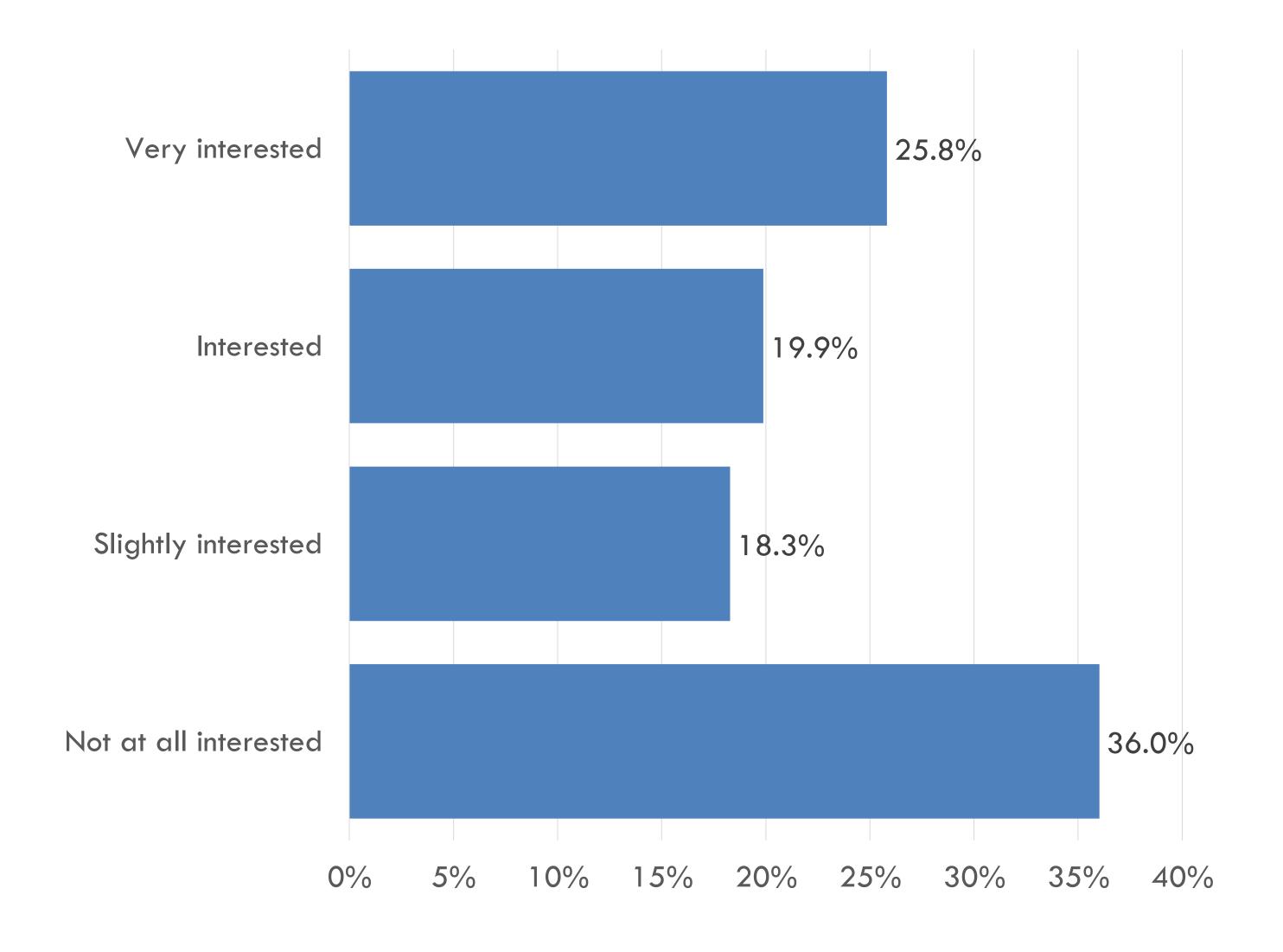


#### INTEREST IN WORKCATIONS THIS FALL

Question: A "Workcation" is a new term being used to describe travel where people visit a vacation destination while still working remotely.

How interested would you be in taking a "workcation" this Fall?

(Base: Wave 29 data. Respondents who can work remotely, 526 completed surveys. Data collected Sep 25-27, 2020)





#### LIKELIHOOD OF TAKING A WORKCATION THIS FALL

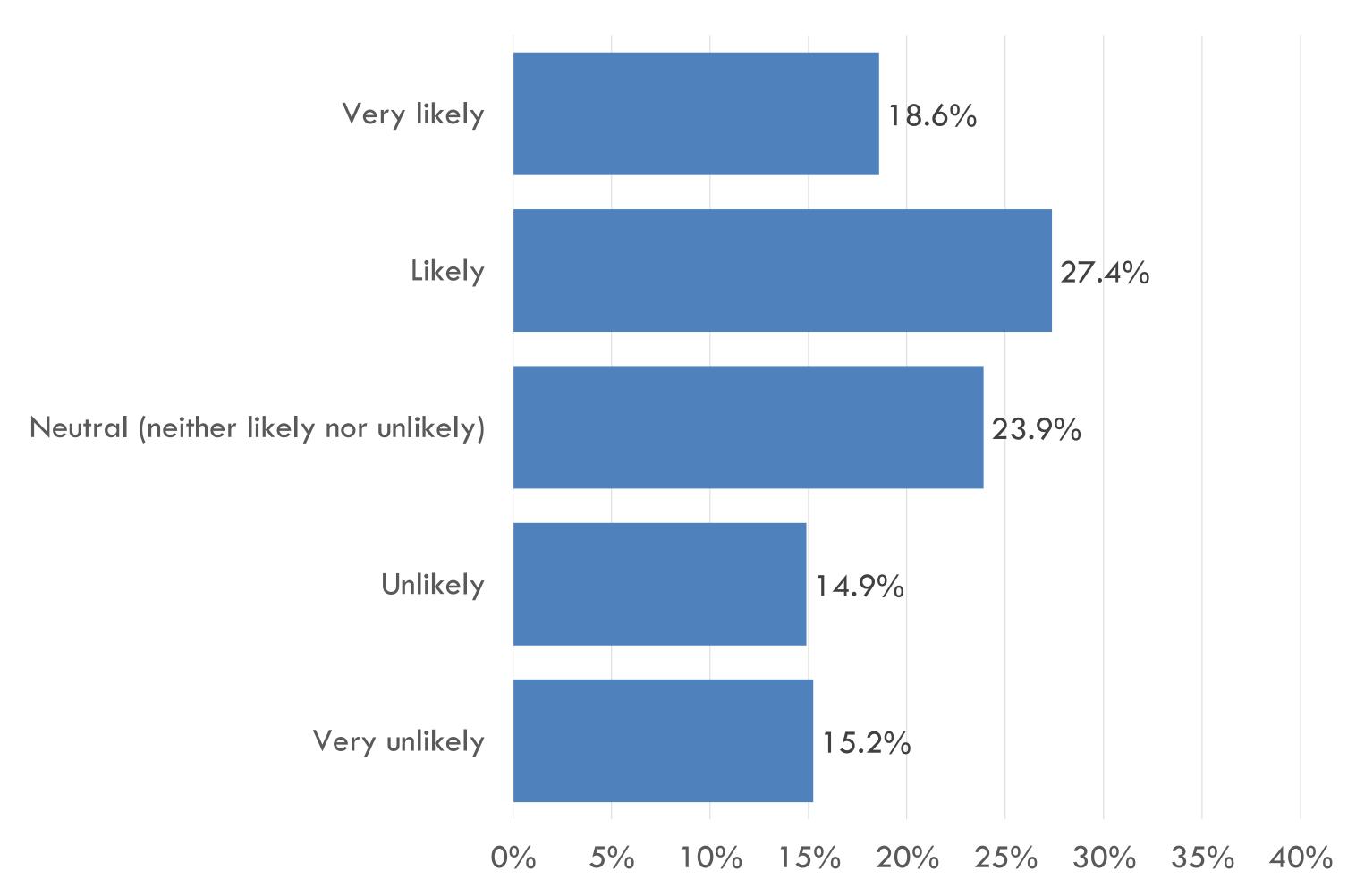
### Question: How likely are you to take a "workcation" this Fall?

(Base: Wave 29 data. Respondents

interested to any degree in

workcations, 329 completed surveys.

Data collected Sep 25-27, 2020)





## Market potential...

Employed (77.2%)

Employer allows remote work (58.7%)

Interested in taking a Fall workcation (64.0%)

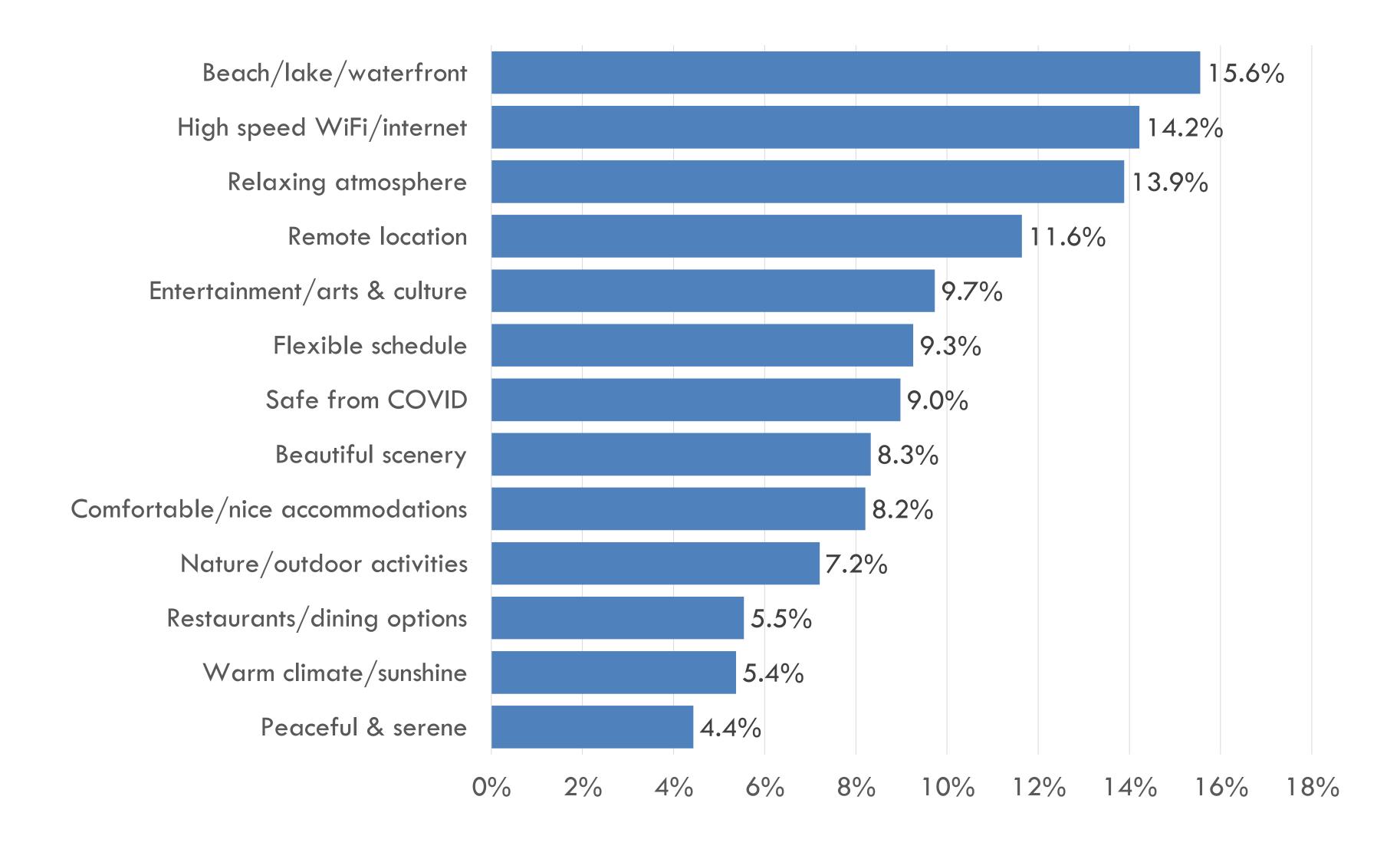
Likely to take a Fall workcation (46.0%)

13.3% (of all travelers)

#### CHARACTERISTICS OF AN IDEAL WORKCATION DESTINATION

Question: What would be the ideal characteristics of a "workcation destination" for you? (Write in as many as three)

(Base: Wave 29 data. All respondents, 1,204 completed surveys. Data collected Sep 25-27, 2020)











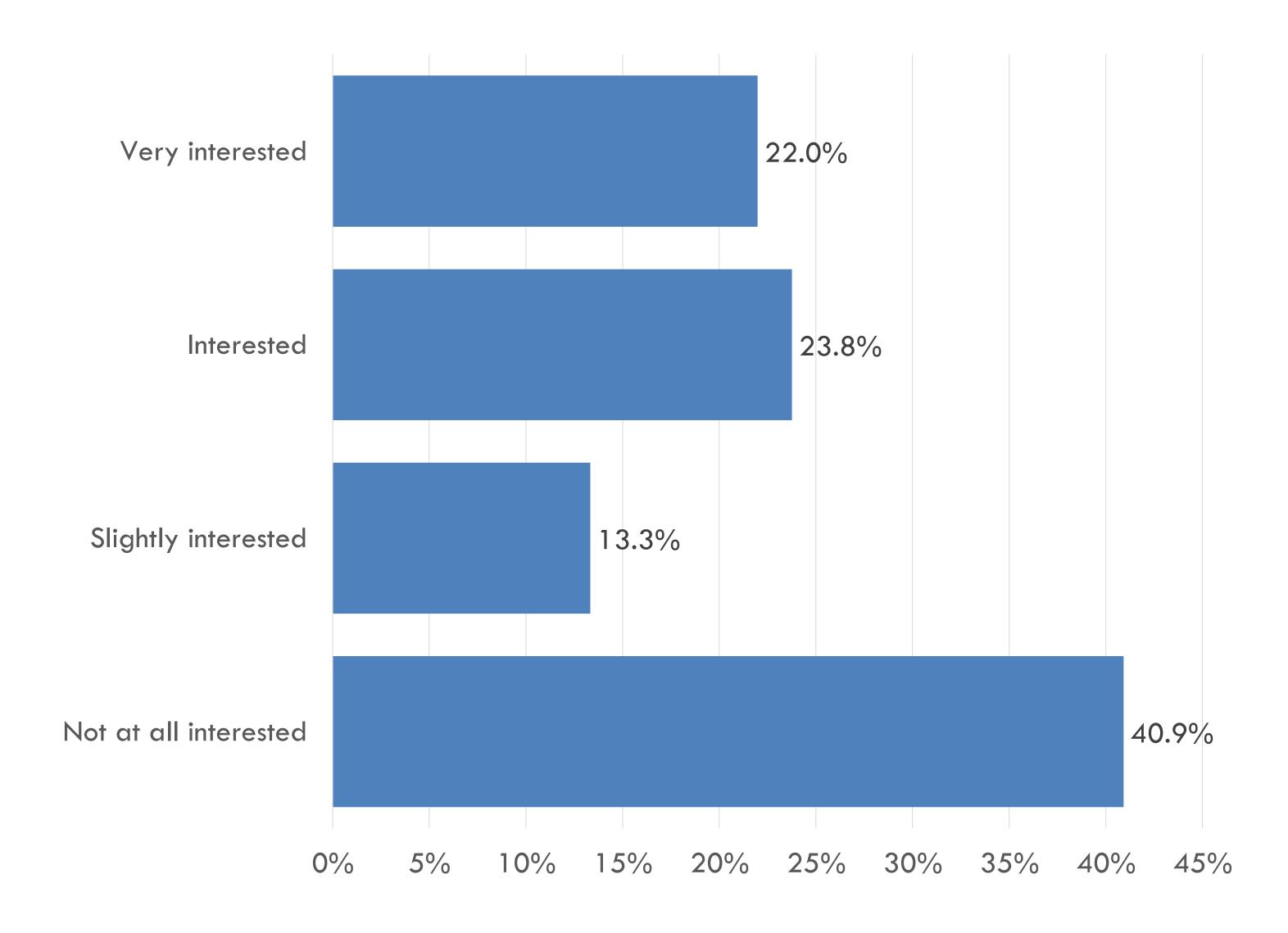
# Fall Schoolcations

#### INTEREST IN SCHOOLCATIONS

Question: A "Schoolcation" is a new term being used this year to describe travel where students can vacation with their families while attending classes online.

# How interested would you be in taking a "schoolcation" this Fall with your family?

(Base: Wave 29 data. Respondents who travel with children, 326 completed surveys. Data collected Sep 25-27, 2020)



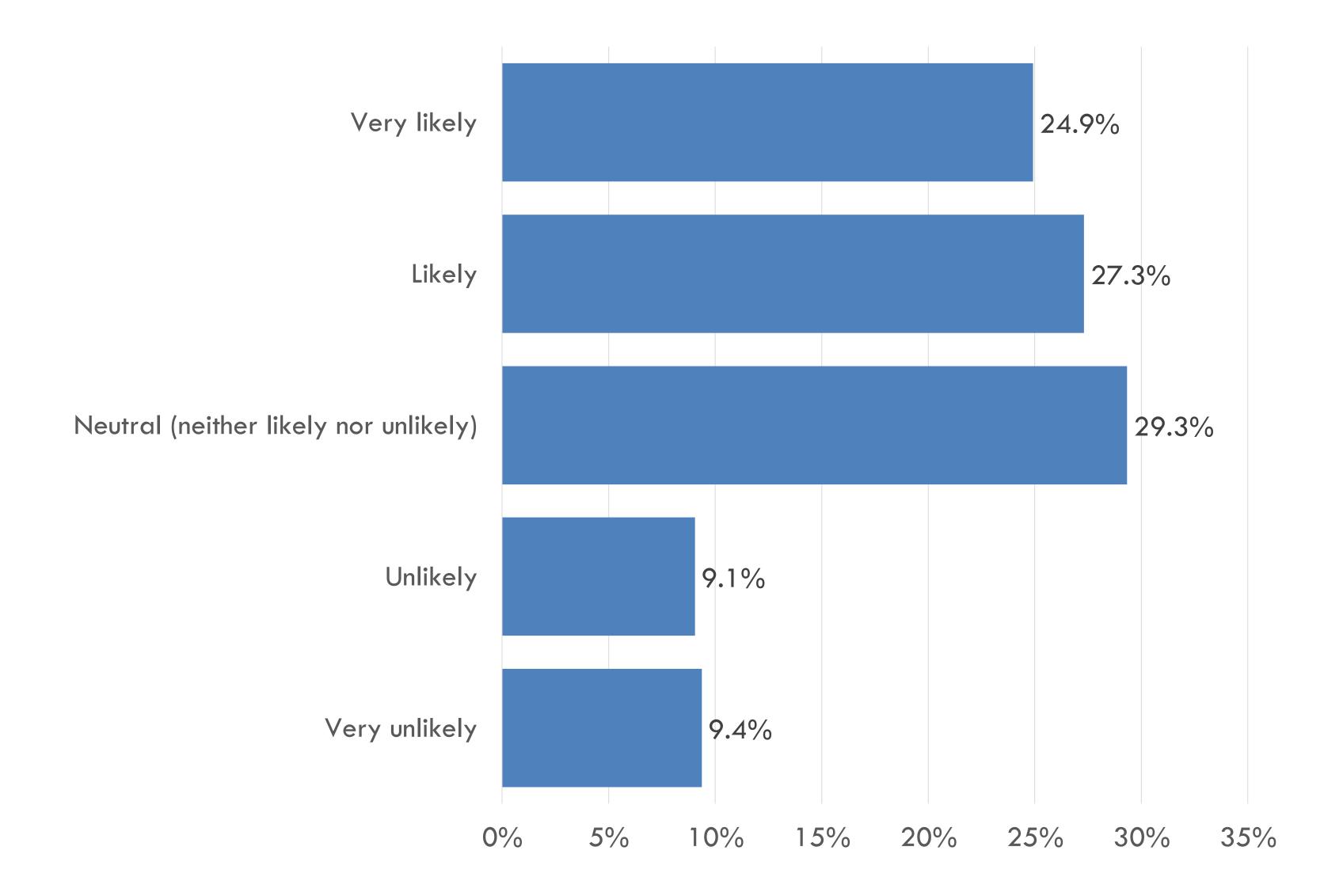


#### LIKELIHOOD OF TAKING A FALL SCHOOLCATION

# Question: How likely are you to take a "schoolcation" this Fall?

(Base: Wave 29 data. Respondents with some level of interest in schoolcations, 180 completed surveys.

Data collected Sep 25-27, 2020)





## Market potential...

Travels with kids living in household (28.4%)

Interested in taking a schoolcation this Fall (45.7%)

Likely to take a Schoolcation this Fall (52.2%)

6.8% (of all travelers)

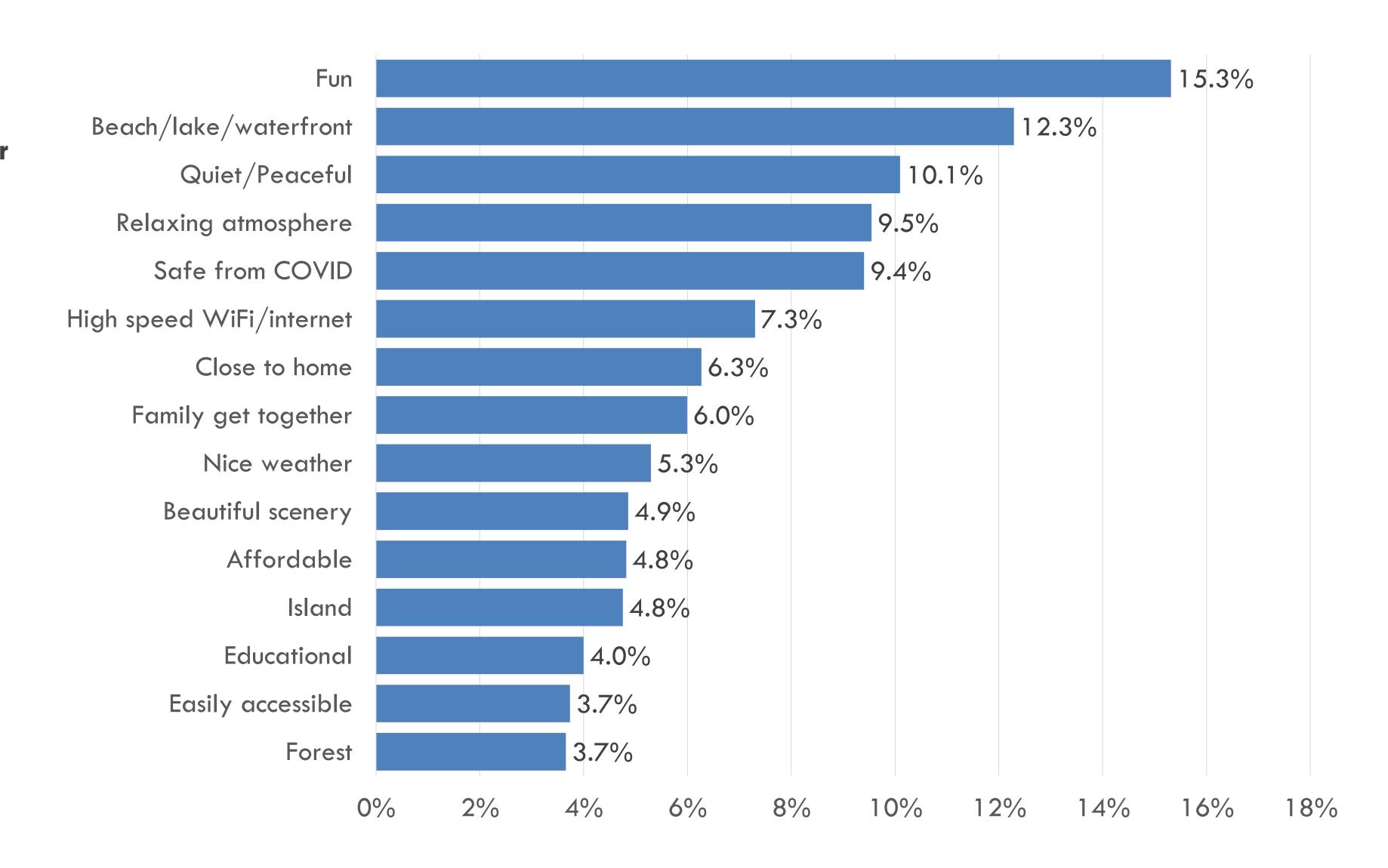
#### CHARACTERISTICS OF AN IDEAL SCHOOLCATION DESTINATION

Question: What would be the ideal characteristics of a "schoolcation" destination for you? (Write in as many as three)

(Base: Wave 29 data. All

respondents, 1,204 completed surveys.

Data collected Sep 25-27, 2020)

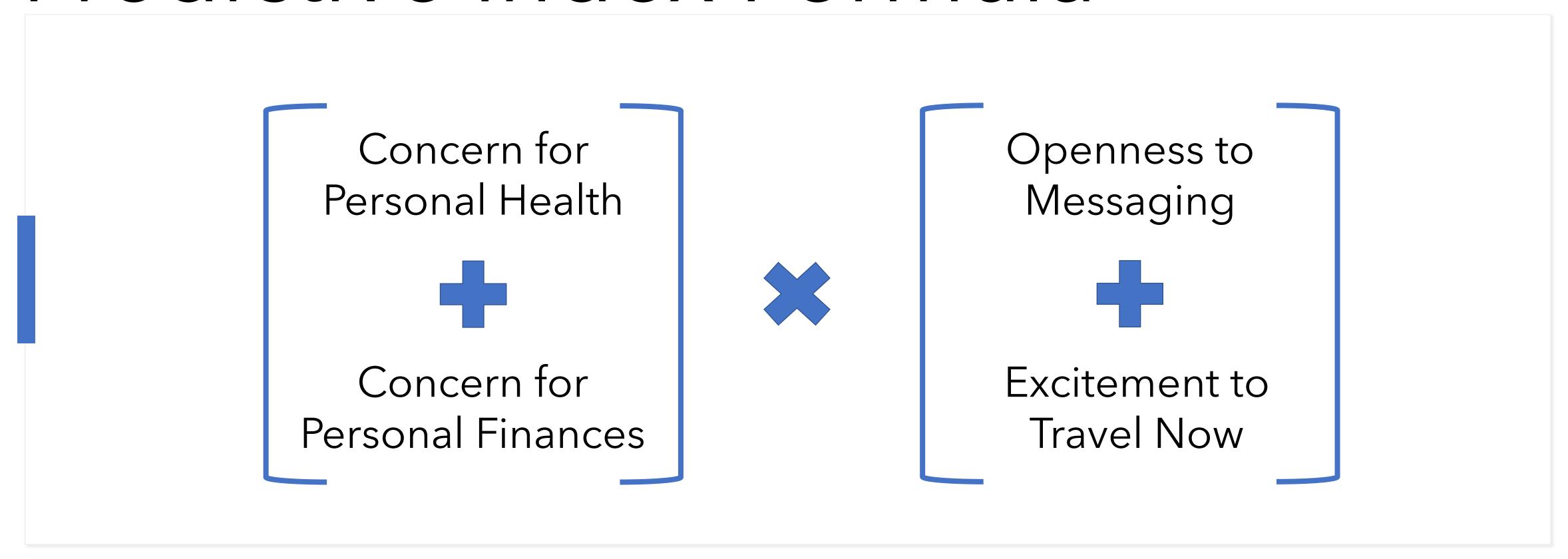






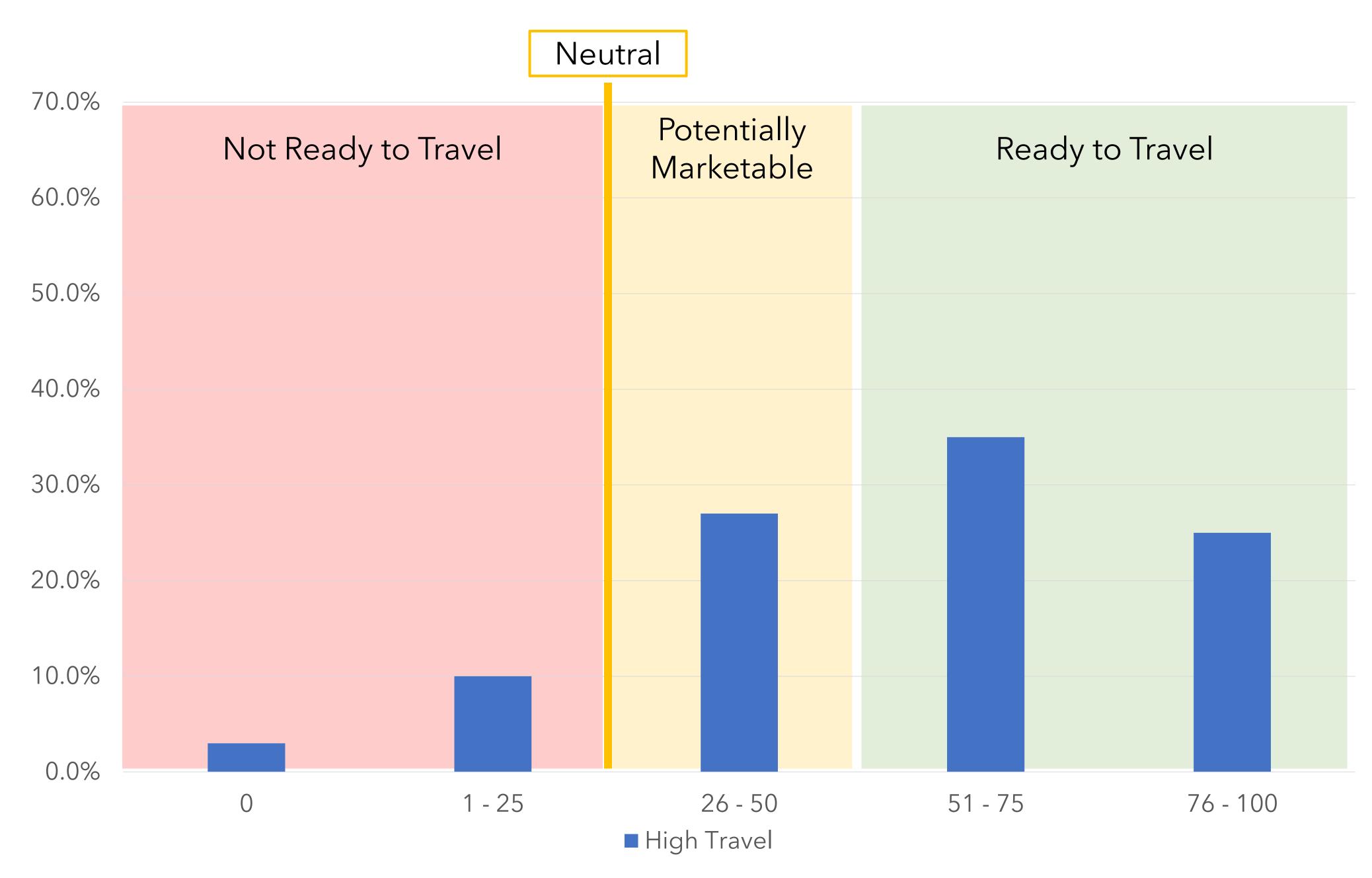
Highlights from the Week of September 28th

## Predictive Index Formula

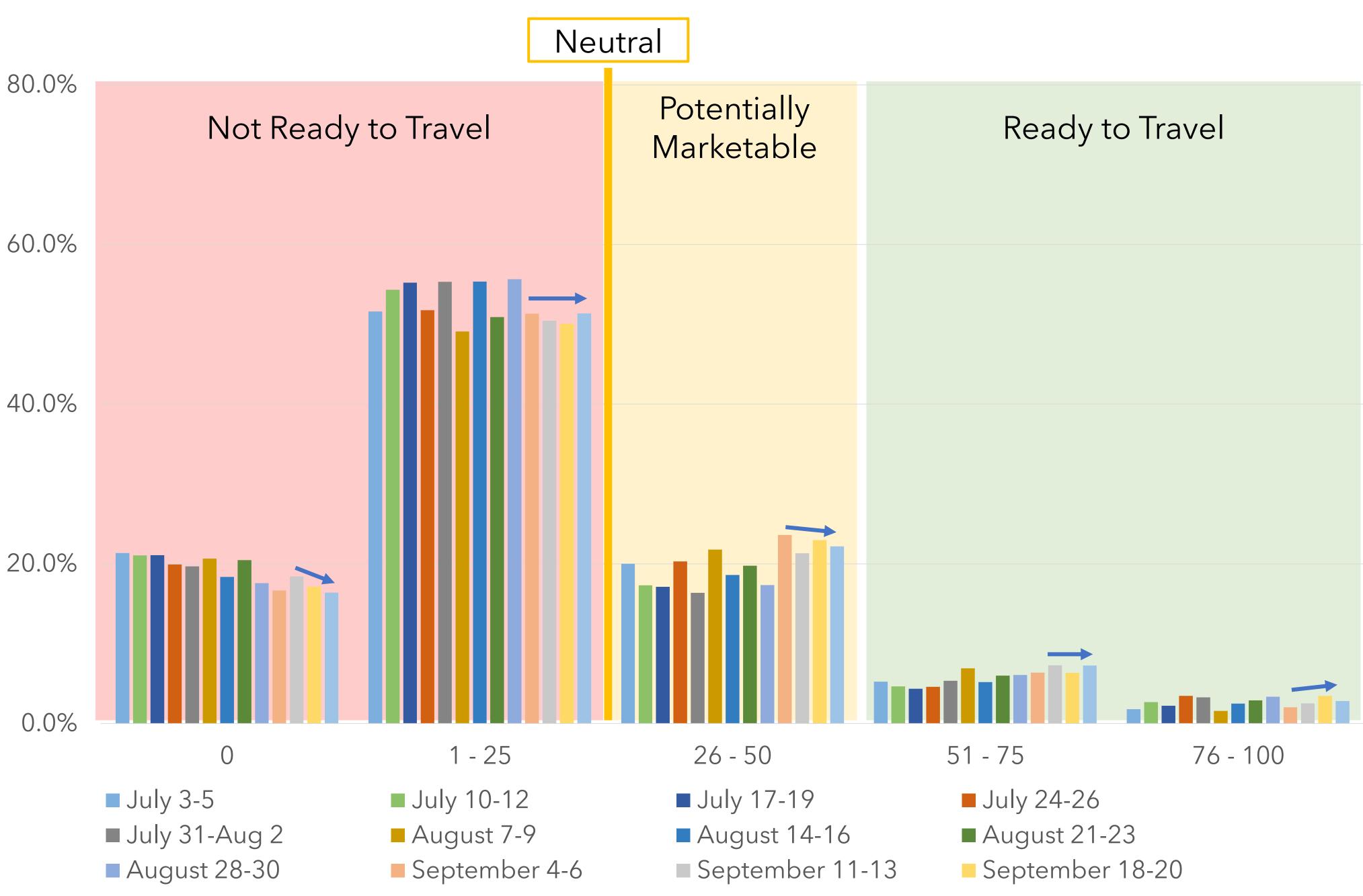


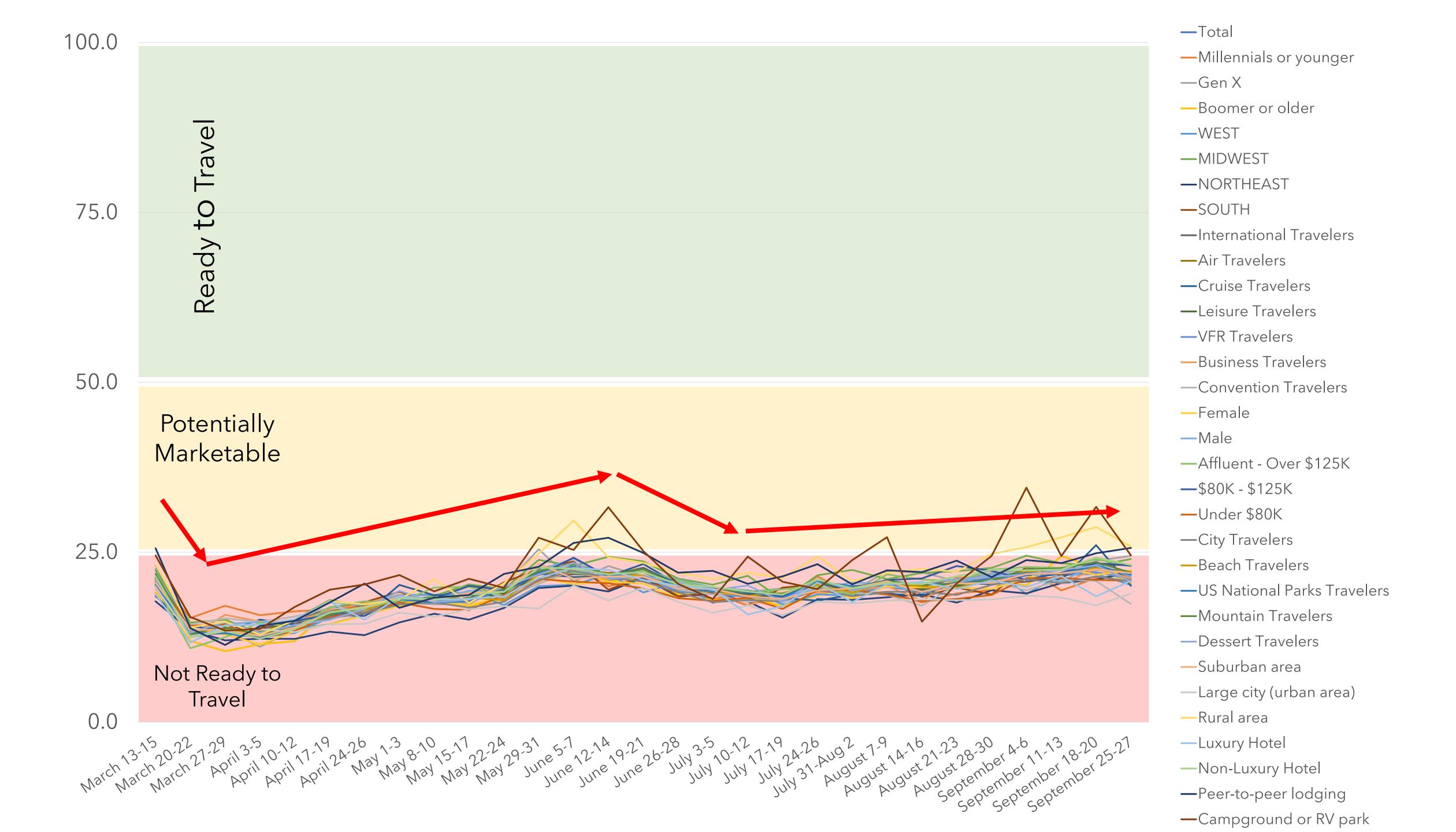
\*Normalized to a 100pt scale

#### **Healthy Travel Outlook**

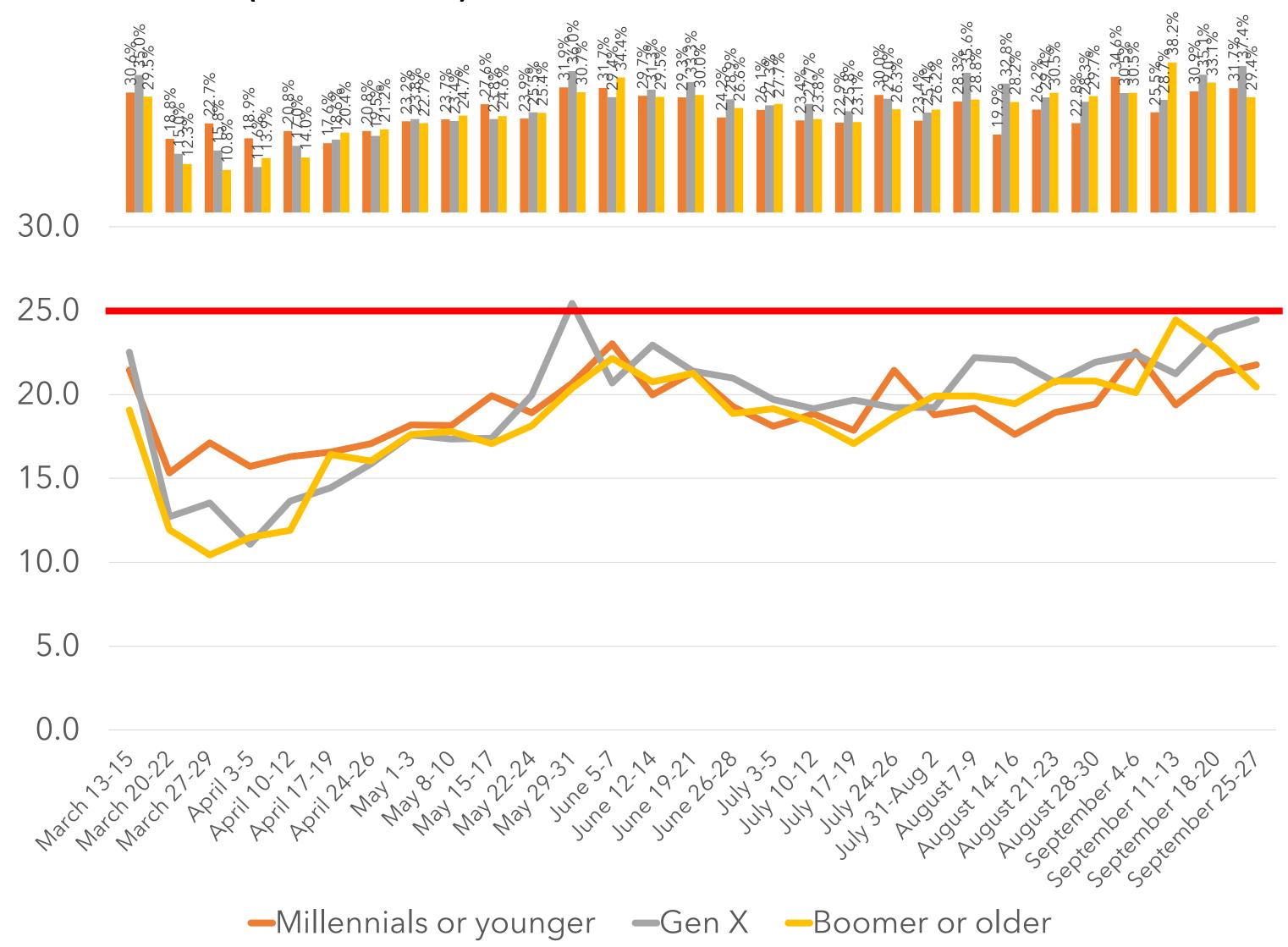


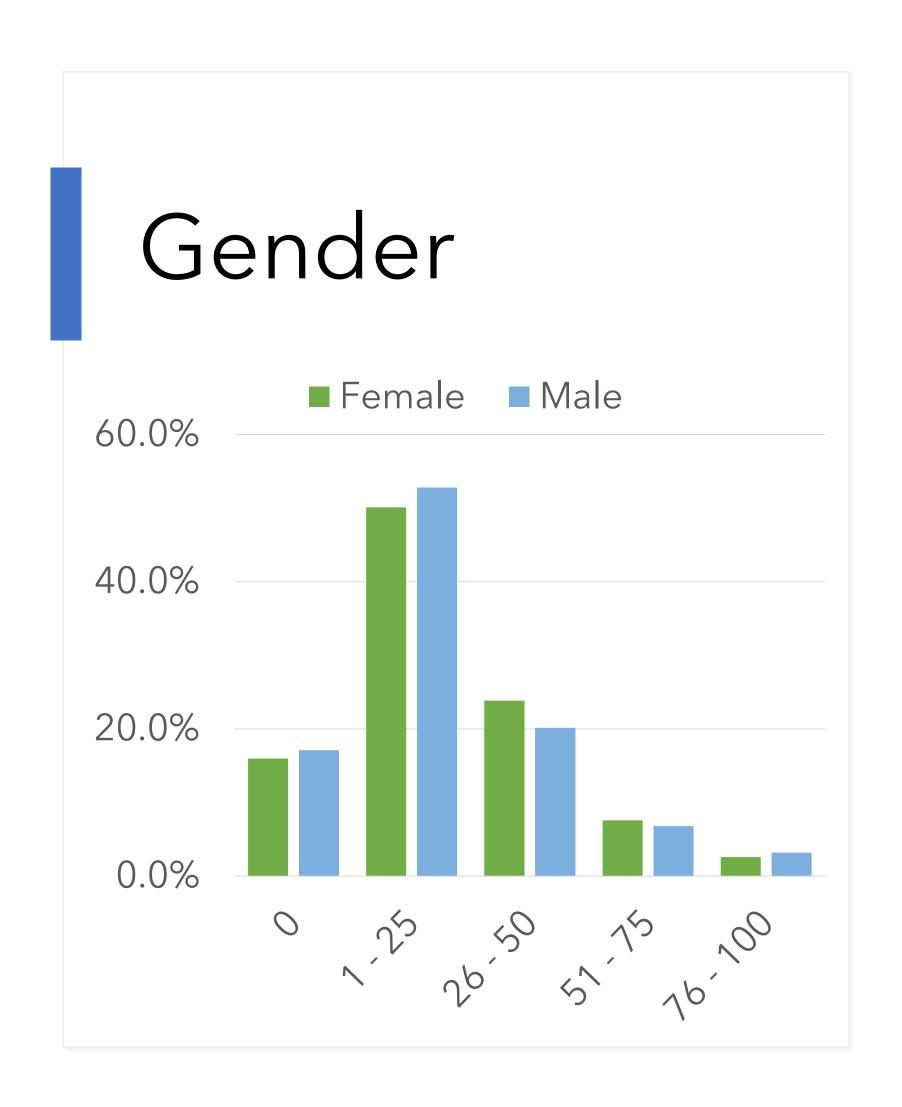
#### **Travel Outlook**

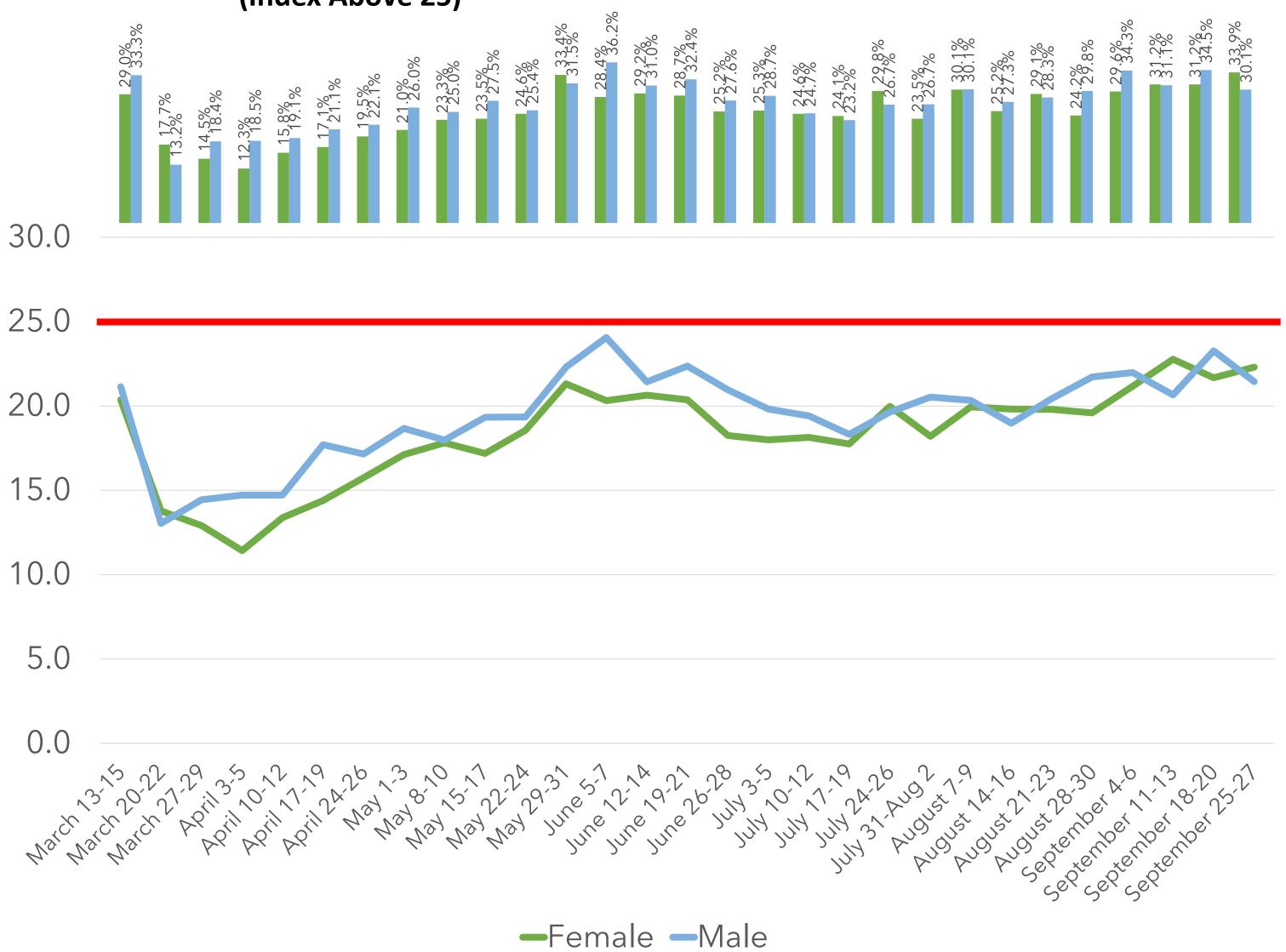




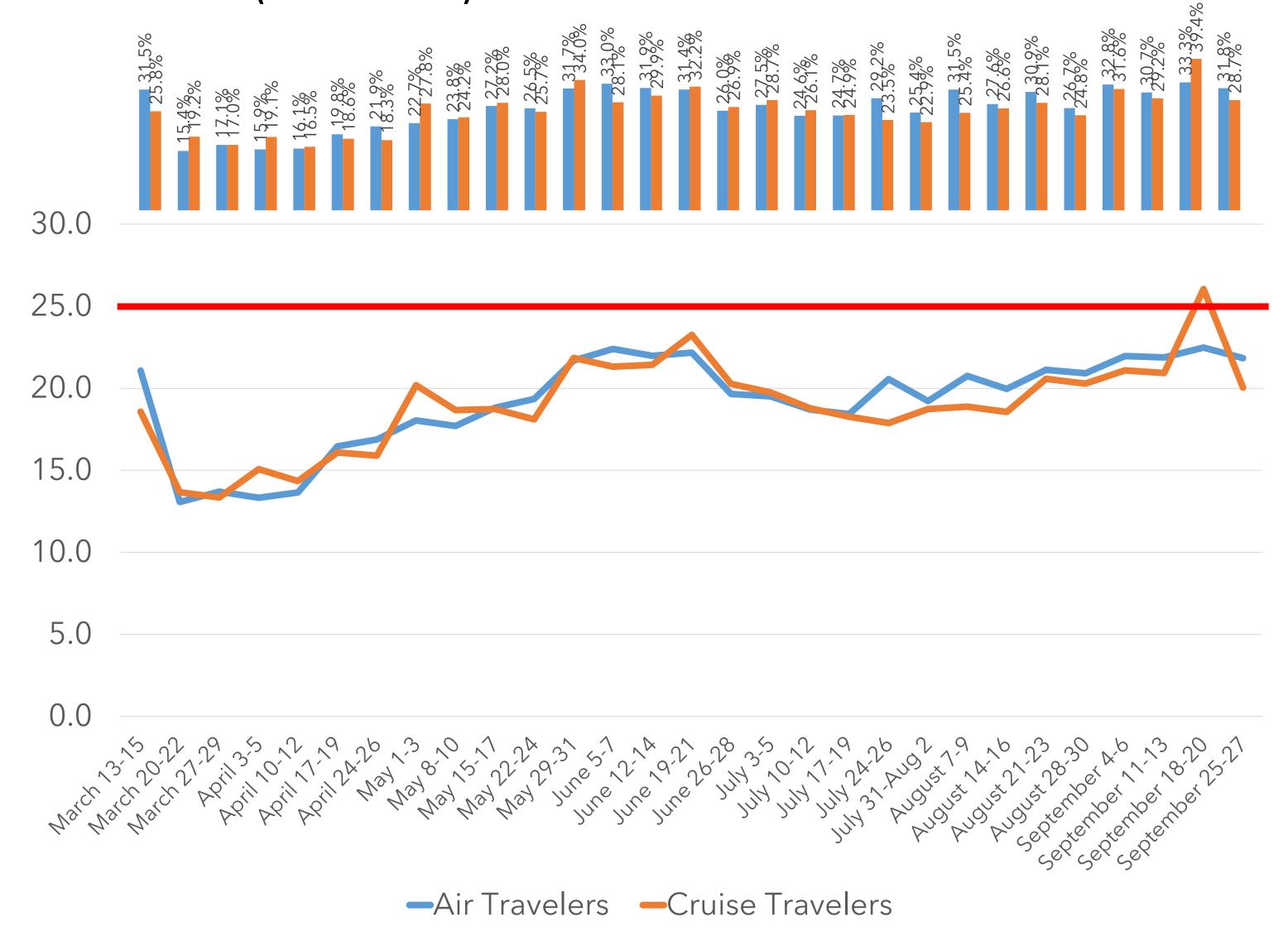
## Generation ■ Millennials or younger ■ Gen X ■ Boomer or older 60.0% 40.0% 20.0% 0.0%

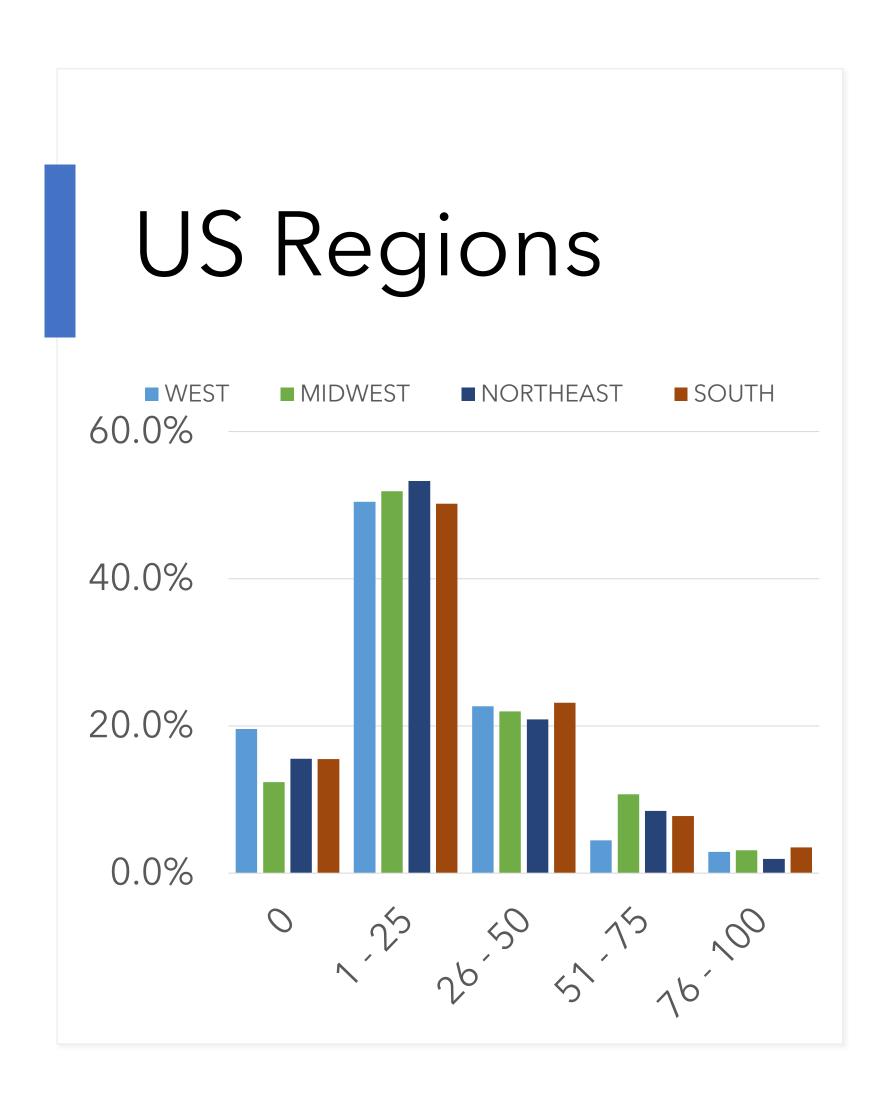


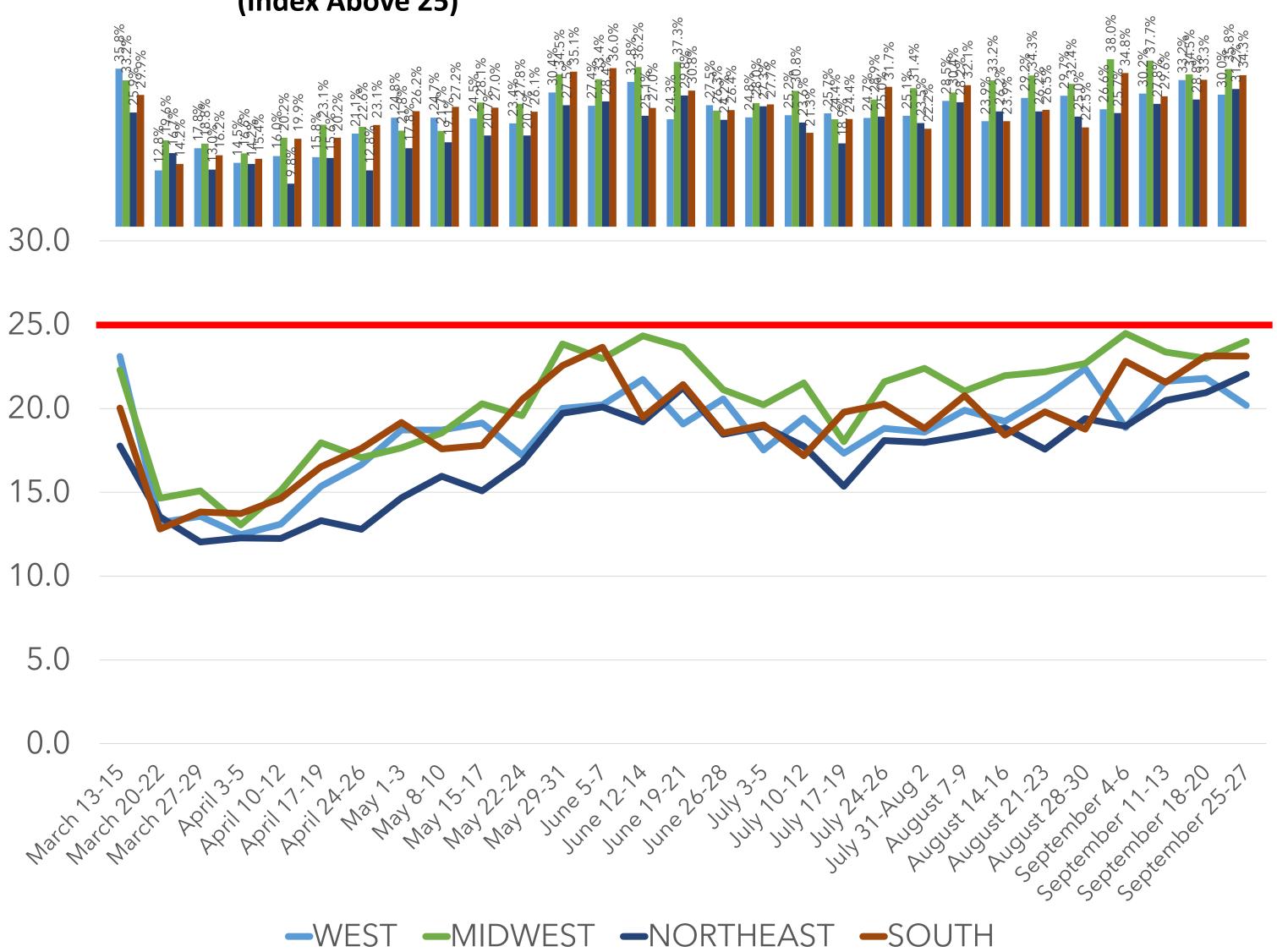




## Airline and Cruise Travelers ■ Air Travelers ■ Cruise Travelers 60.0% 40.0% 20.0% 0.0%

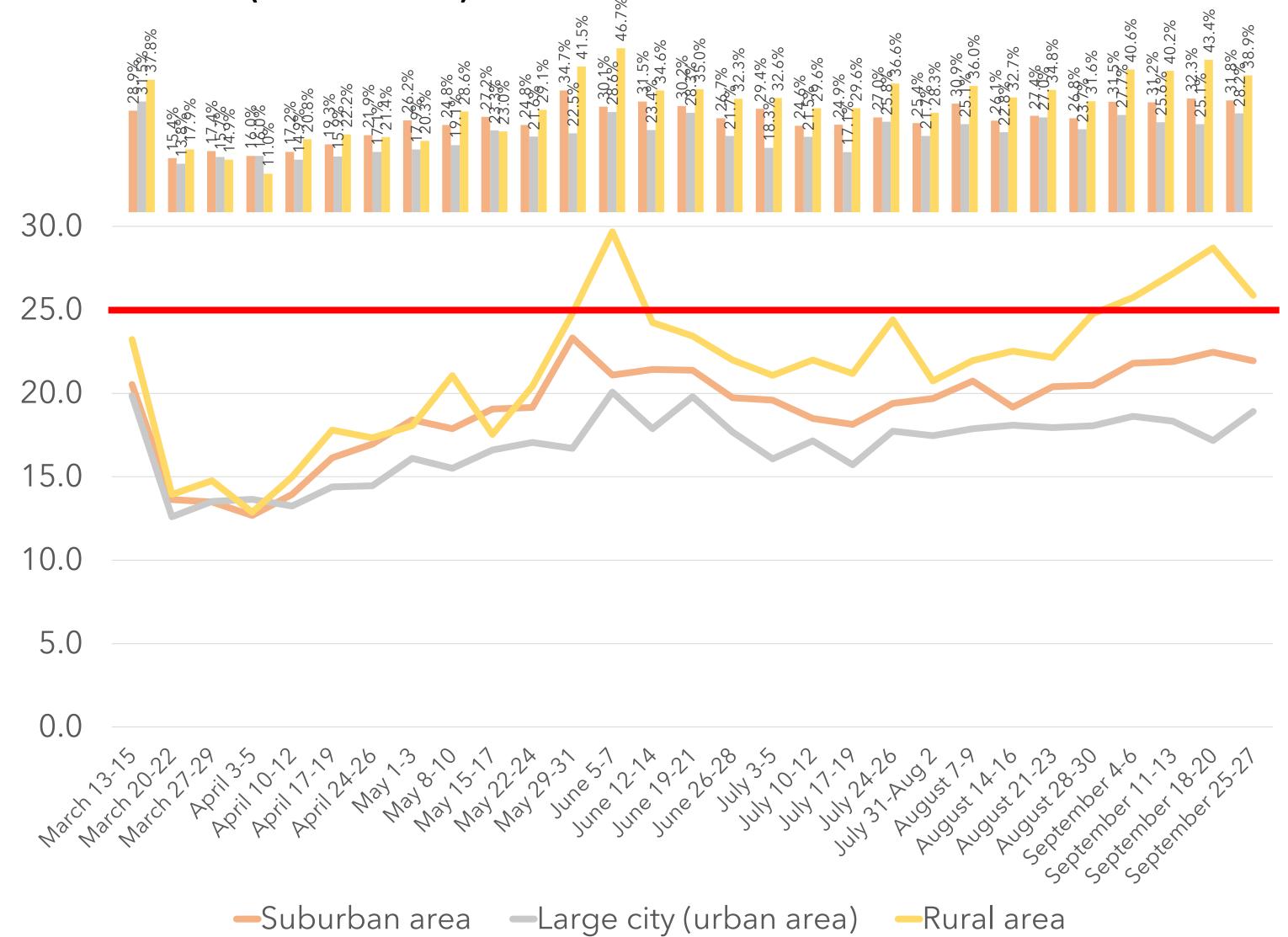




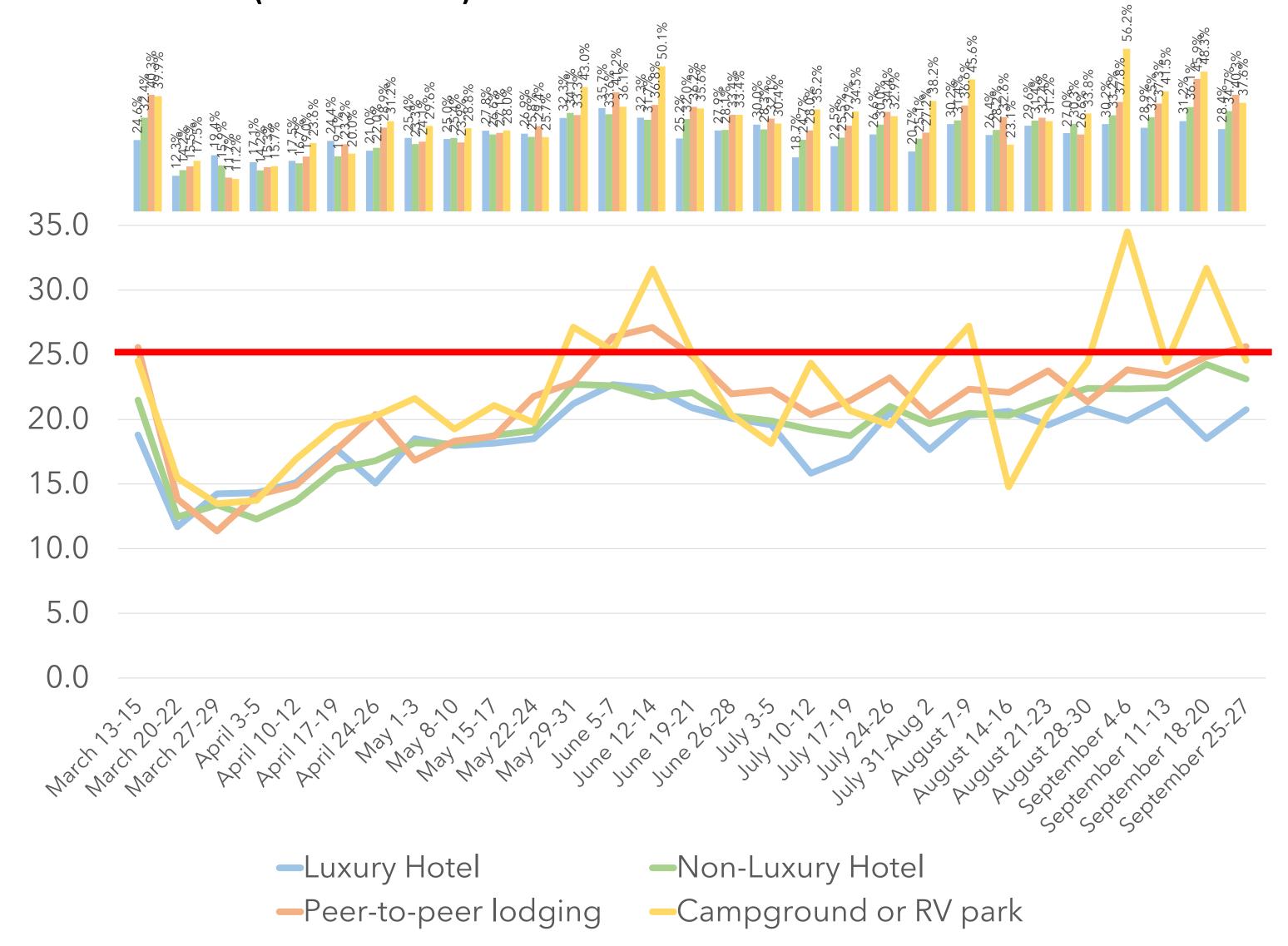


# Residence Type ■ Large city (urban area) Rural area 60.0% 40.0% 20.0% 0.0%





## Lodging Preference Luxury Hotel ■ Non-Luxury Hotel Peer-to-peer lodging Campground or RV park 40.0% 20.0% 0.0%



# Next/Ongoing Updates

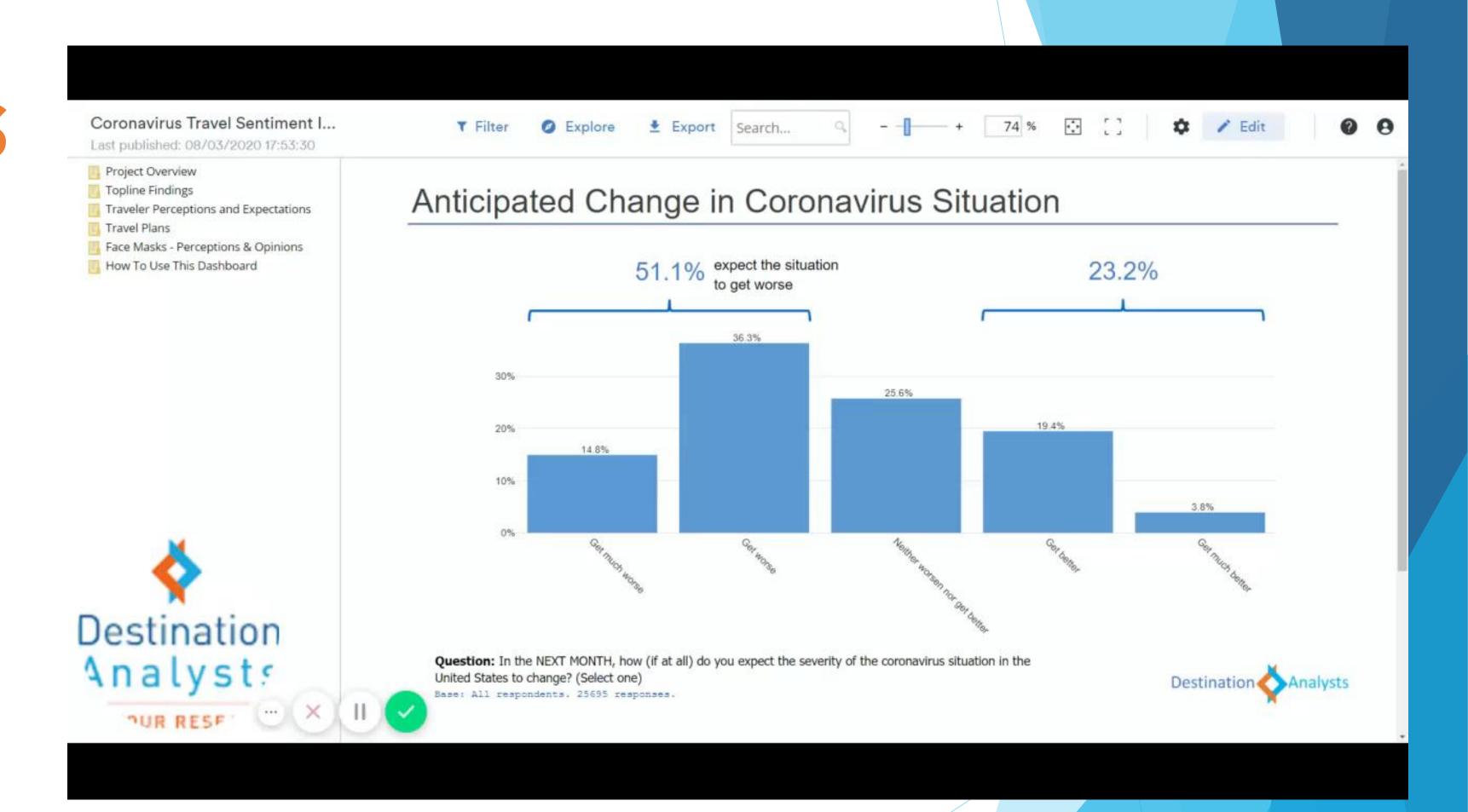
- Key Findings released via email every Monday morning
- Complete Report of Findings sent (and dashboard updated) by each Tuesday morning
- Online Presentation of Findings every Tuesday at 8:00am PST/11:00am EST
- Shareable infographics and gifs on social media

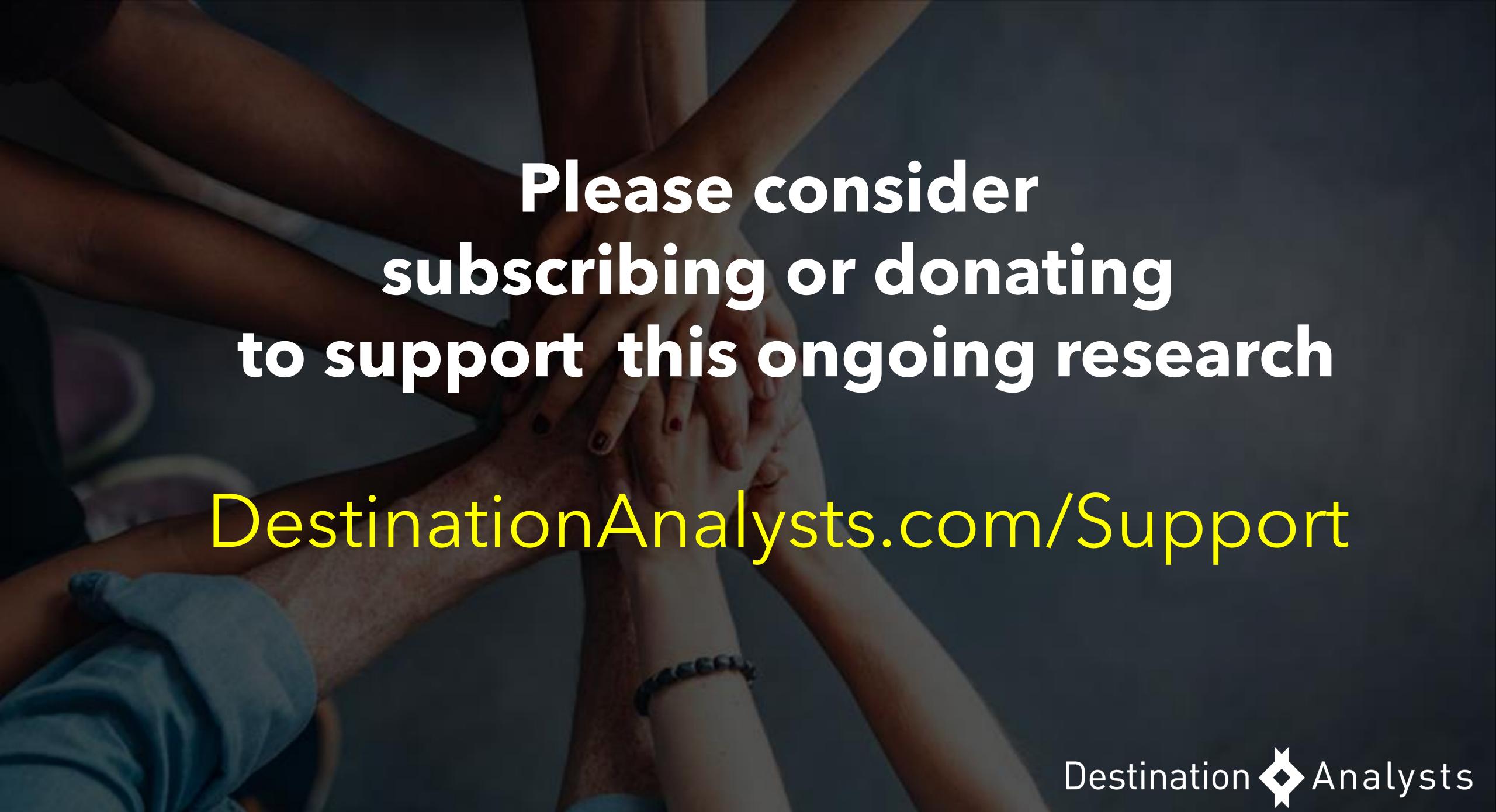




## Subscribers

Your online dashboard updates are ready!





# Do you have a survey topic you want us to explore?

Send suggestions or requests for questions to:

Info@DestinationAnalysts.com & Myha@DestinationAnalysts.com





# We Can Help You

- Visitor & Target Audience Profiles
- Brand Performance
- Visitor Activity Analysis & Segmentation
- Persona Research
- Resident + Stakeholder Research
- Advertising Testing
- Grant Support

info@destinationanalysts.com



