

CORONAVIRUS TRAVEL SENTIMENT INDEX REPORT

Presentation of Findings

January 12, 2021

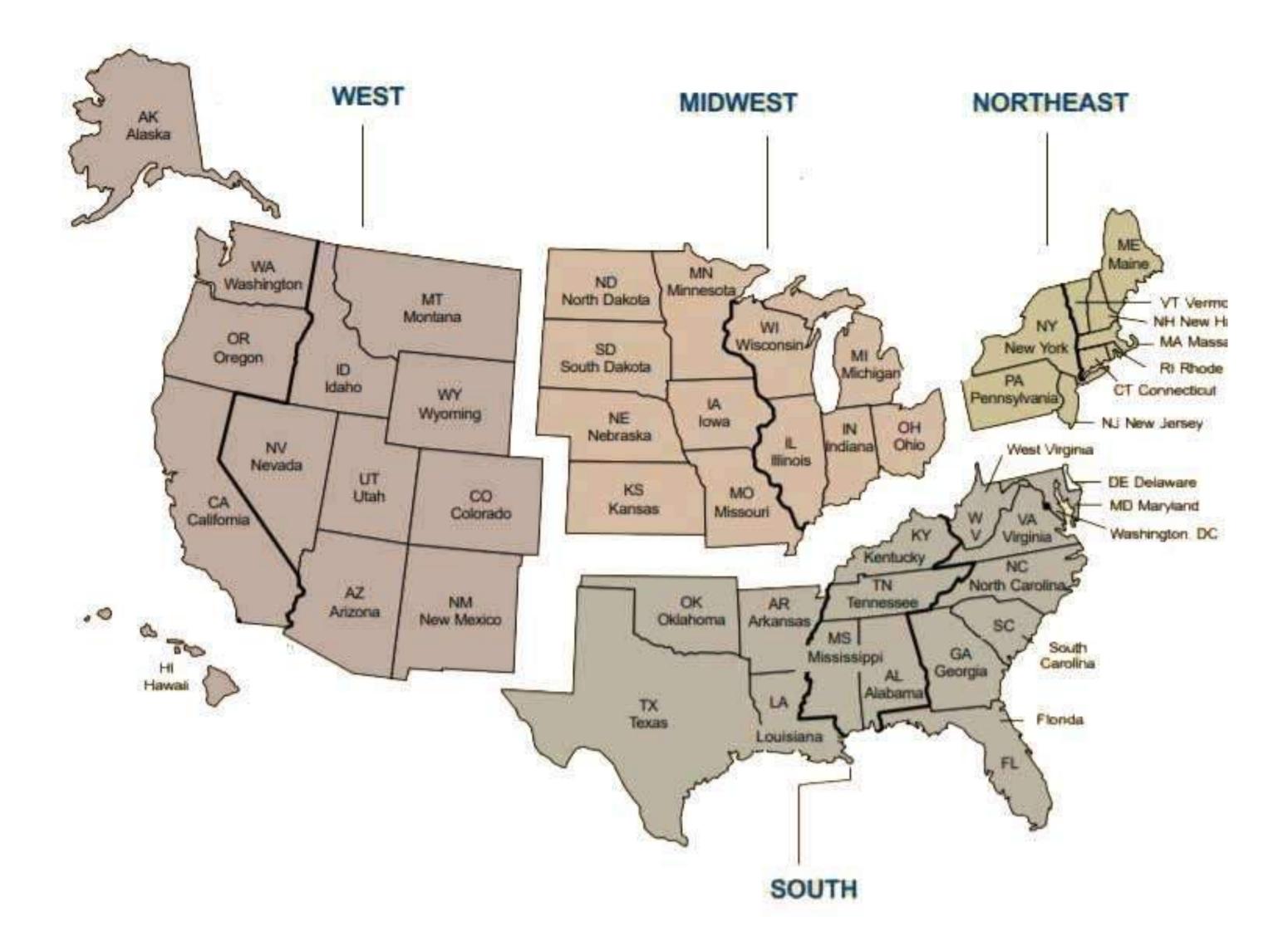




Presentation deck and webinar recording available on our website:

DestinationAnalysts.com/covid-webinars





METHODOLOGY

- Weekly tracking survey of a representative sample of adult American travelers in each of four U.S. regions
- Designed to track traveler sentiment and generate insights into when tourism businesses can expect demand to return and from whom
- Week 44 data (fielded January 8-10) will be presented today
- 1,200+ fully completed surveys collected each wave
- Confidence interval of +/- 2.8%
- Data is weighted to reflect the actual population of each region













TOP NEWS ODD NEWS ENTERTAINMENT SPORTS PHOTOS MORE

World COVID-19 deaths double in 3 months to 1.9M; cases surge to 90M

By Allen Cone





Jan. 10 (UPI) -- More than one year after COVID-19 first surfaced in Mainland China, the pandemic has been accelerating worldwide to more than 1.9 million deaths and nearly 90 million cases despite restrictions, including lockdowns, and the development of vaccines

In three months, the death toll has nearly doubled and cases jumped about 2 1/2 times.

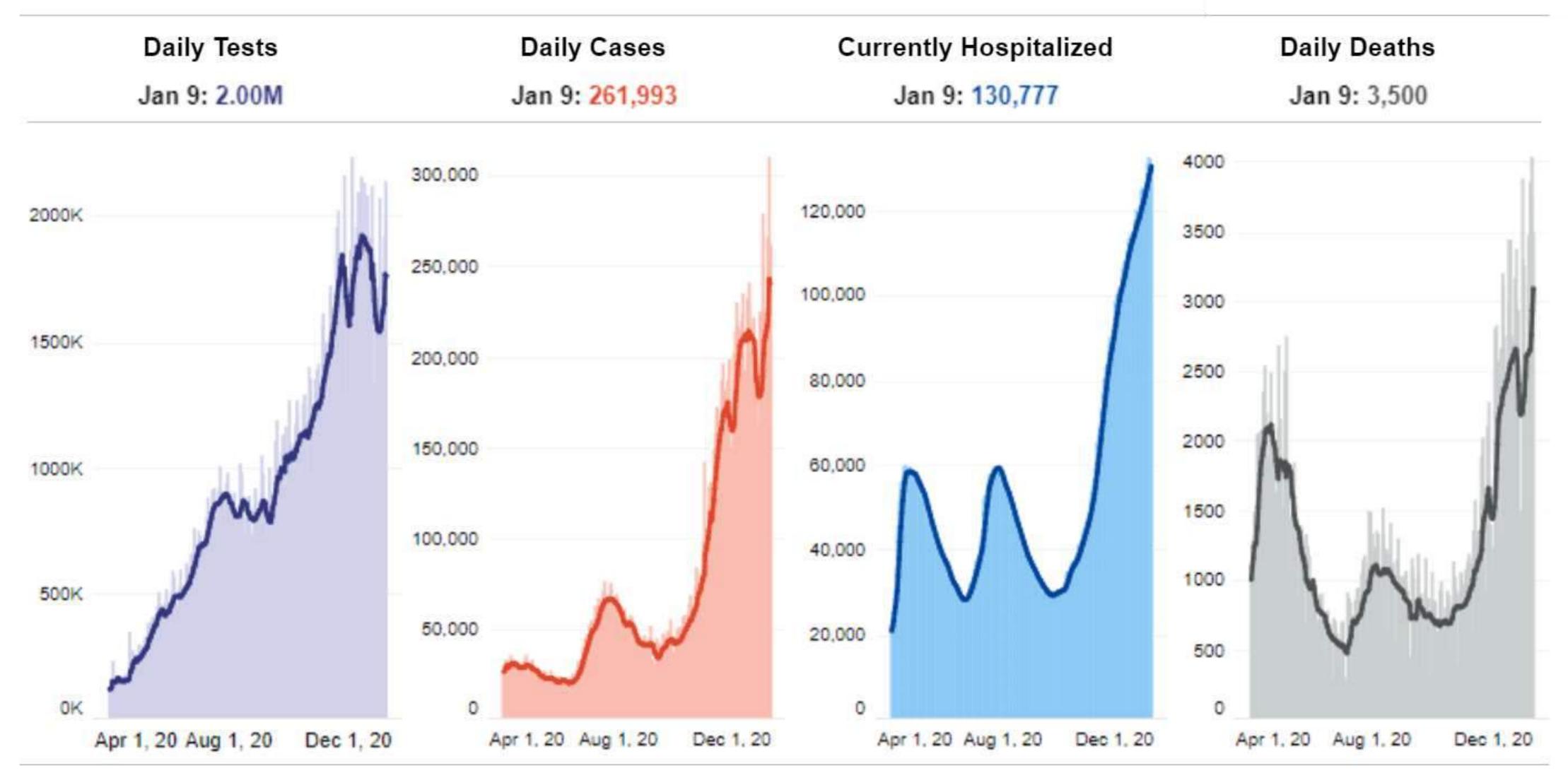
TOTAL DEATHS

371,084

+3,432 New Deaths

CDC | Updated: Jan 10 2021 1:01PM

NATIONWIDE COVID-19 METRICS SINCE APRIL 1. 7-DAY AVERAGE LINES





UK on course for COVID-19 vaccination target as shots reach 200,000 a day - Hancock

By Paul Sandle

MIN REAL



LONDON (Reuters) - Britain is on course to have immunised its most vulnerable people against COVID-19 by mid-February and offering a shot to every adult by autumn, with some 2 million people having already received a first dose, its health secretary said on Sunday.



©CBS NEWS

Gottlieb says COVID-19 vaccine strategy "not working"

Melissa Quinn - 1 hr ago



Washington — Dr. Scott Gottlieb, the former director of the Food and Drug
Administration, said Sunday that the nation's strategy for administering coronavirus
vaccines is "not working" and encouraged public health officials to "hit the reset" and take
up a new approach to inoculate Americans faster.

"We really need to get this vaccine out more quickly because this is really our only tool, our only backstop against the spread of these new variants. If we can get a lot of people vaccinated quickly, we might be able to get enough protective immunity into the population that this stops spreading at the rate that it is," Gottlieb said in an interview with "Face the Nation. "So, we need to acknowledge that it's not working. We need to hit the reset and adopt a new strategy in trying to get out to patients."



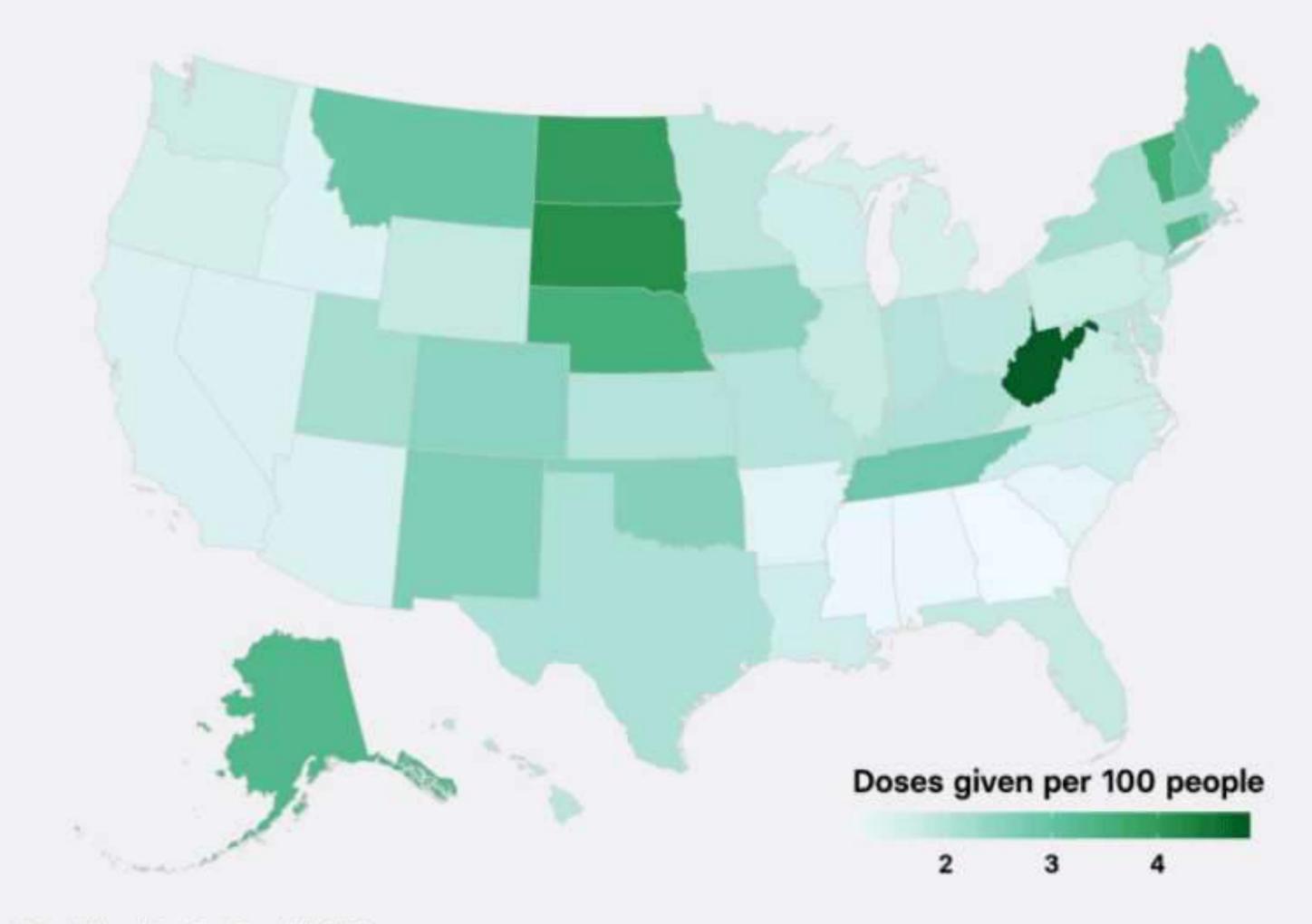
Vaccine rollout by state

6,688,231
DOSES GIVEN

2.02

DOSES GIVEN PER 100 PEOPLE

Via CDC



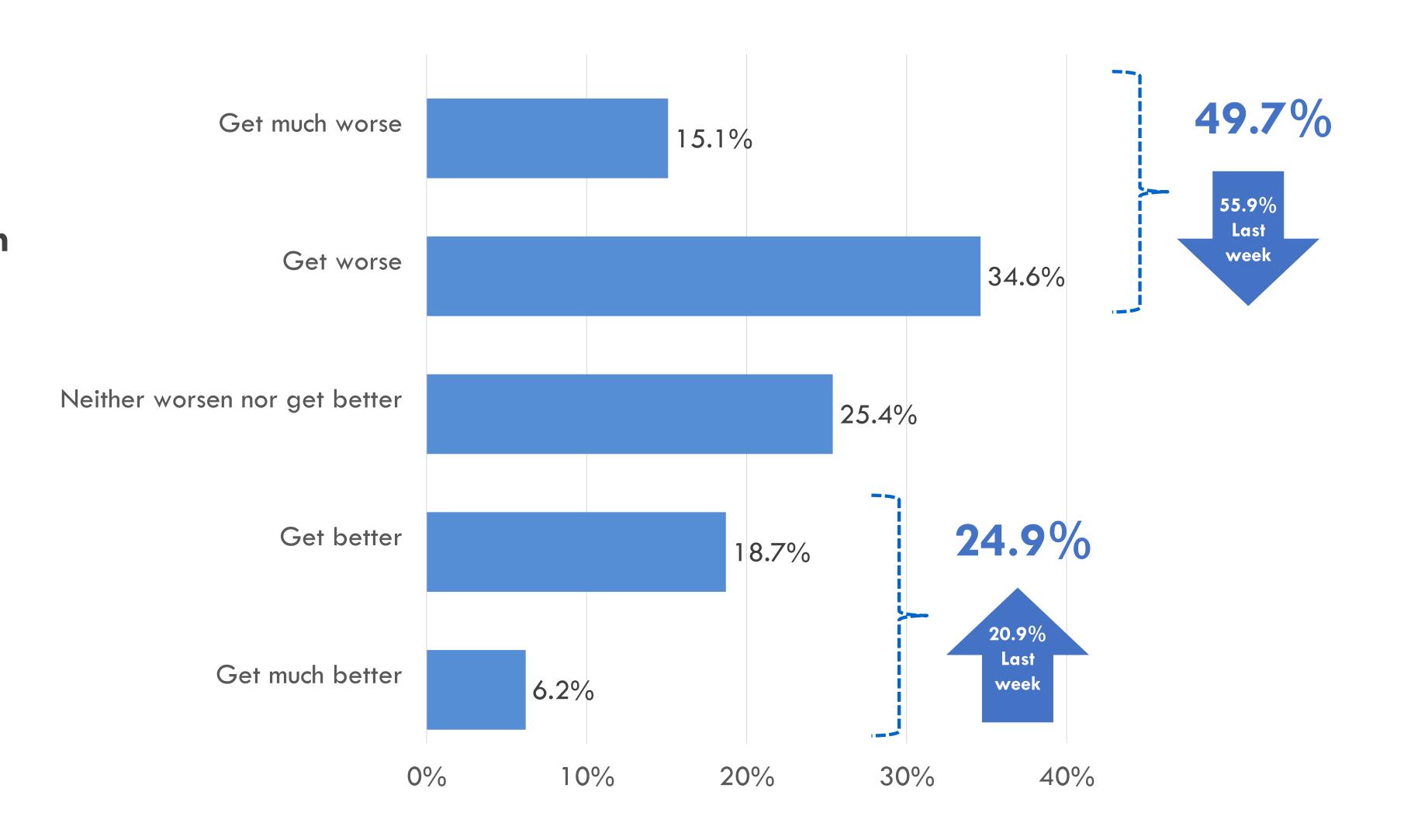
Peter Aldhous / BuzzFeed News / Via CDC



EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK

Question: In the NEXT
MONTH, how (if at all) do
you expect the severity of
the coronavirus situation in
the United
States to change? (Select
one)

In the next month the coronavirus situation will

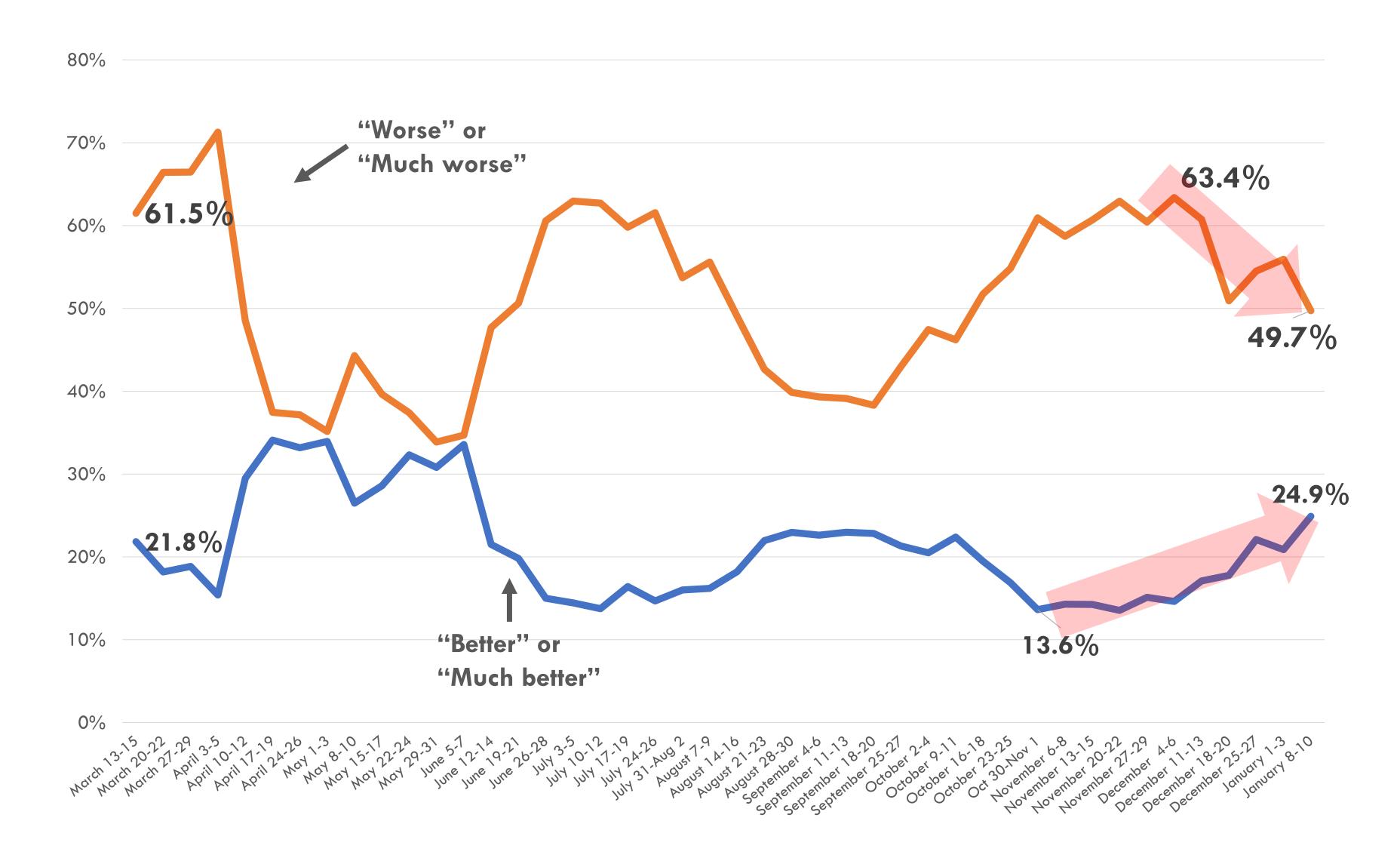




EXPECTATIONS FOR THE CORONAVIRUS OUTBREAK (WAVES 1-44)

Question: In the NEXT
MONTH, how (if at
all) do you expect
the severity of
the coronavirus situation
in the United
States to change?

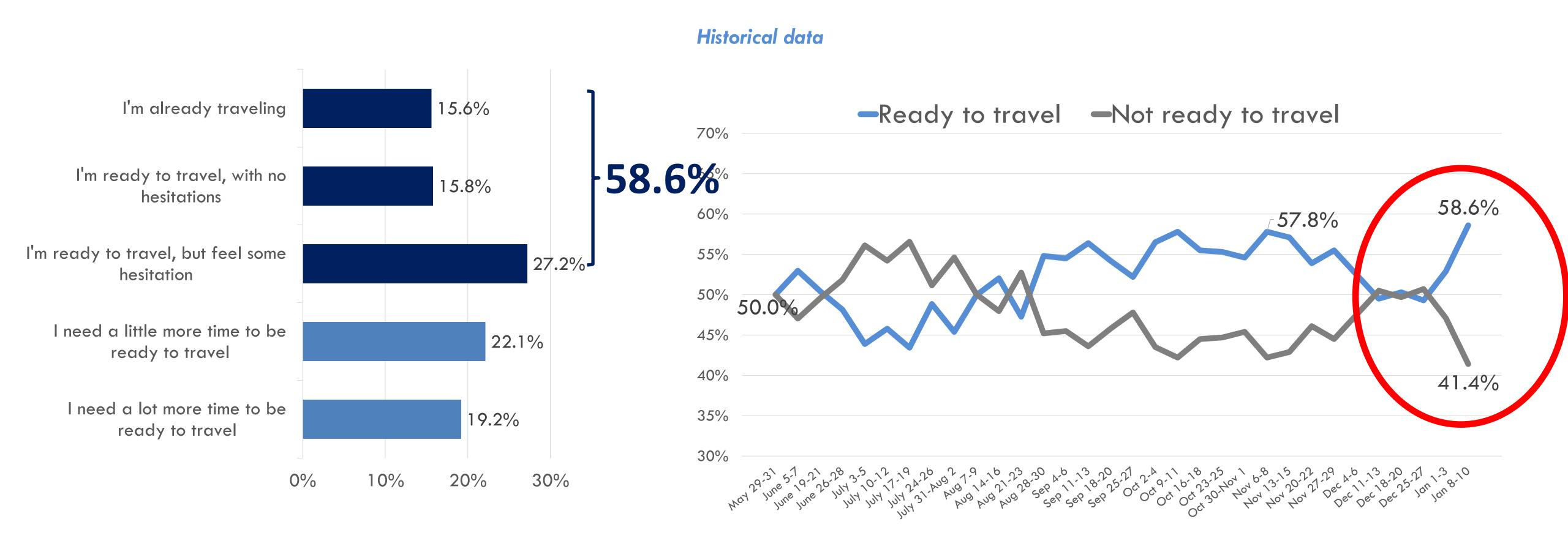
In the next month the coronavirus situation will





TRAVEL STATE-OF-MIND

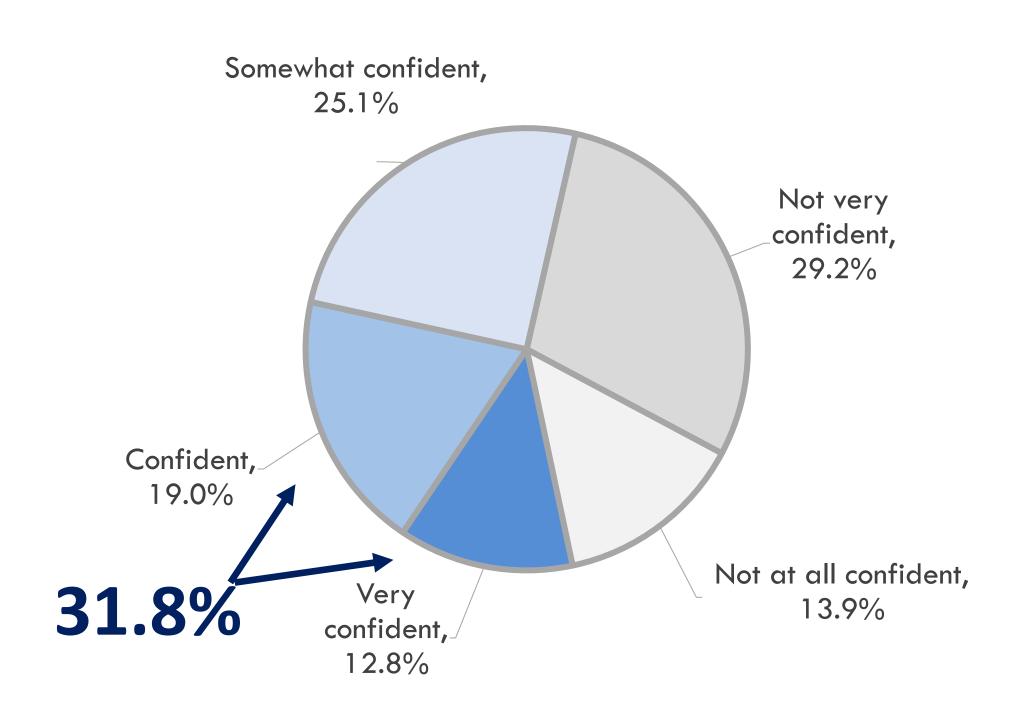
Question: When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)



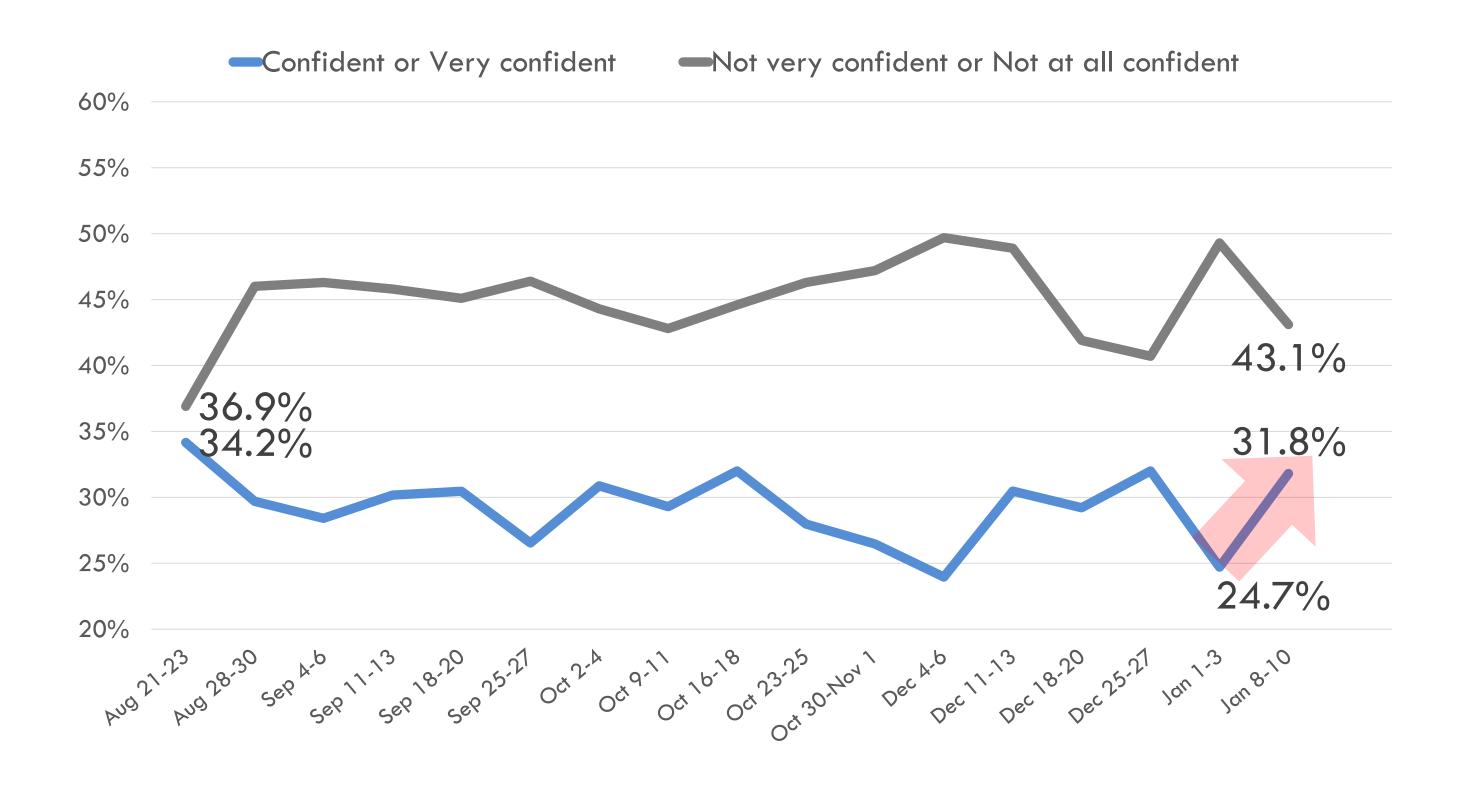


CONFIDENCE IN ABILITY TO TRAVEL SAFELY

Question: How confident are you that you can travel safely in the current environment?



Historical data



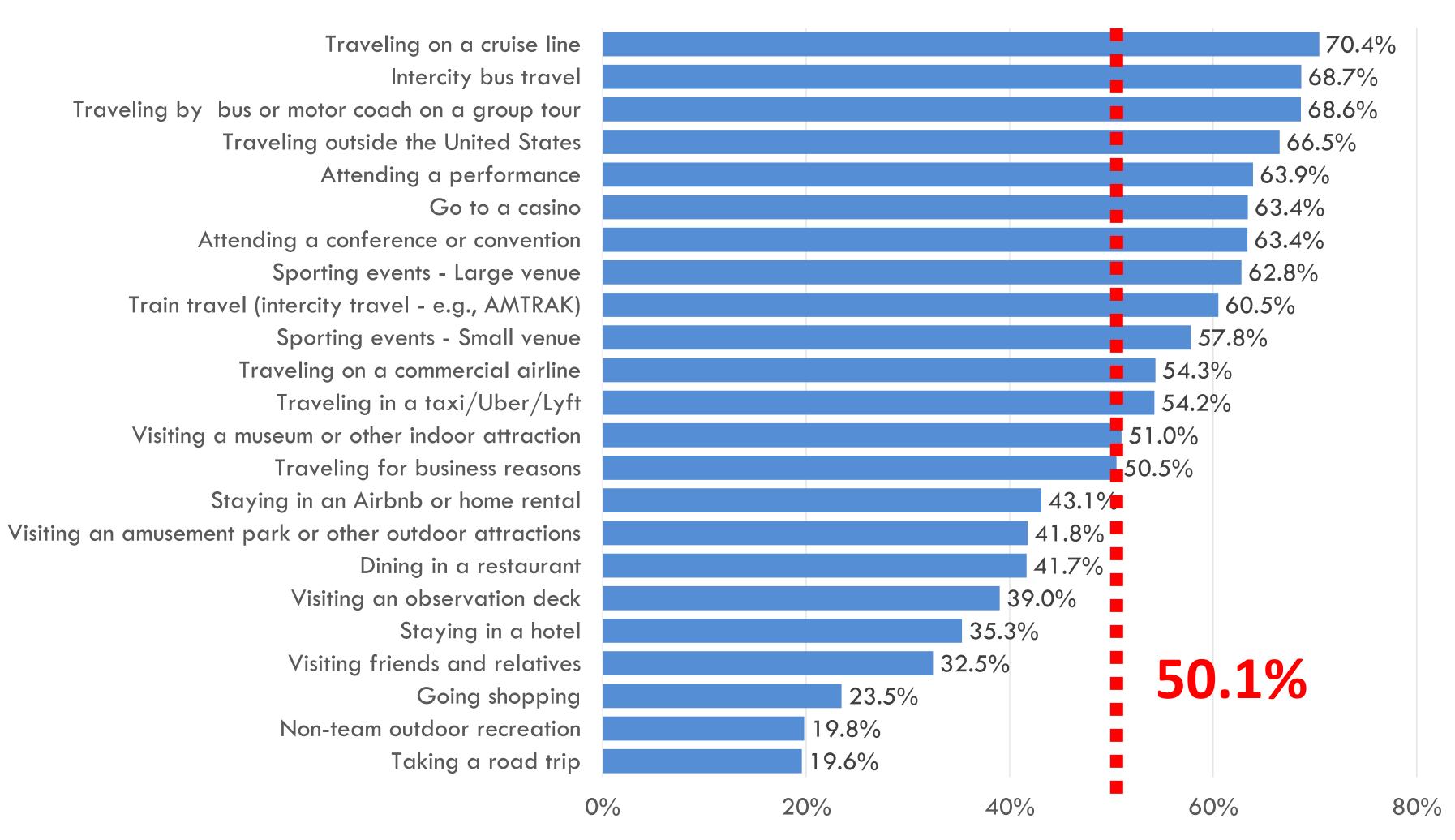


PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVE 44)

Question: At this moment, how safe would you feel doing each type of travel

activity?

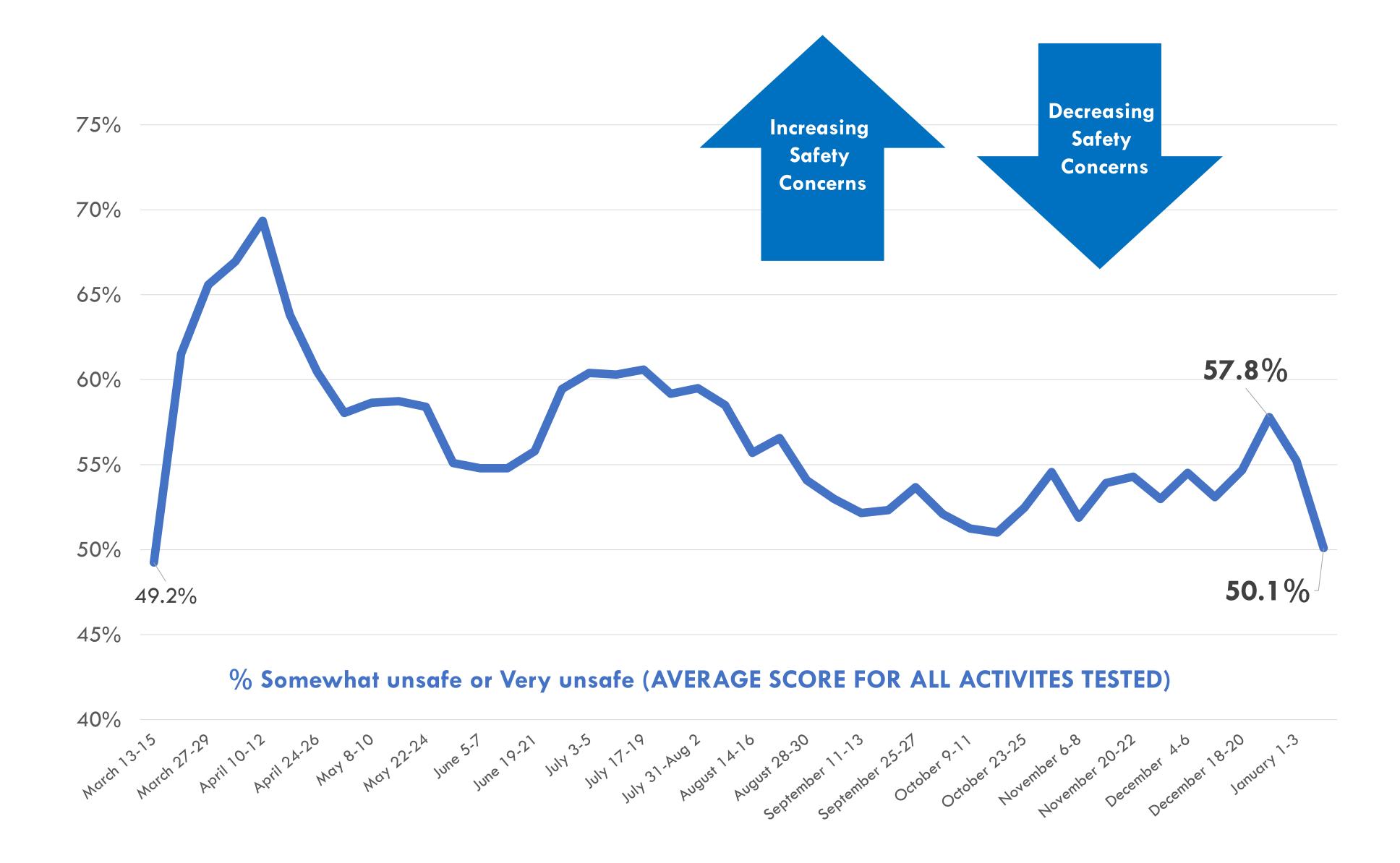
Top 2-Box Score: Percent Selecting Each as "Somewhat Unsafe" or "Very Unsafe"





PERCEIVED SAFETY OF TRAVEL ACTIVITIES (WAVES 1-44 COMPARISON)

Question: At this moment, how safe would you feel doing each type of travel activity?

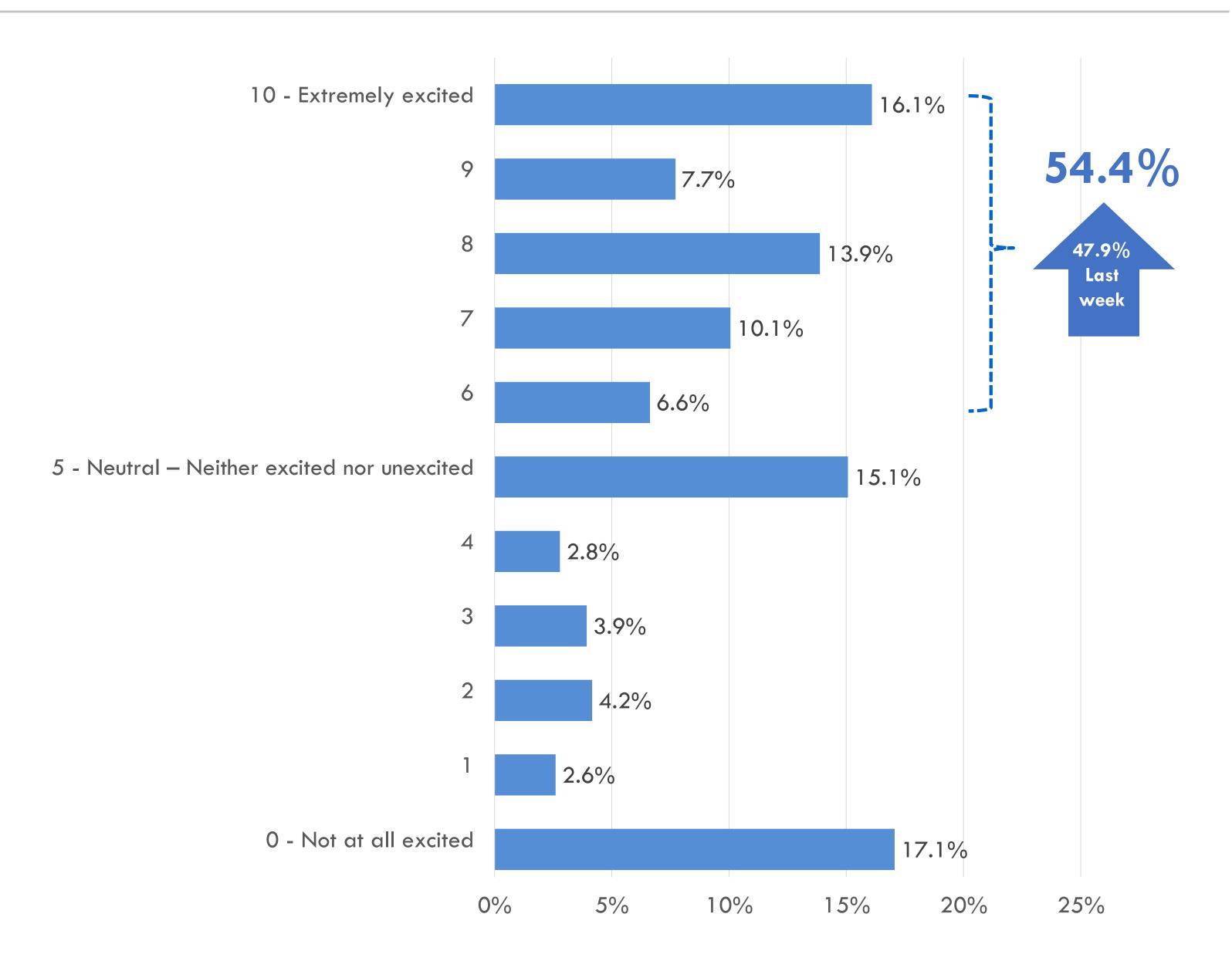




EXCITEMENT TO TRAVEL NOW

Question: Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month.

How excited would you be to go? (Assume the getaway is to a place you want to visit)



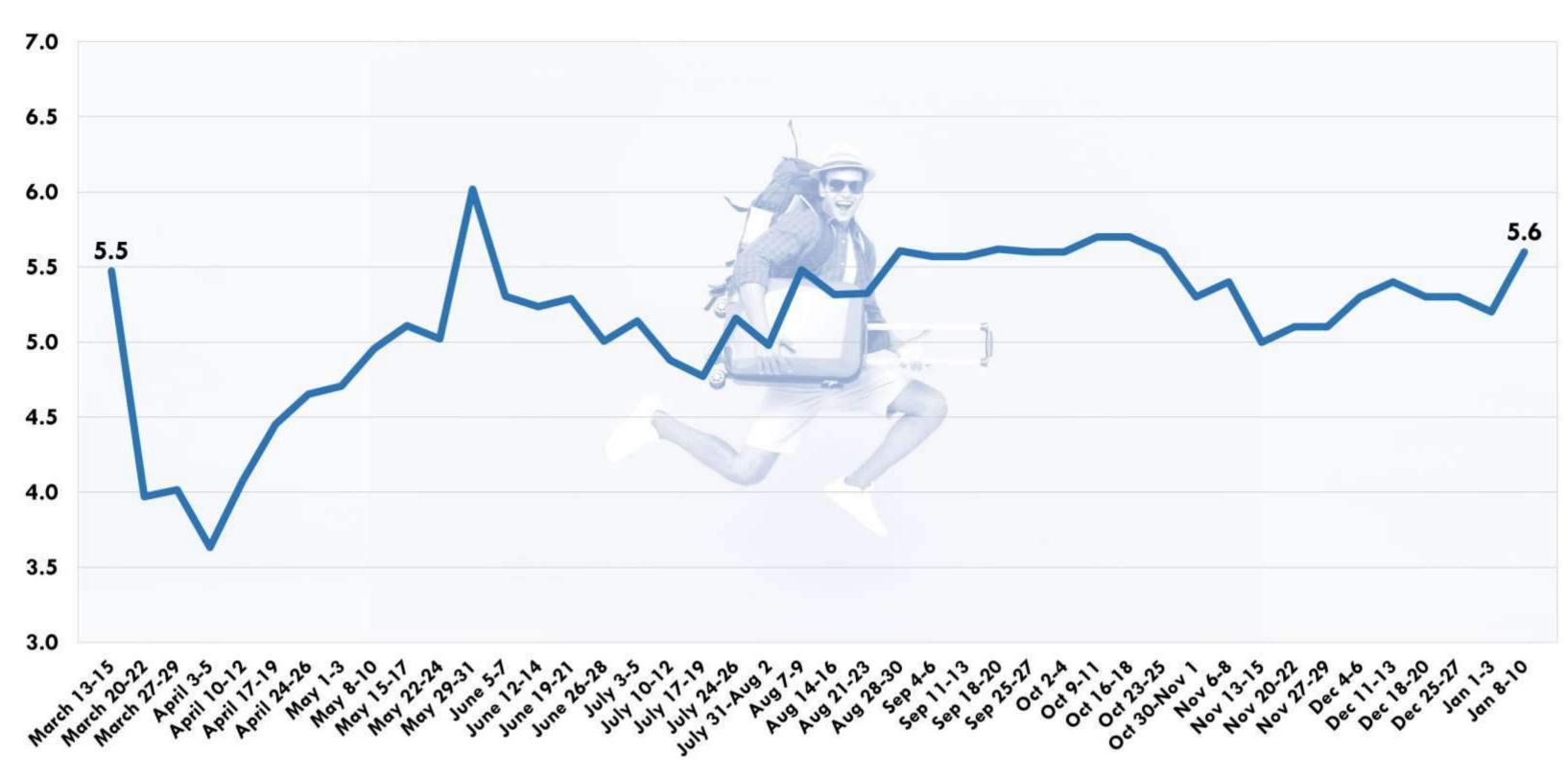


EXCITEMENT TO TRAVEL RIGHT NOW

MARCH 13, 2020 - JANUARY 10, 2021



EXCITED TO TRAVEL RIGHT NOW (AVERAGE SCORE ON AN 11-POINT SCALE)



QUESTION: IMAGINE THAT A GOOD FRIEND (OR CLOSE FAMILY MEMBER) ASKS YOU TO TAKE A WEEKEND GETAWAY WITH THEM SOMETIME IN THE NEXT MONTH. HOW EXCITED WOULD YOU BE TO GO? (ASSUME THE GETAWAY IS TO A PLACE YOU WANT TO VISIT)

(Base: Waves 1-44. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,206, 1,207, 1,206, 1,207, 1,206 and 1,225 completed surveys.)



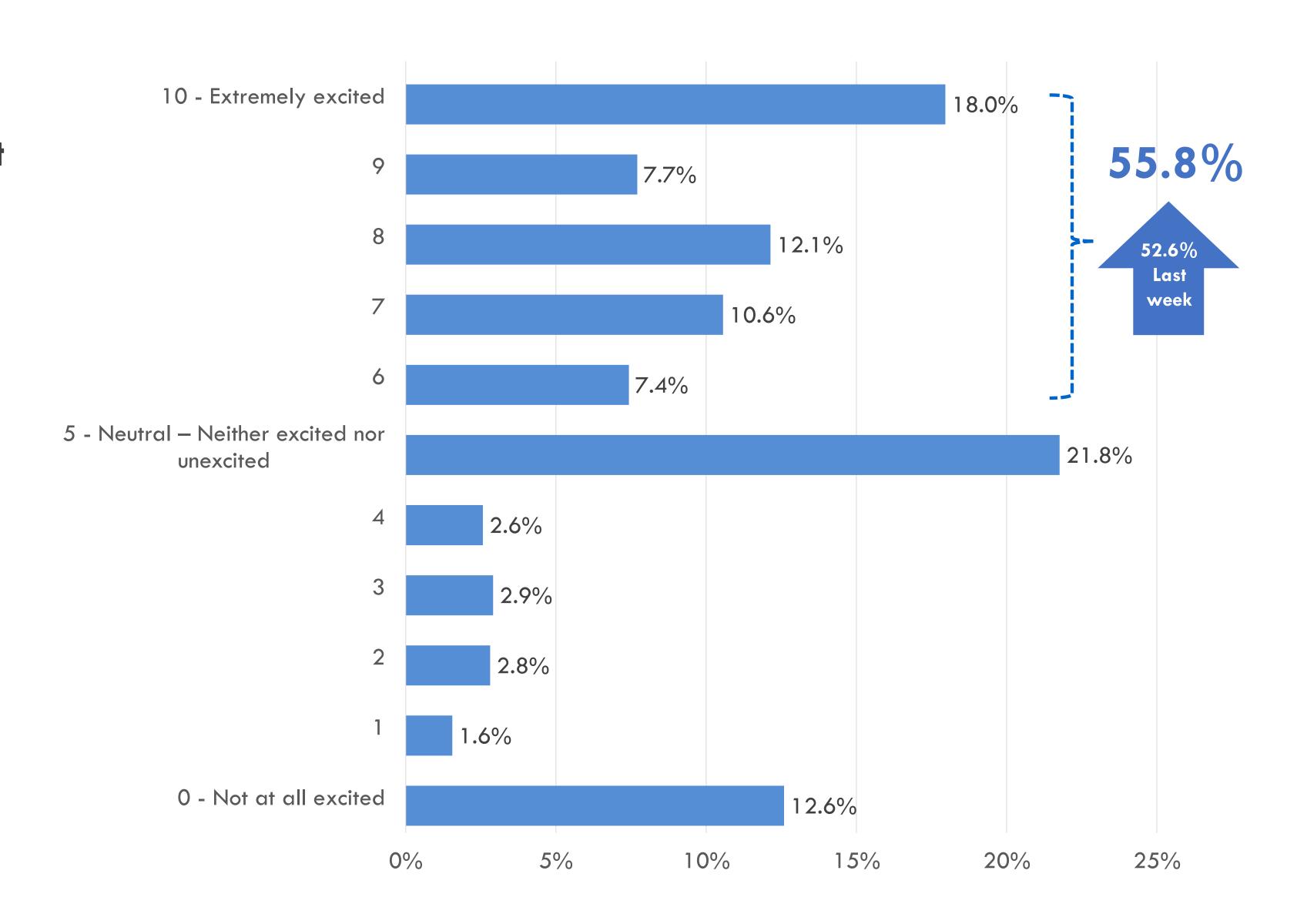
More **Excitement**



Less Excitement

OPENNESS TO TRAVEL INSPIRATION

Question: At this moment, how excited are you in learning about new, exciting travel experiences or destinations to visit?



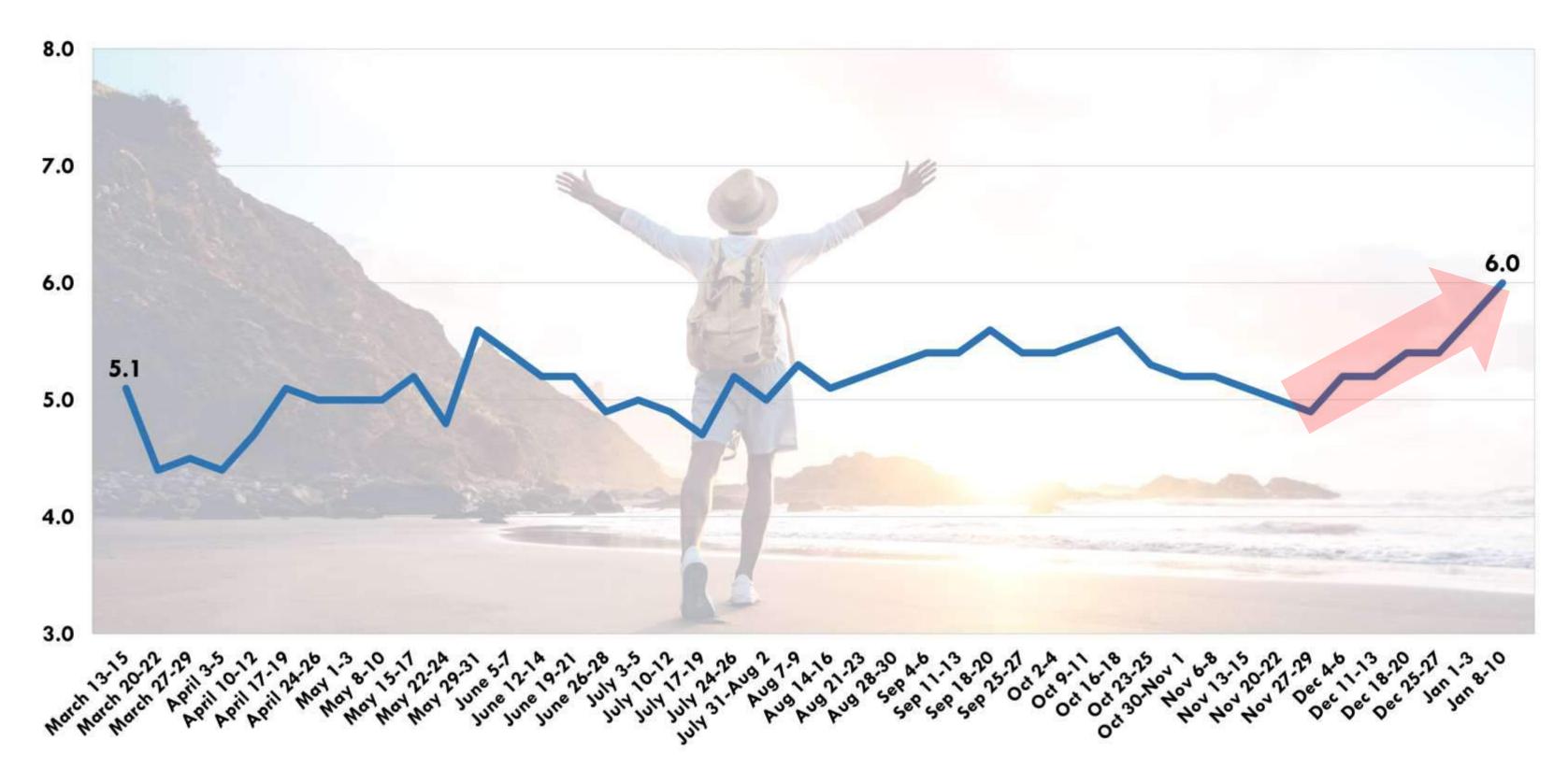


OPENNESS TO TRAVEL INSPIRATION

MARCH 13, 2020 - JANUARY 10, 2021



OPEN TO TRAVEL INSPIRATION (AVERAGE SCORE ON AN 11-POINT SCALE)

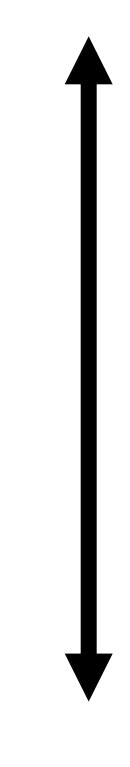


QUESTION: AT THIS MOMENT, HOW INTERESTED ARE YOU IN LEARNING ABOUT NEW, EXCITING TRAVEL EXPERIENCES OR DESTINATIONS TO VISIT?

(Base: Waves 1-44. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,225, 1,205, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,204, 1,206, 1,201, 1,207, 1,206 and 1,225 completed surveys.)



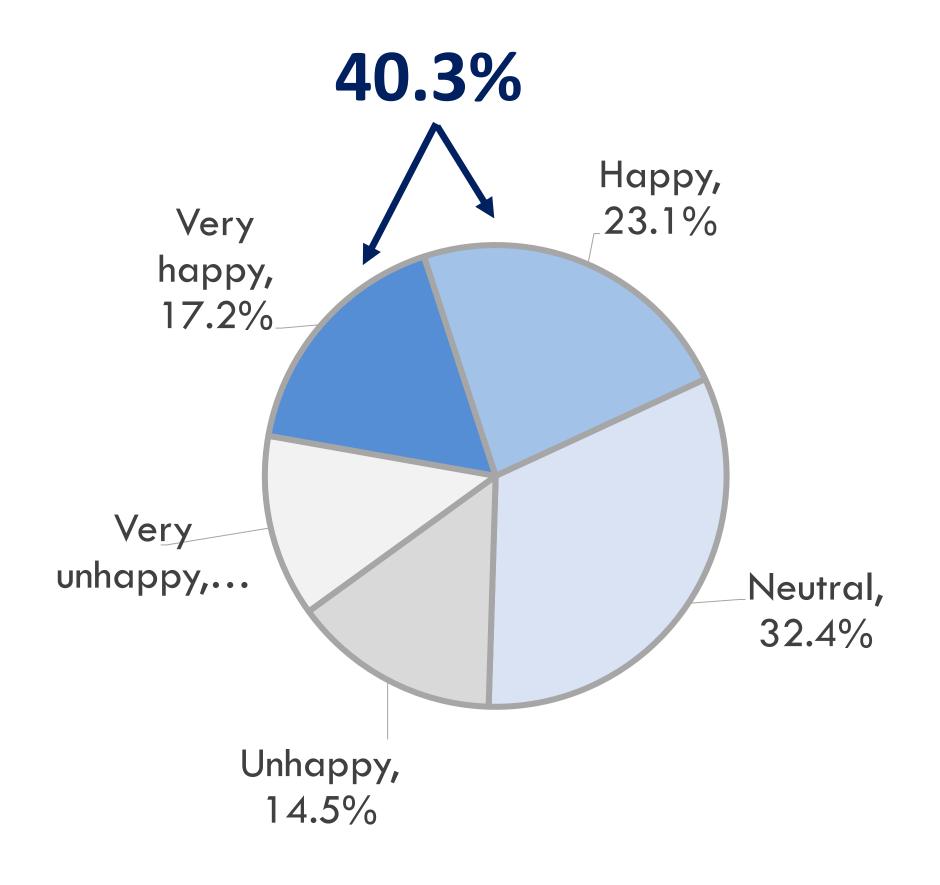
More Open

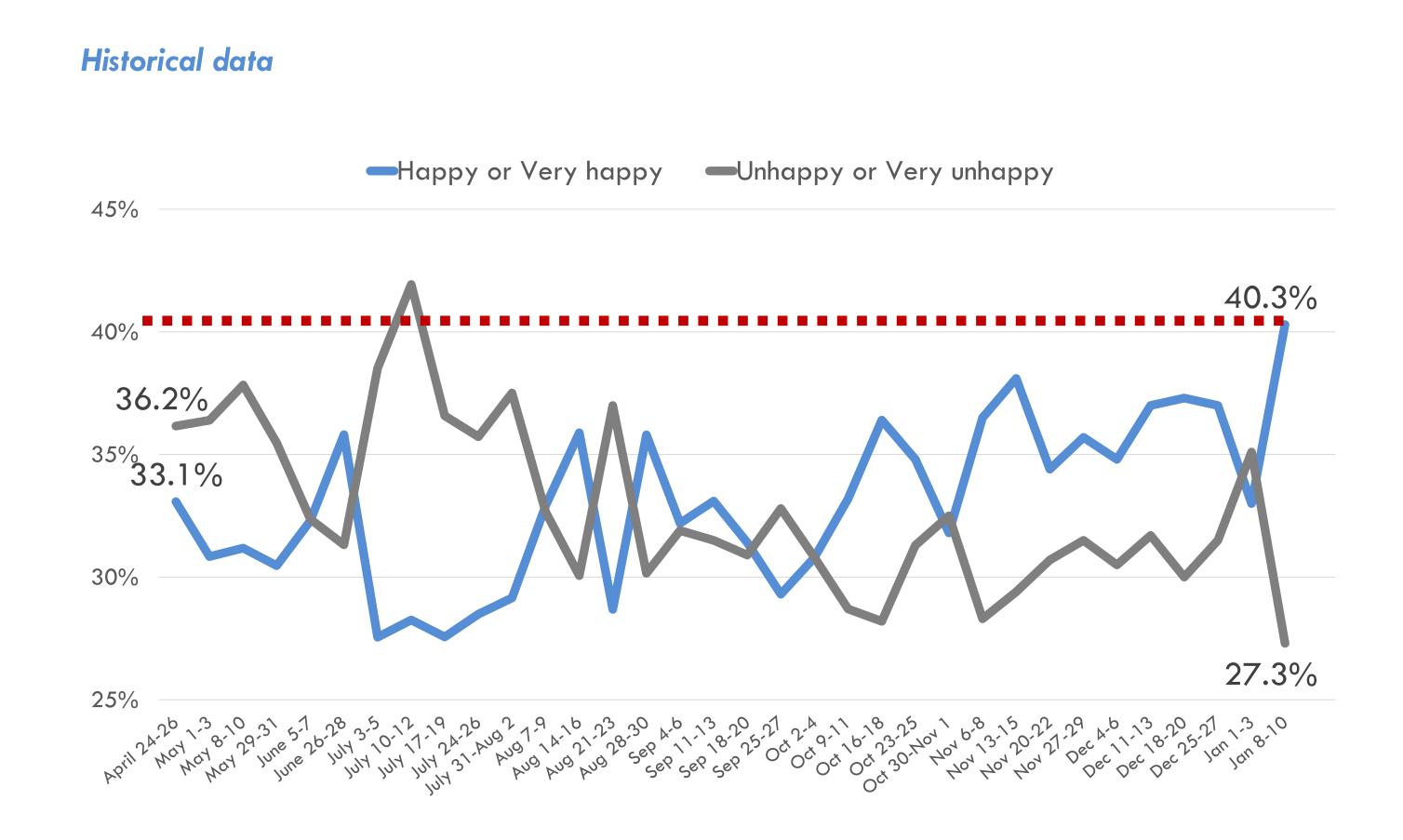


Less Open

FEELINGS SEEING AN AD PROMOTING TOURISM TO COMMUNITY

Question: How would you feel if you saw an advertisement today promoting your community as a place for tourists to come visit when it is safe?



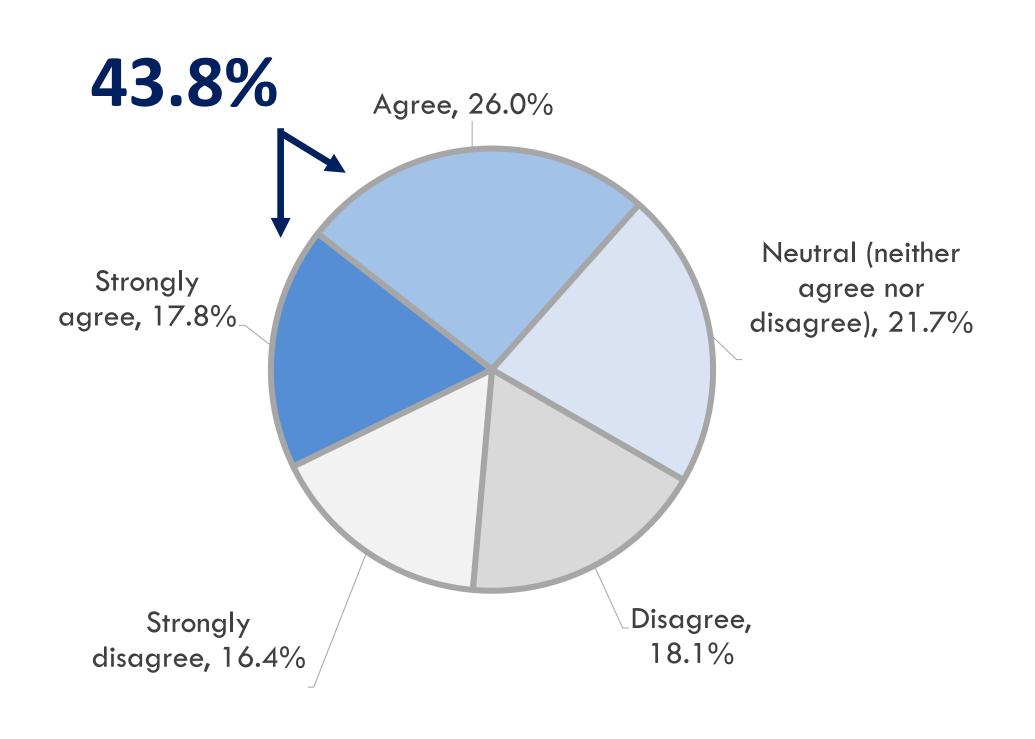


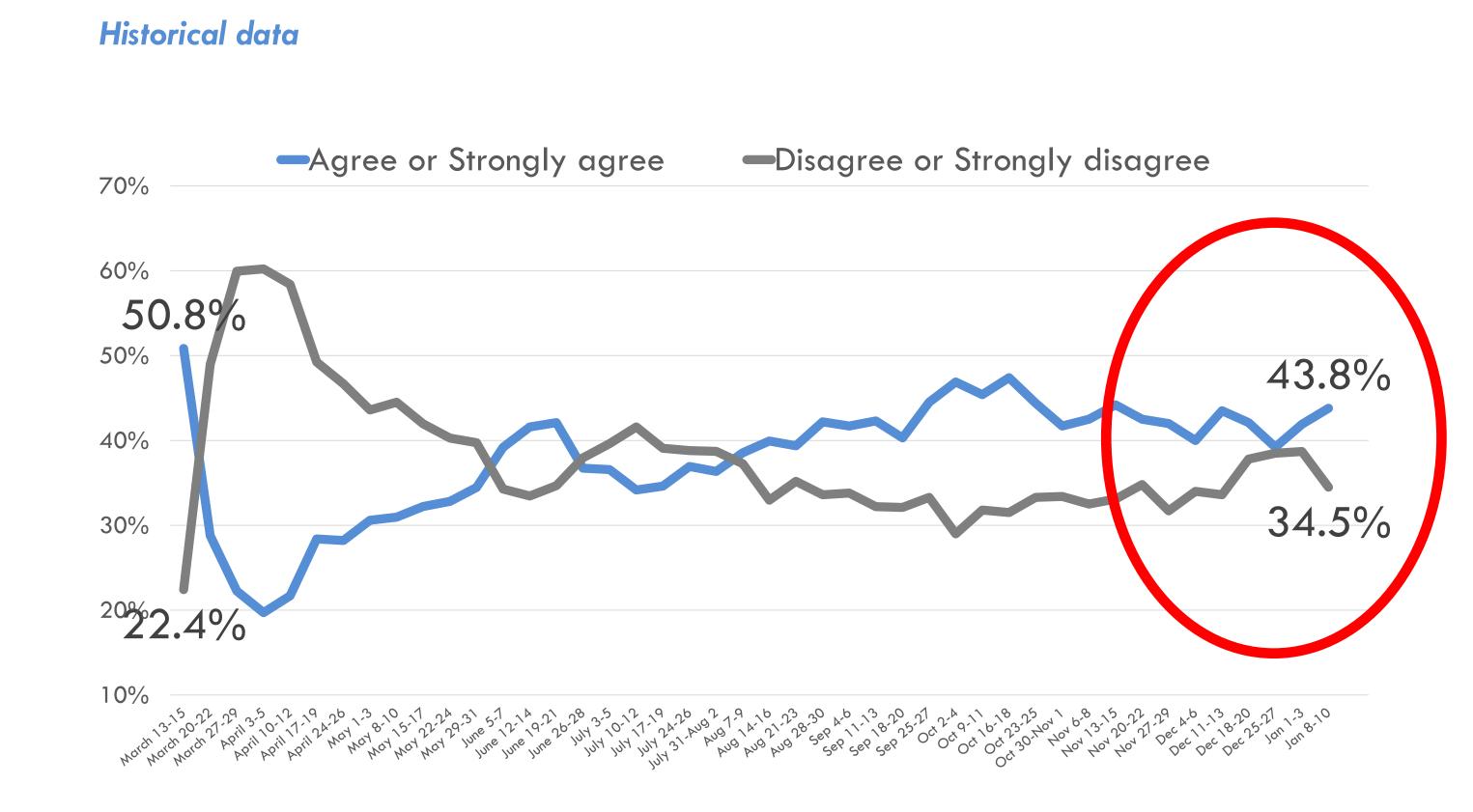


COMFORT ENJOYING HOME COMMUNITY

How much do you agree with the following statement?

Statement: I still feel comfortable going out in my community to restaurants, local attractions and undertaking local activities.



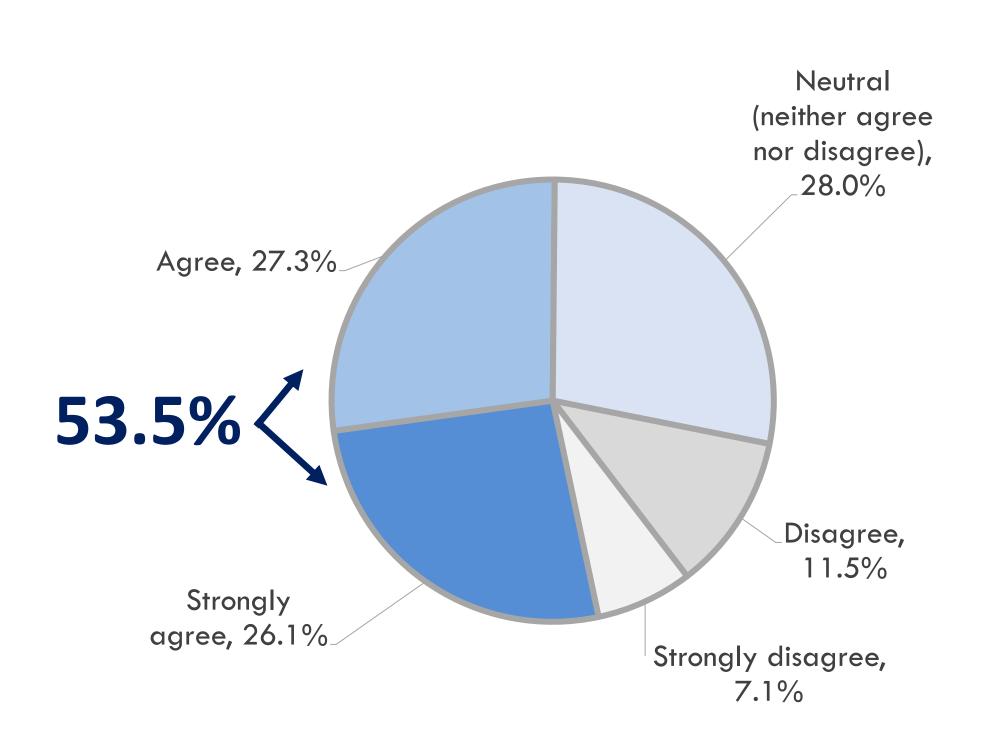


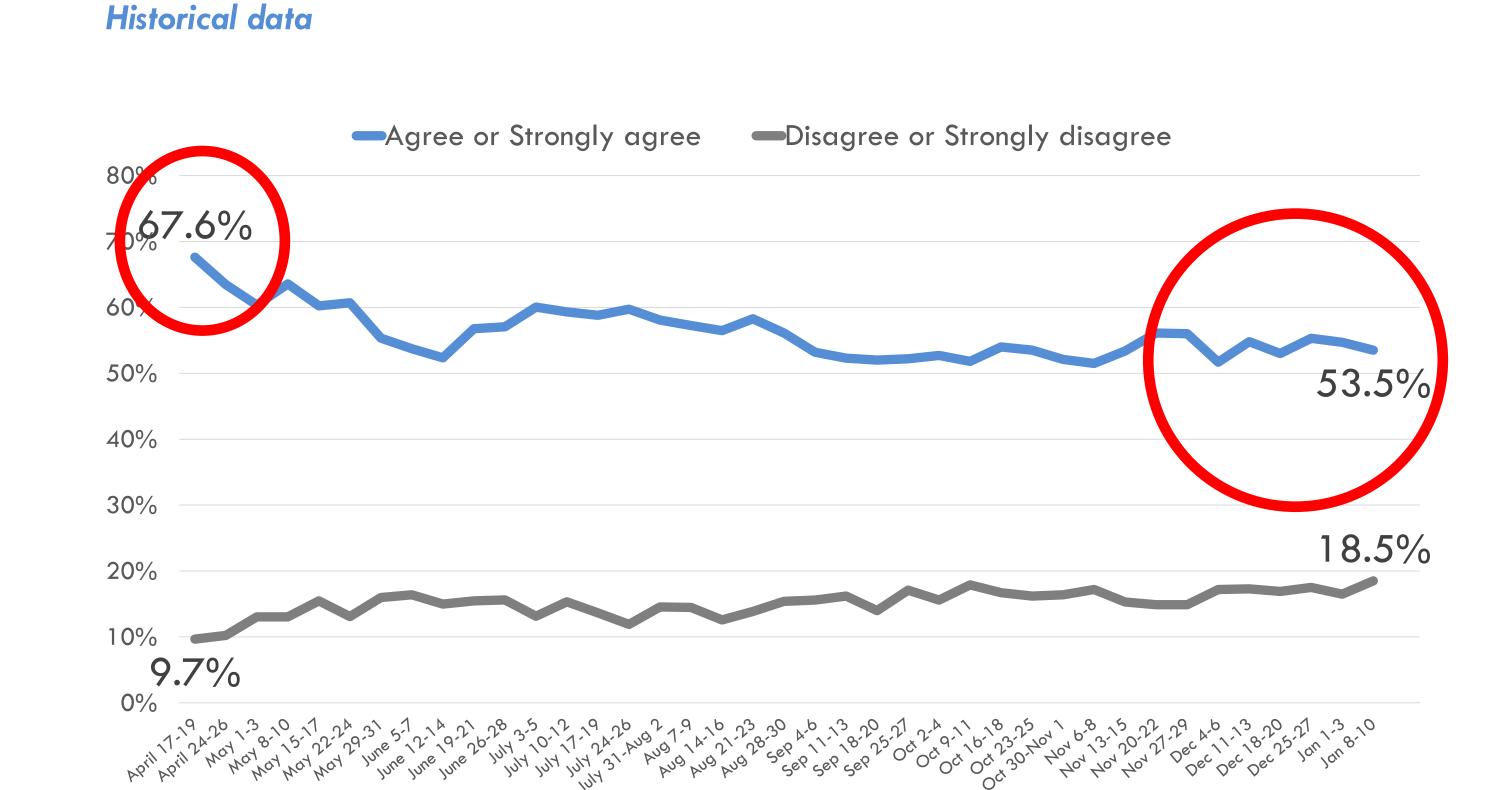


TRAVELERS IN COMMUNITY ARE UNWANTED

How much do you agree with the following statement?

Statement: I do not want travelers coming to visit my community right now.

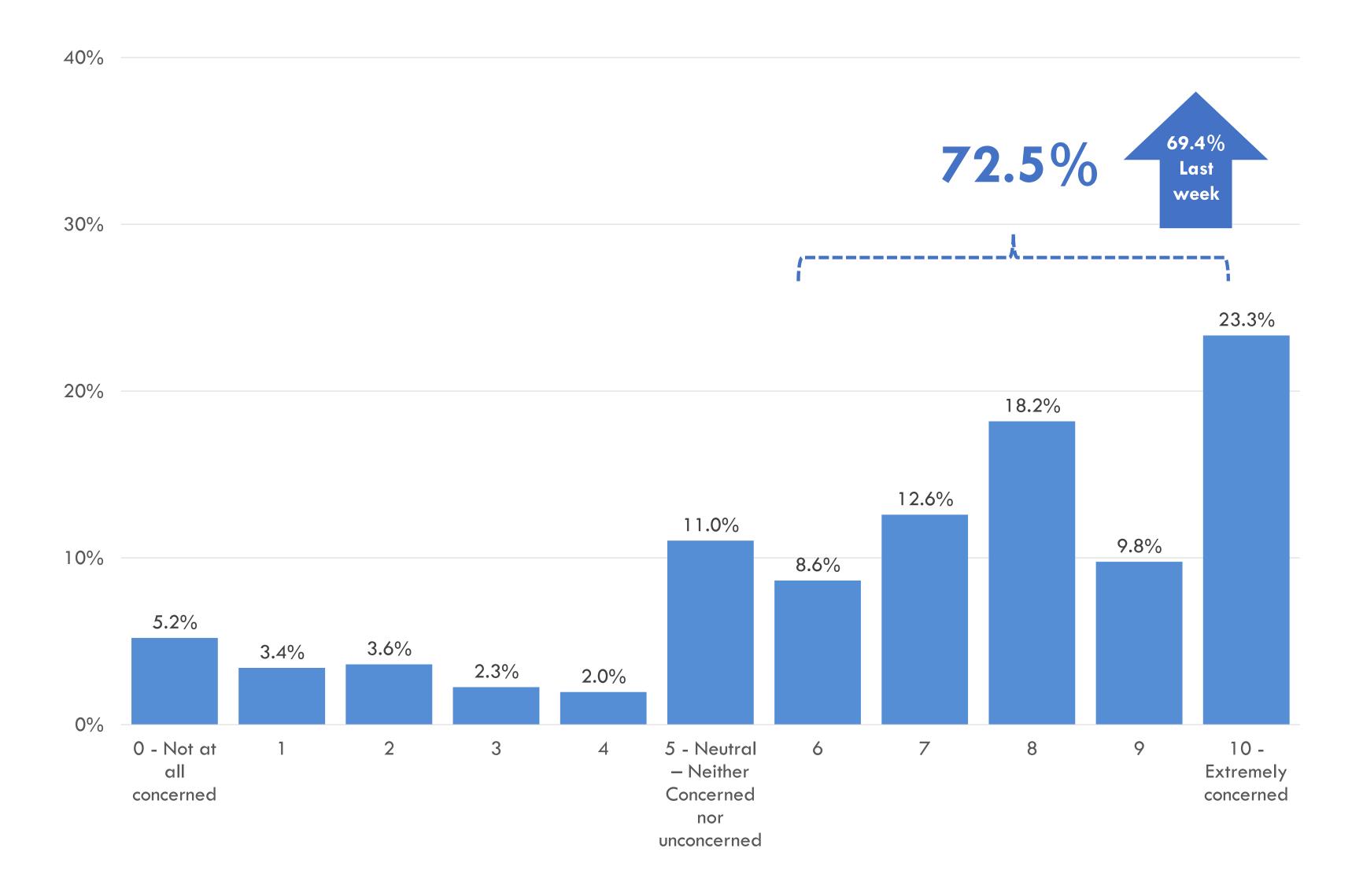






PERSONAL HEALTH CONCERNS

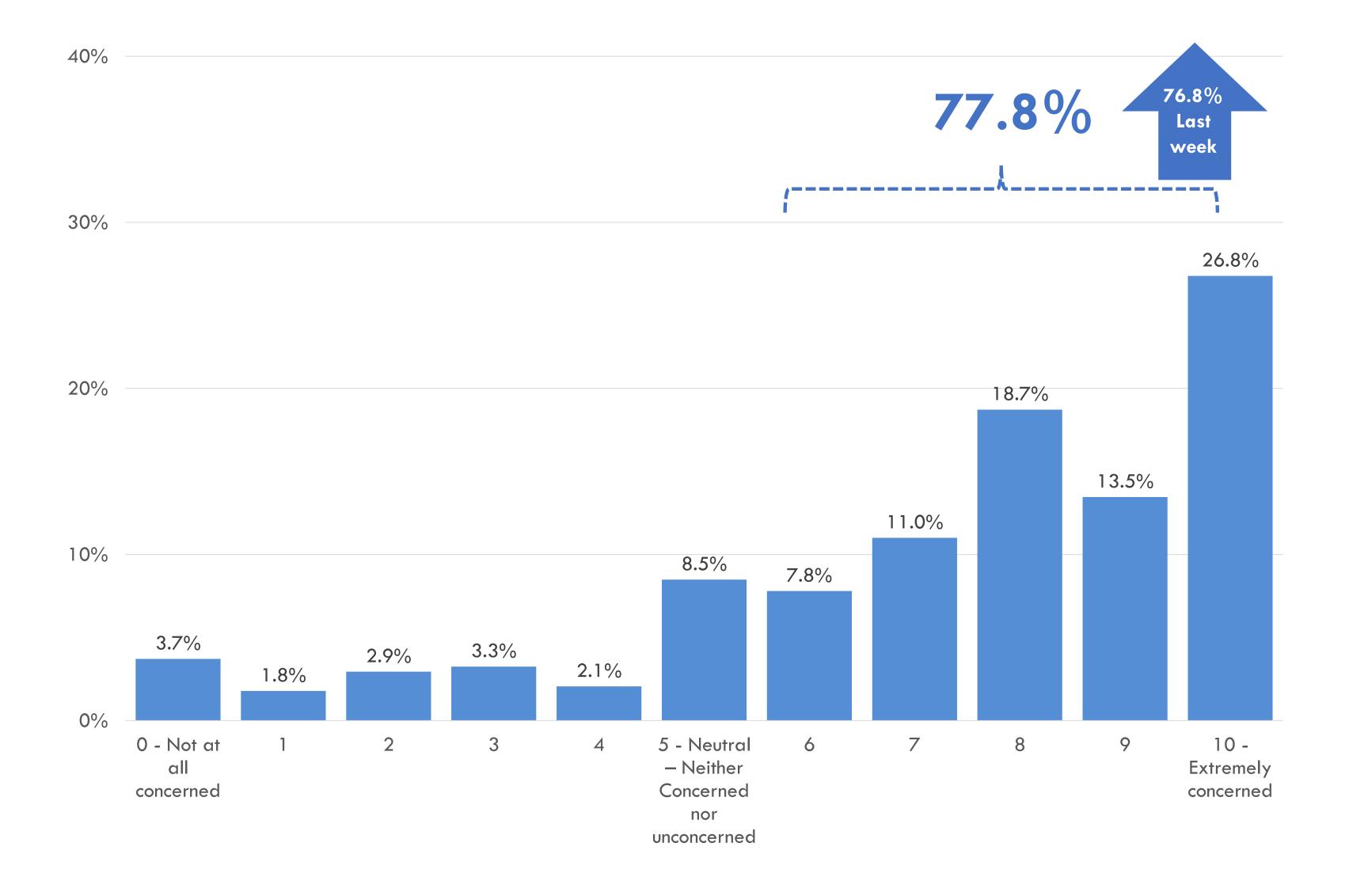
Question: Thinking about the current coronavirus situation, in general, HOW CONCERNED ARE YOU PERSONALLY about contracting the virus? (Please answer using the scale below)





HEALTH CONCERNS (FAMILY & FRIENDS)

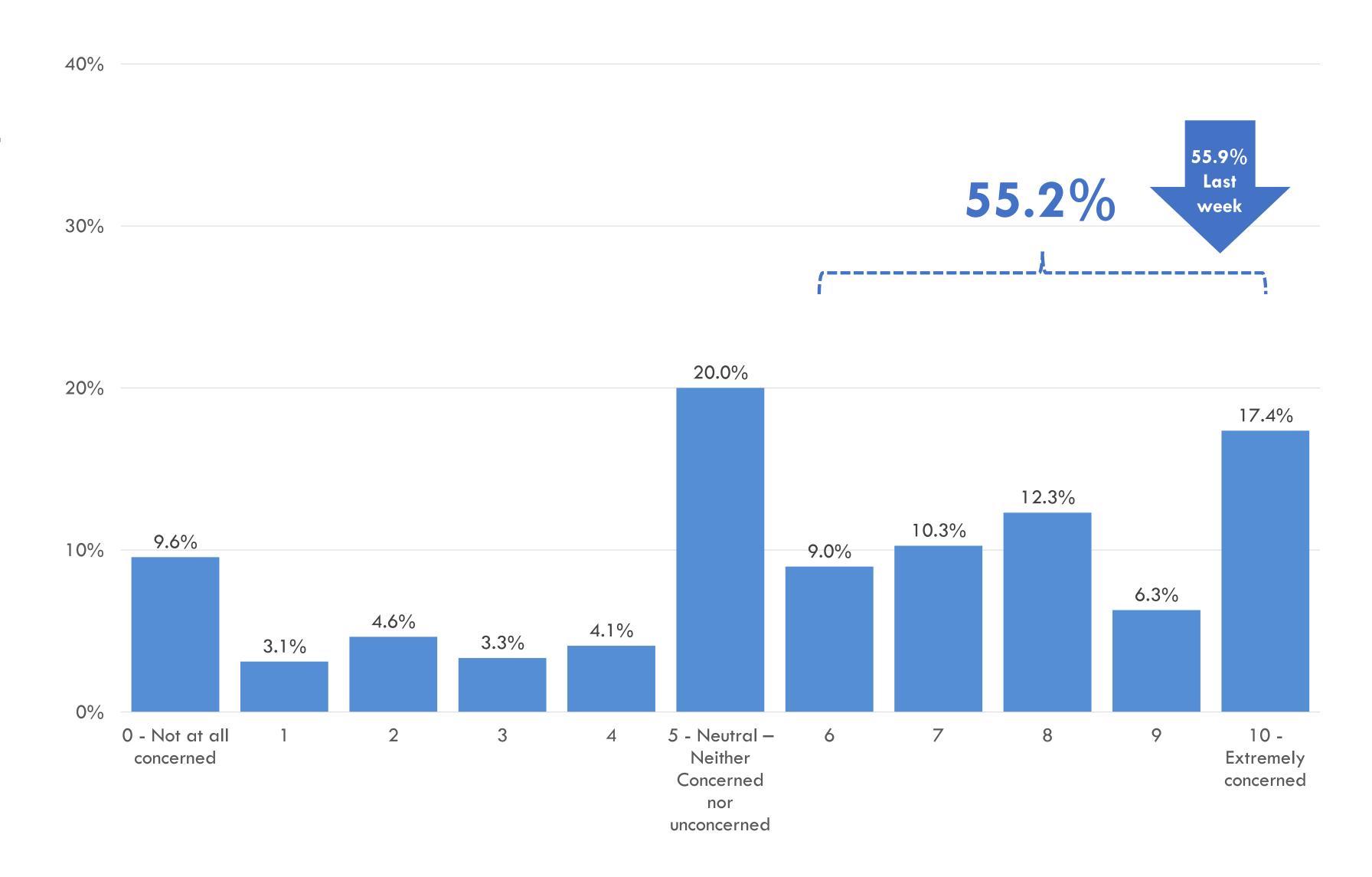
Question: Thinking about the current coronavirus situation, in general, how concerned are you about your FRIENDS OR FAMILY contracting the virus? (Please answer using the scale below)





CONCERNS ABOUT PERSONAL FINANCES

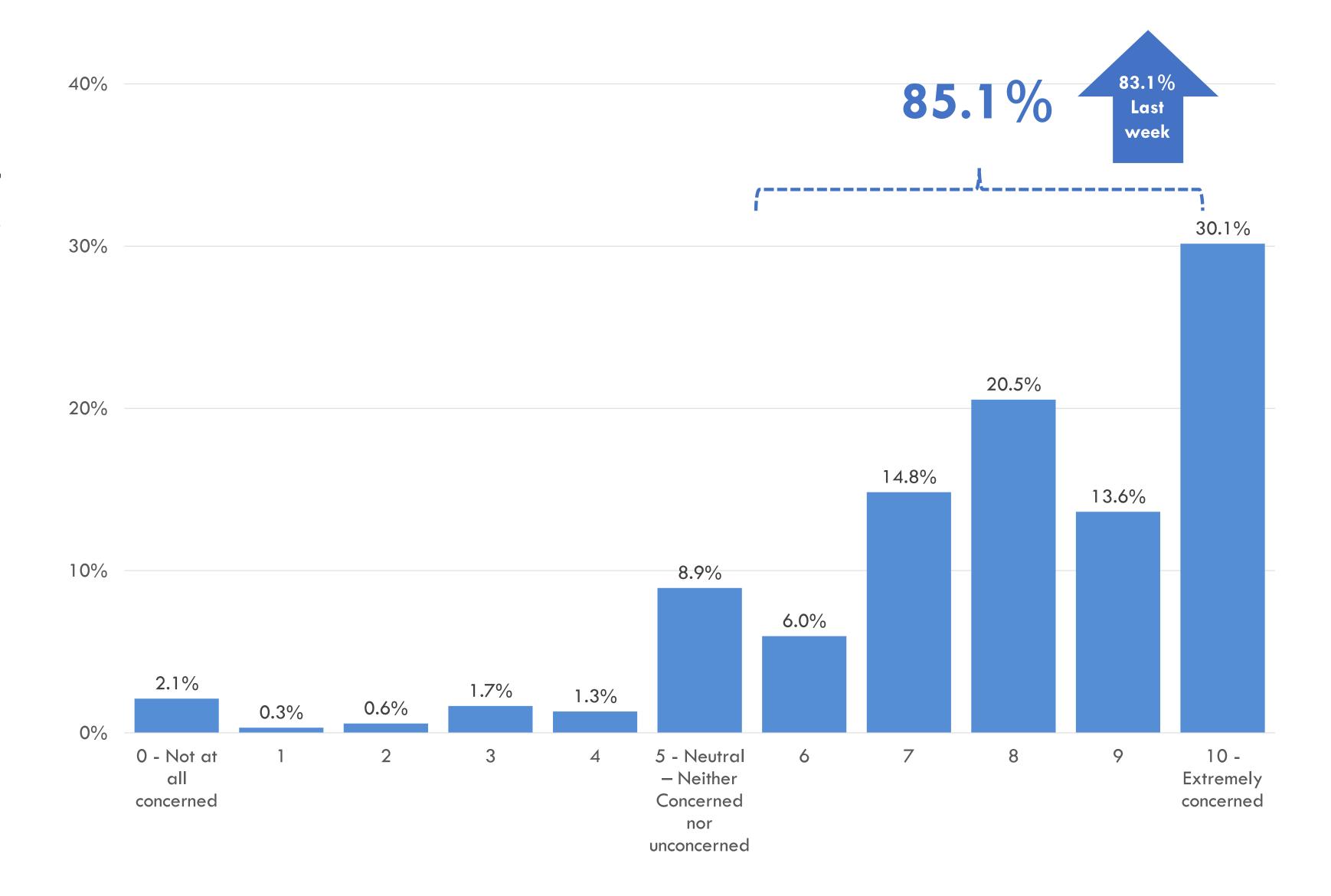
Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your PERSONAL FINANCES? (Please answer using the scale below)





CONCERNS ABOUT NATIONAL ECONOMY

Question: Thinking about the current coronavirus situation, how concerned are you about the impact it may have on the NATIONAL ECONOMY?





NATIONAL ANXIETY MAP: HIGH CONCERNS ABOUT COVID-19'S IMPACT

AS OF JANUARY 10, 2021









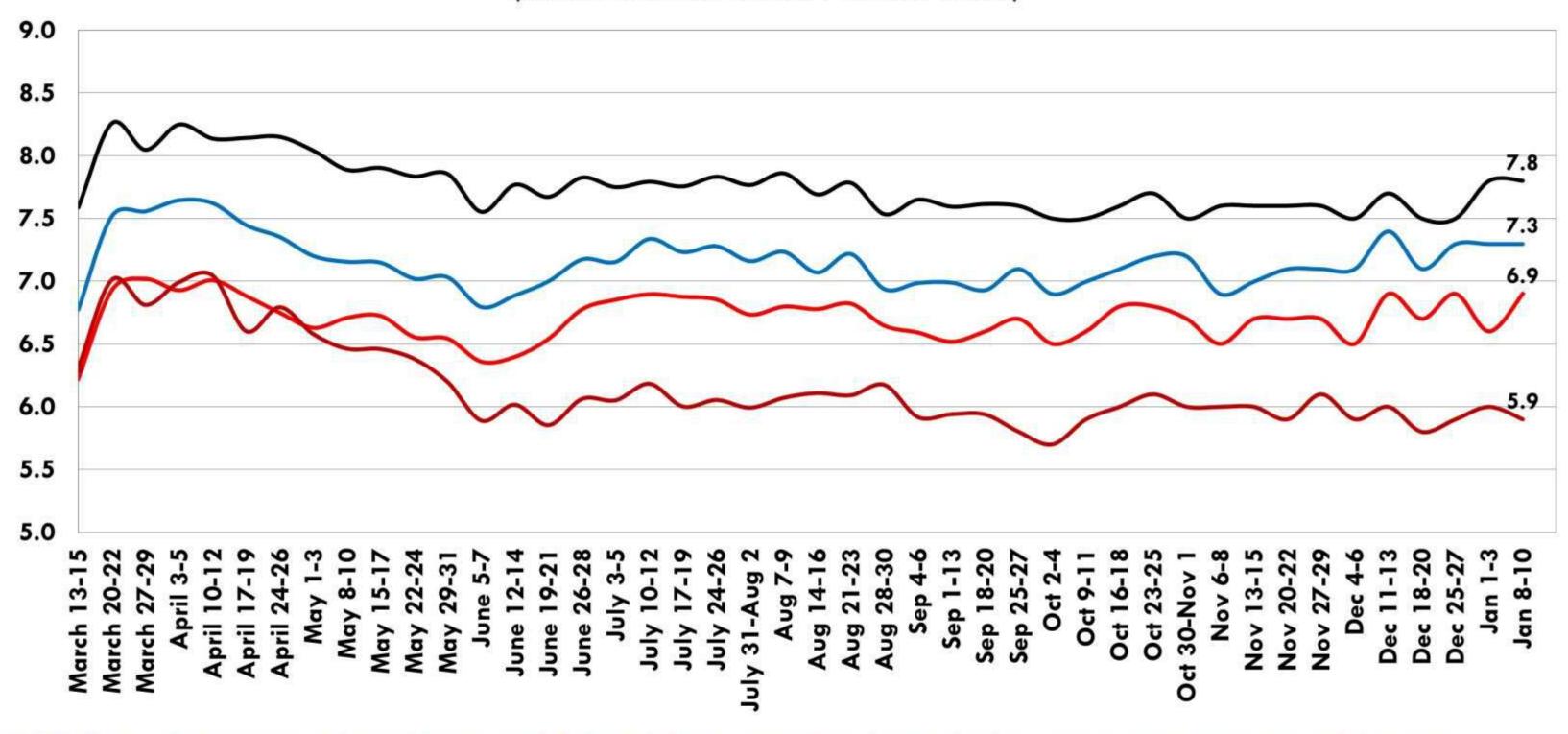
More Concern

Less

Concern



(AVERAGE SCORE ON AN 11-POINT SCALE)



QUESTION: THINKING ABOUT THE CURRENT CORONAVIRUS SITUATION, HOW CONCERNED ARE YOU ABOUT THE IMPACT IT MAY HAVE ON THE/YOUR ______?

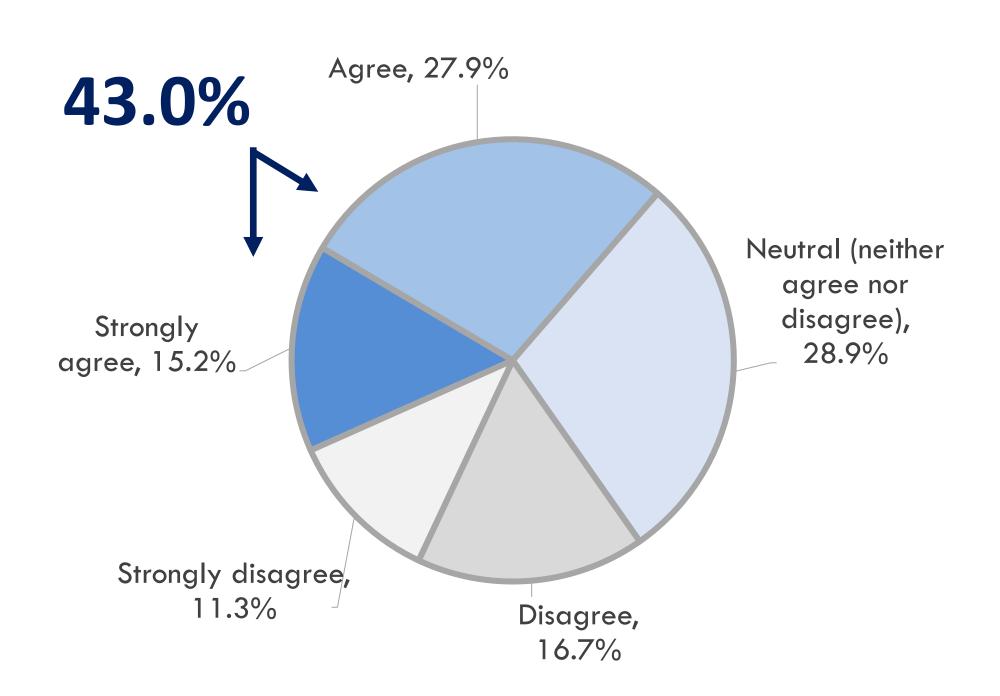
Destination Analysts

(Base: Waves 1-44. All respondents, 1,201, 1,200, 1,201, 1,216, 1,263, 1,238, 1,208, 1,204, 1,200, 1,212, 1,223, 1,257, 1,214, 1,214, 1,205, 1,231, 1,365, 1,213, 1,200, 1,206, 1,224, 1,201, 1,202, 1,207, 1,250, 1,25, 1,205, 1,200, 1,205, 1,203, 1,203, 1,203, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,204, 1,206, 1,201, 1,207, 1,206 and 1,225 completed surveys.)

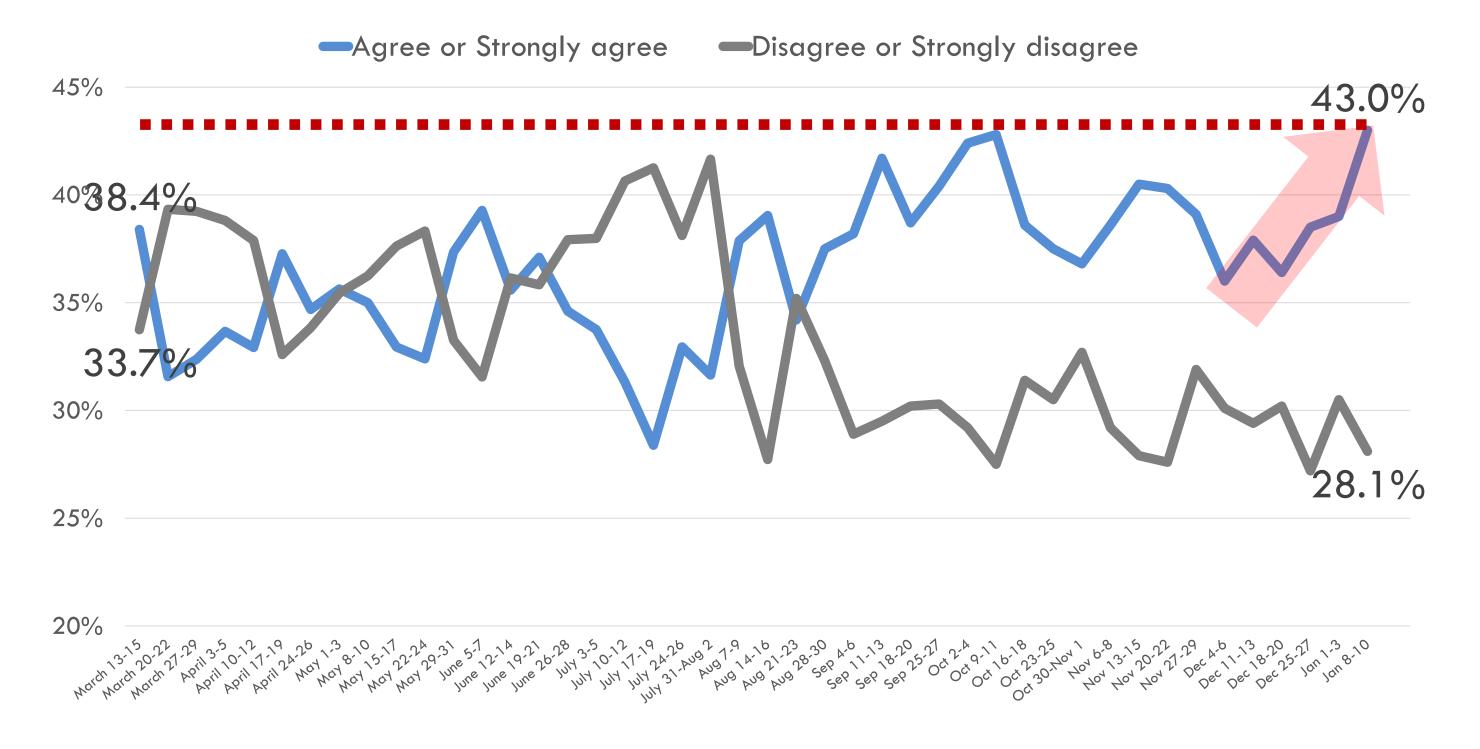
DISCOUNTS AND PRICE CUTS

How much do you agree with the following statement?

Statement: The coronavirus has led many travel providers to cut their prices. These discounts and price cuts (airline, hotel, etc.) make me more interested in traveling in the NEXT THREE (3) MONTHS.



Historical data

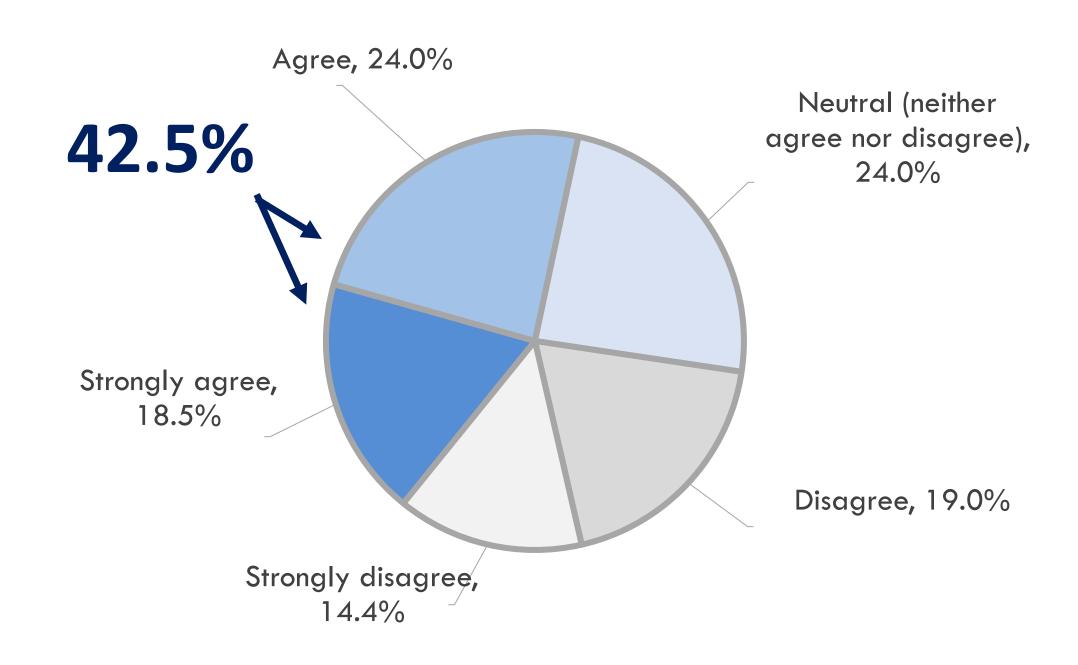




LOSS OF INTEREST IN TRAVEL

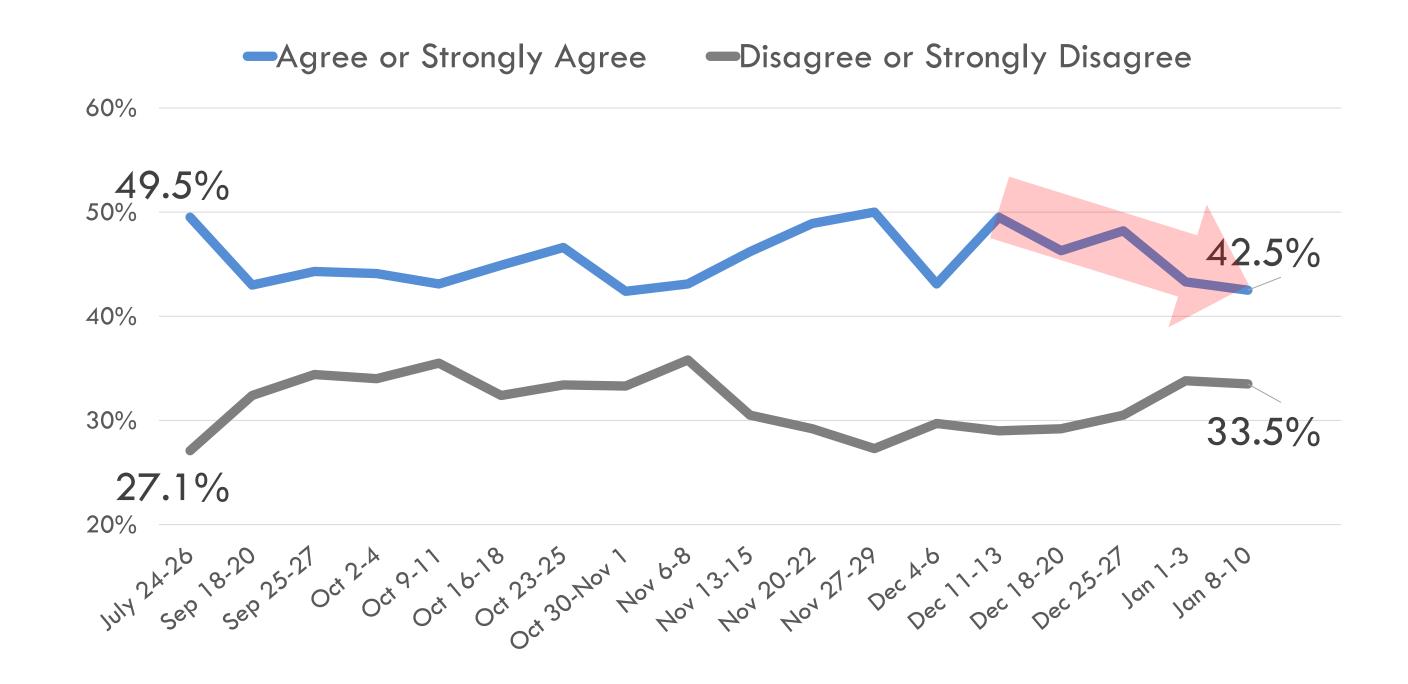
How much do you agree with the following statement?

Statement: I have lost my interest in/taste for traveling for the time being.



(Base: Waves 20, 28-44 data. All respondents, 1,206, 1,200, 1,205, 1,203, 1,203, 1,204, 1,203, 1,203, 1,205, 1,206, 1,205, 1,205, 1,206, 1,206, 1,206, 1,201, 1,207, 1,206 and 1,225 completed surveys.)

Historical data

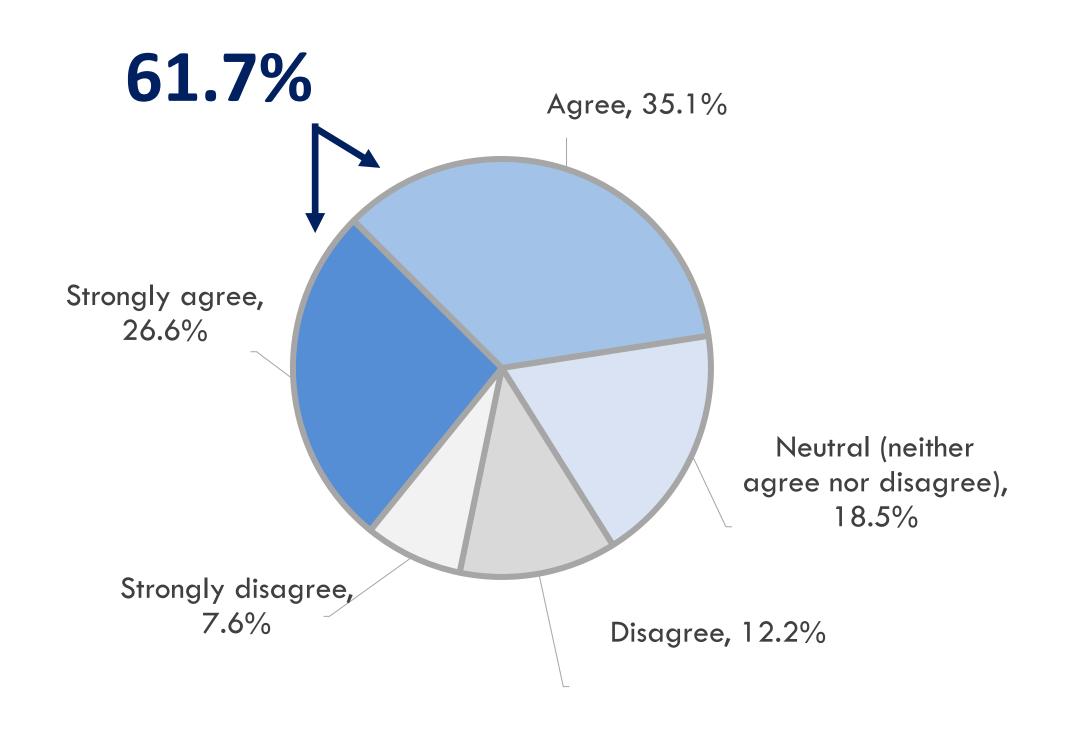




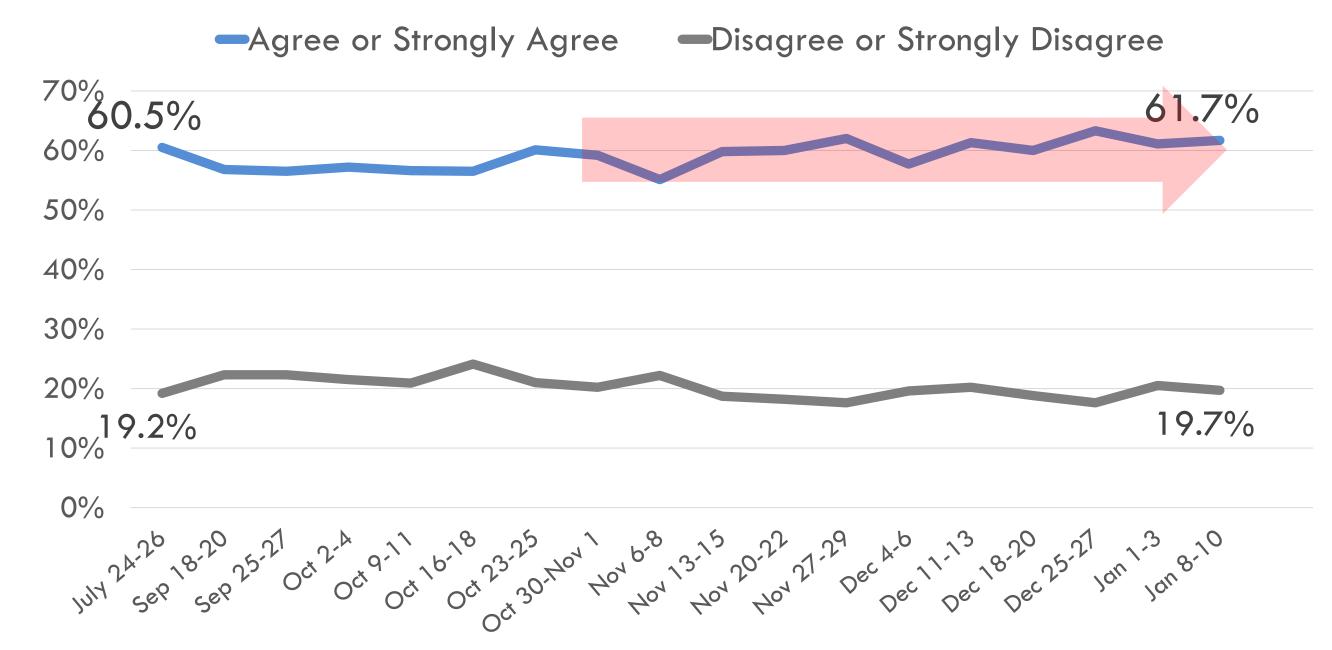
INABILITY TO FULLY ENJOY TRAVEL RIGHT NOW

How much do you agree with the following statement?

Statement: If I were to travel now for leisure, I would not be able to fully enjoy it.





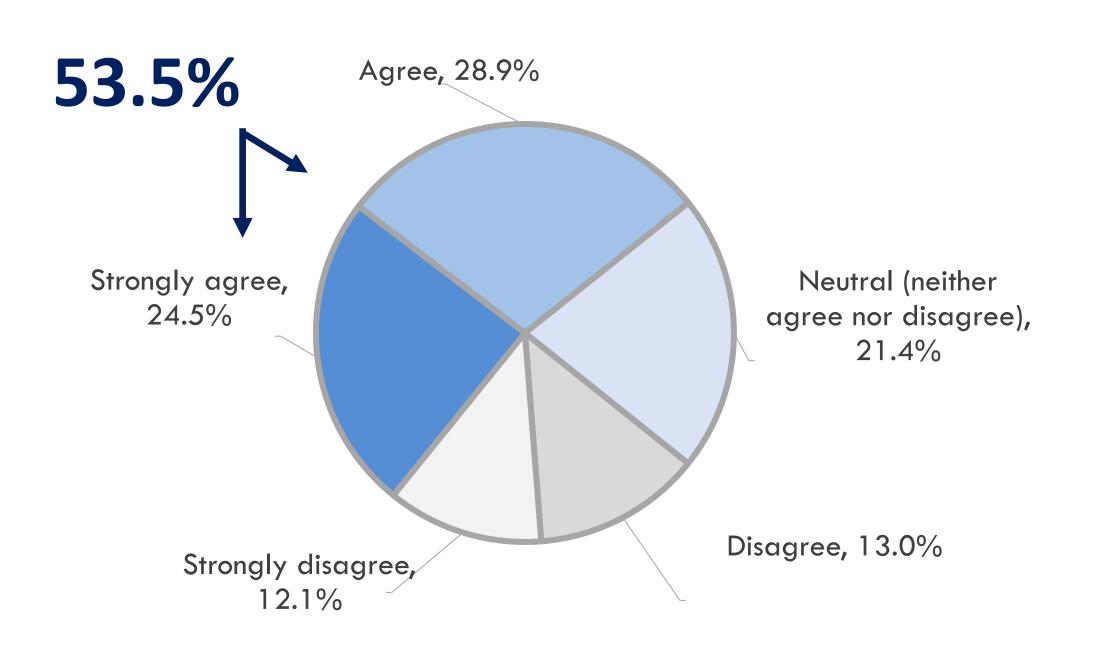




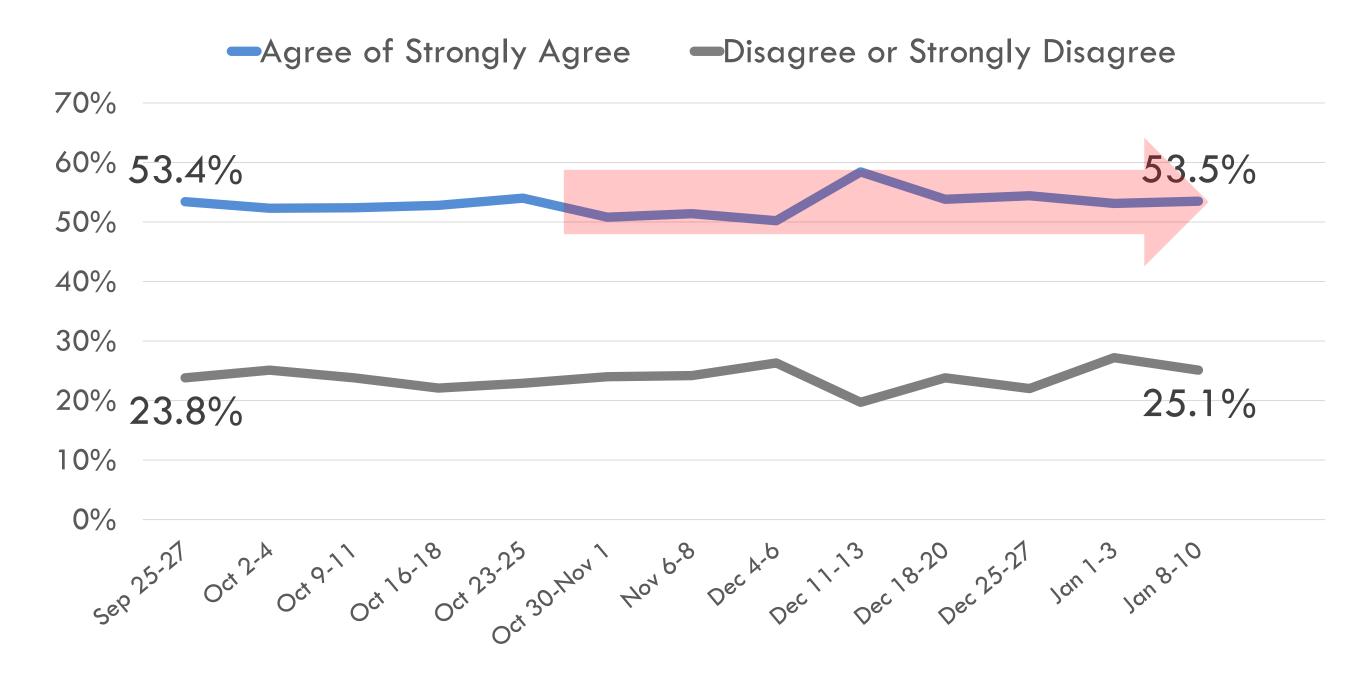
TRAVEL AS AN ESSENTIAL NEED ONLY

How much do you agree with the following statement?

Statement: Due to the Coronavirus situation, I believe travel should be limited to essential needs only.



Historical data

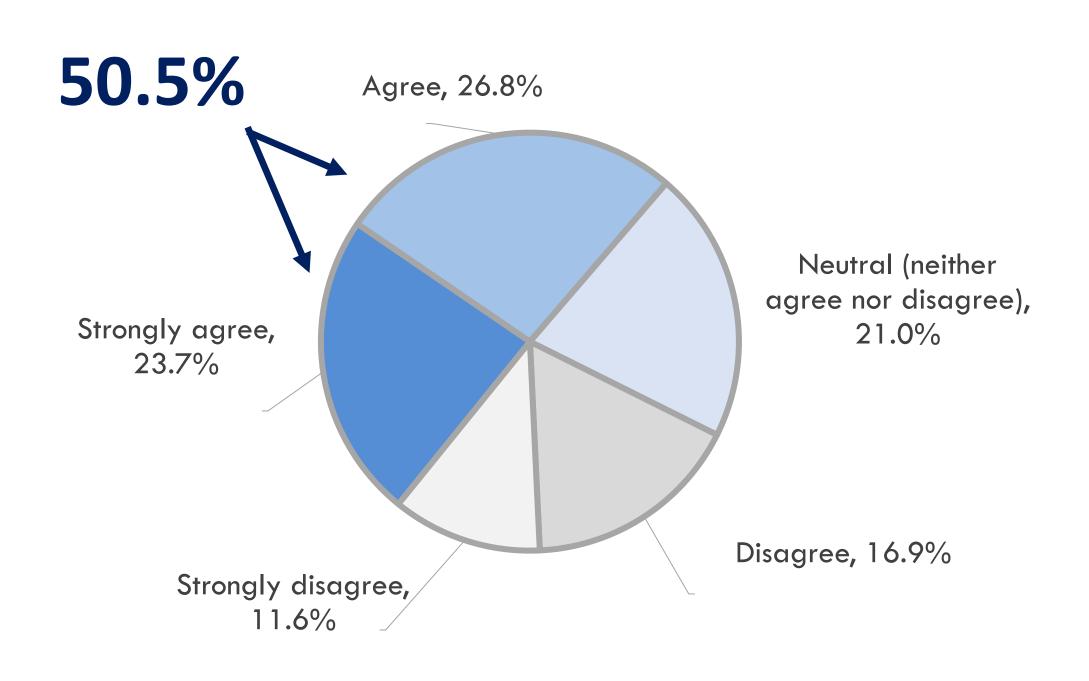




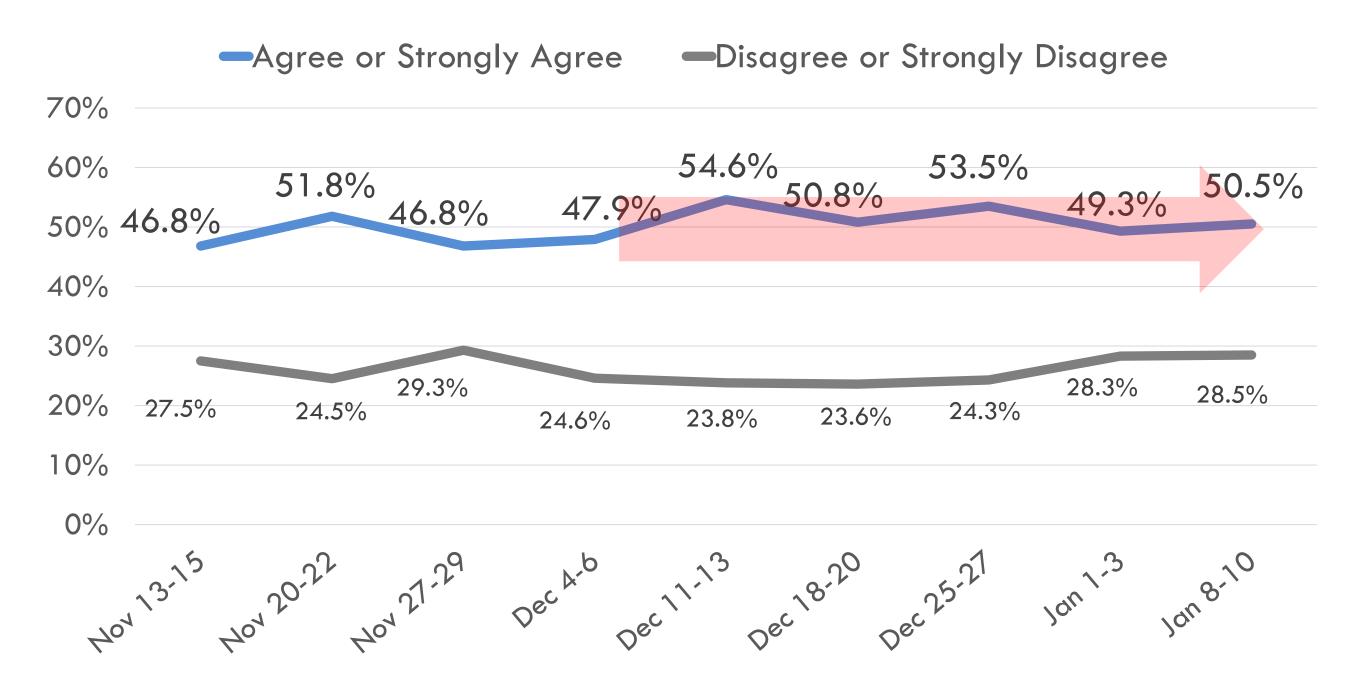
TRAVEL GUILT

How much do you agree with the following statement?

Statement: I would feel guilty traveling right now.



Historical data

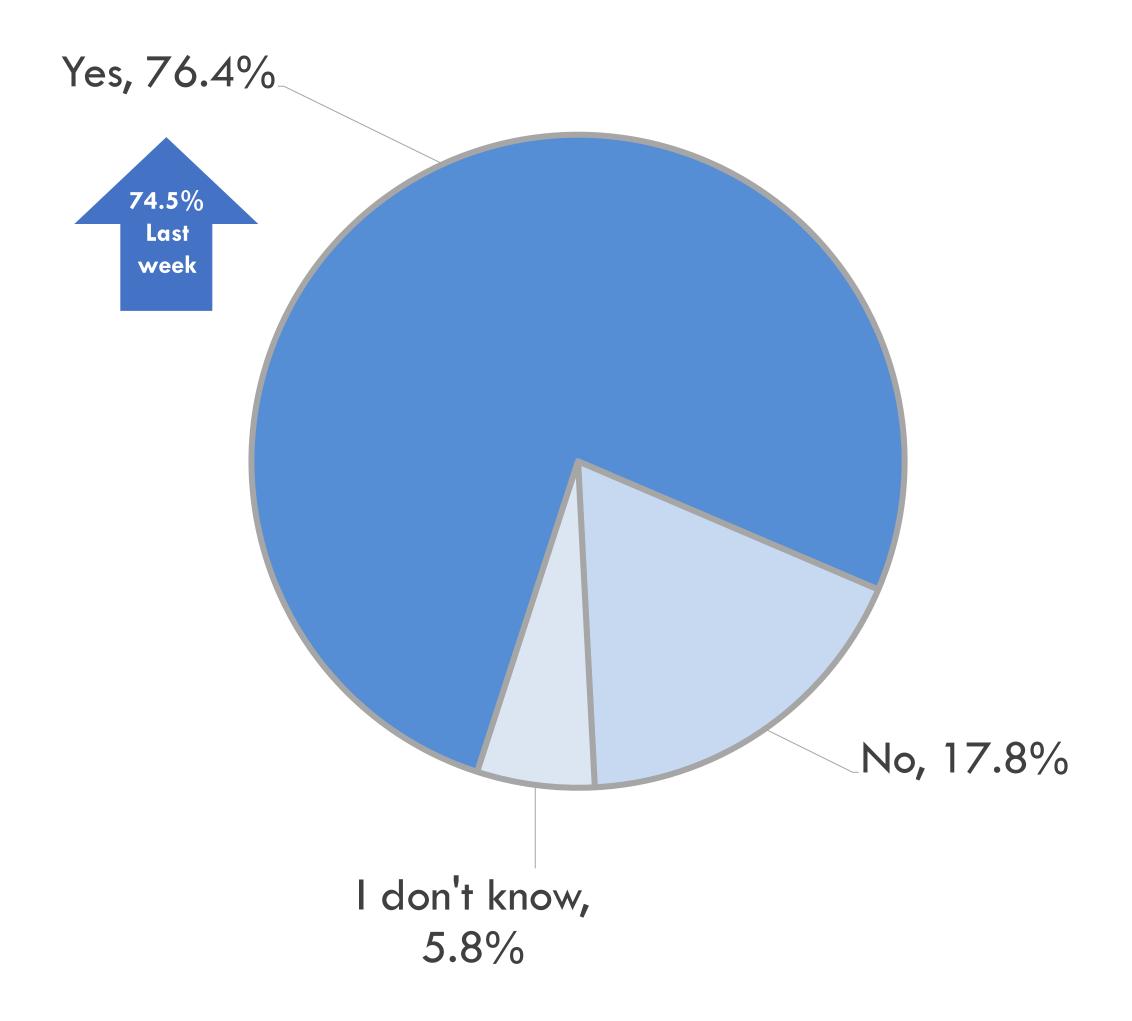




HAS PANDEMIC CHANGED NORMAL LEISURE TRAVEL PATTERNS

Question: Has the COVID-19 pandemic changed your normal leisure travel patterns in any way? (Select one)

(Base: Waves 44 data. All respondents, 1,225 completed surveys. Data collected January 8-10, 2021)

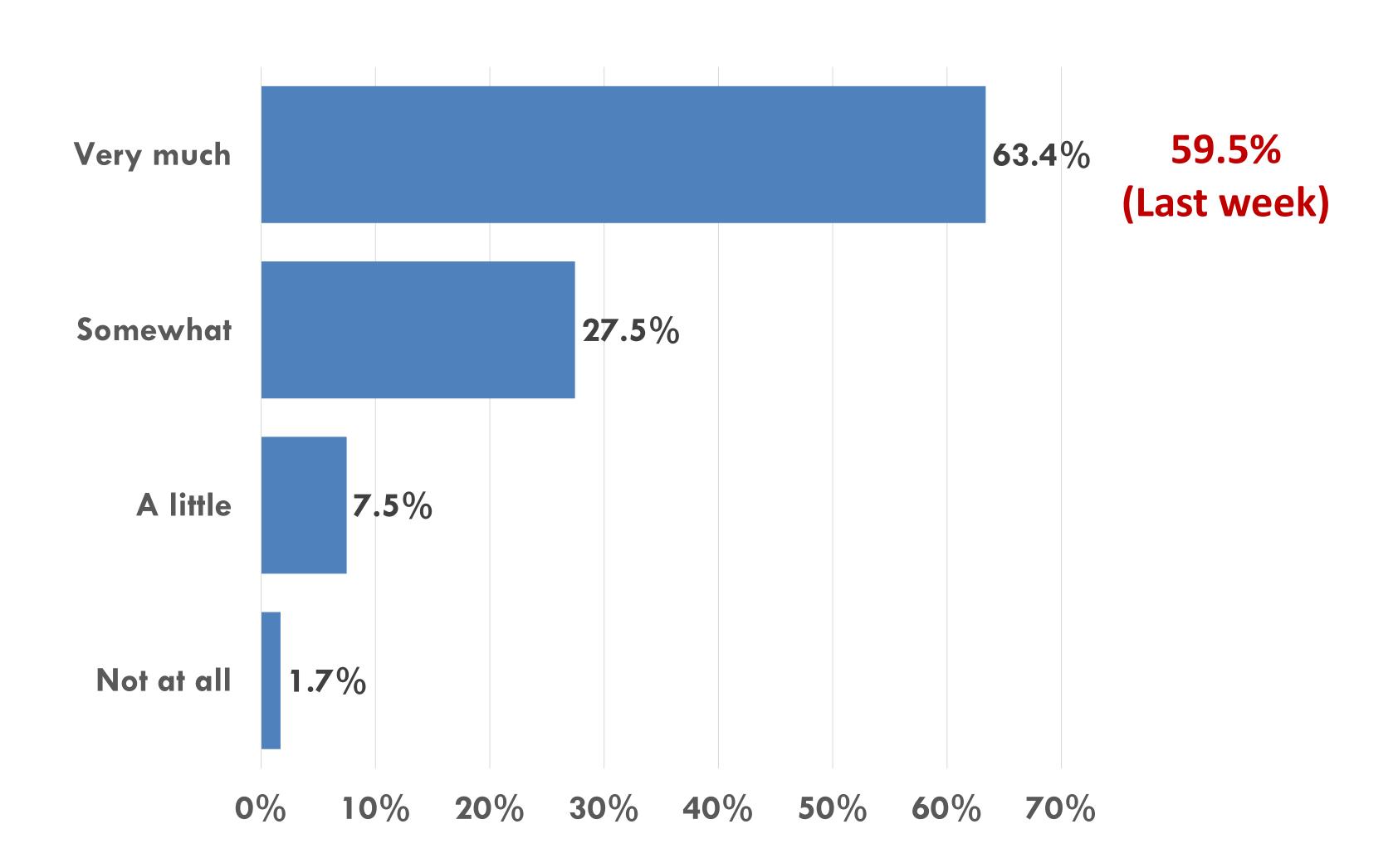




AMERICANS WHOSE TRAVEL PATTERNS HAVE CHANGED DUE TO PANDEMIC: HOW MUCH DO YOU MISS TRAVELING?

Question: How much do you miss traveling? (Select one to fill in the blank)

I miss traveling ______.

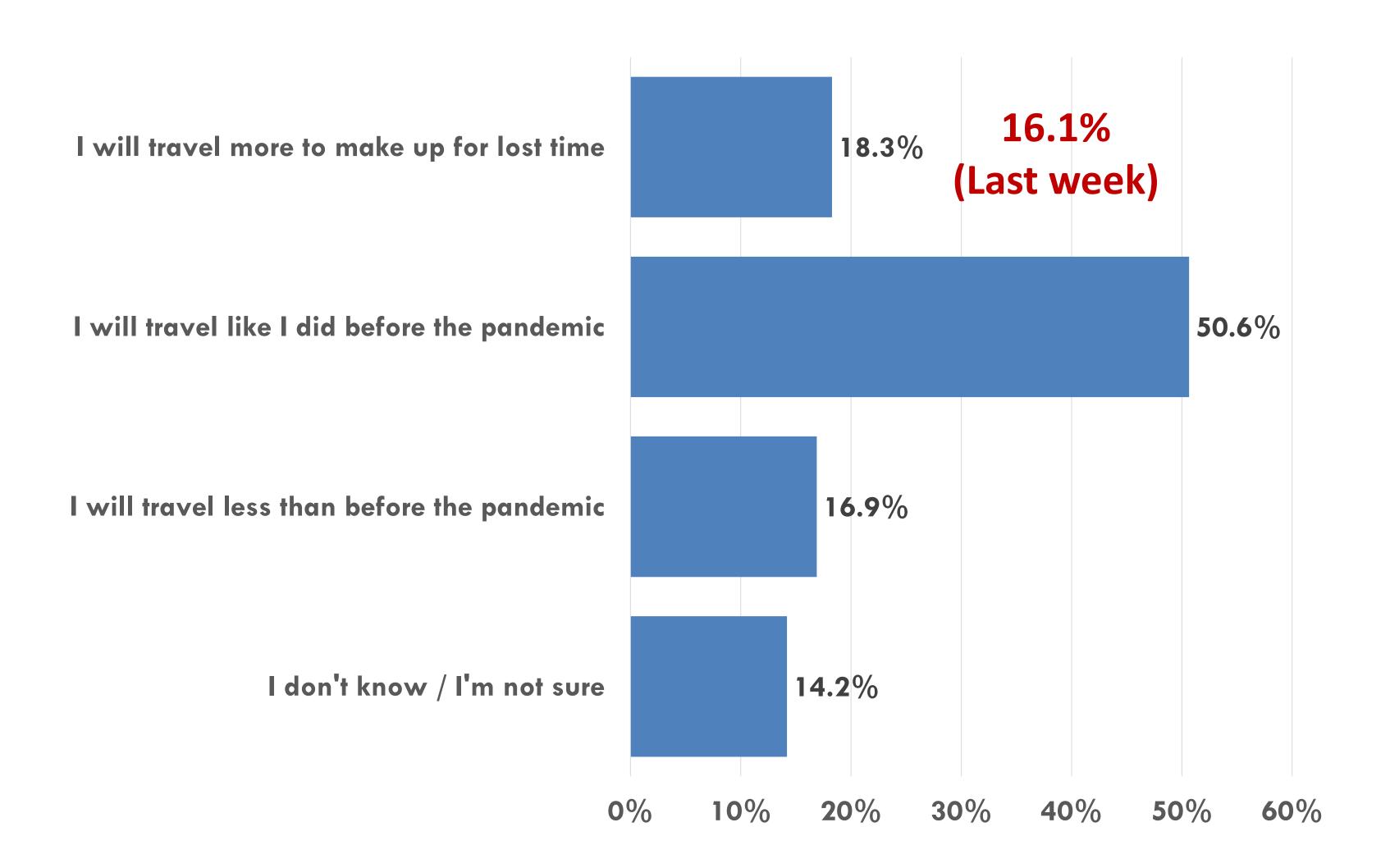




AMERICANS WHOSE TRAVEL PATTERNS HAVE CHANGED DUE TO PANDEMIC & MISS TRAVEL: FUTURE TRAVEL EXPECTATIONS

Question: Please tell us how you're looking at the future right now.

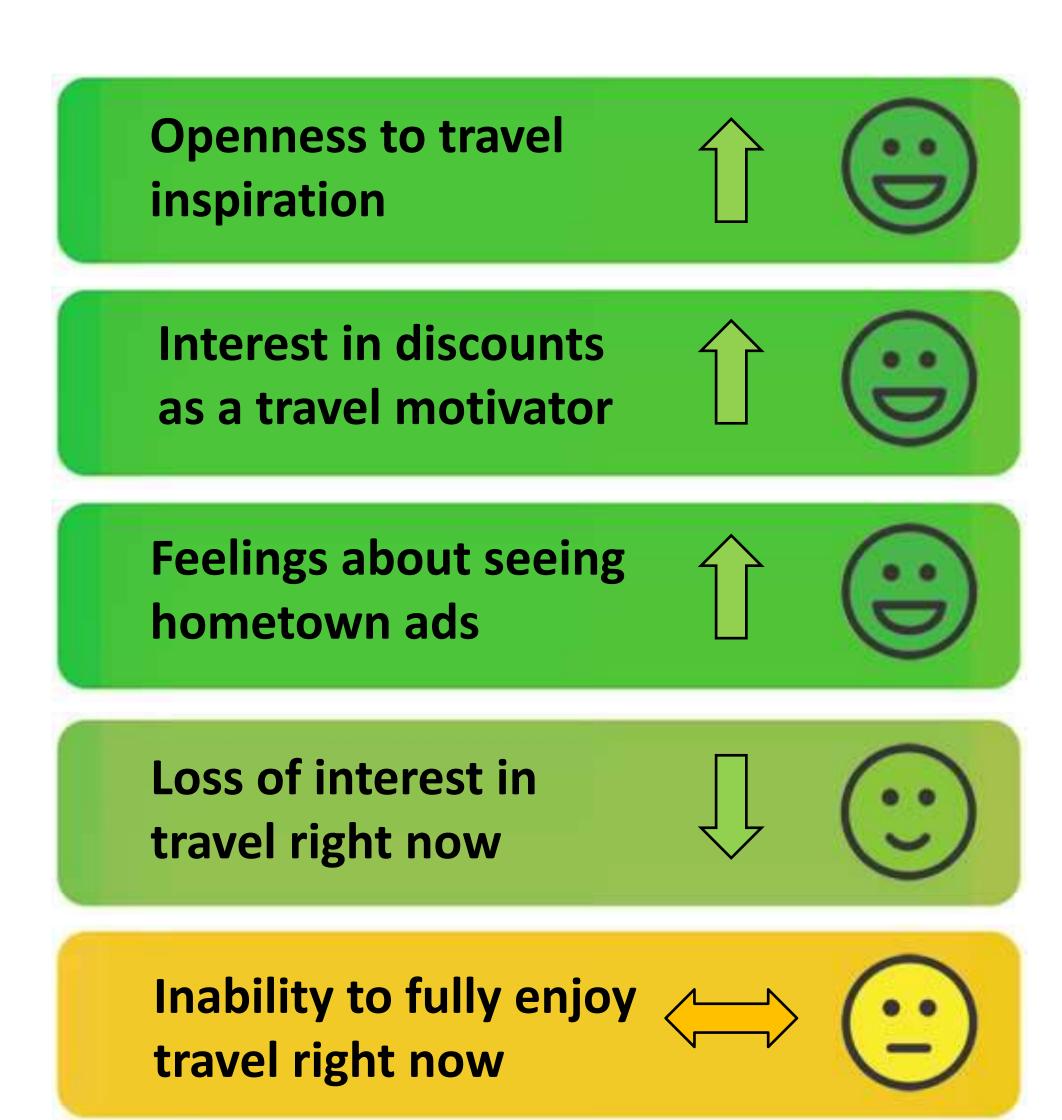
Which best describes how you will approach leisure travel as life returns to normalcy (or near normalcy) after the COVID-19 pandemic?





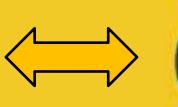
Weekly Scorecard: The Good





Weekly Scorecard: The Bad and the Ugly

Travelers unwanted in their community





Concerns about personal health





Guilt about traveling right now





Concerns about the health of friends/family





Travel considered as an essential need only



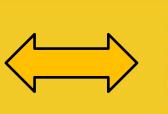


Concerns about the national economy





Concerns about personal finances

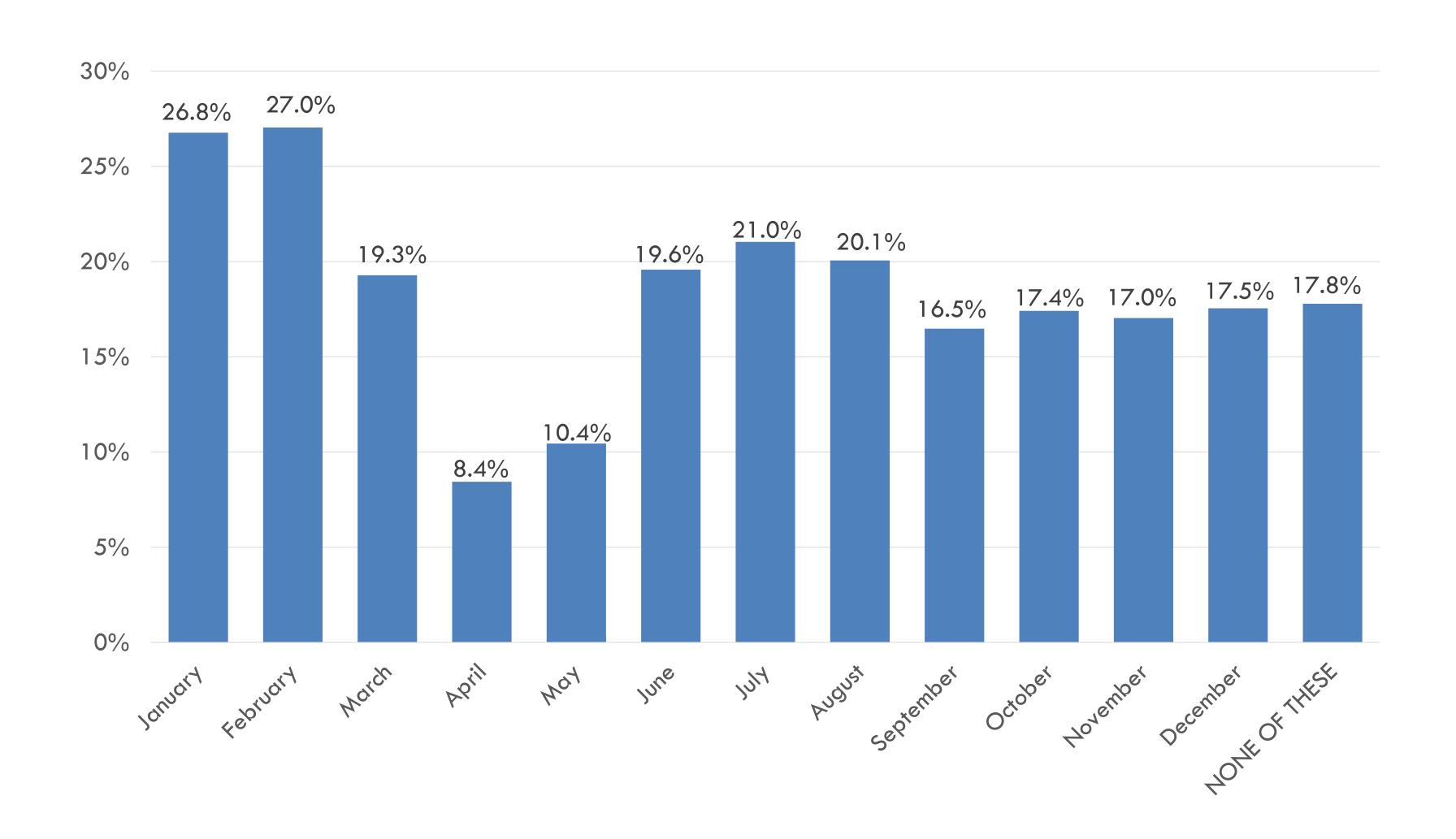






MONTHS TRIPS WERE TAKEN IN 2020

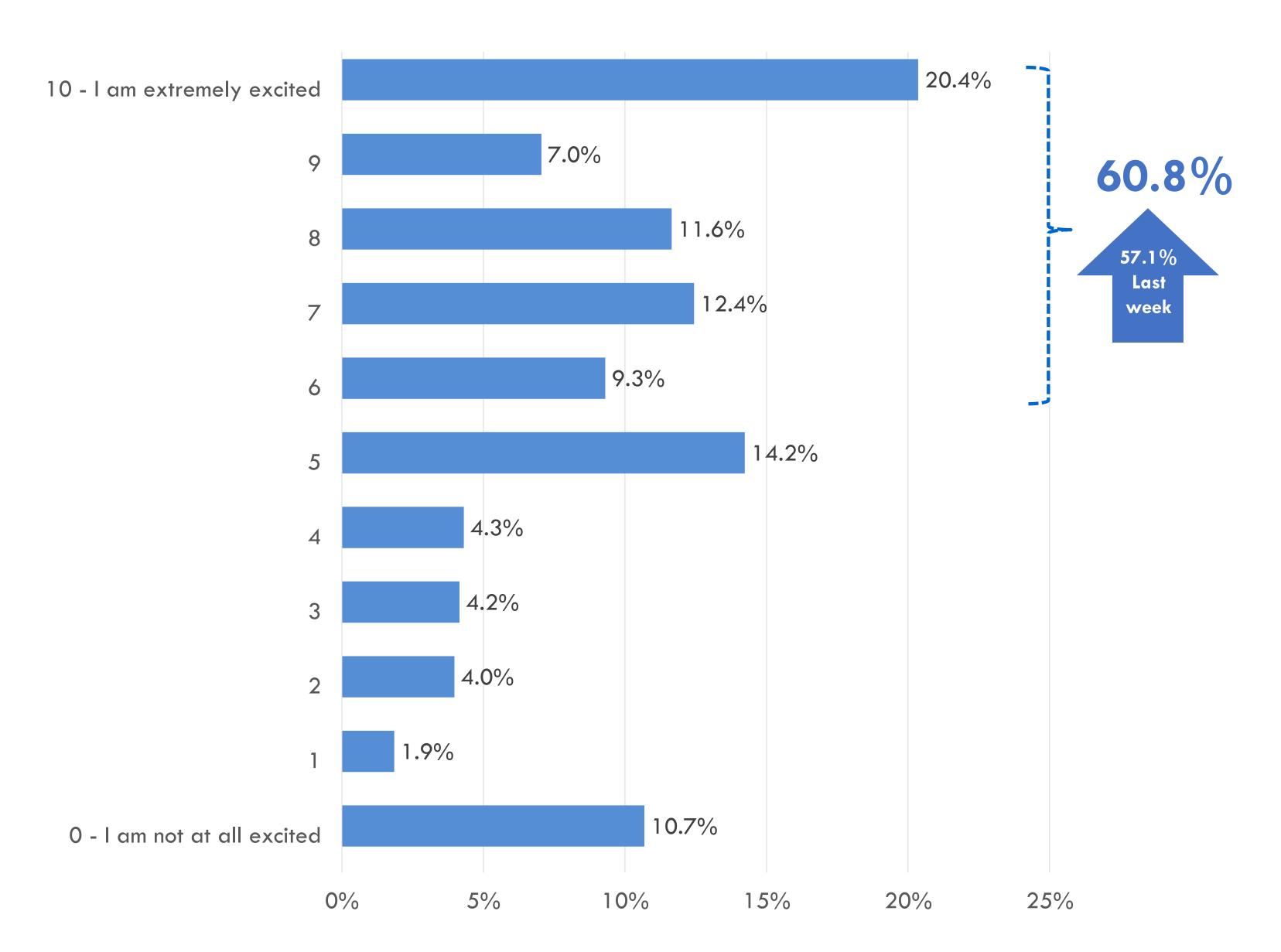
Question: In which month(s) of 2020 did you travel for any reason? (Select all the months you traveled)





EXCITEMENT ABOUT TRAVEL IN 2021

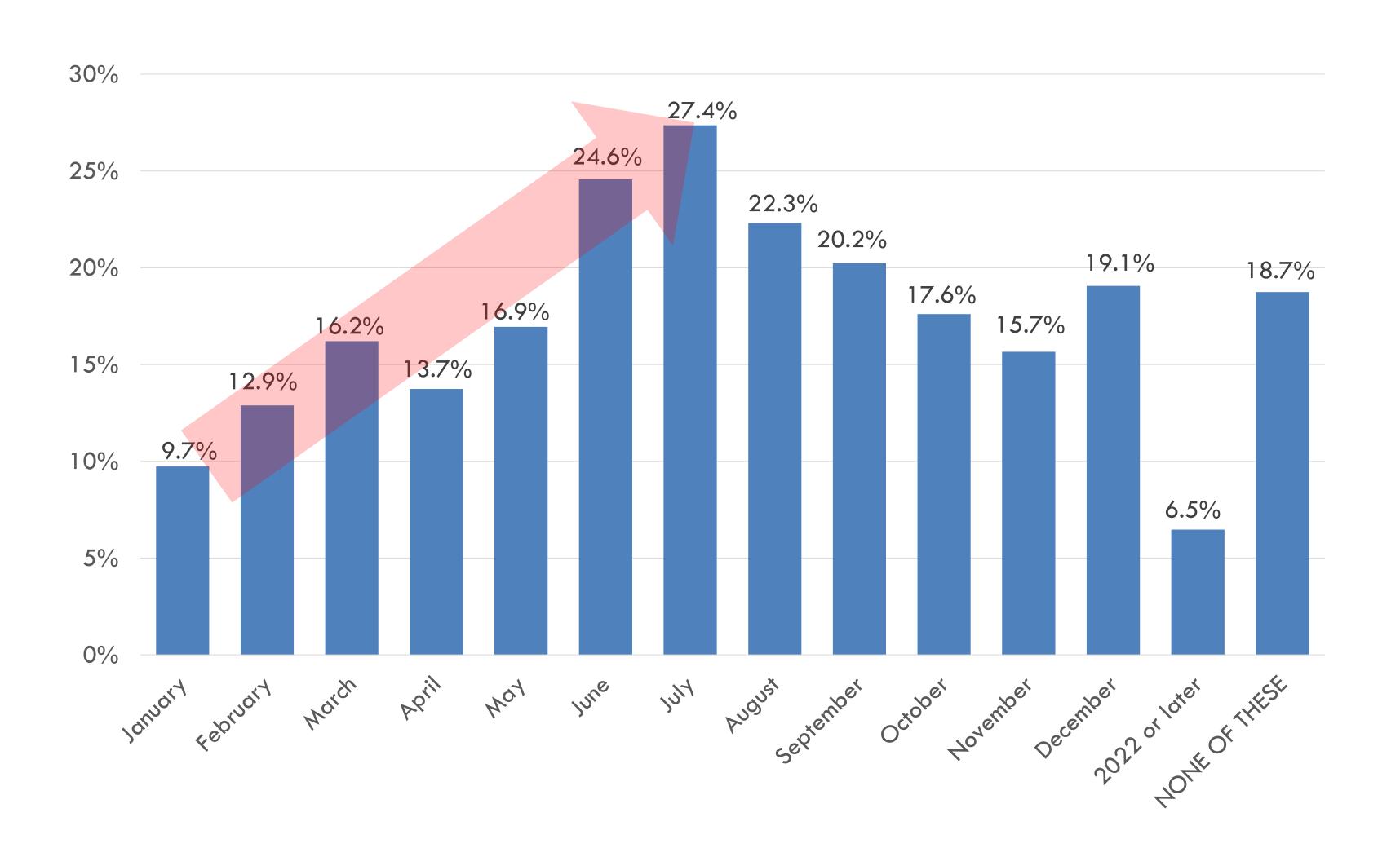
Question: Which best describes how excited you are about LEISURE TRAVEL this upcoming year (2021)?





MONTHS OF EXPECTED LEISURE TRIPS IN 2021

Question: Even if only tentatively scheduled, in which months do you currently plan to take any leisure trips? (Select all that apply)



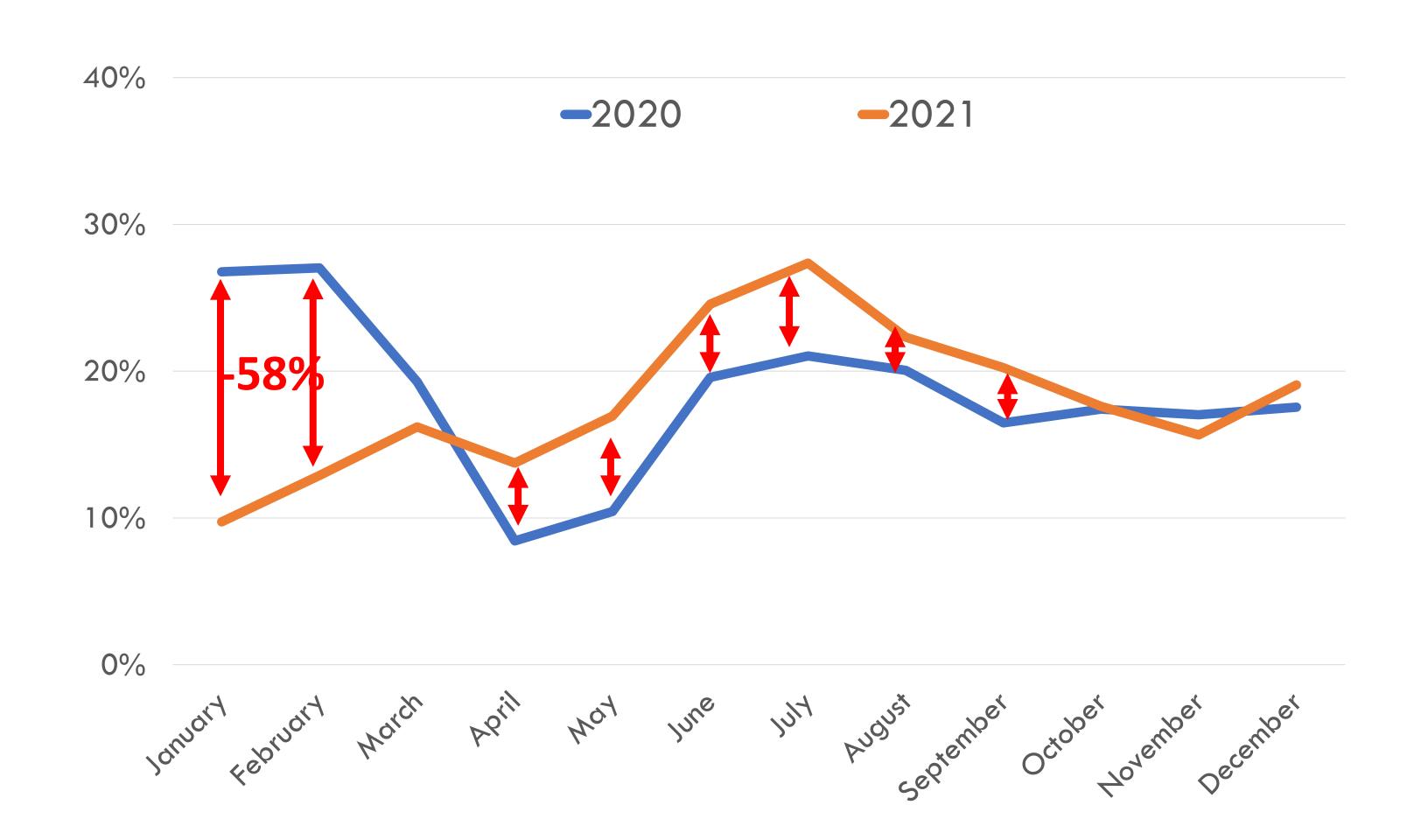


2020 MONTHS OF TRAVEL VS. 2021 MONTHS OF EXPECTED LEISURE TRAVEL

Question: In which month(s) of 2020 did you travel for any reason? (Select all the months you traveled)

Question: Even if only tentatively scheduled, in which months do you currently plan to take any leisure trips? (Select all that apply)

(Base: Waves 44 data. All respondents, 1,225 completed surveys. Data collected January 8-10, 2021)

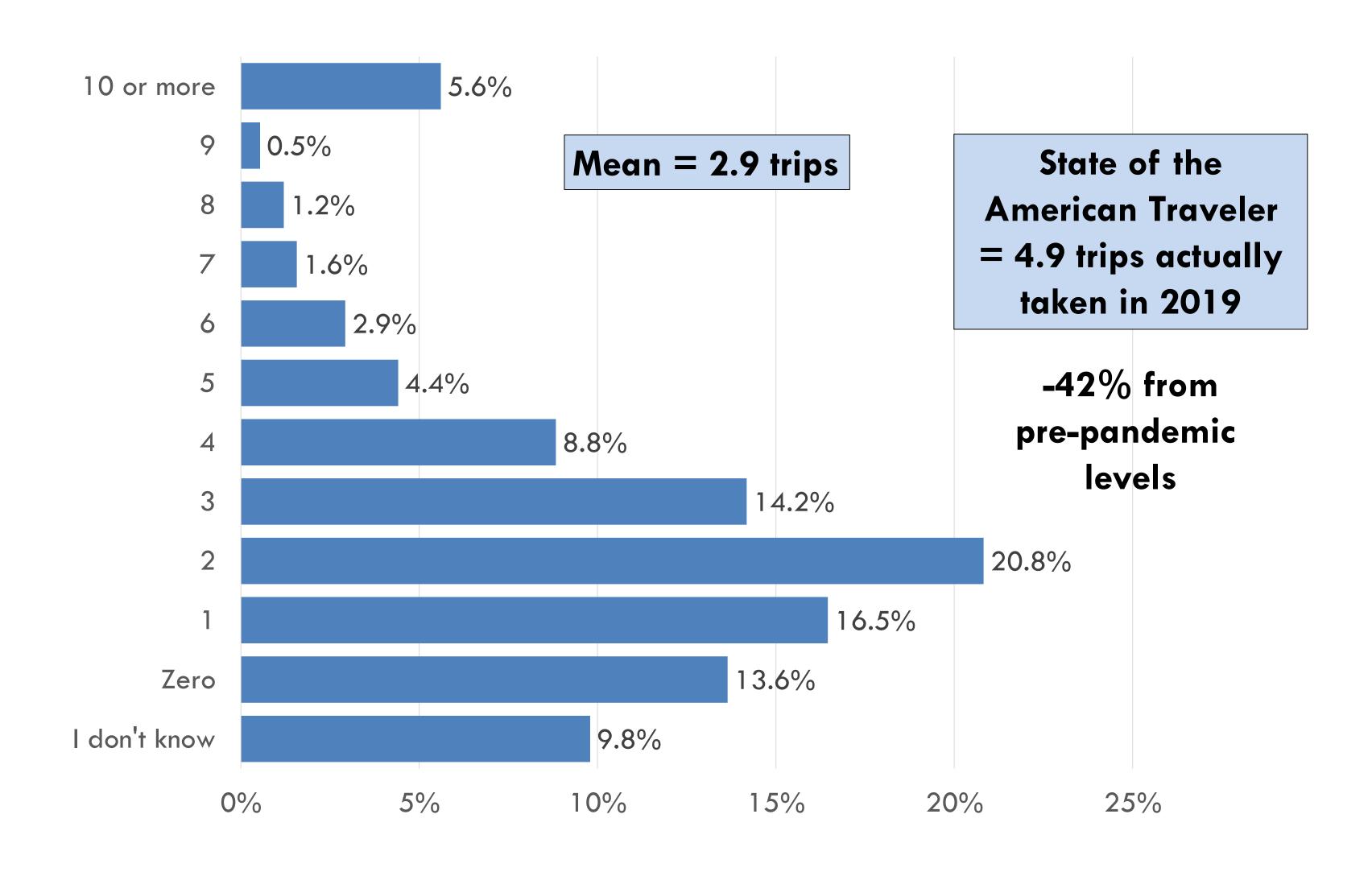




EXPECTED NUMBER OF LEISURE TRIPS IN 2021

Question: IN TOTAL, how many leisure trips (of 50 miles or more from your home) do you expect to take in 2021? (Select one)

(Base: Waves 44 data. All respondents, 1,102 completed surveys. Data collected January 8-10, 2021)



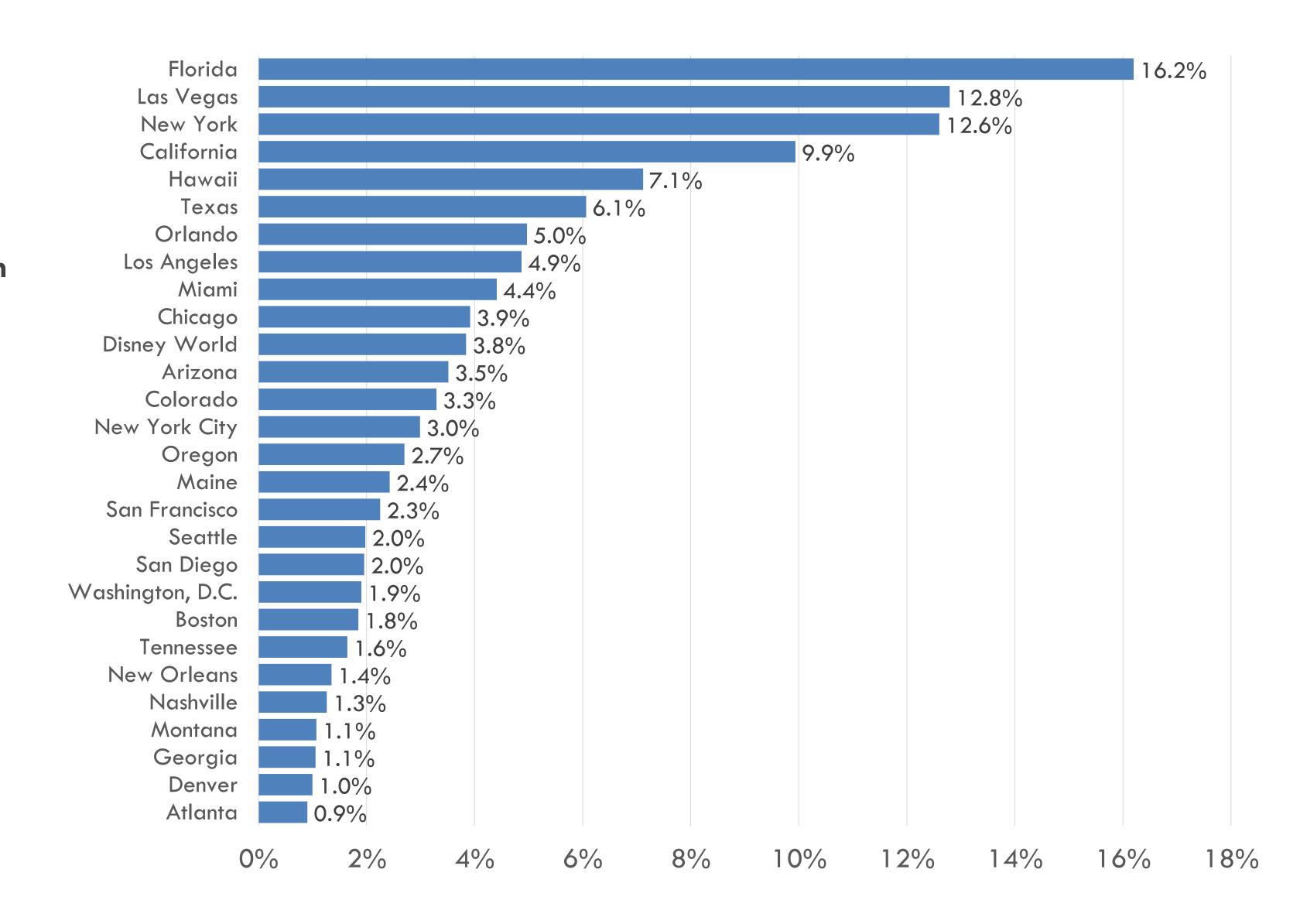


MOST DESIRED DOMESTIC DESTINATIONS

Question: Which domestic destinations do you most want to visit this upcoming year? (Write in up to three)

(Please only include destinations in the United States)

(Base: Waves 44 data. All respondents, 1,225 completed surveys. Data collected January 8-10, 2021)



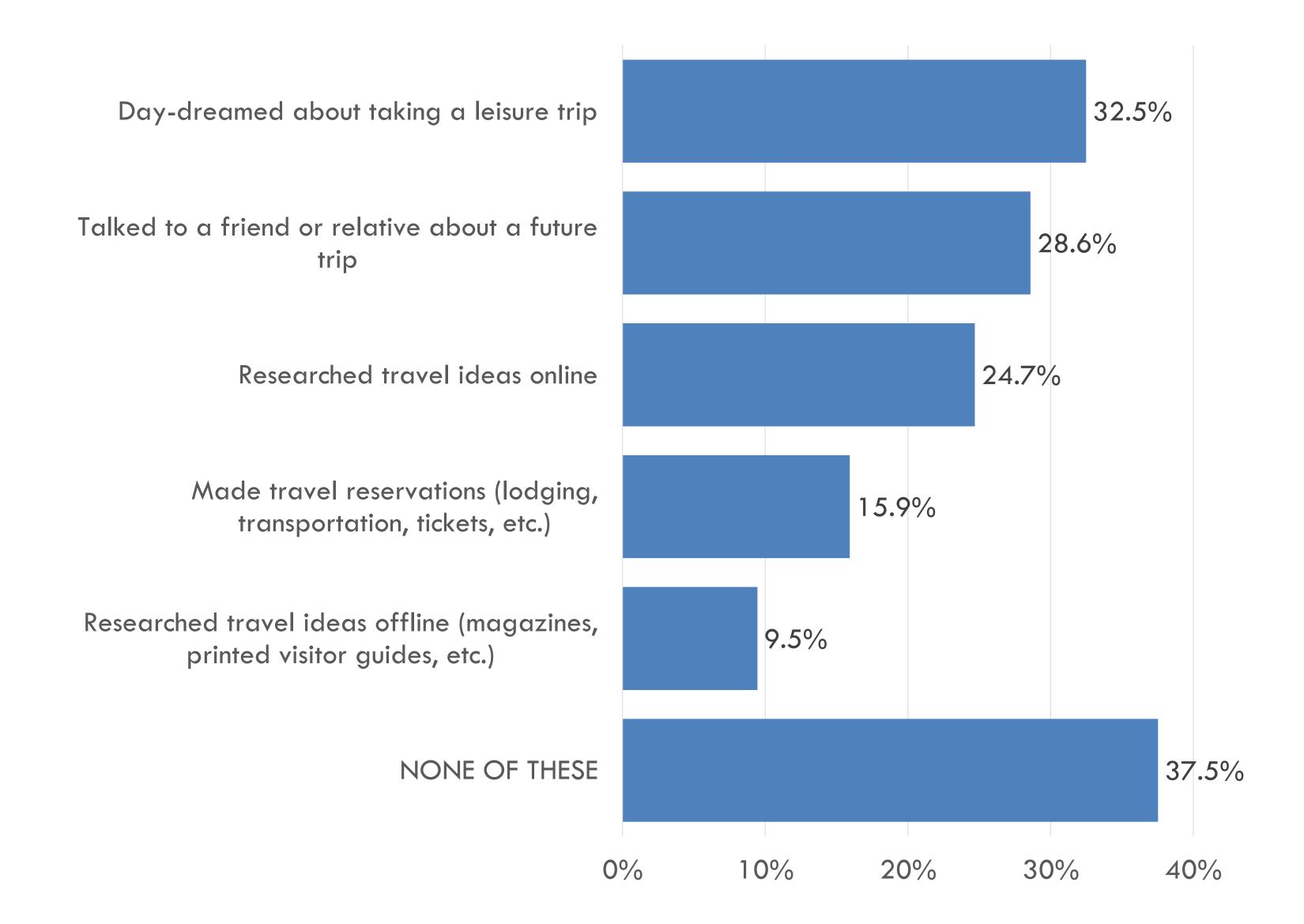




TRAVEL PLANNING IN THE PAST WEEK

Question: In the PAST WEEK, which of the following have you done? (Select all that complete the sentence)

In the PAST WEEK I have

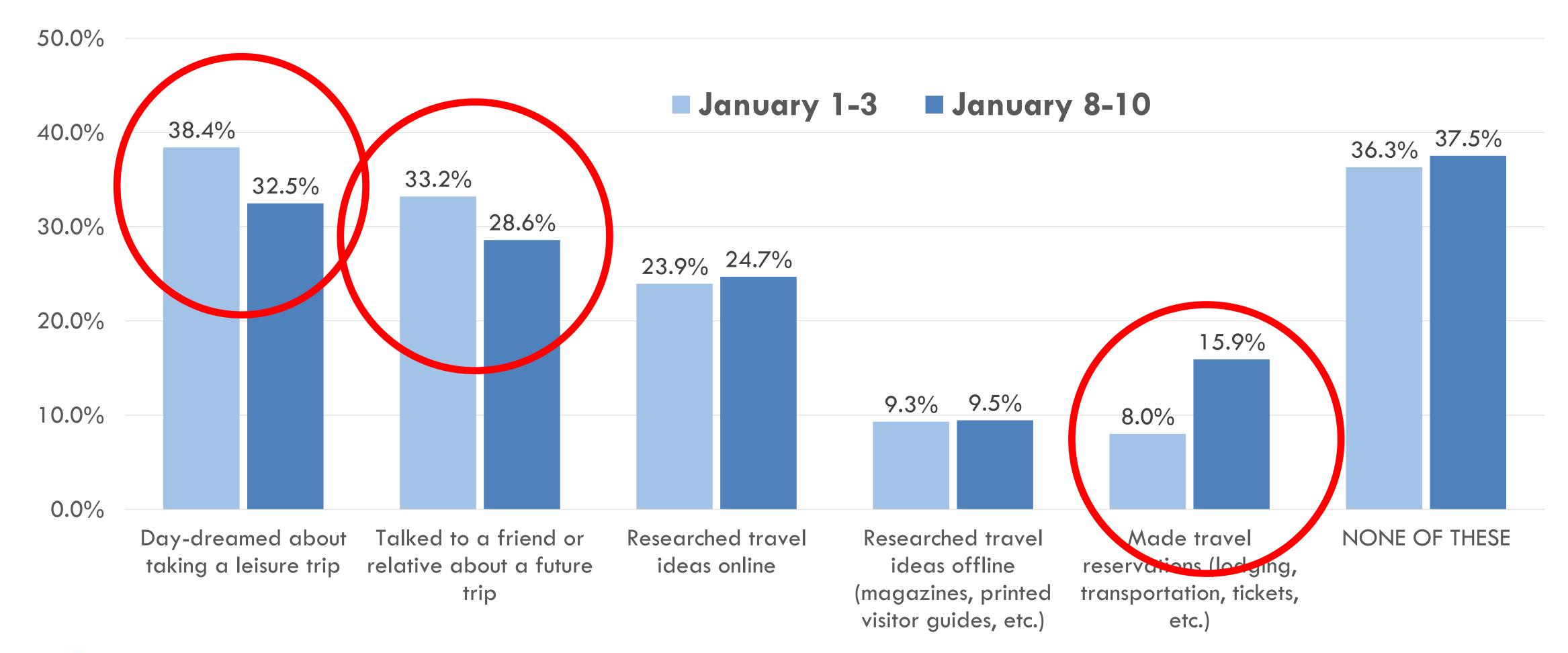




TRAVEL PLANNING IN THE PAST WEEK

Question: In the PAST WEEK, which of the following have you done? (Select all that complete the sentence)

In the PAST WEEK I have _____

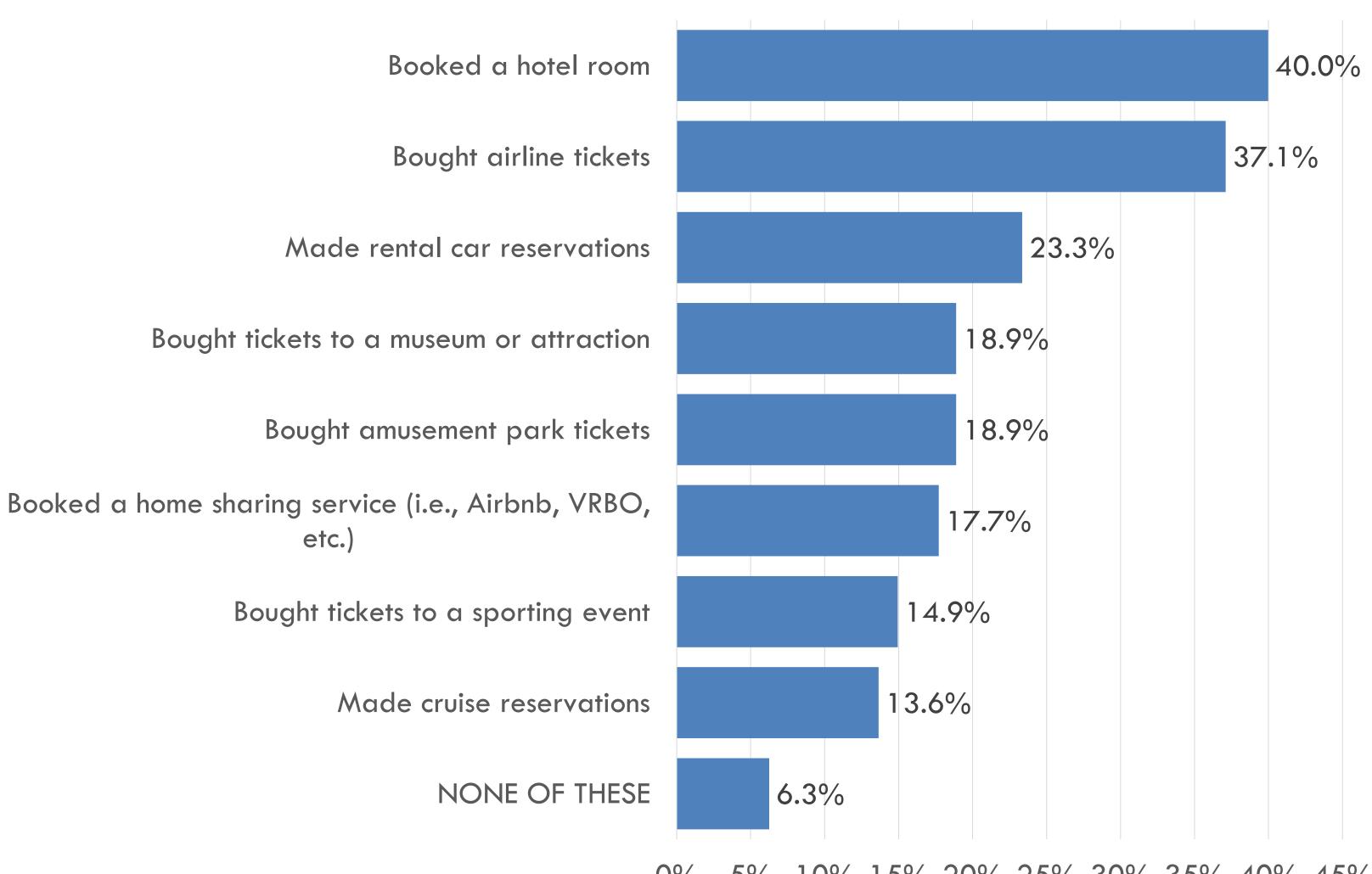




TRAVEL RESERVATIONS MADE IN THE PAST WEEK

Question: Which of these travel reservations did you make this week? (Select all that apply)

(Base: Waves 44 data. Respondents who made travel reservations this week, 178 completed survey Data collected January 8-10, 2021)

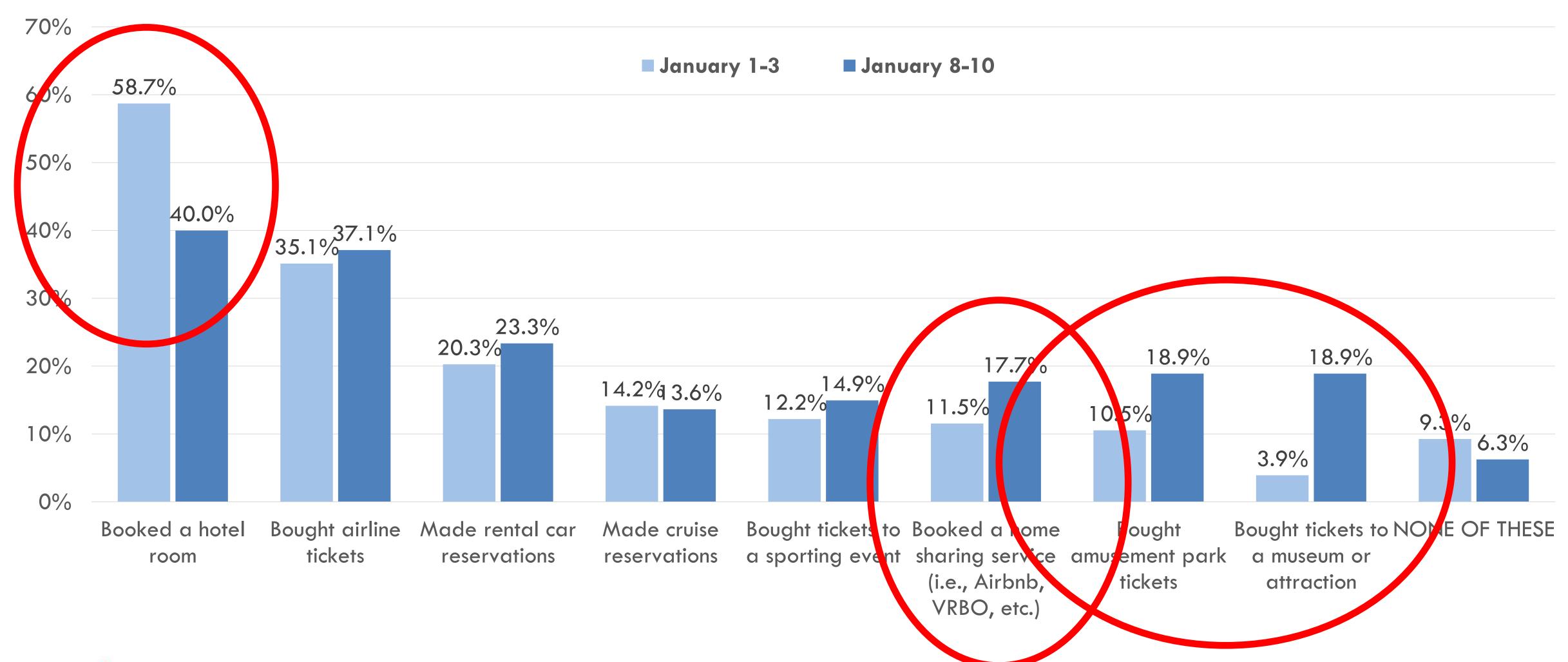


5% 10% 15% 20% 25% 30% 35% 40% 45%



TRAVEL RESERVATIONS MADE IN THE PAST WEEK

Question: Which of these travel reservations did you make this week? (Select all that apply)

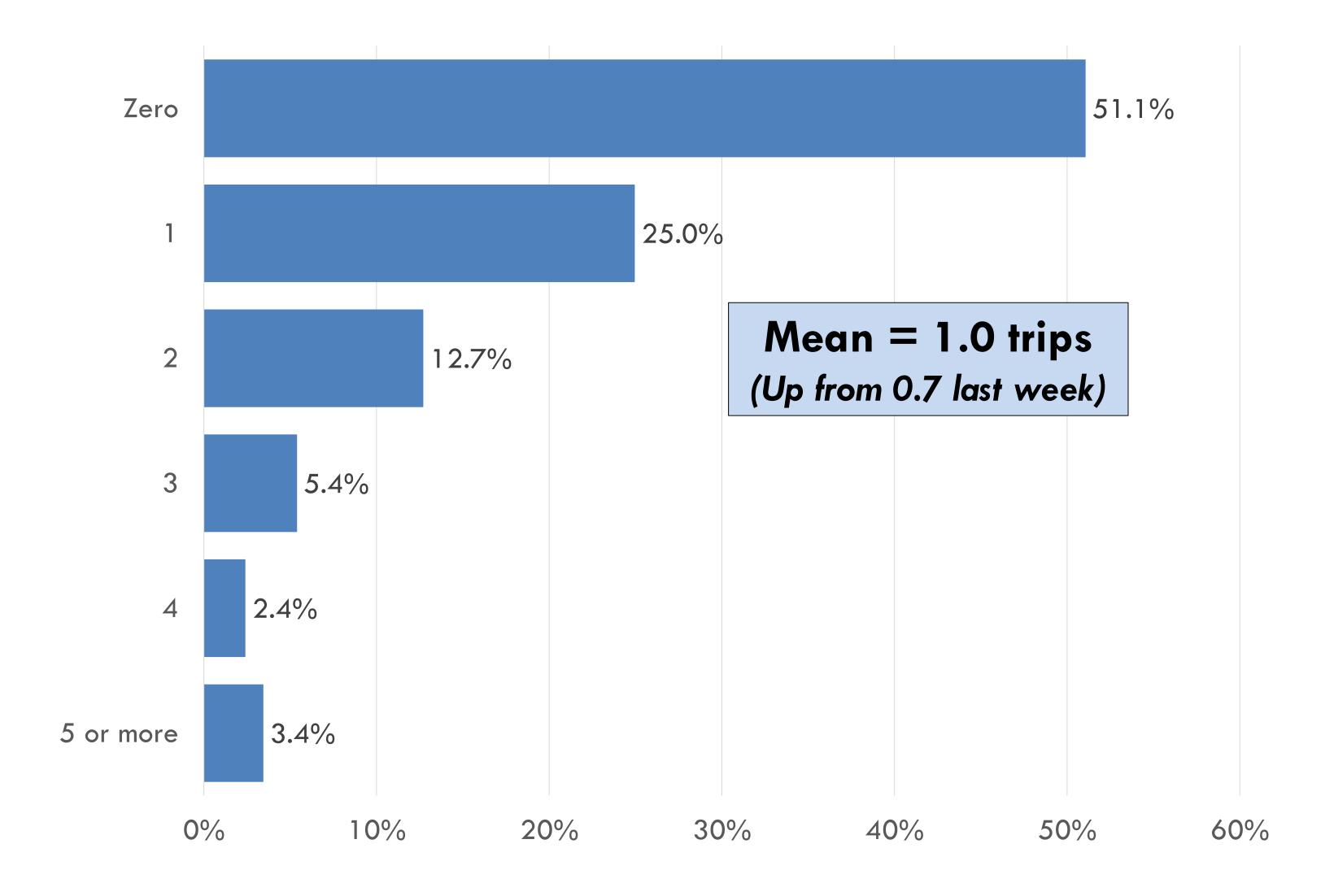




LEISURE TRIPS EXPECTED (NEXT 3 MONTHS)

Question: HOW MANY
LEISURE TRIPS do you expect
to take (even if tentatively)
during the first three months
of the year?

l expect to take _____ leisure trips

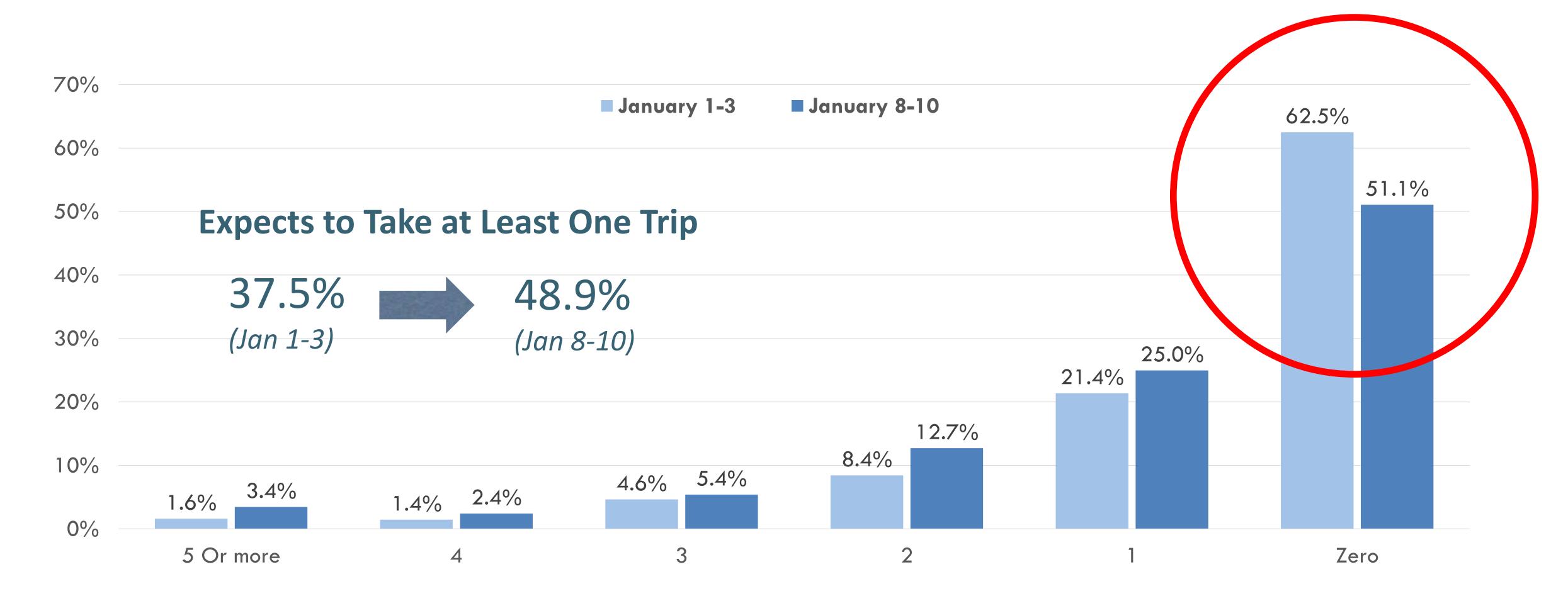




LEISURE TRIPS EXPECTED (NEXT 3 MONTHS)

Question: HOW MANY LEISURE TRIPS do you expect to take (even if tentatively) during the first three months of the year?

l expect to take _____ leisure trips

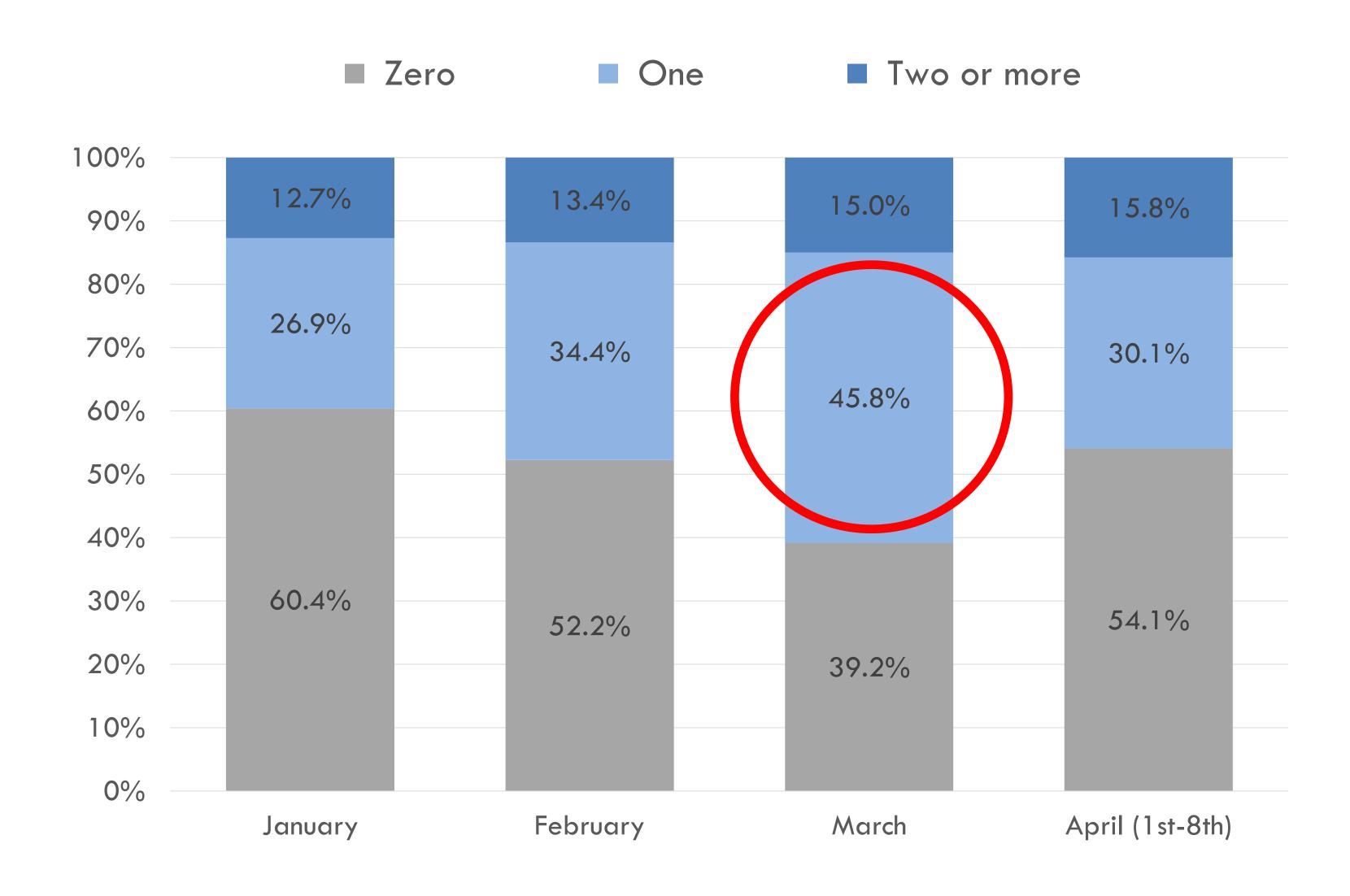




LEISURE TRIPS EXPECTED (BY MONTH)

Question: How many leisure trips do you expect to take (even if tentatively) in each of these months?

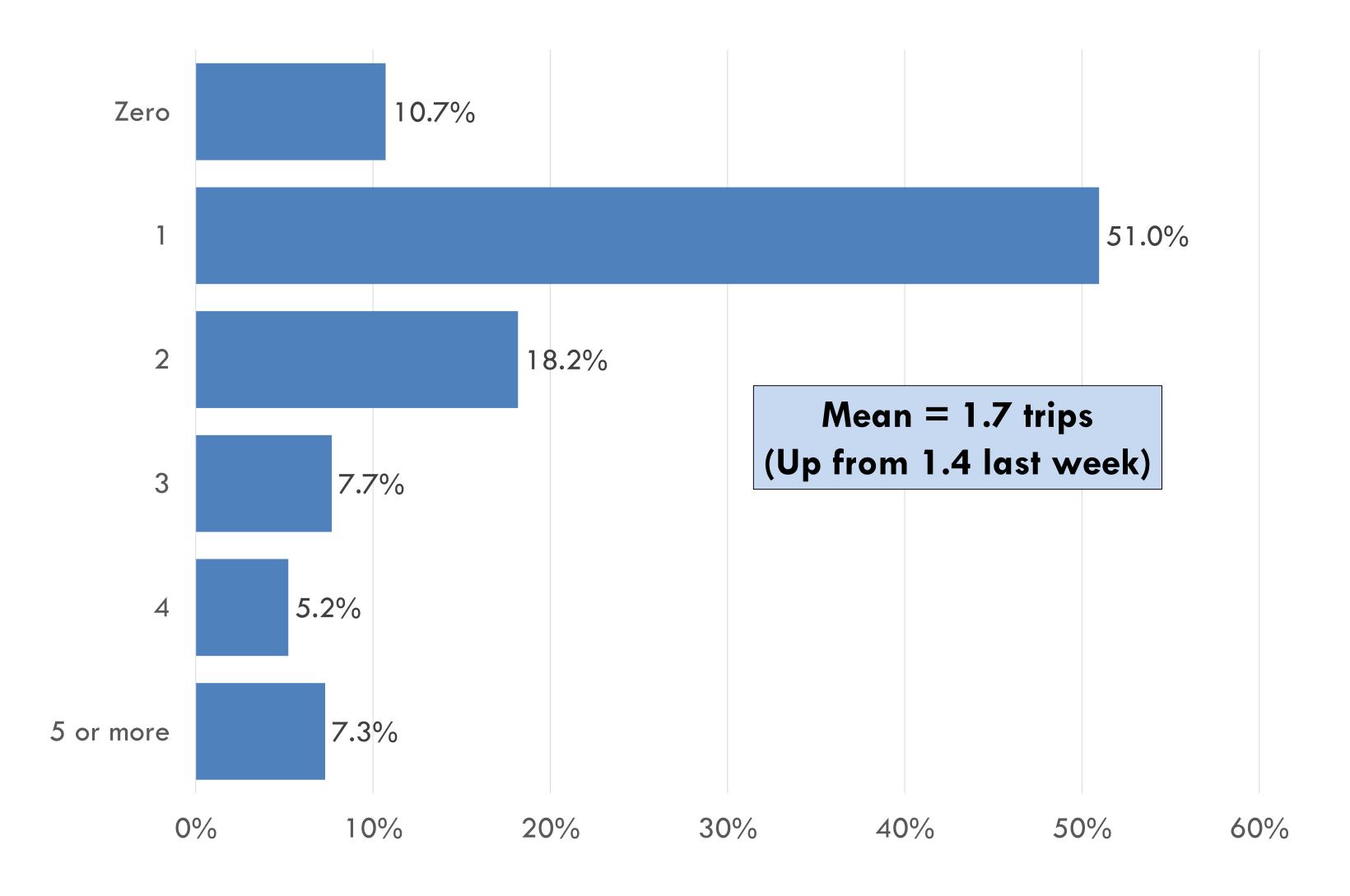
(Base: Waves 44 data. All respondents, 1,225 completed surveys. Data collected January 8-10, 2021)





OVERNIGHT TRIPS EXPECTED (NEXT 3 MONTHS)

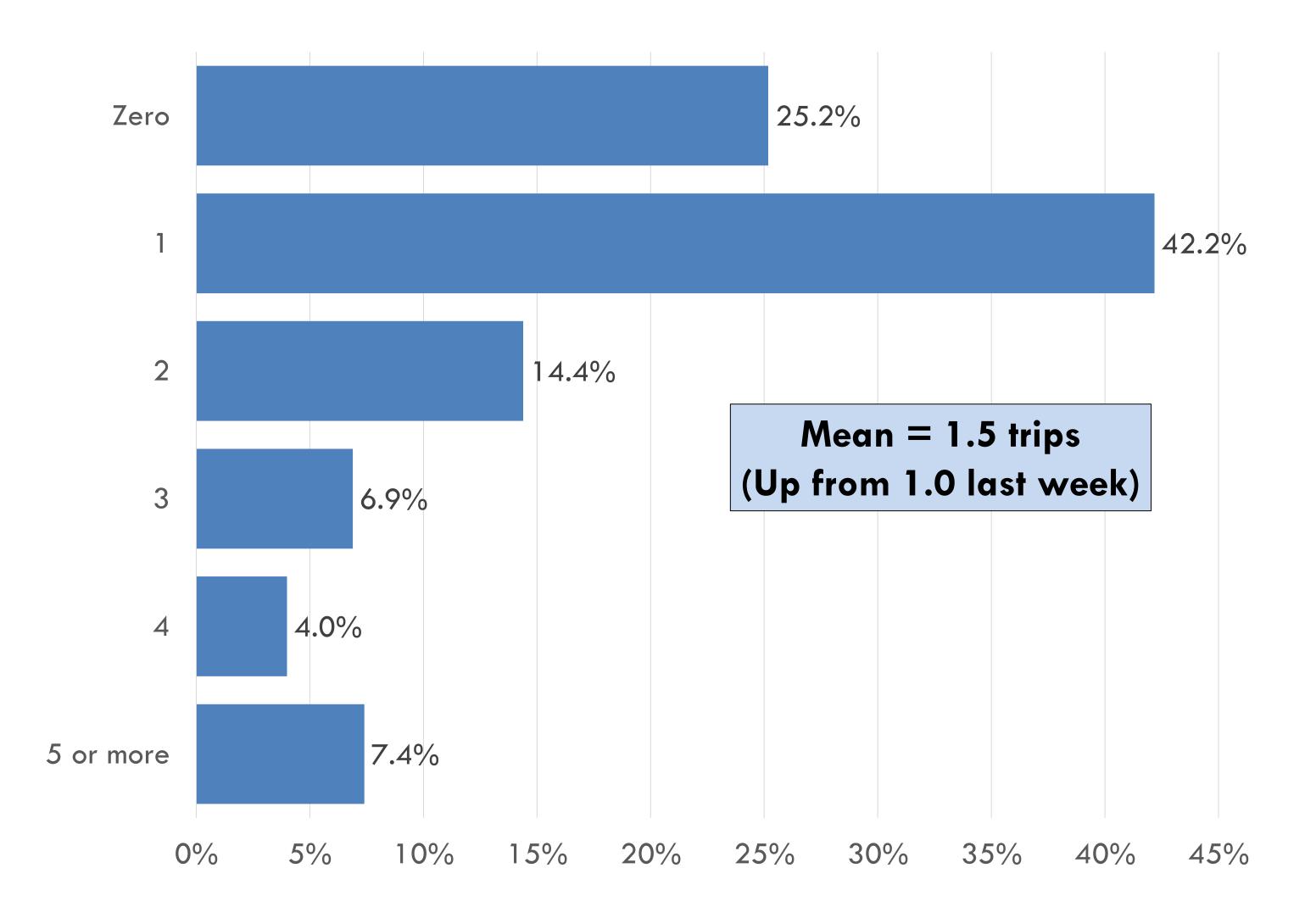
Question: How many of these leisure trips will be OVERNIGHT TRIPS (i.e., trips including at least one night away from your home)?





REGIONAL TRIPS EXPECTED (NEXT 3 MONTHS)

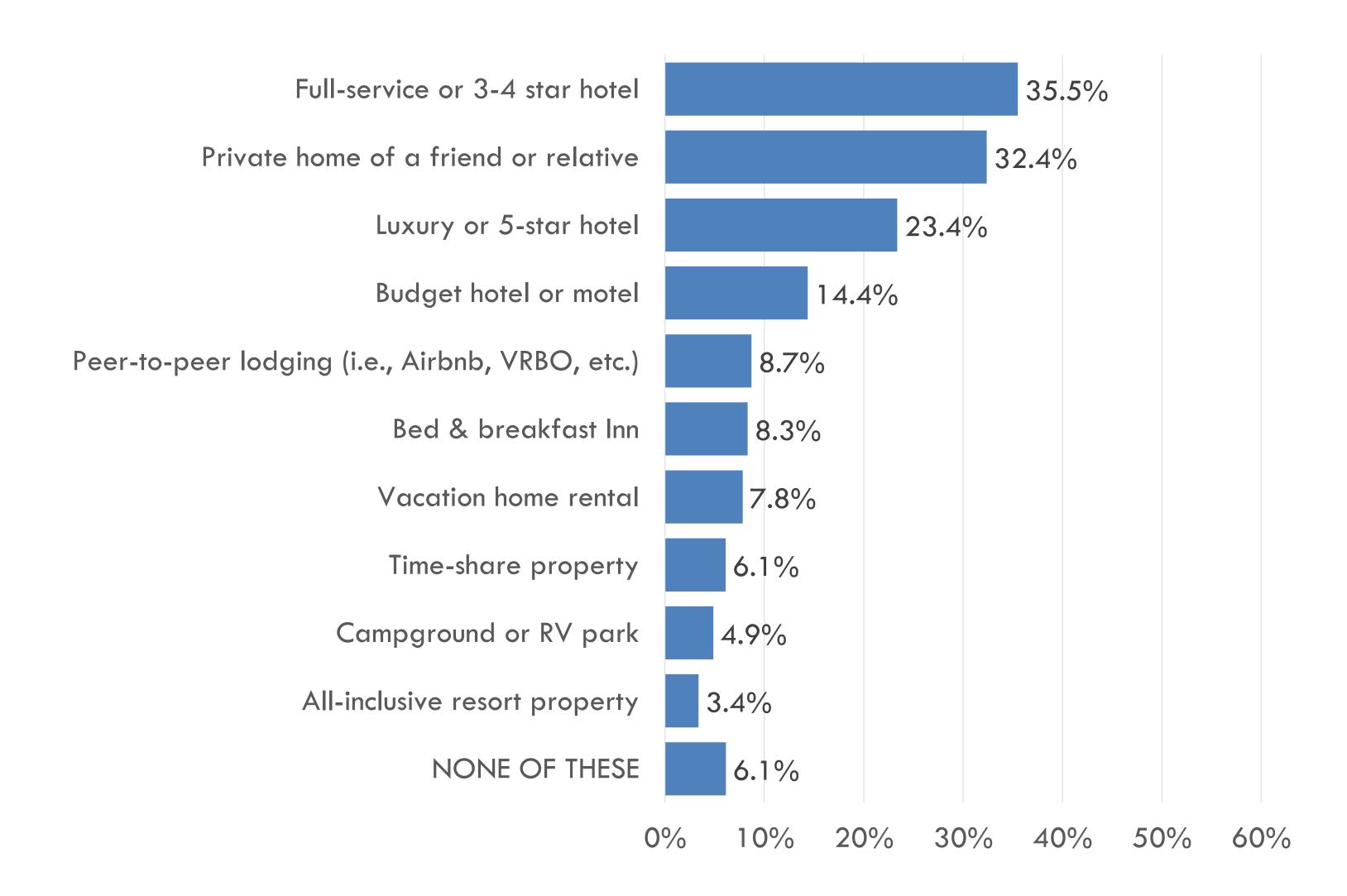
Question: How many of these leisure trips will be REGIONAL TRIPS (travel less than 250 miles from your home)?





EXPECTED PLACE OF STAY (NEXT THREE MONTHS)

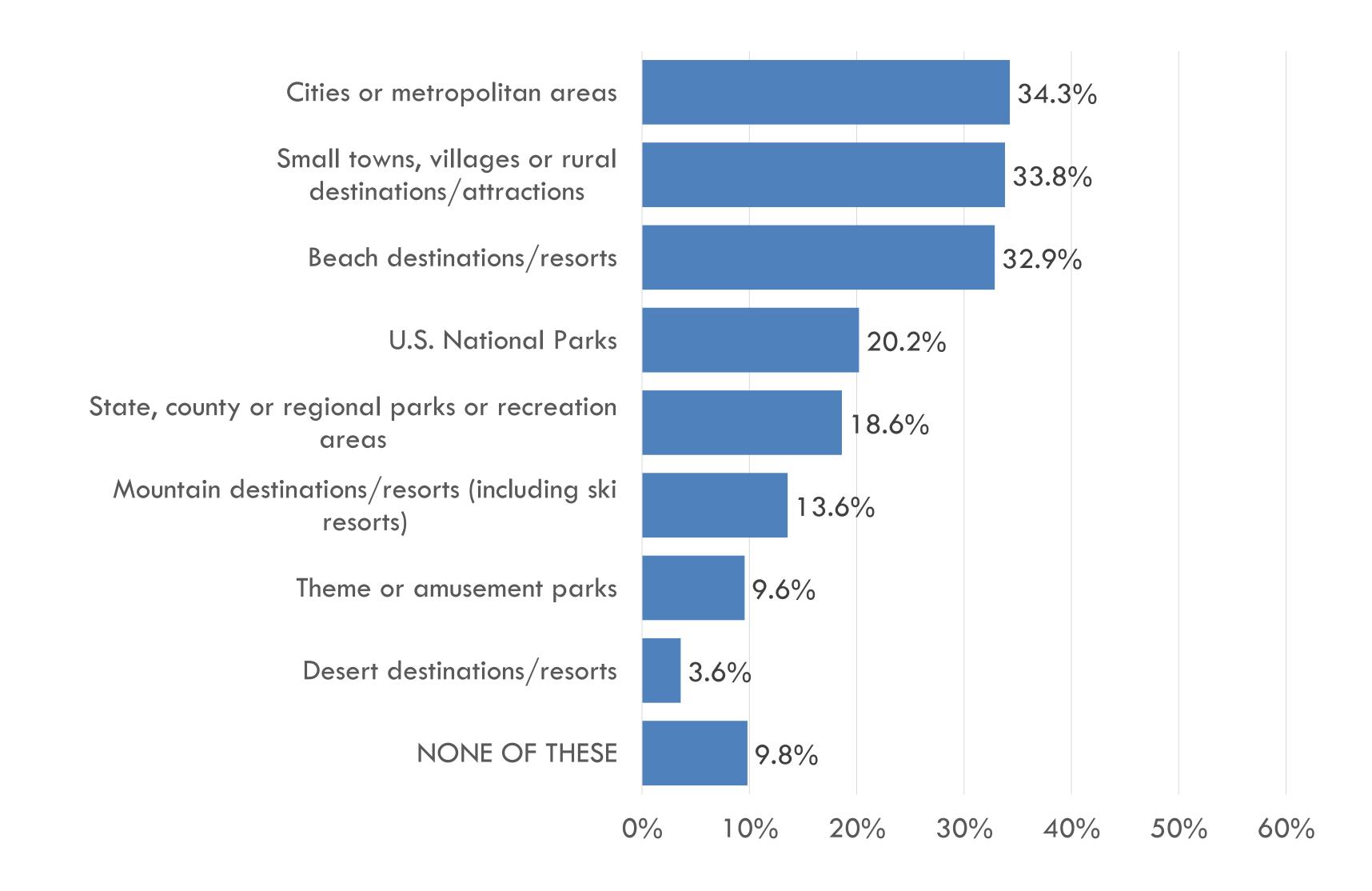
Question: On these leisure trips, in which of the following are you expecting to stay overnight?





DESTINATION TYPES EXPECTED (NEXT THREE MONTHS)

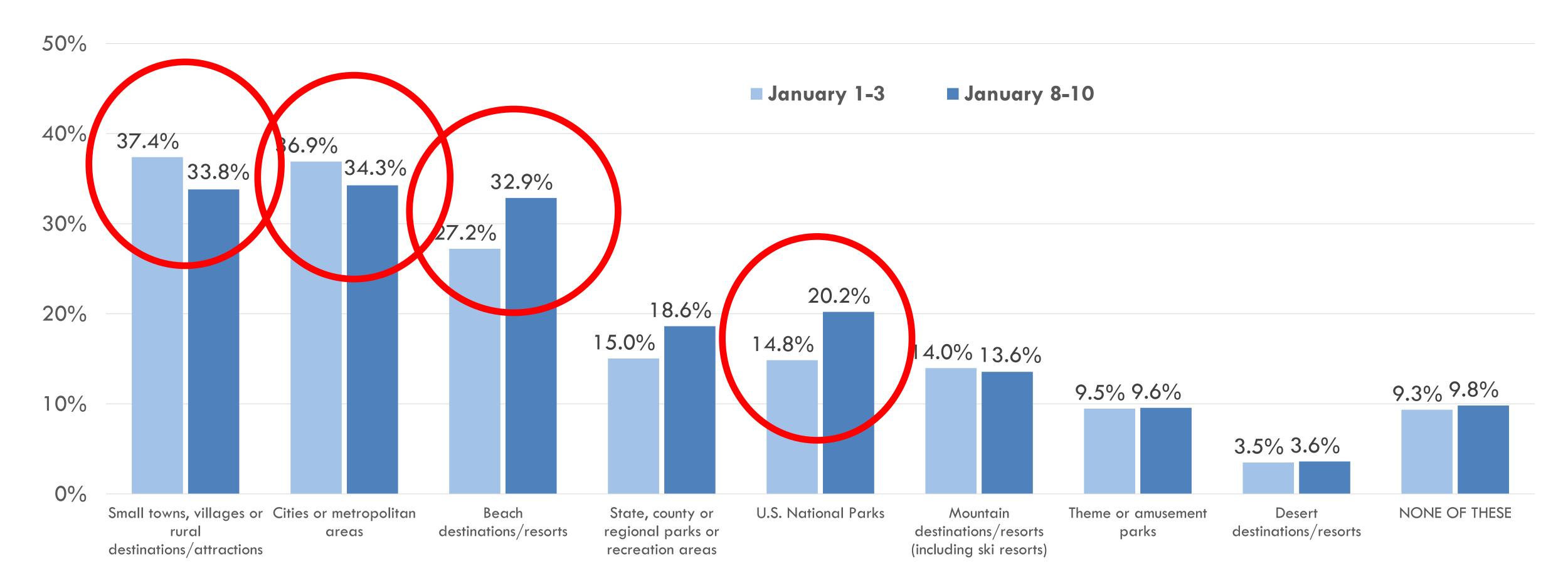
Question: On these leisure trips, which of the following are you expecting to visit?





DESTINATION TYPES EXPECTED (NEXT THREE MONTHS)

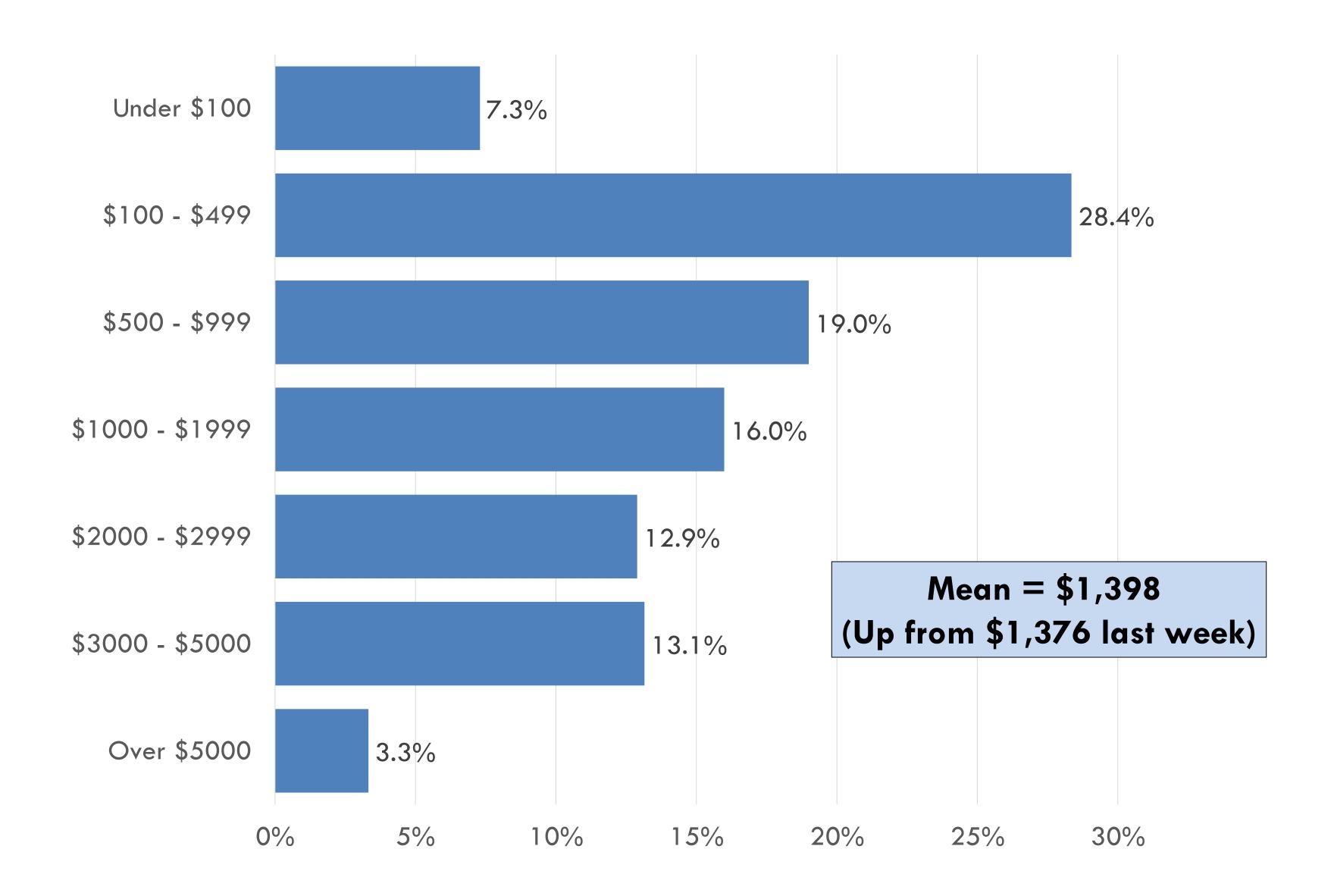
Question: On these leisure trips, which of the following are you expecting to visit?





EXPECTED LEISURE TRAVEL SPENDING (NEXT 3 MONTHS)

Question: How much IN TOTAL do you expect to spend on the leisure trips you will take in the next three-month period (January to March)?

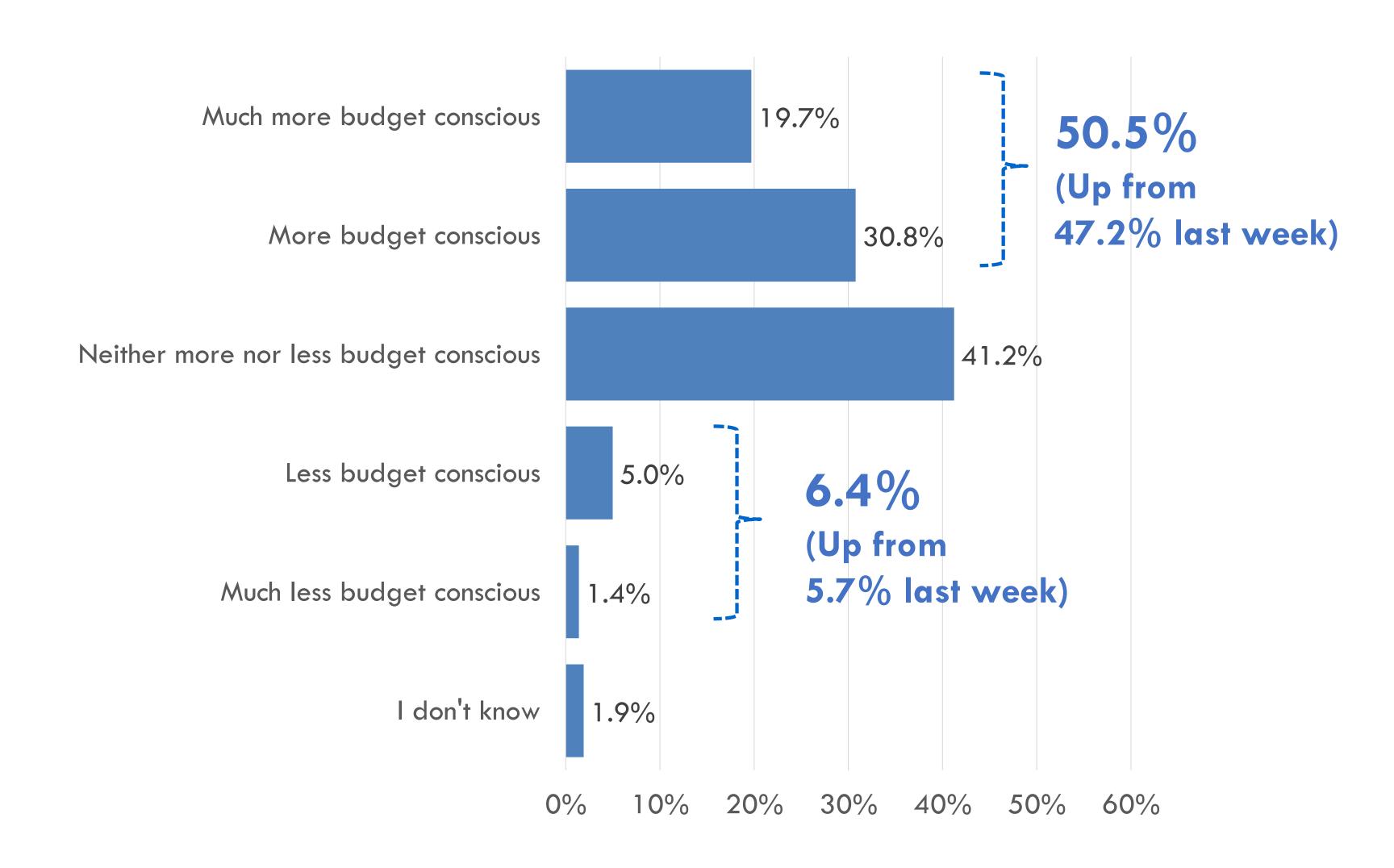




BUDGET CONSCIOUSNESS AROUND TRAVEL (NEXT 3 MONTHS)

Question: Compared to most recent three months, how budget conscious will you be while traveling in the NEXT THREE MONTHS?

I will be _____ while traveling.

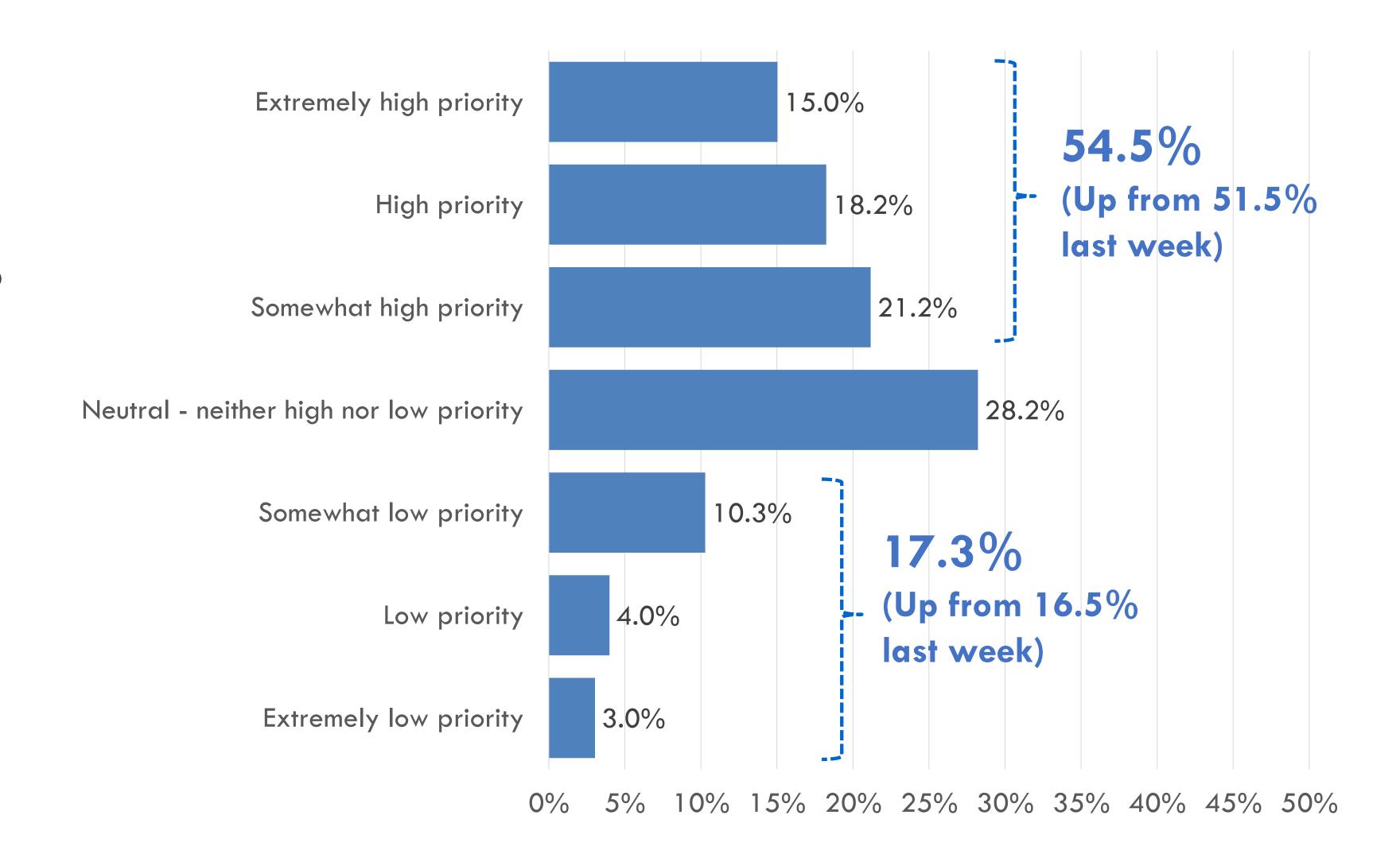




LEISURE TRAVEL AS A BUDGET PRIORITY (NEXT 3 MONTHS)

Question: Thinking carefully about how you expect to spend your income in the NEXT THREE MONTHS, please use the scale below to describe your spending priorities. (Select one)

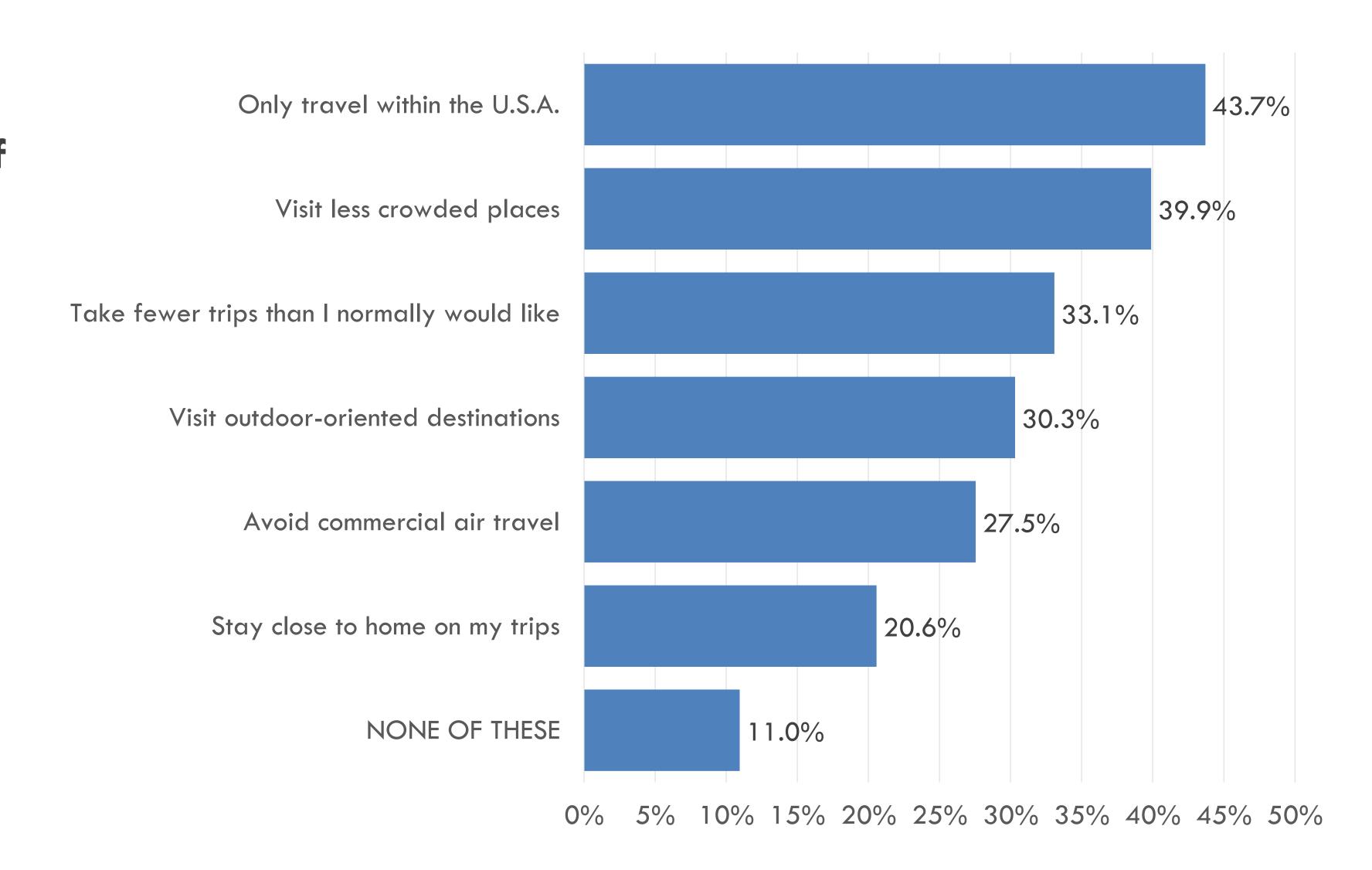
Leisure travel will be a





EXPECTATIONS FOR ADAPTING TO THE PANDEMIC (NEXT 3 MONTHS)

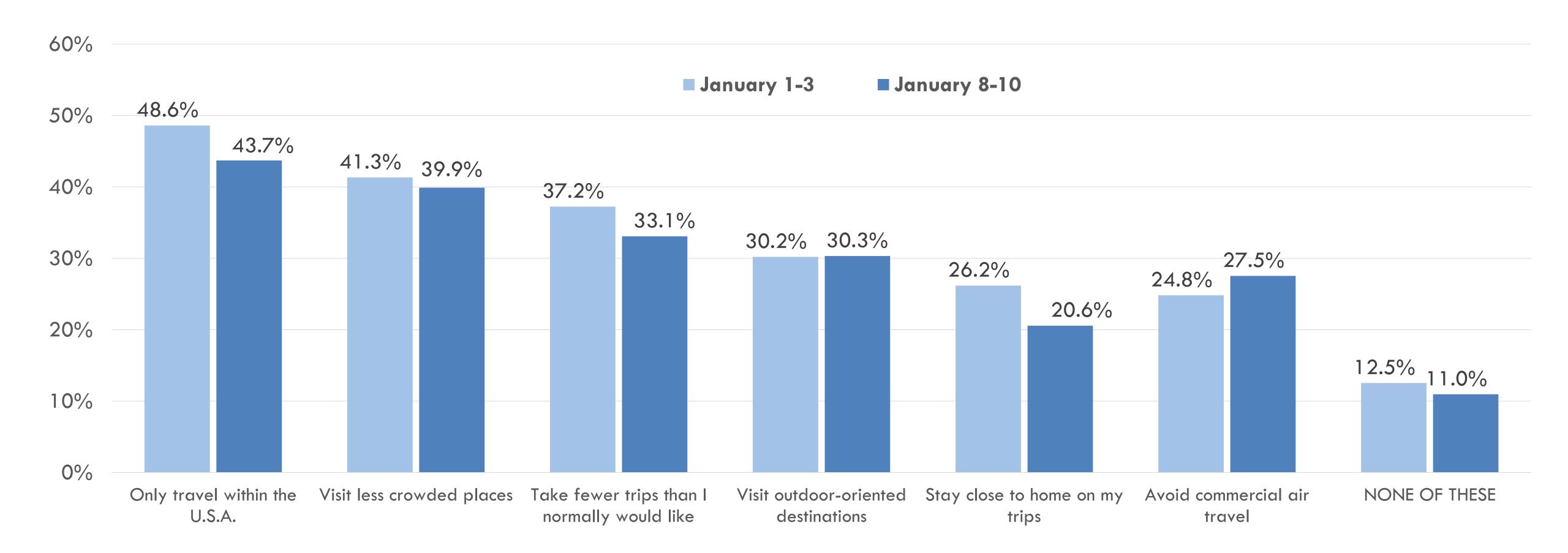
Question: In the NEXT
THREE MONTHS, which of
these actions do you
expect to take as a result
of the ongoing COVID-19
pandemic? (Select all that
apply)





EXPECTATIONS FOR ADAPTING TO THE PANDEMIC (NEXT 3 MONTHS)

Question: In the NEXT THREE MONTHS, which of these actions do you expect to take as a result of the ongoing COVID-19 pandemic? (Select all that apply)





Weekly Scorecard

Excitement about Travel in 2021





Expects to take a trip in the next 3 months





Bought tickets to museums/attractions





Expects to visit beach destination (Next 3 mo.)



Expects to visit a Nat. Park (next 3 mo.)



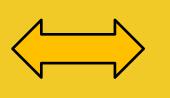


Expected travel spending in next 3 months





Researched travel online or offine





More budget conscious while traveling





Proportion making hotel reservations





Talking with friends/ relatives about a trip





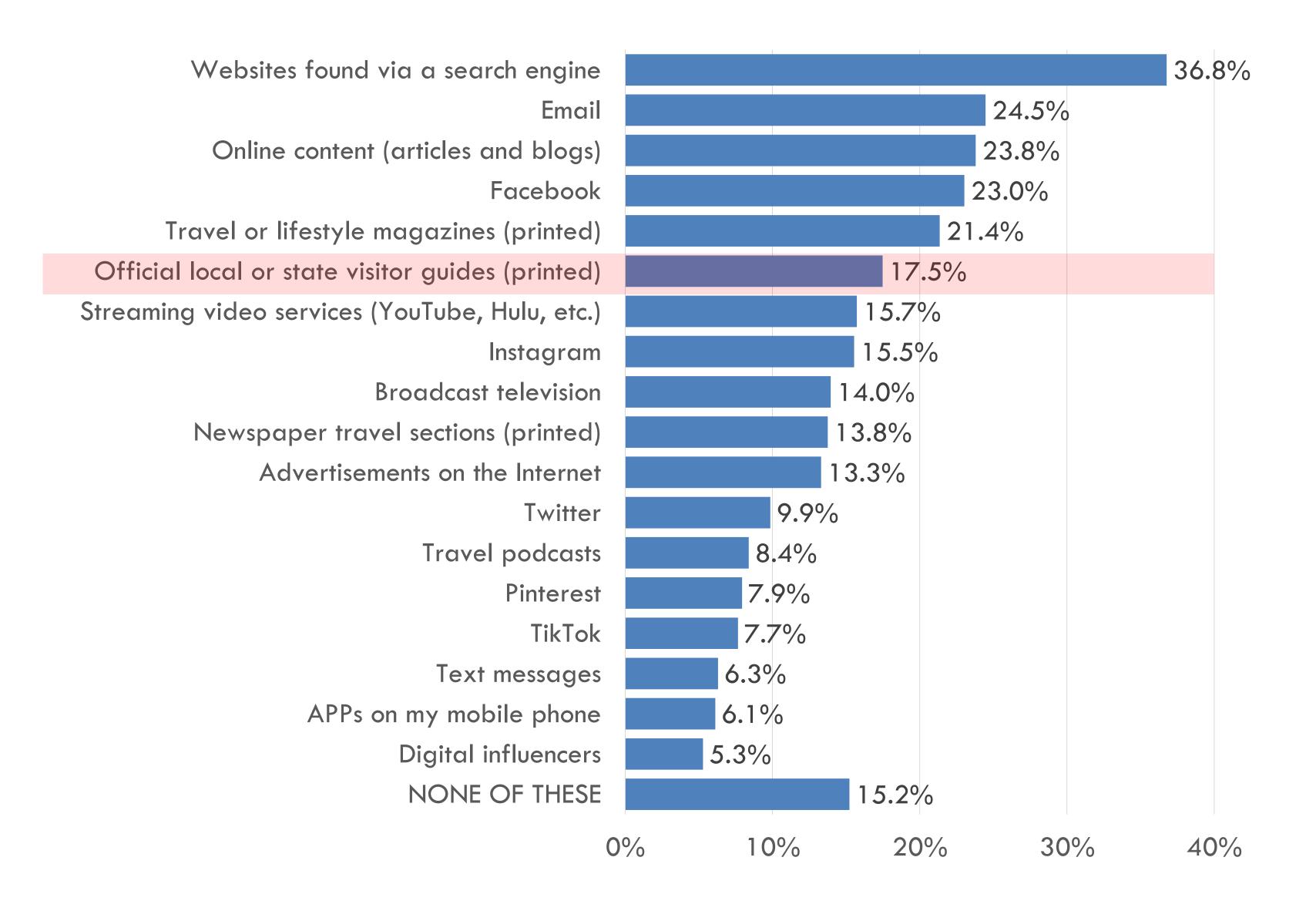
Day-dreaming about travel destinations





RECEPTIVITY TO MARKETING CHANNELS

Question: Please think about how travel destinations could best reach you with their messages right now. Where would you generally be MOST RECEPTIVE to learning about new destinations to visit? (Please select all that apply)

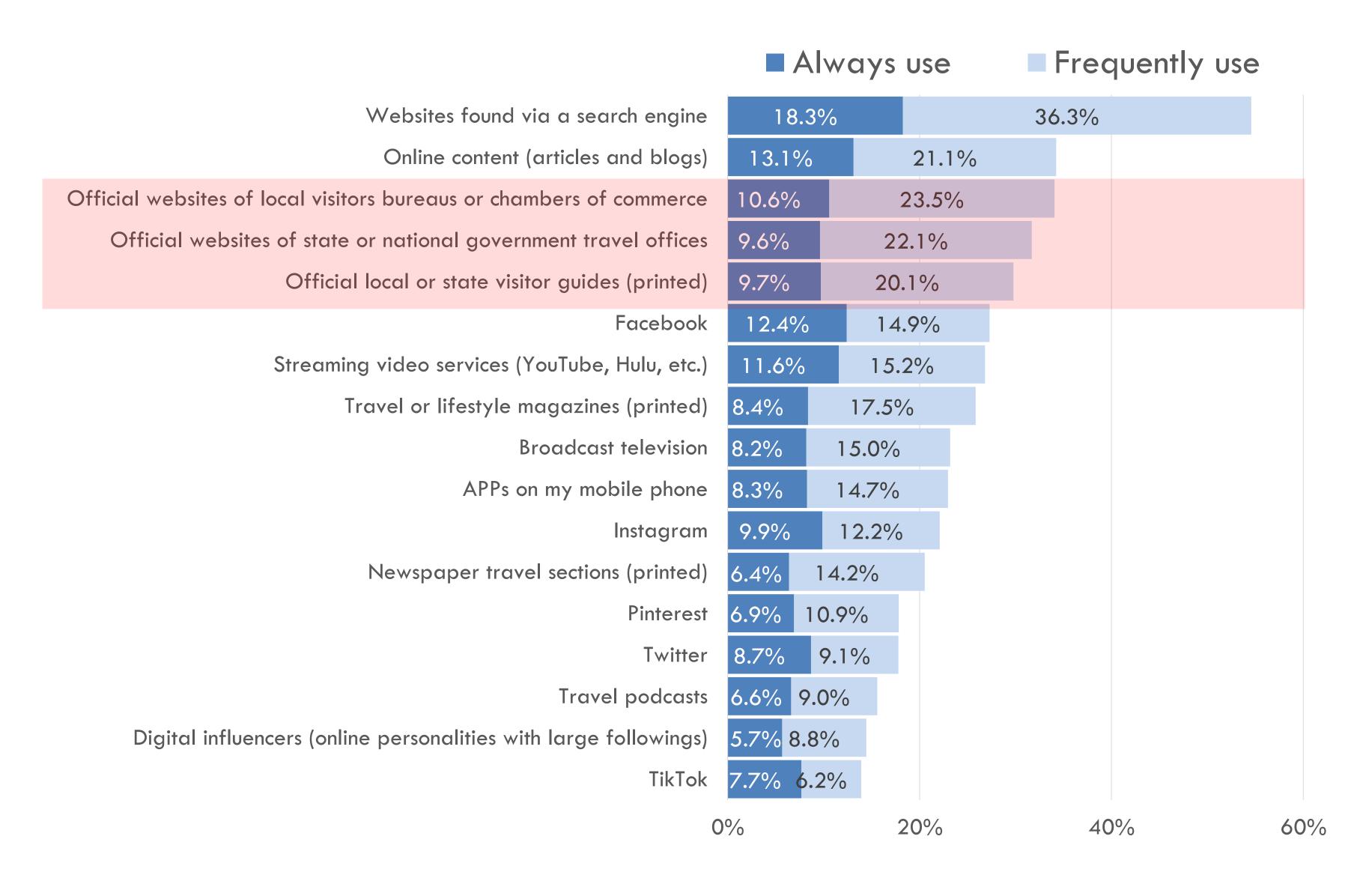




FREQUENCY OF USE: MARKETING CHANNELS

Question: In general, when planning your travel which best describes how often you use each of the following? (Select one that best completes the sentence)

l _____ this resource in travel planning



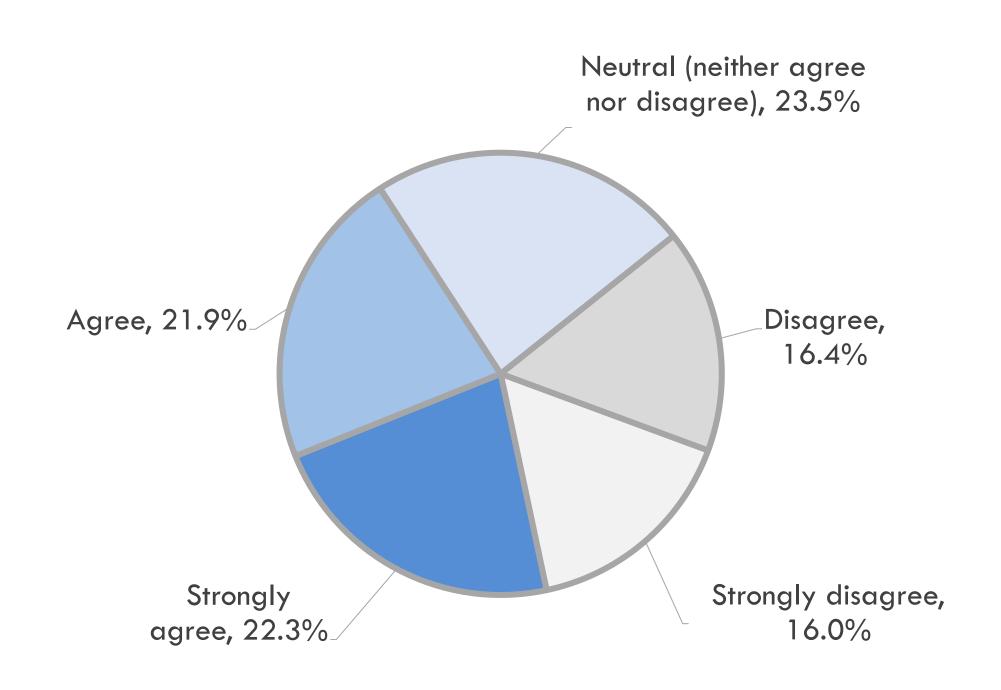




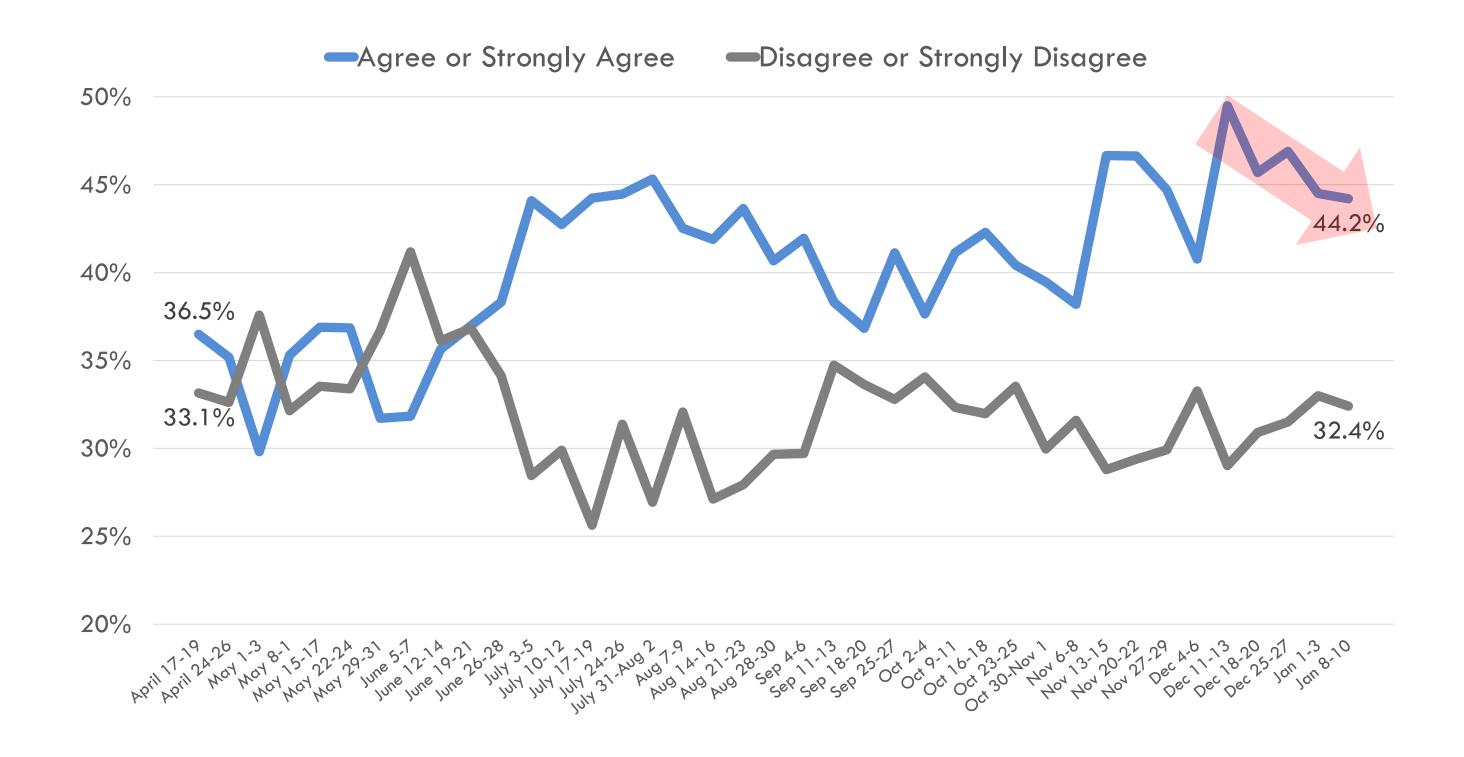
TRAVEL UNTIL GETTING THE VACCINE

How much do you agree with the following statement?

Statement: I'm not traveling until I am able to get a vaccine.



Historical data

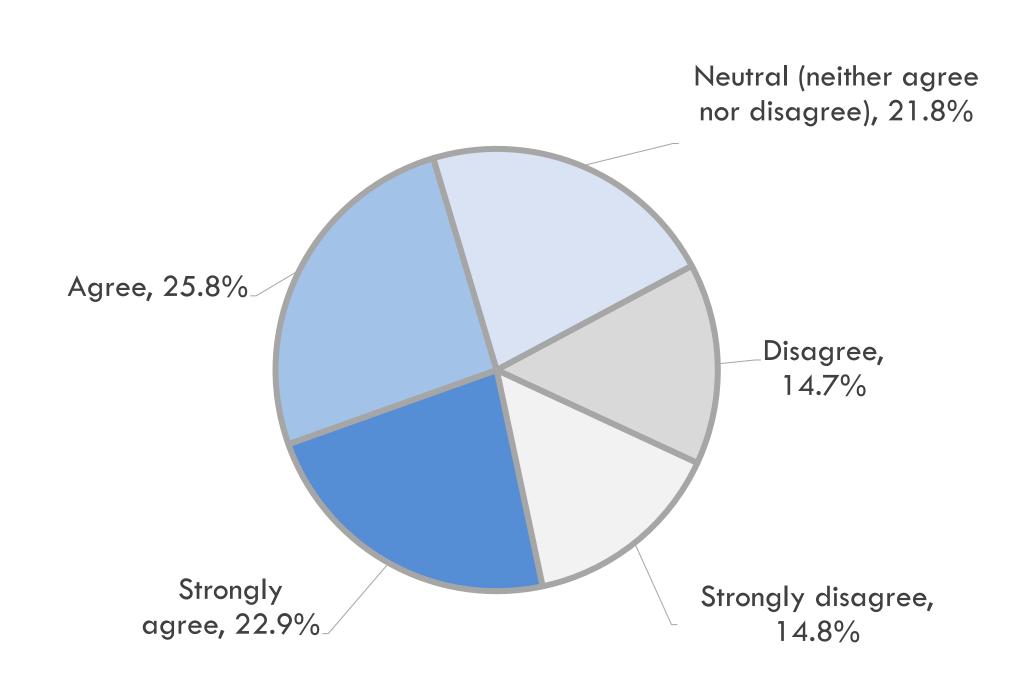




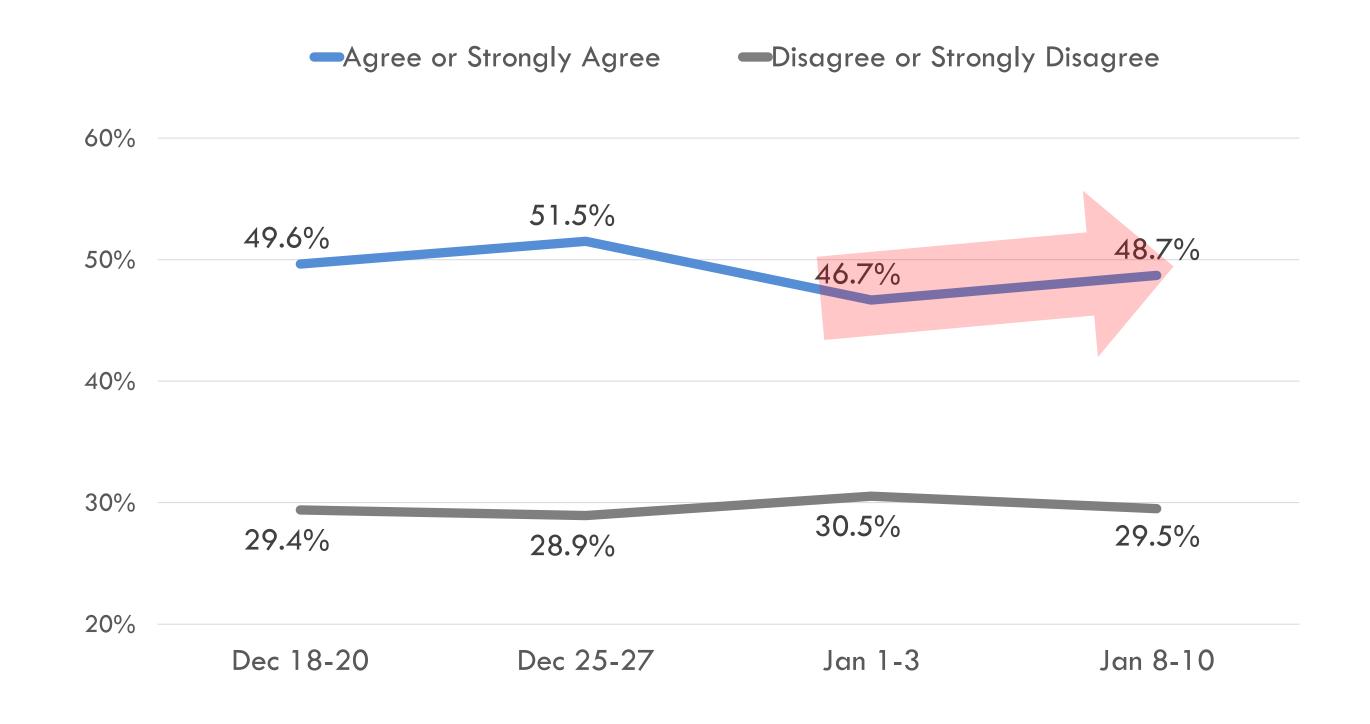
TRAVEL UNTIL VACCINES ARE MADE WIDELY AVAILABLE

How much do you agree with the following statement?

Statement: I'm not traveling until vaccines are made widely available.



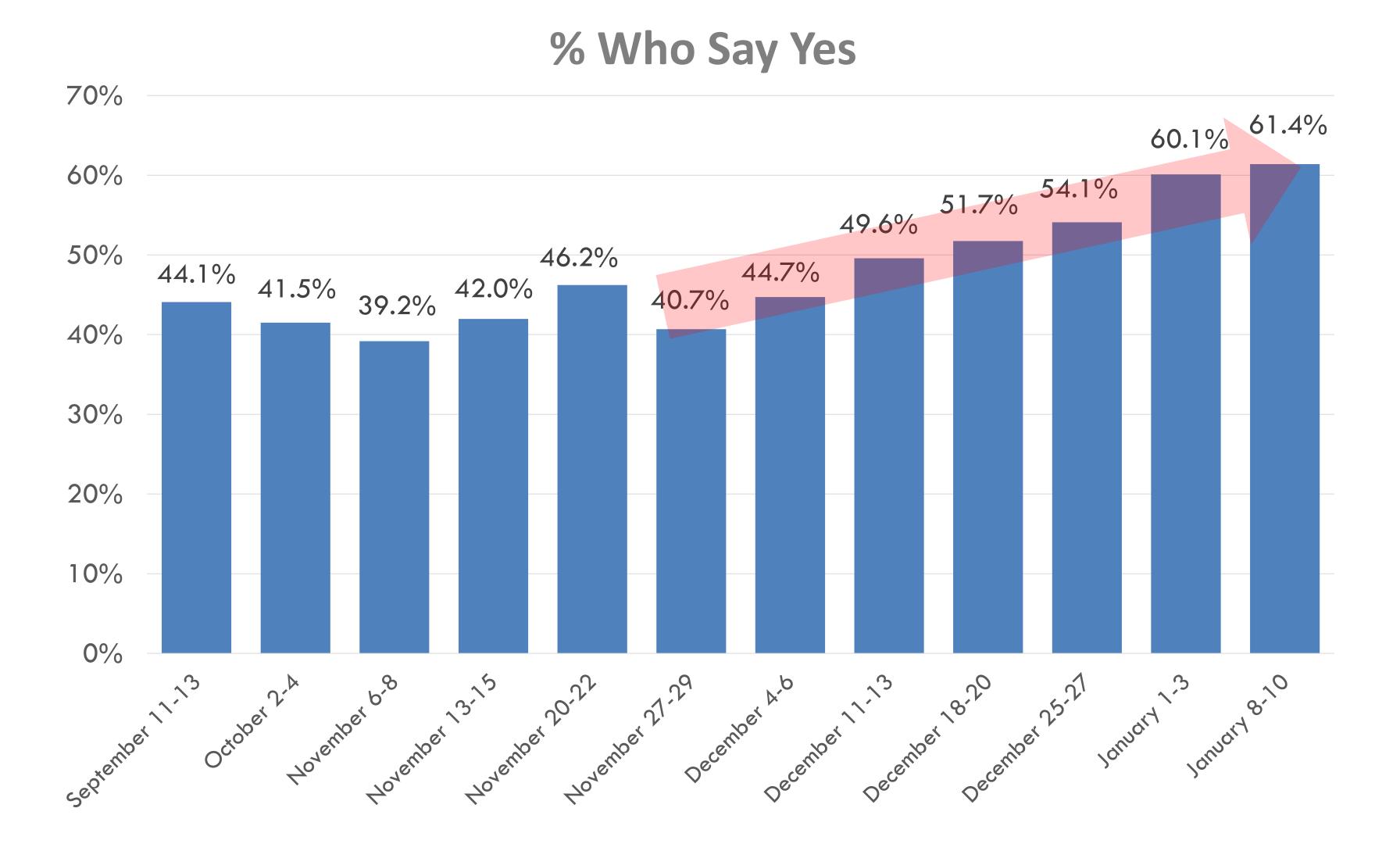
Historical data





EXPECTATIONS TO TAKE A COVID-19 VACCINE

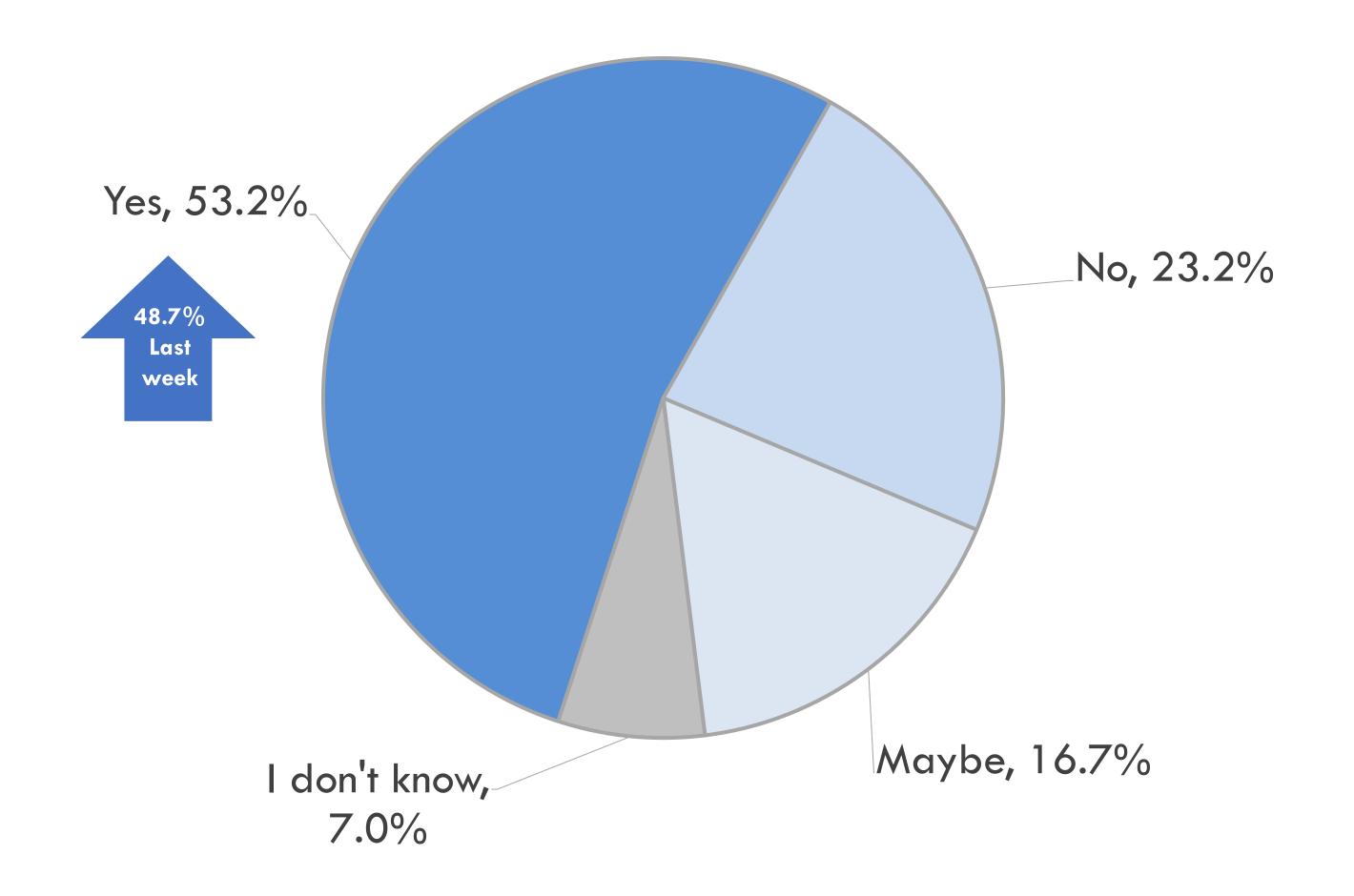
Question: Do you expect that you will take one of the recently developed COVID-19 vaccines?





VACCINES FOR CHILDREN

Question: Will you have your children take a COVID-19 vaccine? (Select one)

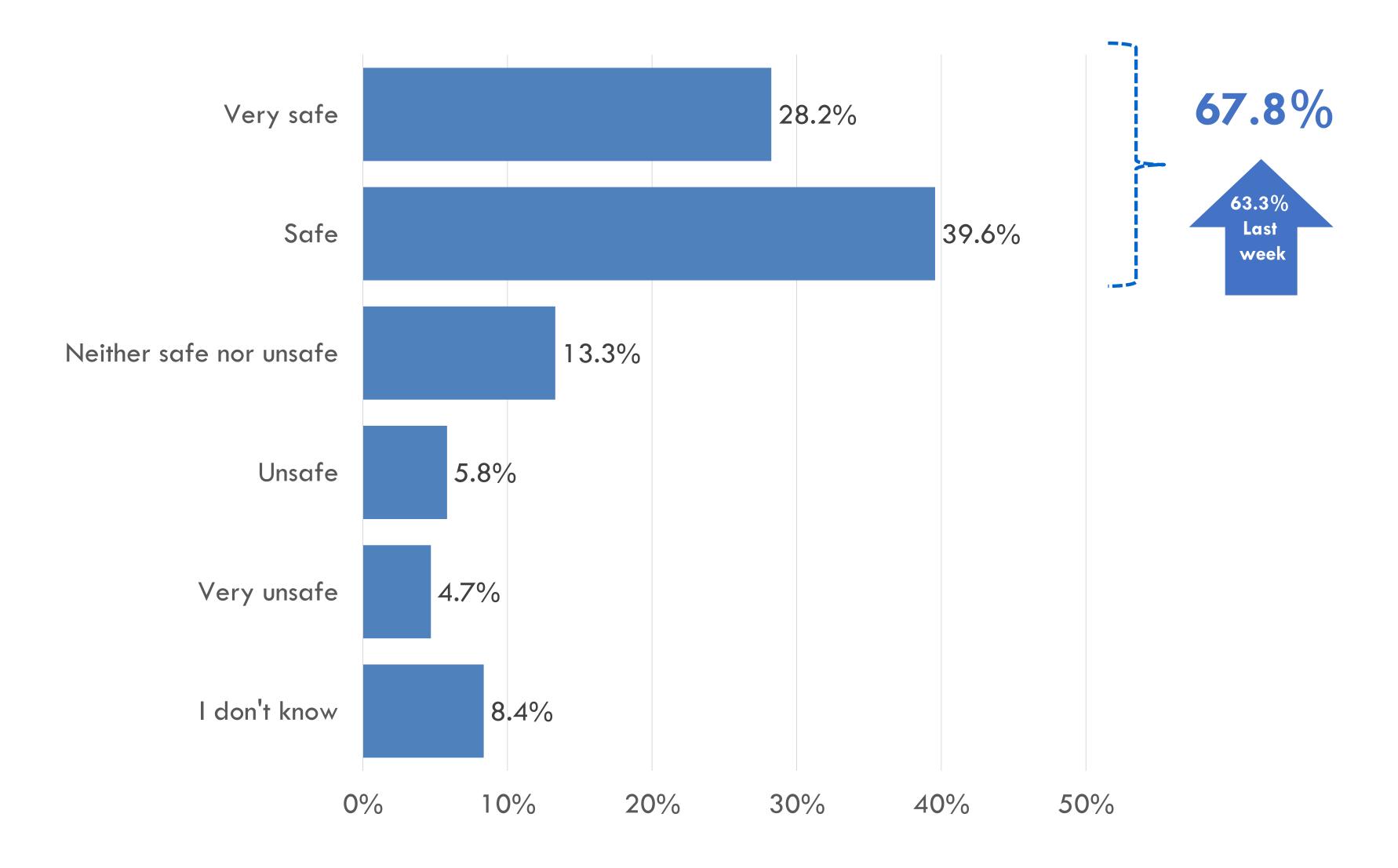




EXPECTED SAFETY OF COVID-19 VACCINES

Question: How safe do you expect a COVID-19 vaccine will ultimately be? (Select one)

(Base: Waves 44 data. All respondents, 1,225 completed surveys. Data collected Jan 8-10, 2021)

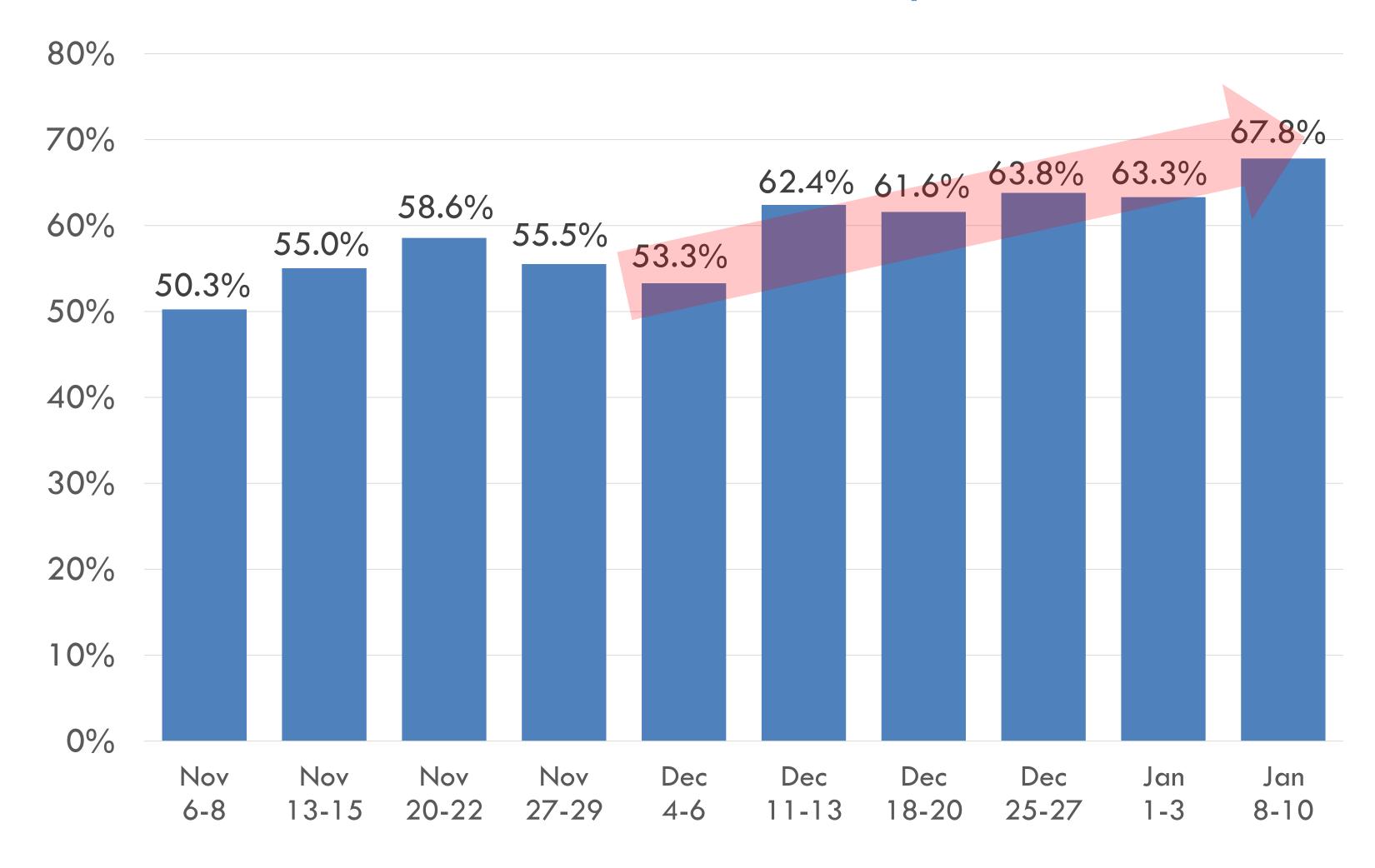




EXPECTED SAFETY OF COVID-19 VACCINES

Question: How safe do you expect a COVID-19 vaccine will ultimately be? (Select one)

Historical data (% Safe or Very safe)



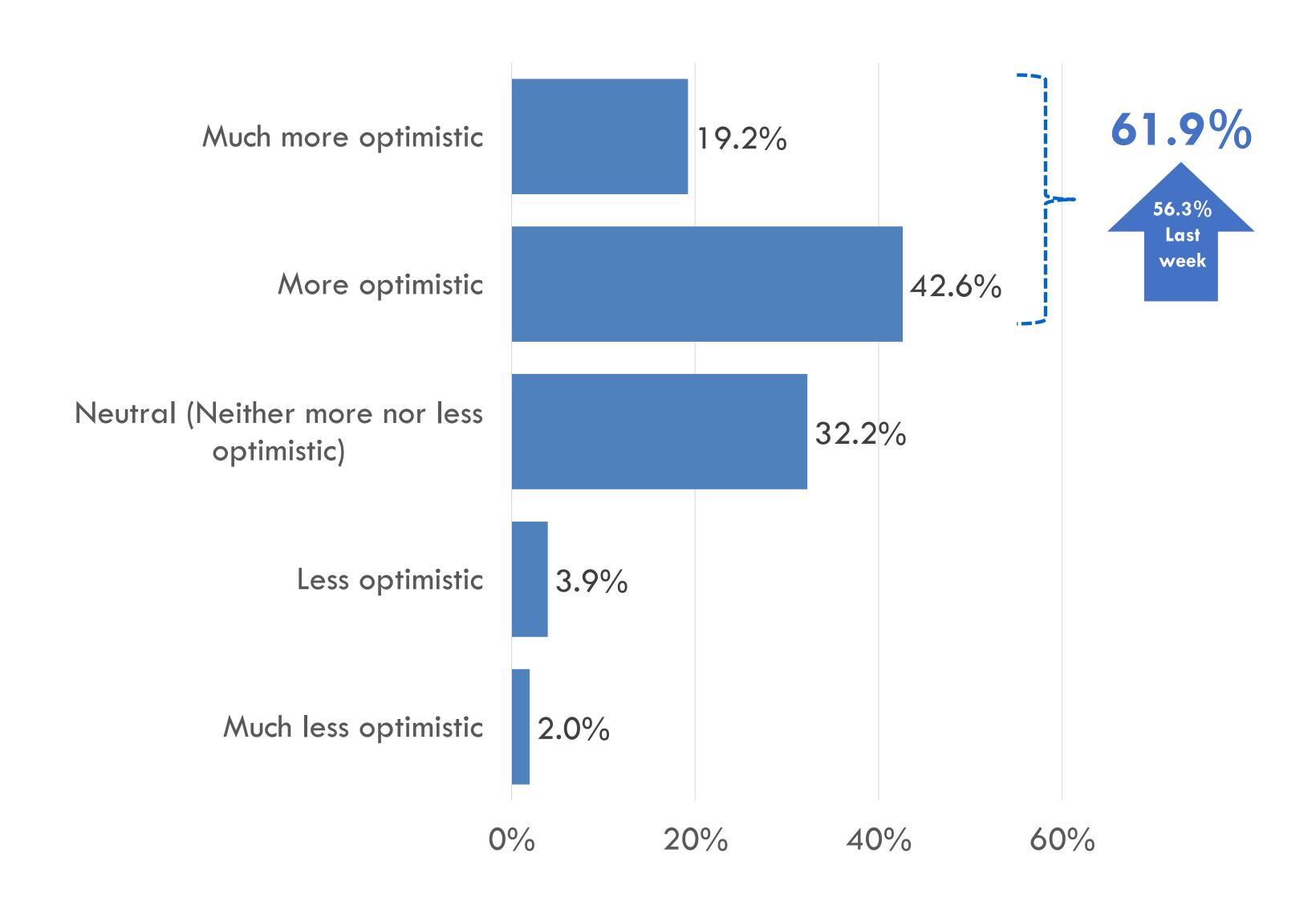


VACCINES AND OPTIMISM FOR A RETURN TO NORMAL

Question: Does recent news about vaccine developments affect your optimism about life returning to normal (or near normal) in the next SIX (6) MONTHS? (Select one to fill in the blank)

The vaccine news has made me

about life returning to normal (or near normal) in the next six months.



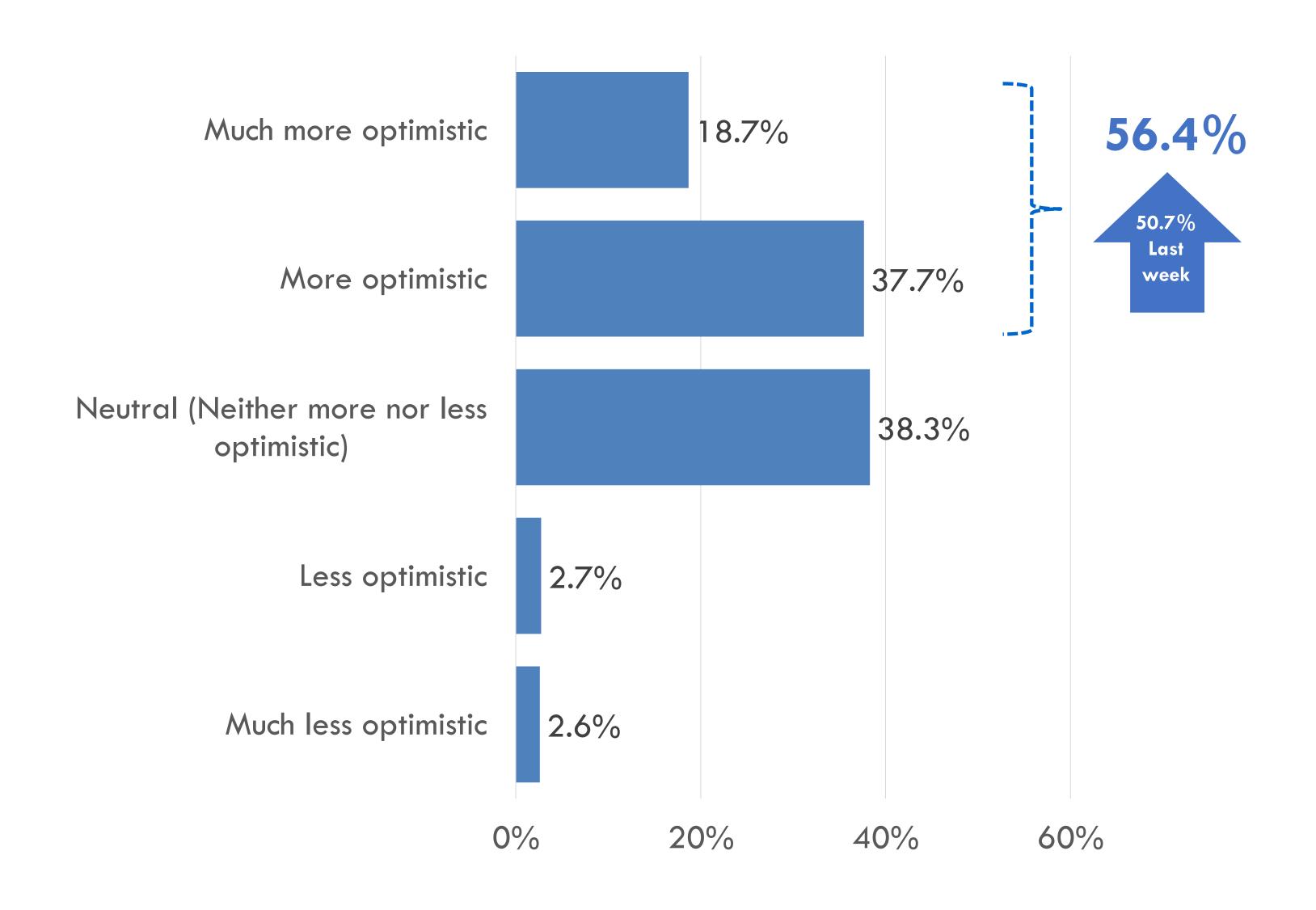


VACCINES AND OPTIMISM FOR SAFE TRAVEL

Question: Does recent news about vaccine developments affect your optimism about being able to travel safely in the next SIX (6) MONTHS? (Select one to fill in the blank)

The vaccine news has made me

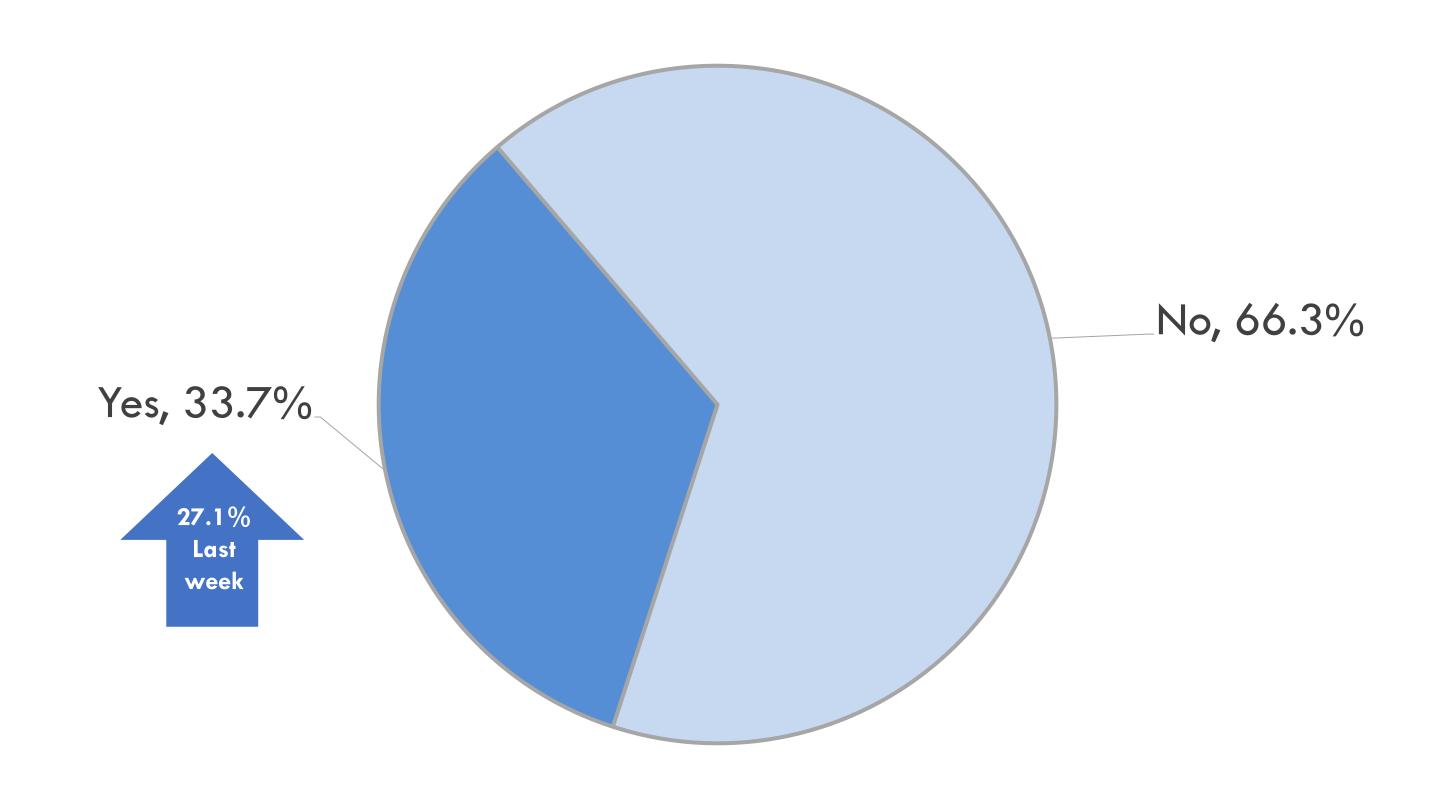
about BEING ABLE TO TRAVEL SAFELY in the next six months.





TRAVEL PLANS DUE TO COVID-19 VACCINES

Question: Have you begun planning (or booking) any future travel in anticipation of the COVID-19 vaccine being widely available? (Select one)

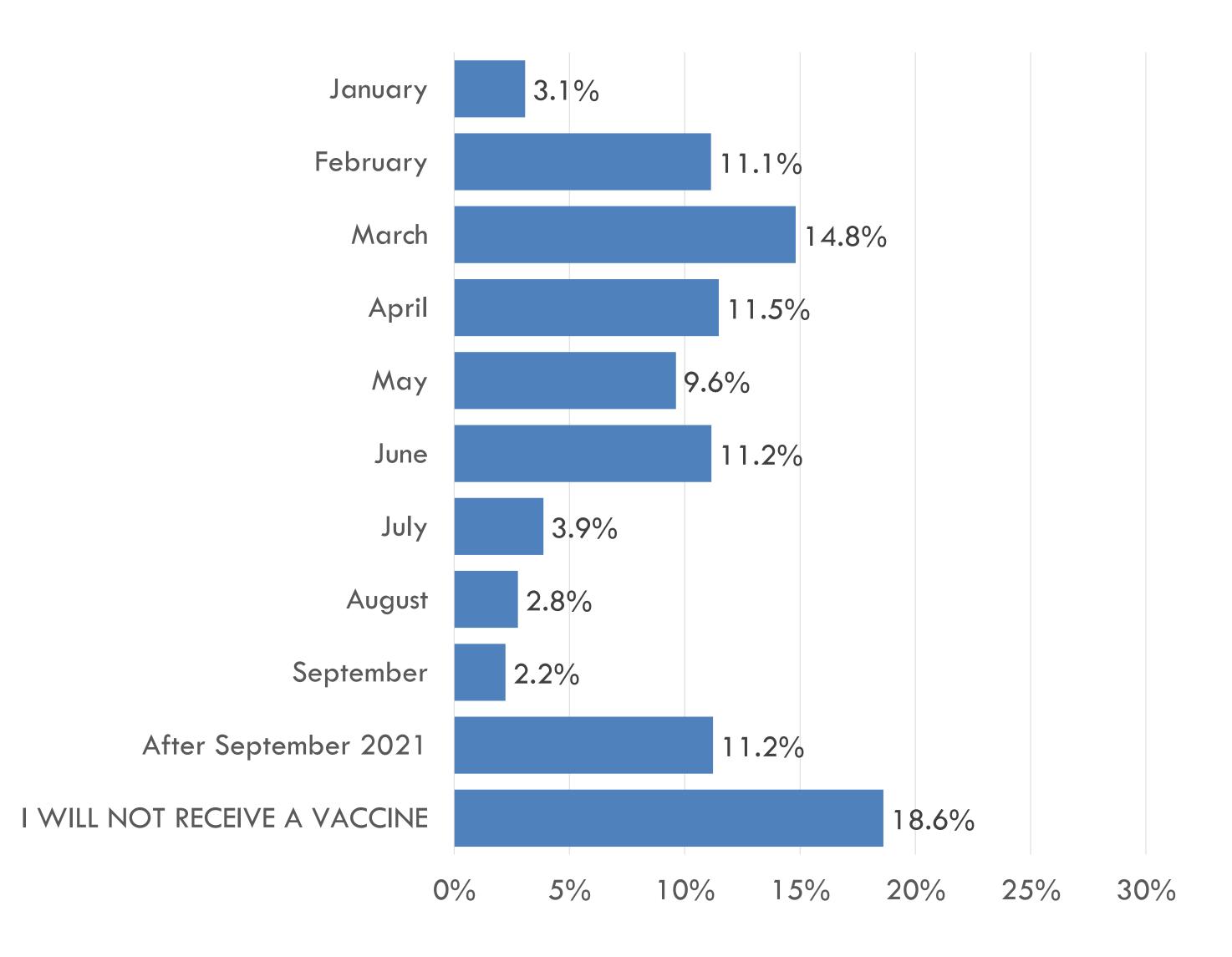




EXPECTED MONTH OF VACCINATION

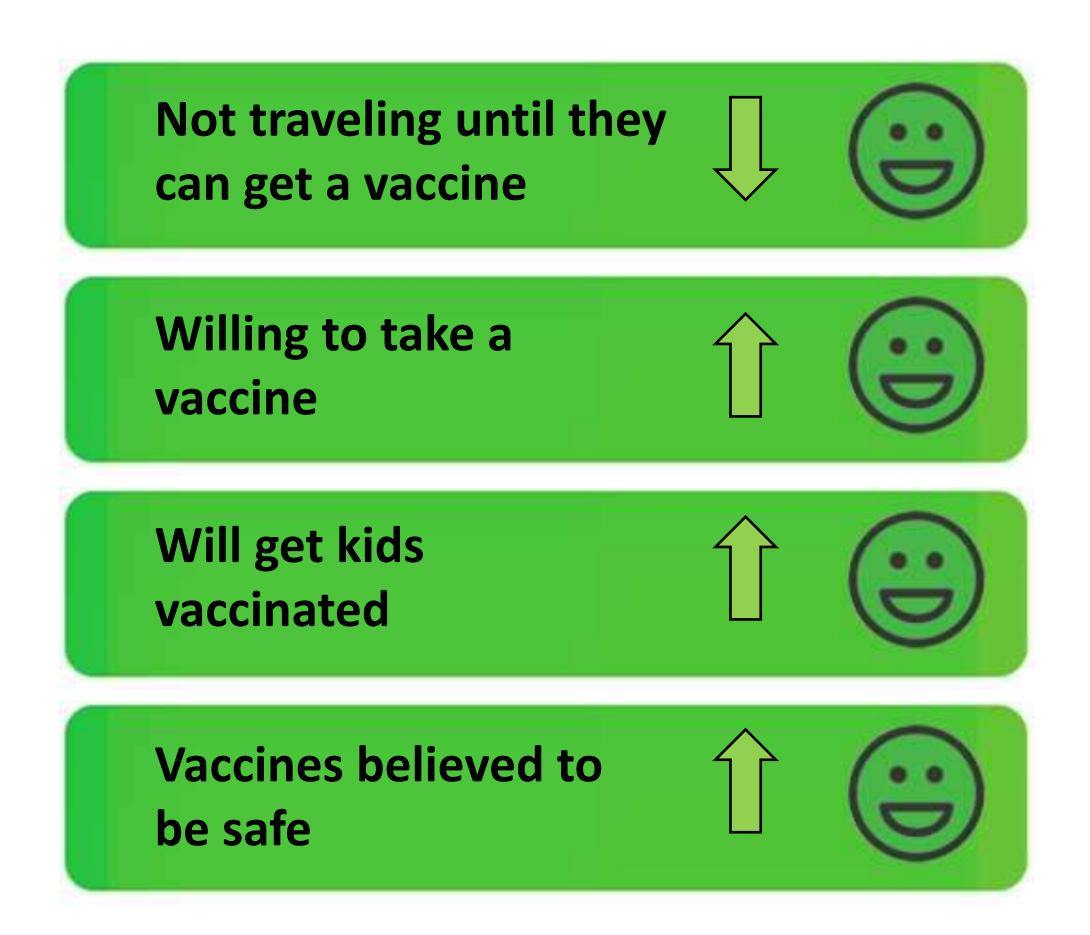
Question: Given what you know now, in which month do you expect to receive a vaccine? (Select one)

(If you are uncertain, select the month you think it is MOST LIKELY you will get a vaccination)





Weekly Scorecard



Optimistic about life returning to normal



Optimistic about travel returning to normal





Began travel planning in anticipation of a vaccine





001101010001101 00110101000 Coronavirus Travel Sentiment Index Measuring the Potential Influence of Travel Marketing Highlights from the Week of January 11th 1 1 0 **1 1-0** 0 0 1 0 0 0 0 0 1 1 0 1 0 1 0 7 10110001001101000110



Indexing is the practice of compiling data into one single metric.

What is a Predictive Index?



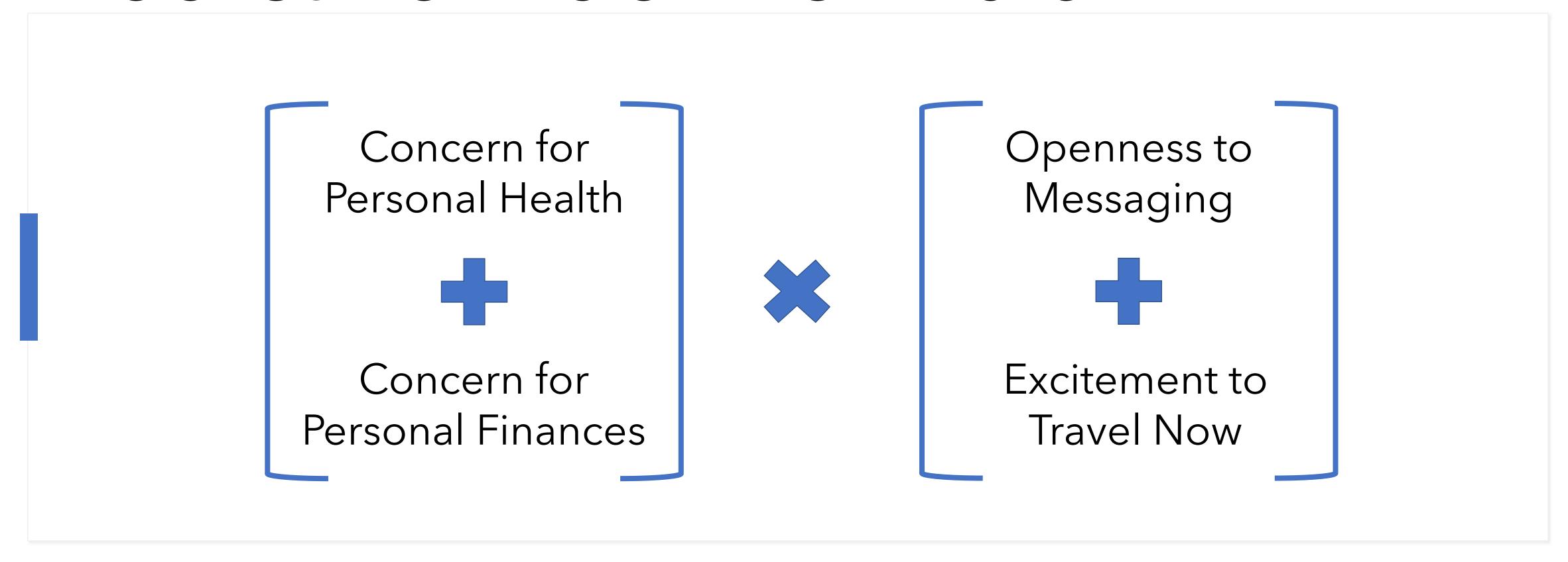
A predictive index is a statistical measure of change in a representative group of data points. The predictive index is then compared to a standard base value in order to make data-driven predictions.



The goals are to identify:

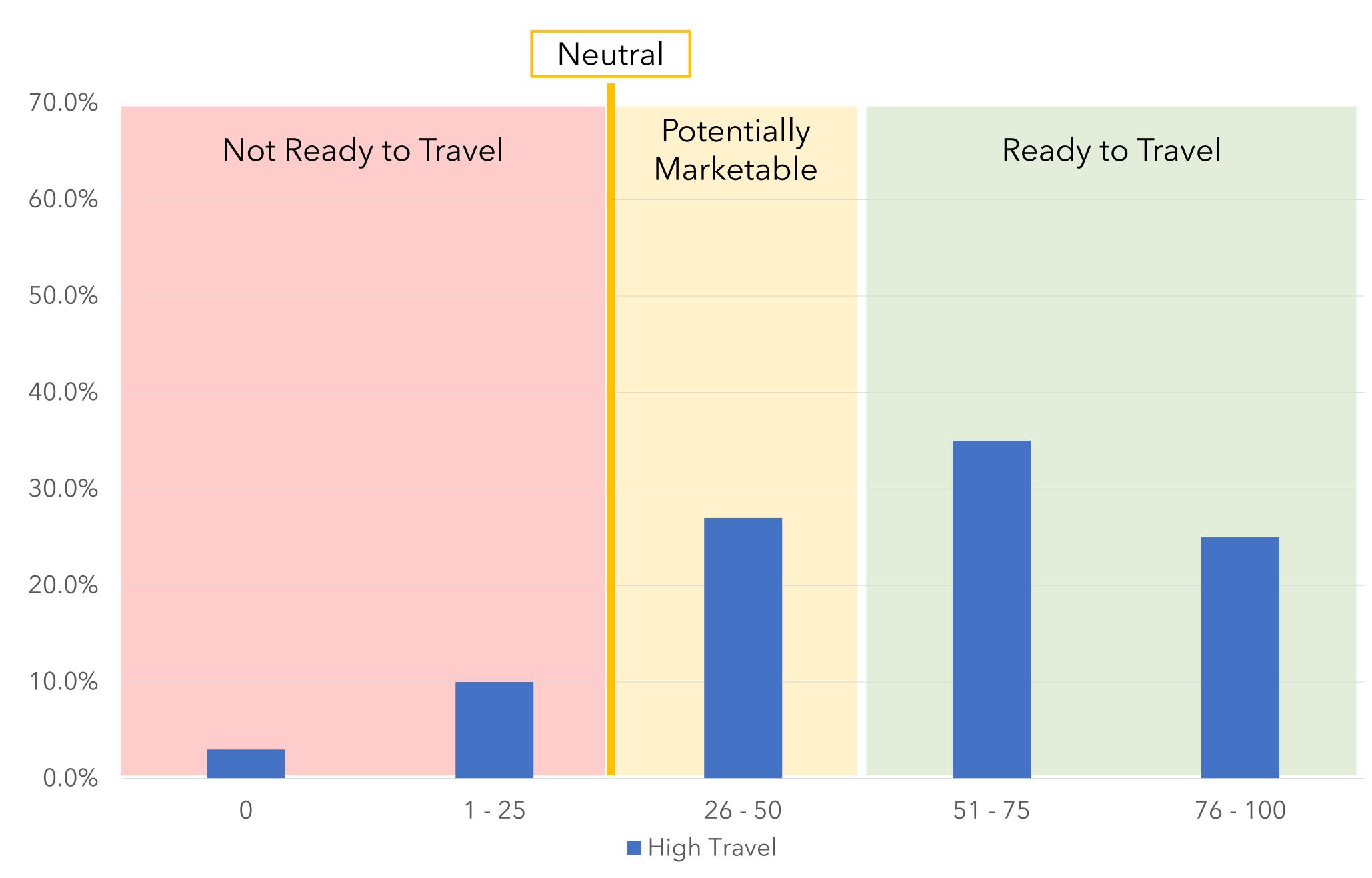
- WHO are the traveler segments that appear receptive to travel marketing and
- WHEN will they be ready to travel

Predictive Index Formula

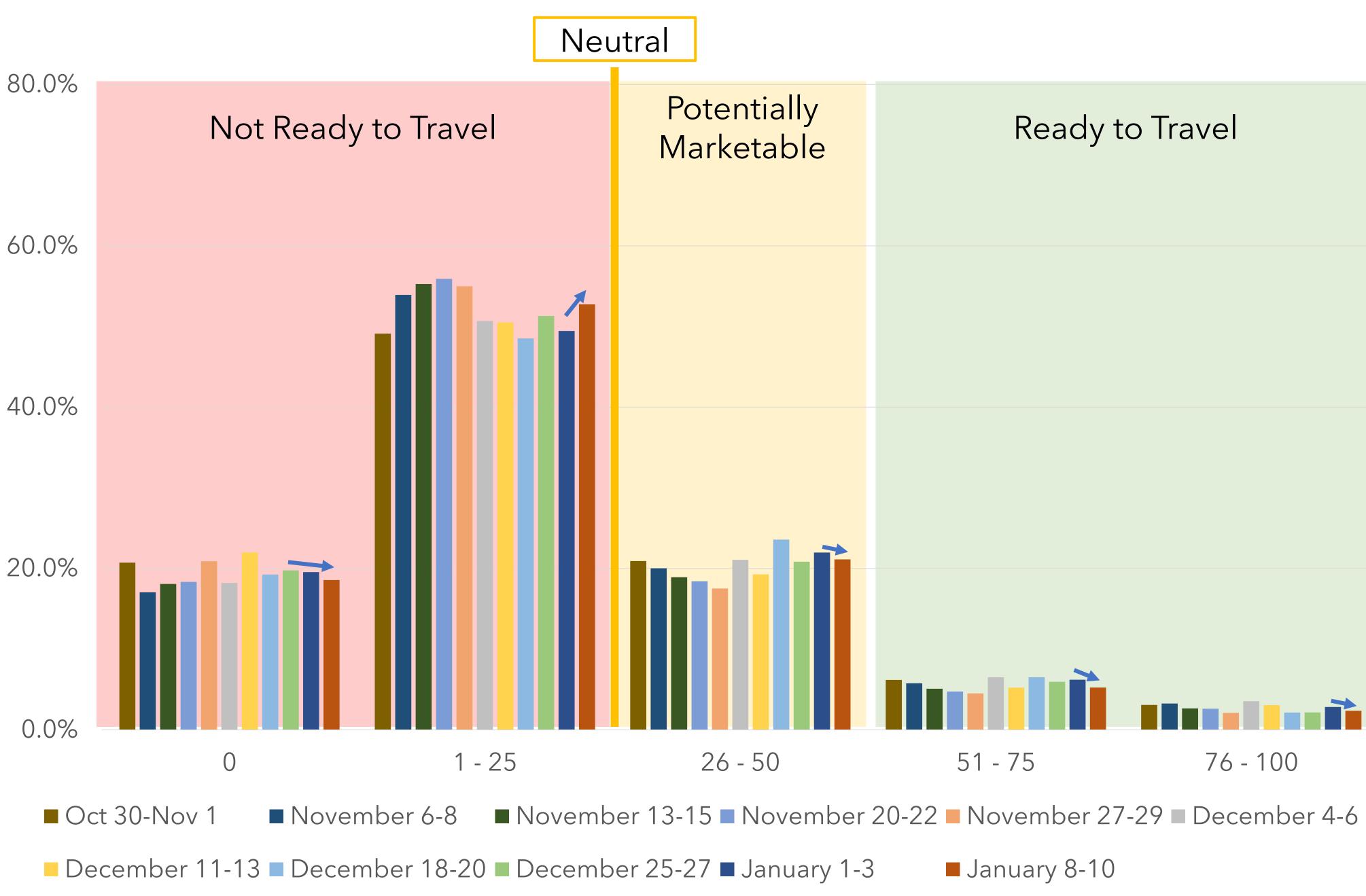


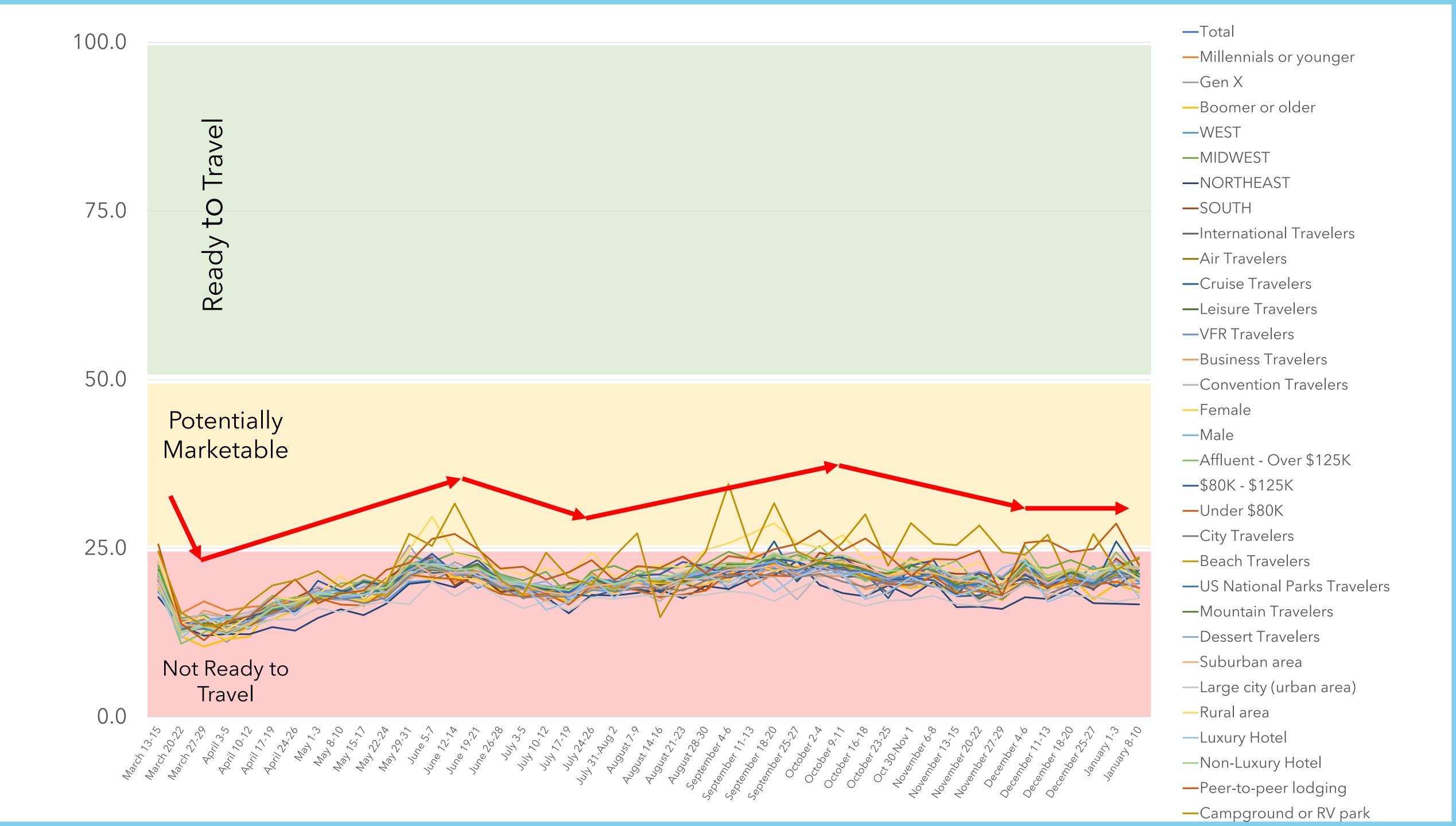
*Normalized to a 100pt scale

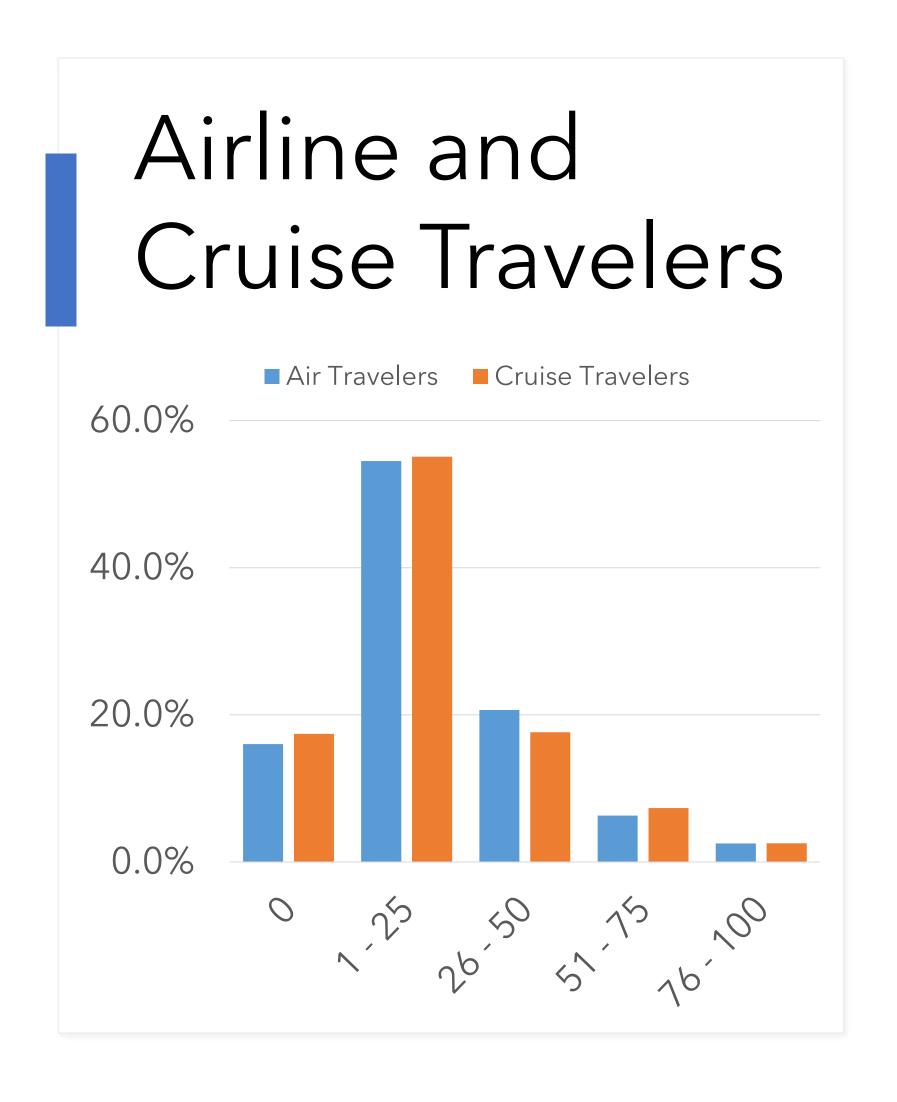
Healthy Travel Outlook

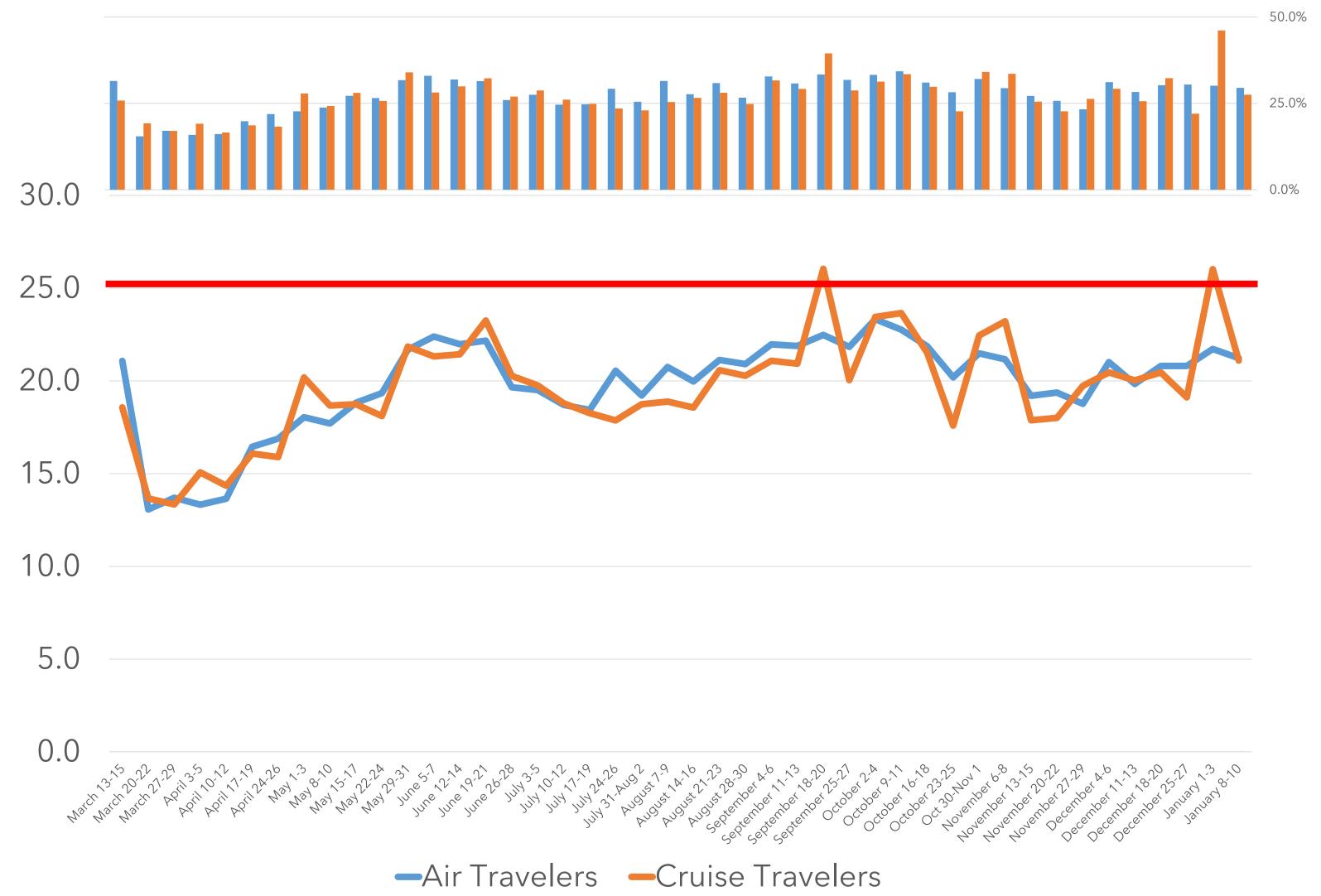


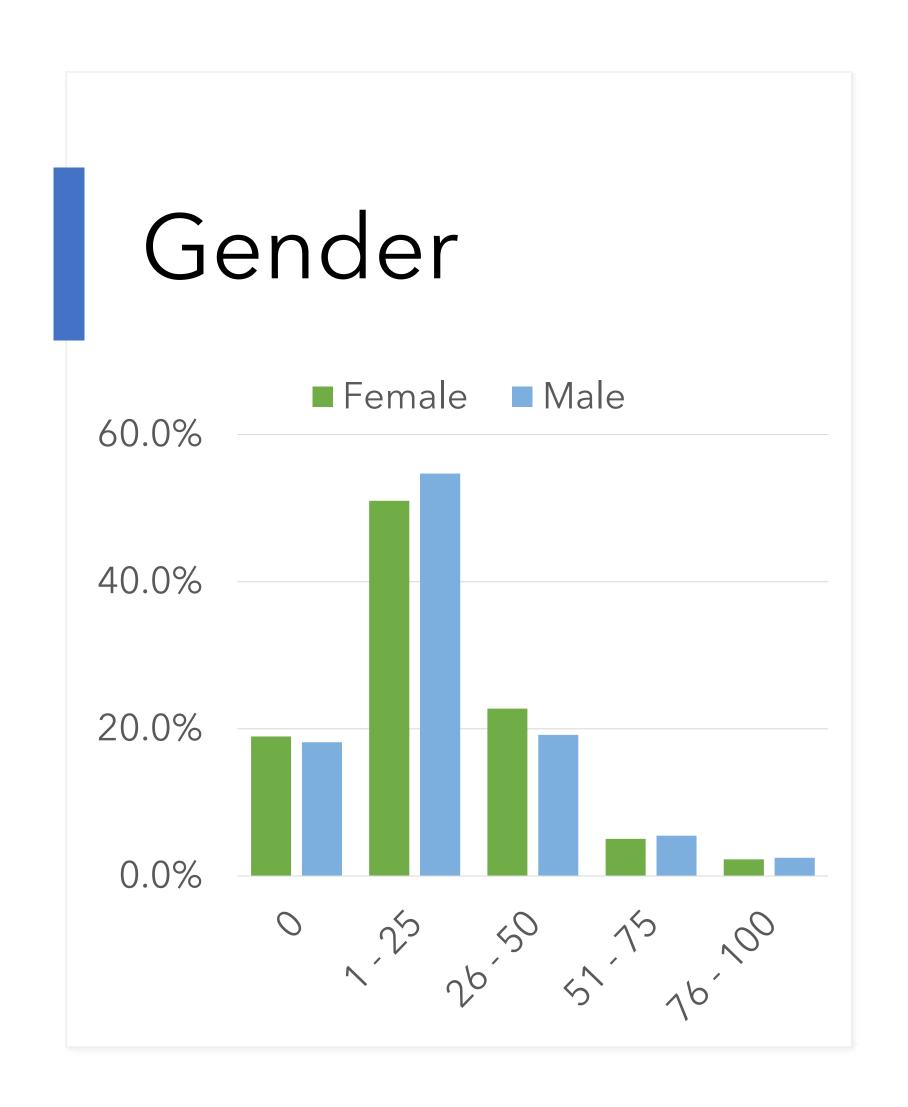
Travel Outlook

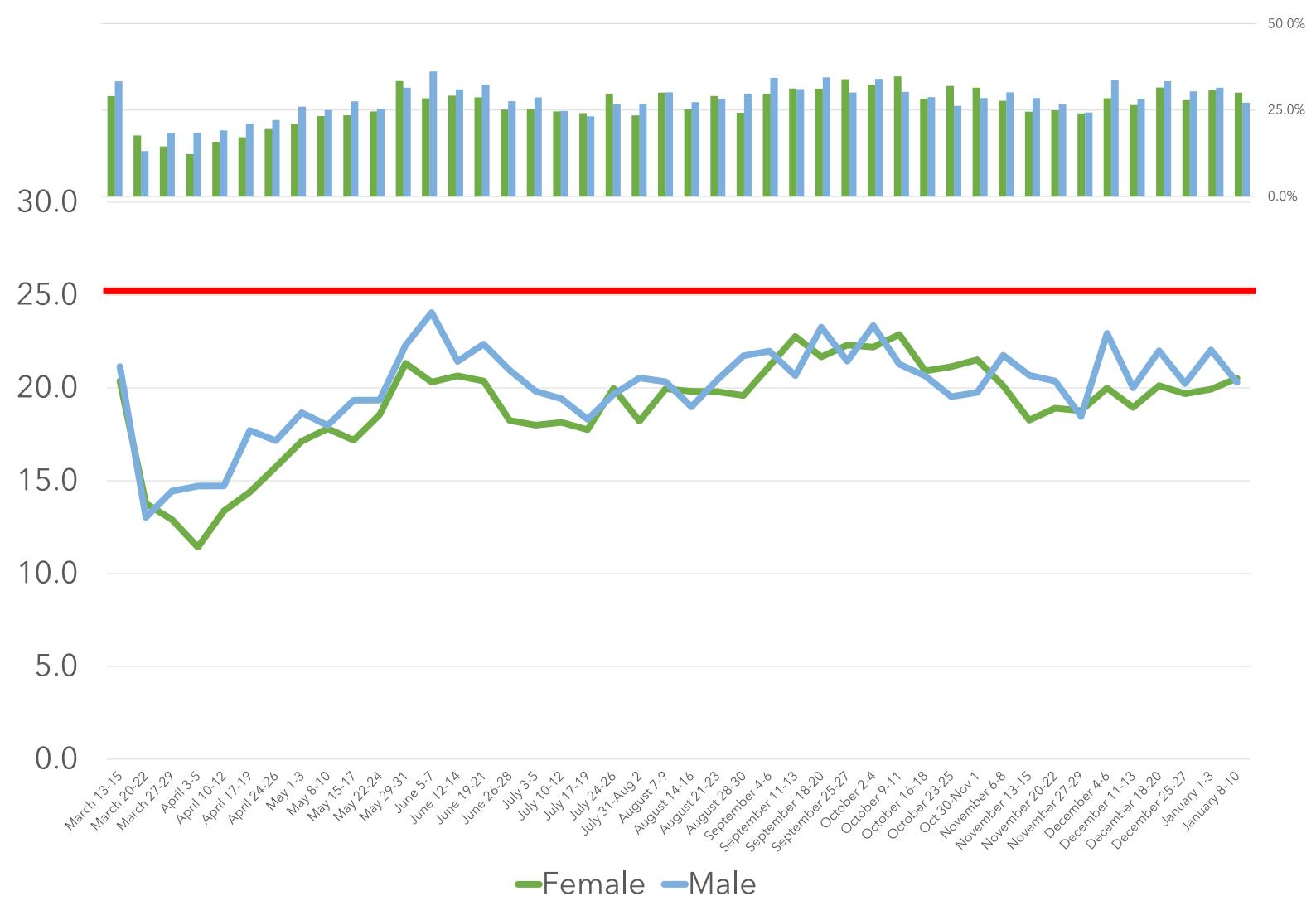


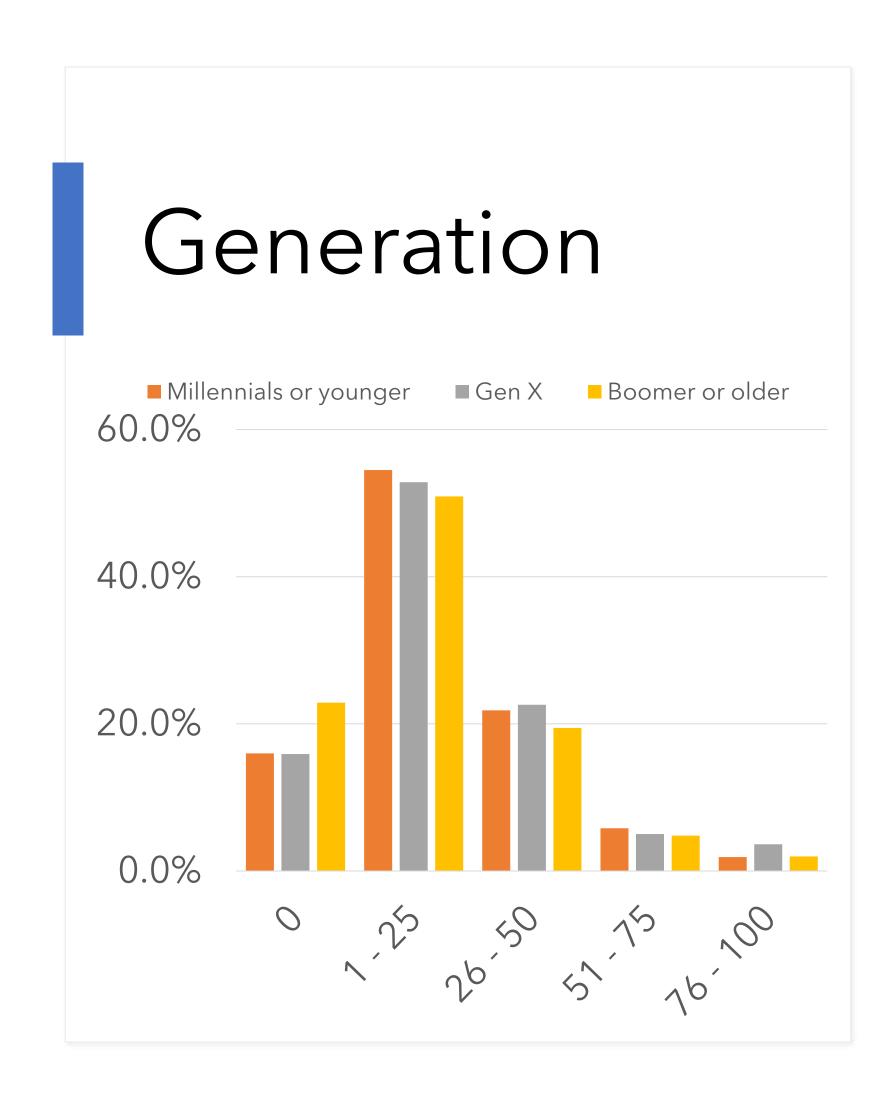


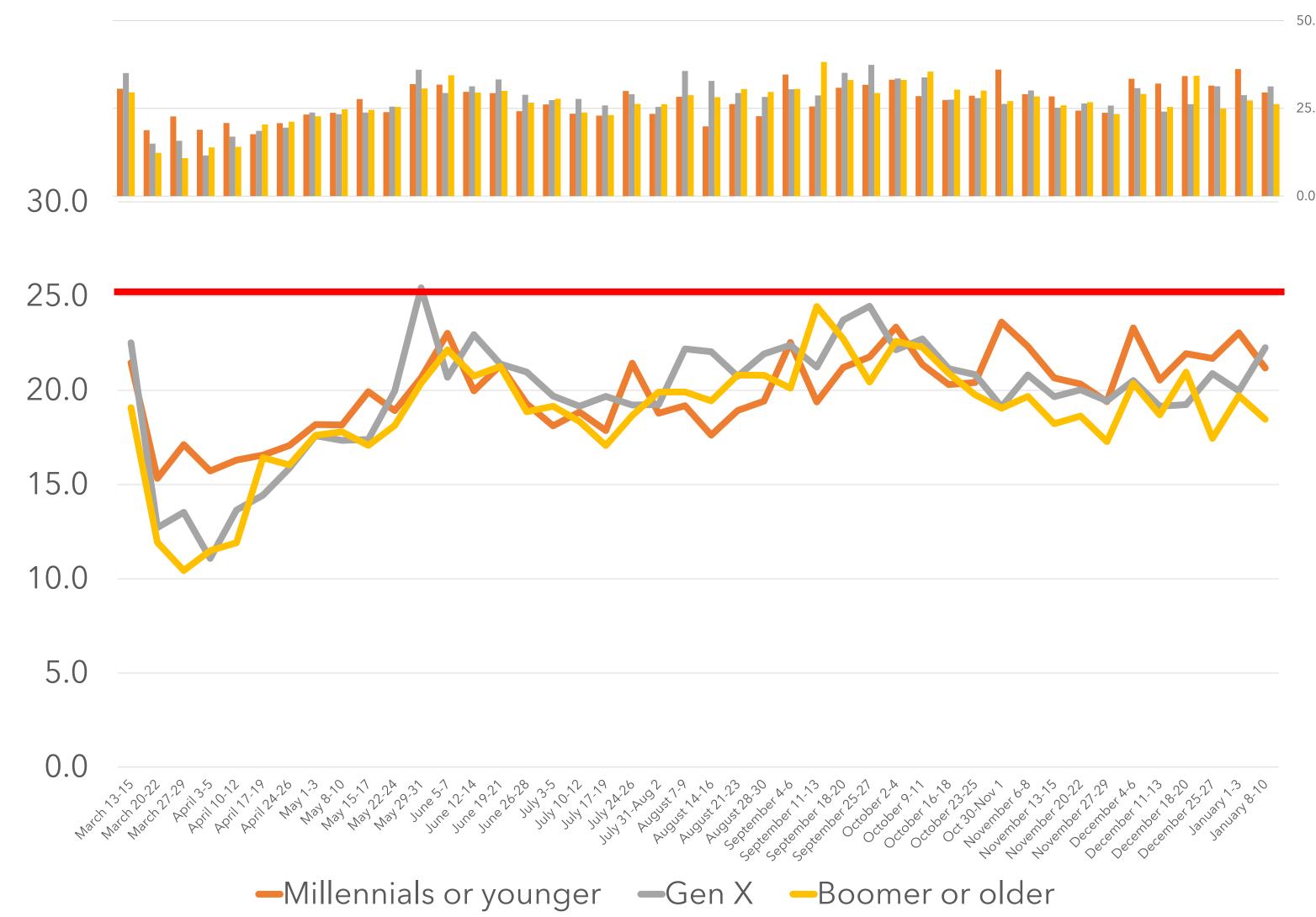


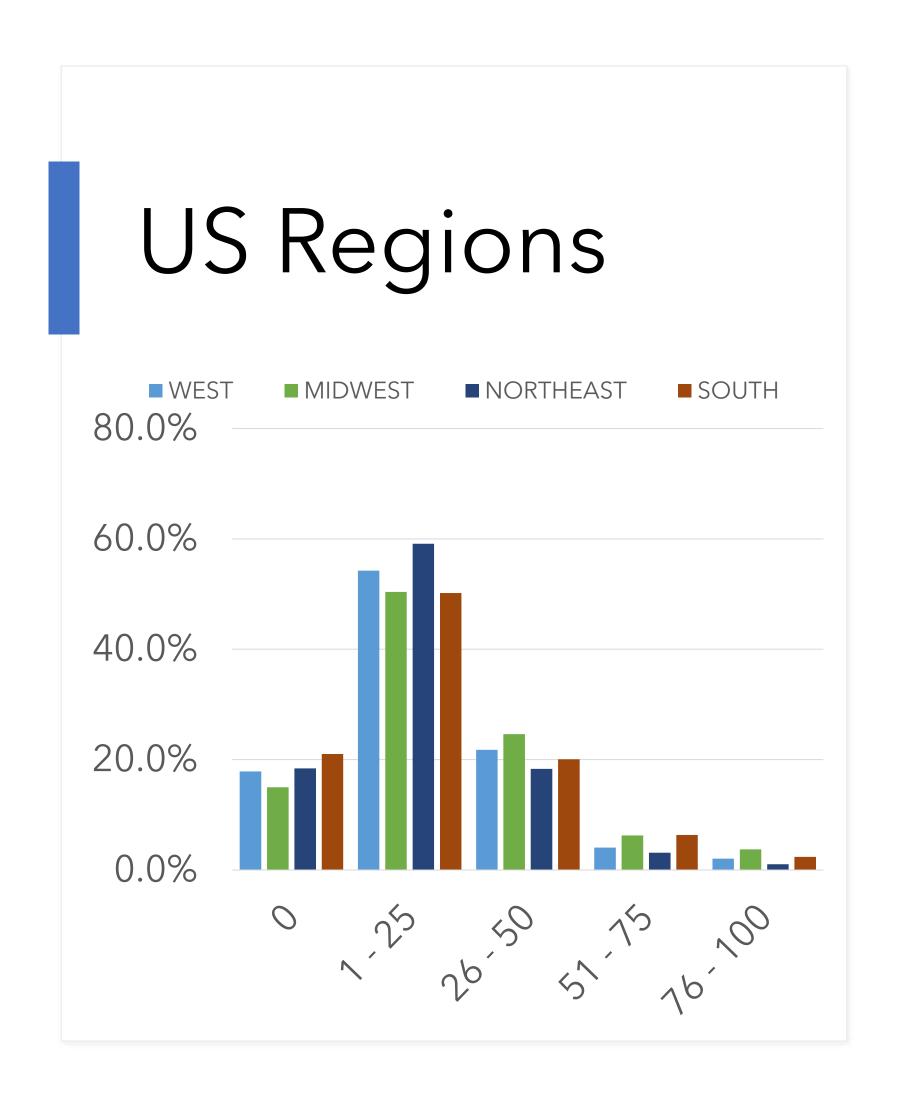


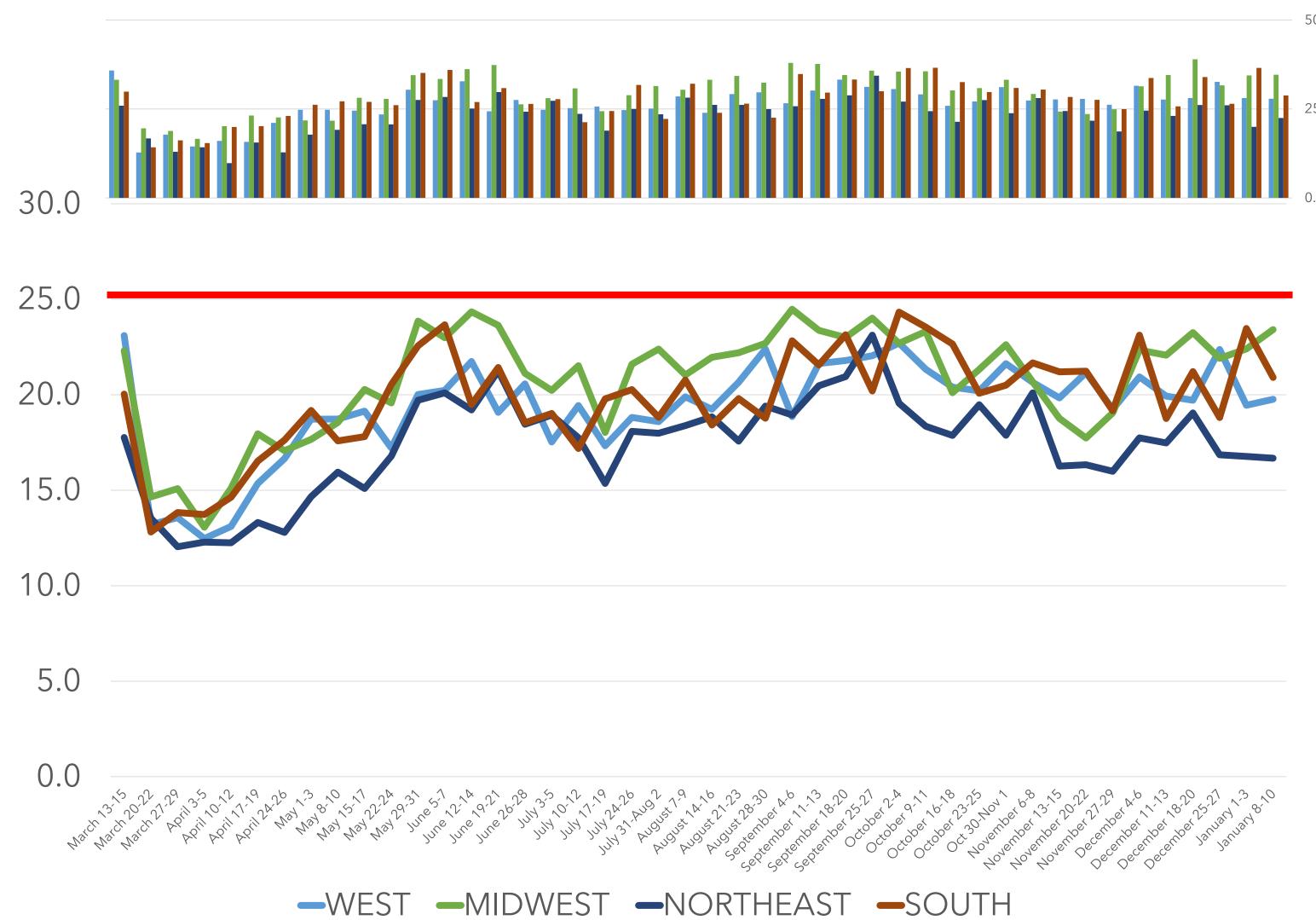


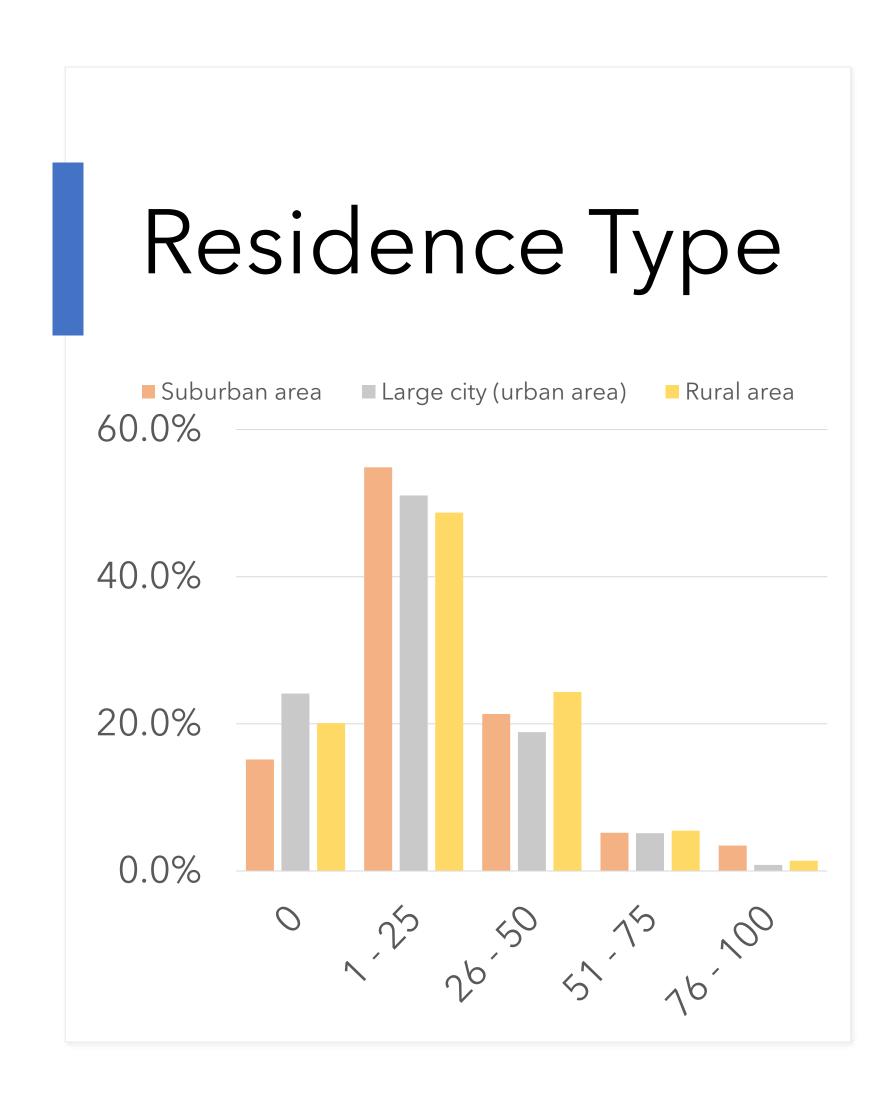


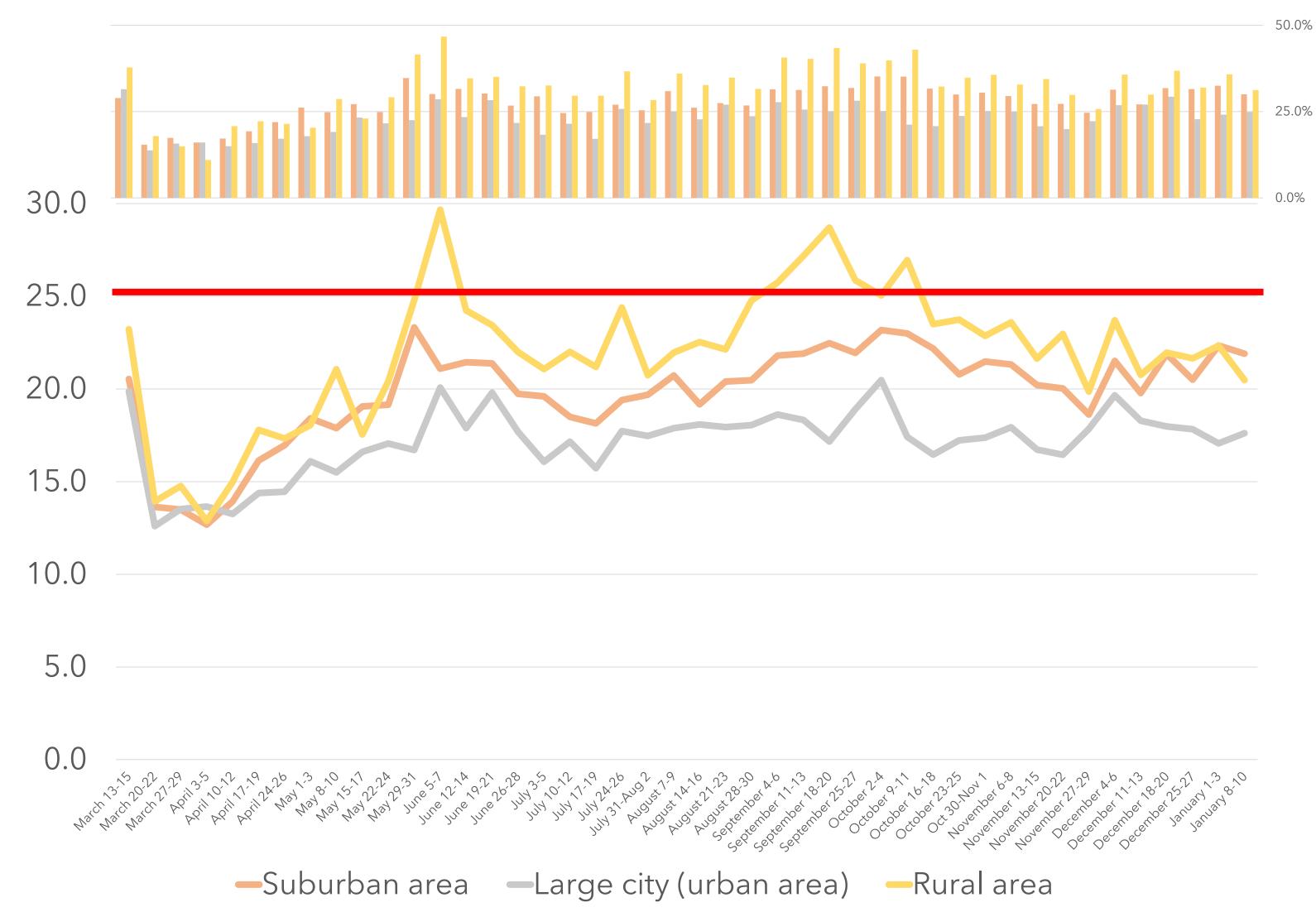


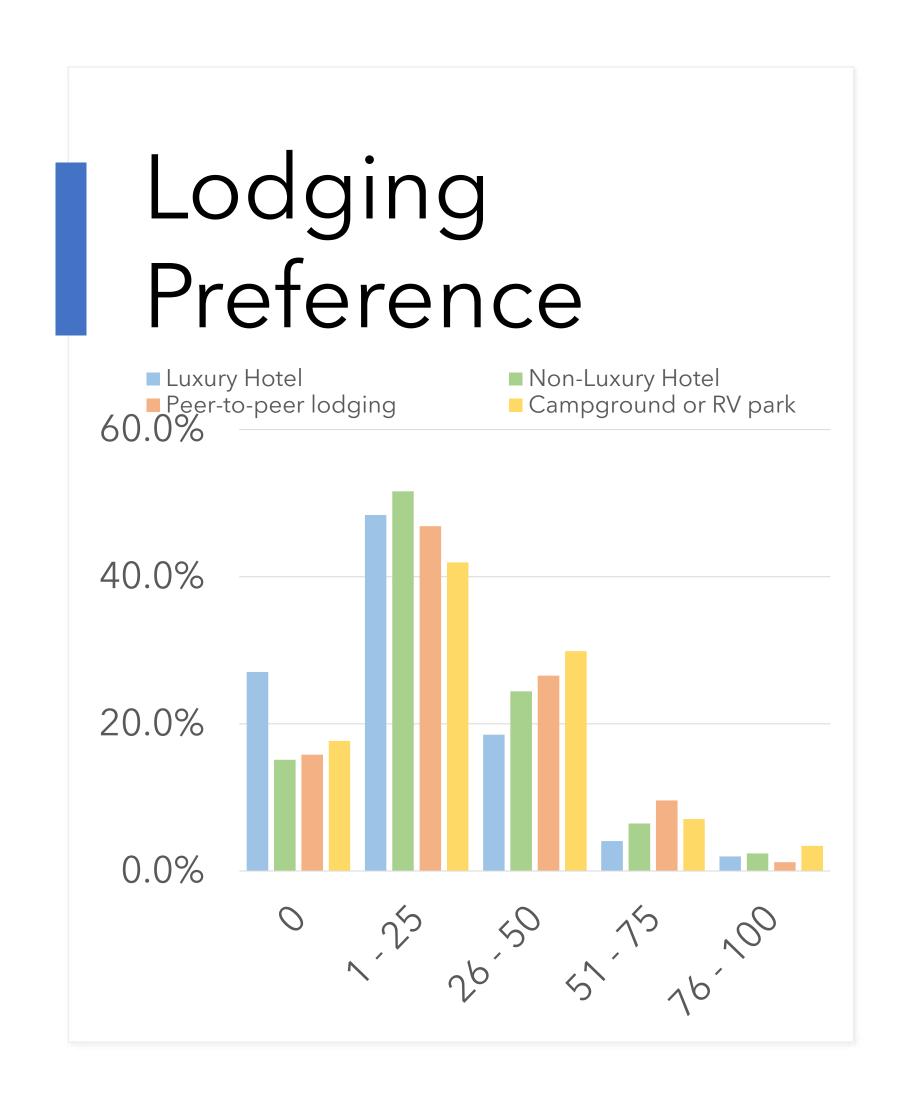


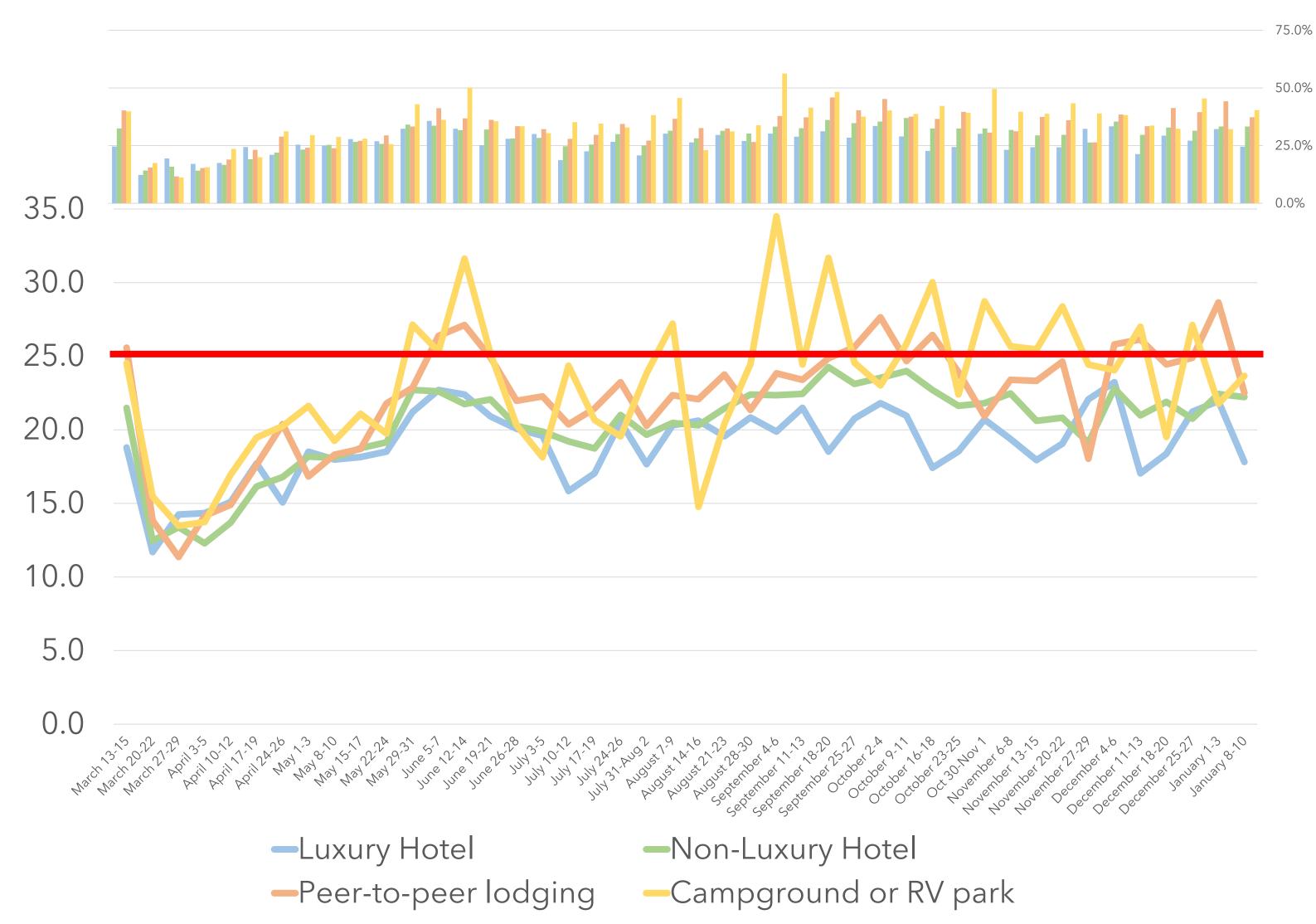














The show airs Sunday at 11:00 AM EST, and you can catch it either with Live Streaming on wchv.com or download the WCHV APP on either iTunes or Google Play.





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- Advertising Testing
- Website Usability Analysis

info@destinationanalysts.com



Do you have a survey topic you want us to explore?

Send suggestions or requests for questions to:

Info@DestinationAnalysts.com & Myha@DestinationAnalysts.com

