

# Coronavirus Travel Sentiment Index Report

Online Dashboard

Last Updated: 8/22/2021

Research prepared by:



#### **Project Overview**

The Covid-19 virus outbreak has caused widespread disruption and damage to the travel and tourism industry. To benchmark and track the current situation, Destination Analysts, Inc. has launched a weekly tracking survey of adult American travelers. The results of all waves of this project are presented in this online dashboard. The survey, conducted weekly, aims to track traveler sentiment and generate insight into when tourism businesses can expect demand to return.

The survey questionnaire used here is multifaceted and asks a representative sample of adult American travelers to report their experiences and feelings around the current pandemic situation. The value of this data set increases as additional waves of the project are completed and we can see emerging trends. While some data in this dashboard is presented primarily on topline, more time series and trended data will be added and updated as more waves of the study are completed.

The first wave of the survey was collected from March 13-15, from a demographically representation sample of adult American travelers in each of four U.S. regions and additional waves of the study are collected every week. Travelers are defined as adults having taken at least one trip (50-miles or more from home) in the past two years. In each wave of data collection, 1,200 fully completed surveys were collected, suggesting the topline results presented here have a confidence interval of +/- 2.8% per individual wave.





# **Project Overview**

**Data weighting.** The survey sampling plan used in this project collected approximately 300 fully-completed surveys in each of the four regions shown in the map below. The overall results presented in this report are weighted to reflect the actual populations of the regions.

**Moving Forward.** The COVID-19 situation is evolving, and its impact on the travel industry is far from clear. As a result, Destination Analysts plans to conduct this survey bi-weekly through August, and monthly from September to December 2021.

#### Map of U.S. Showing Survey Regions

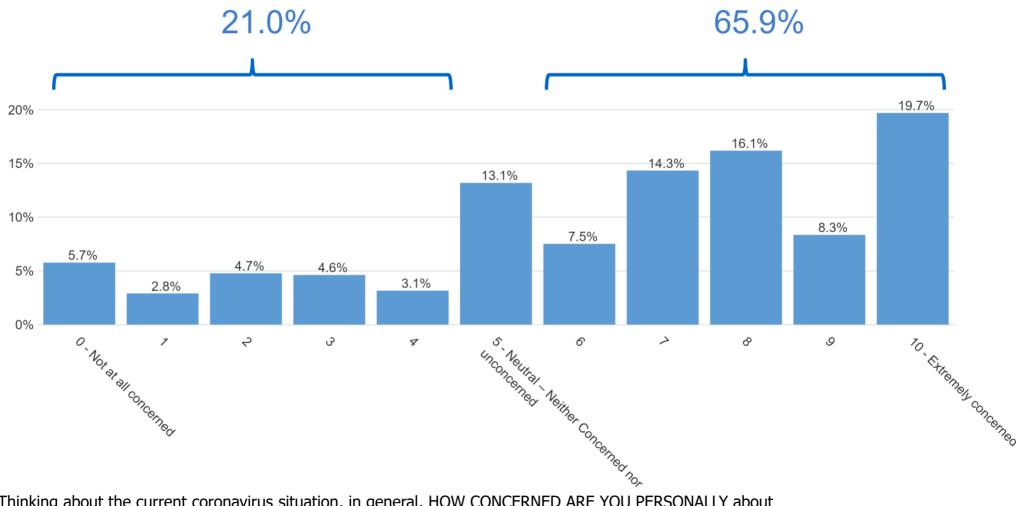


n				⇒ February ▼ 2021		\$ April 2021 ▼	\$ May 2021 ▼		\$ July 2021 ▼	≑ August ▼ 2021
	156	200	209	170	170	254	128	146	66	95
	172	174	220	156	176	270	139	152	74	82
	228	316	259	240	241	405	205	248	117	90
	390	418	501	422	394	518	321	346	172	161





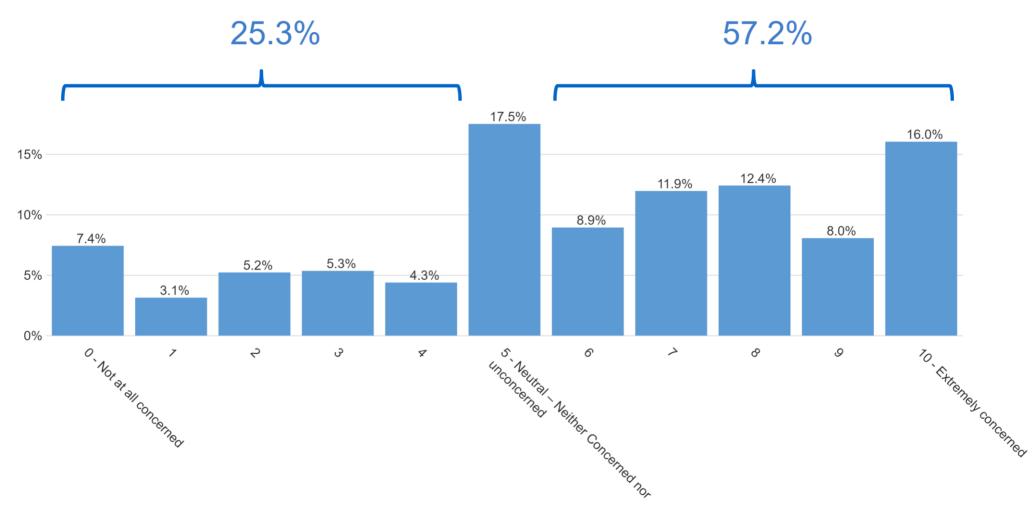
#### Personal Health Concerns



**Question:** Thinking about the current coronavirus situation, in general, <u>HOW CONCERNED ARE YOU PERSONALLY</u> about contracting the virus?



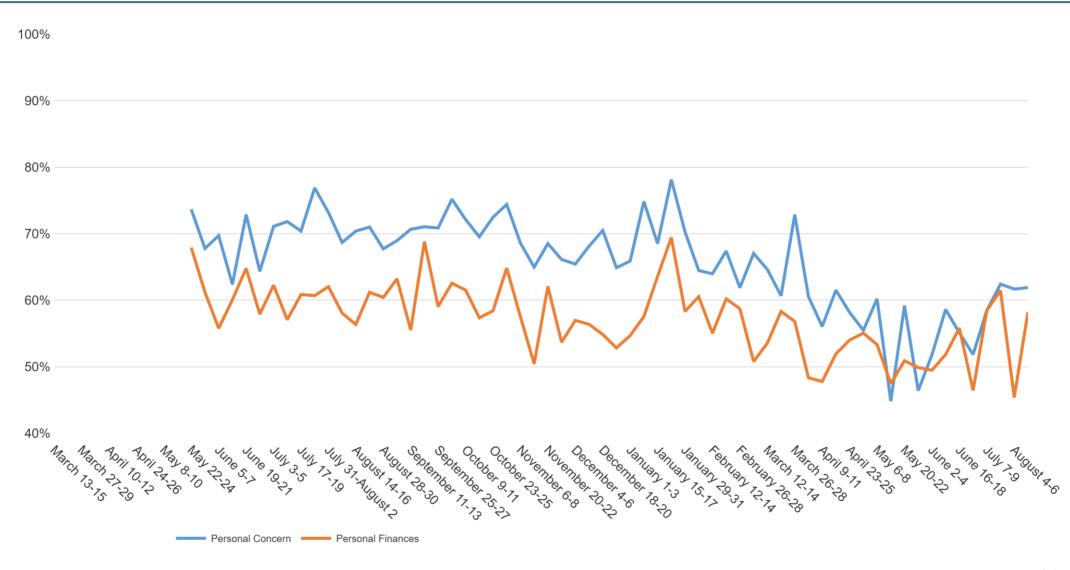
#### Concerns About Personal Finances



**Question:** Thinking about the current coronavirus situation, how concerned are you about the impact it may have on your <u>PERSONAL FINANCES</u>?

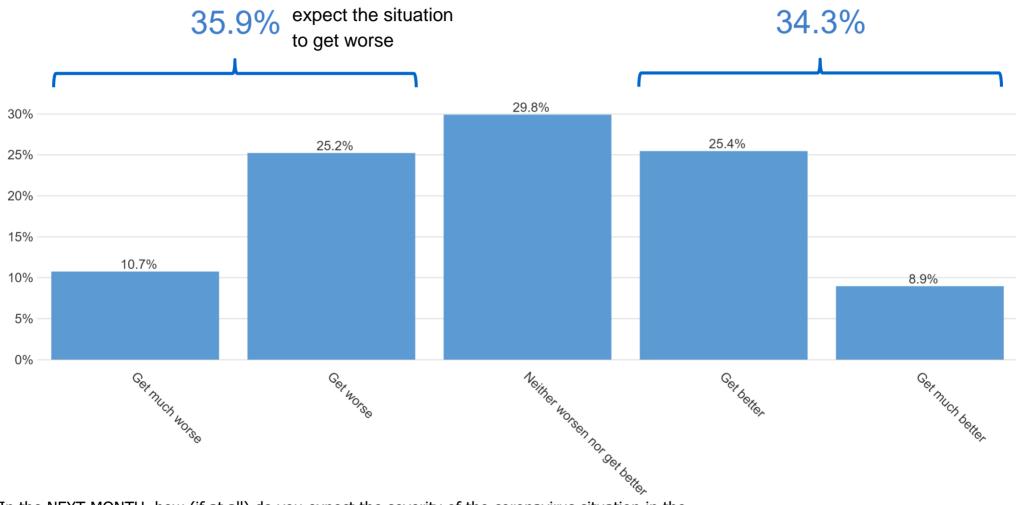


#### Concern - Time Series





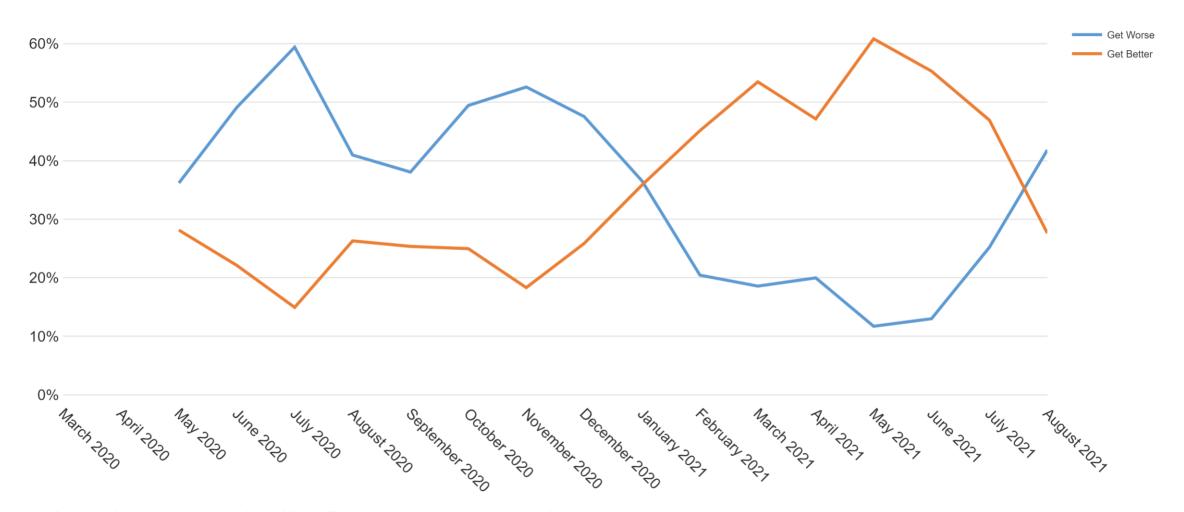
#### Expectations for the Coronavirus Outbreak



**Question:** In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the United States to change? (Select one)



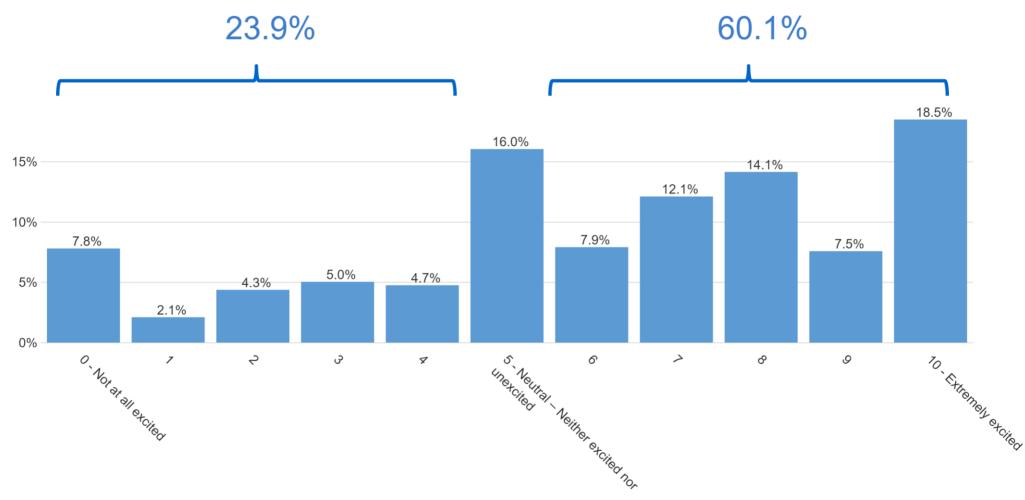
#### Expectations for the Coronavirus Outbreak - Time Series



**Question:** In the NEXT MONTH, how (if at all) do you expect the severity of the coronavirus situation in the United States to change? (Select one)



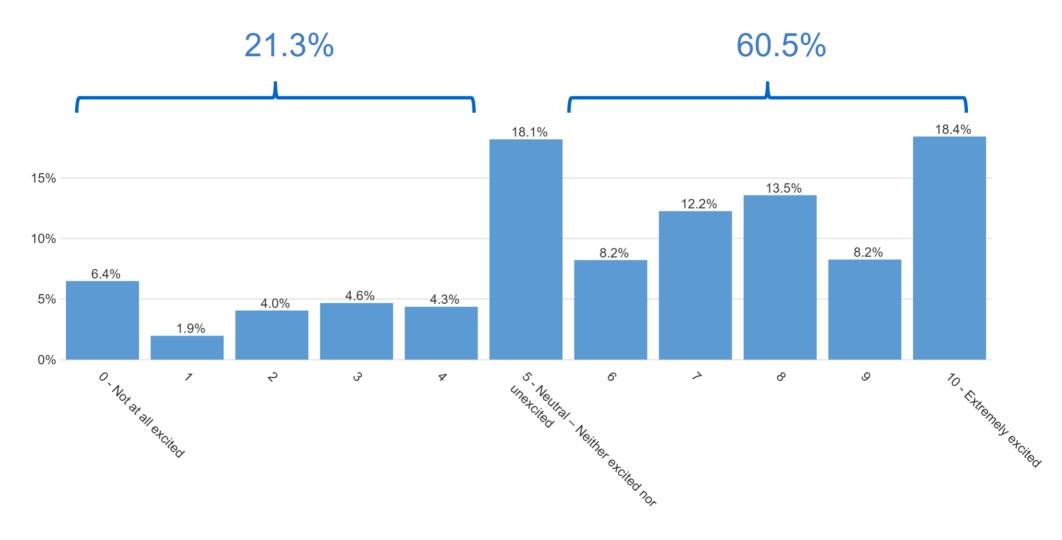
#### **Excitement to Travel Now**



**Question:** Imagine that a good friend (or close family member) asks you to take a weekend getaway with them sometime in the next month. How excited would you be to go? (Assume the getaway is to a place you want to visit)



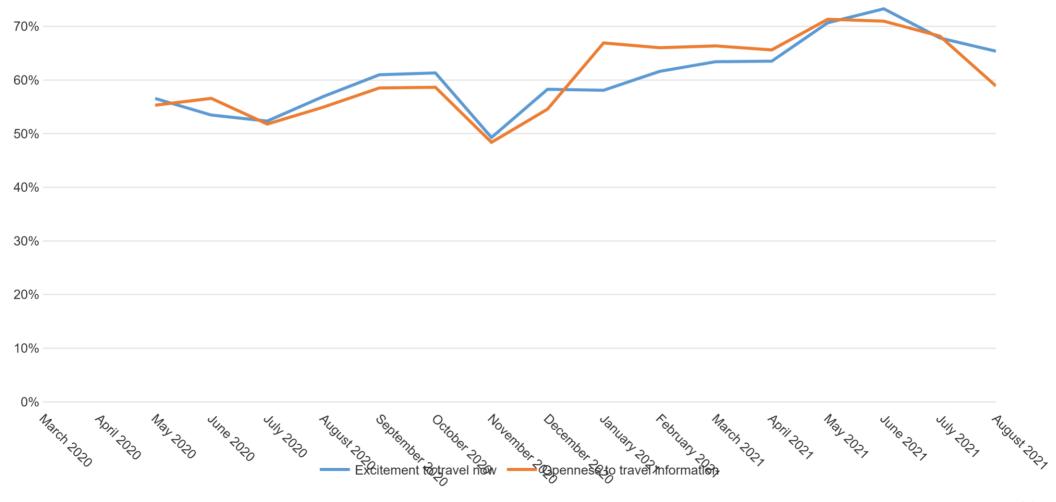
#### Openness to Travel Inspiration



Question: At this moment, how interested are you in learning about new, exciting travel experiences or destinations to visit?

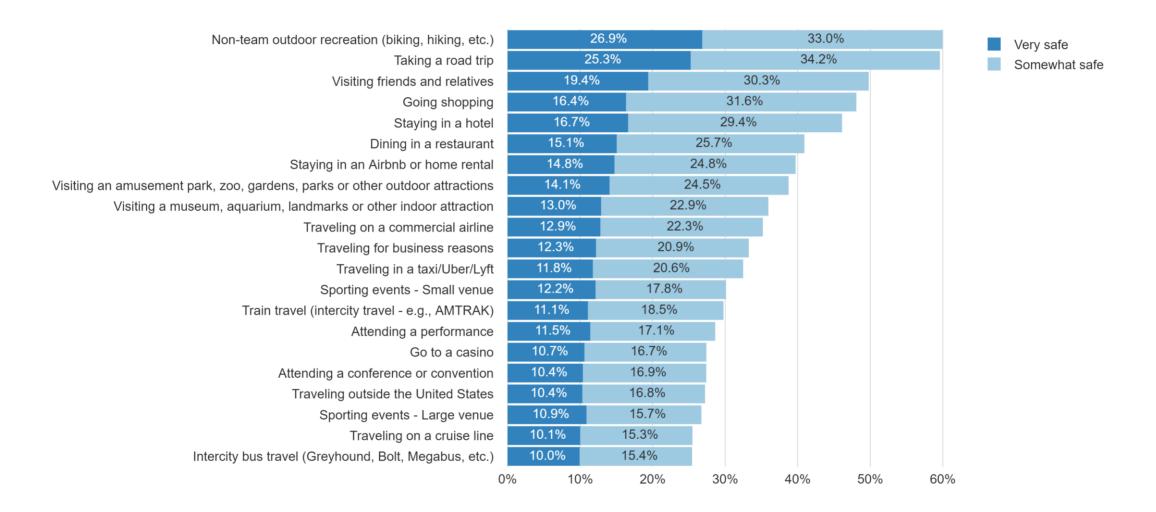


# Excitement and Openness- Time Series





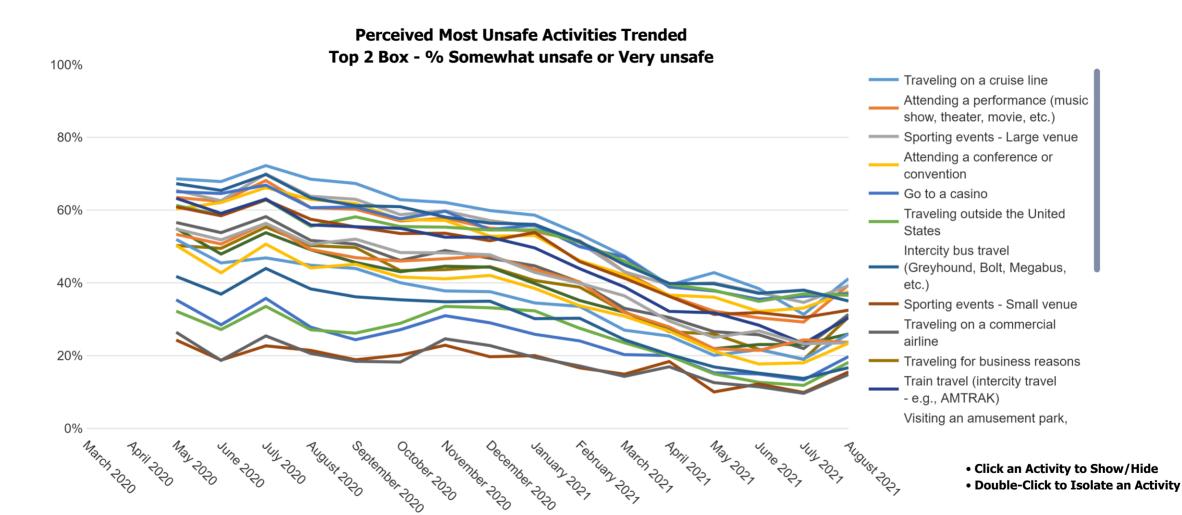
# Feelings of Safety by Travel Activity



**Question:** At this moment, how safe would you feel doing each type of travel activity?



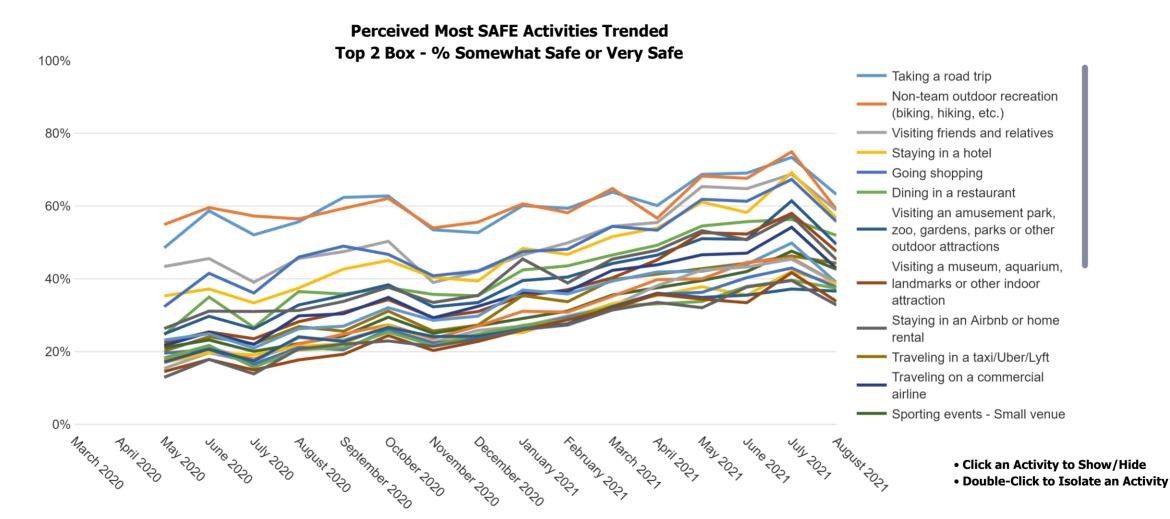
# Feelings of Safety by Travel Activity - Time Series



**Question:** At this moment, how safe would you feel doing each type of travel activity?



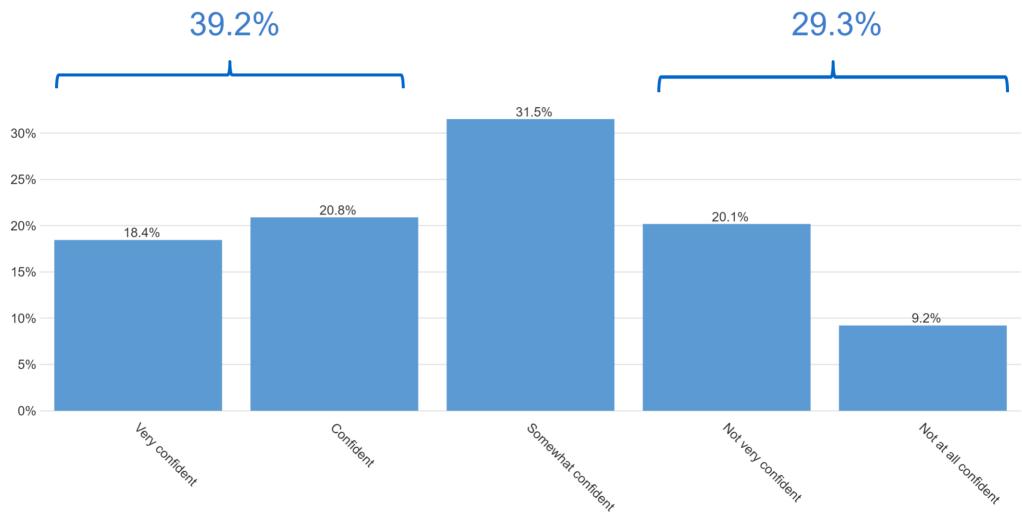
# Feelings of Safety by Travel Activity - Time Series



**Question:** At this moment, how safe would you feel doing each type of travel activity?



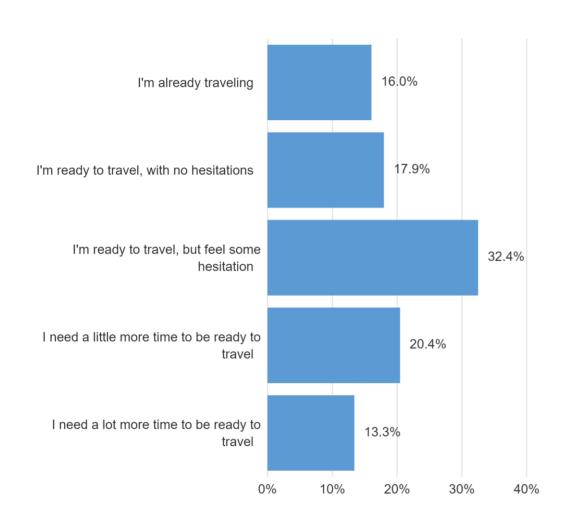
#### Confidence in Ability to Travel Safely

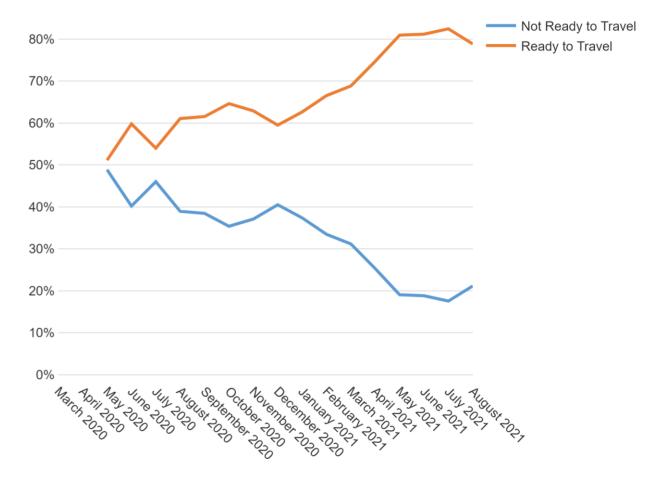


Question: How confident are you that you can travel safely in the current environment?



#### **Travel State-of-Mind**

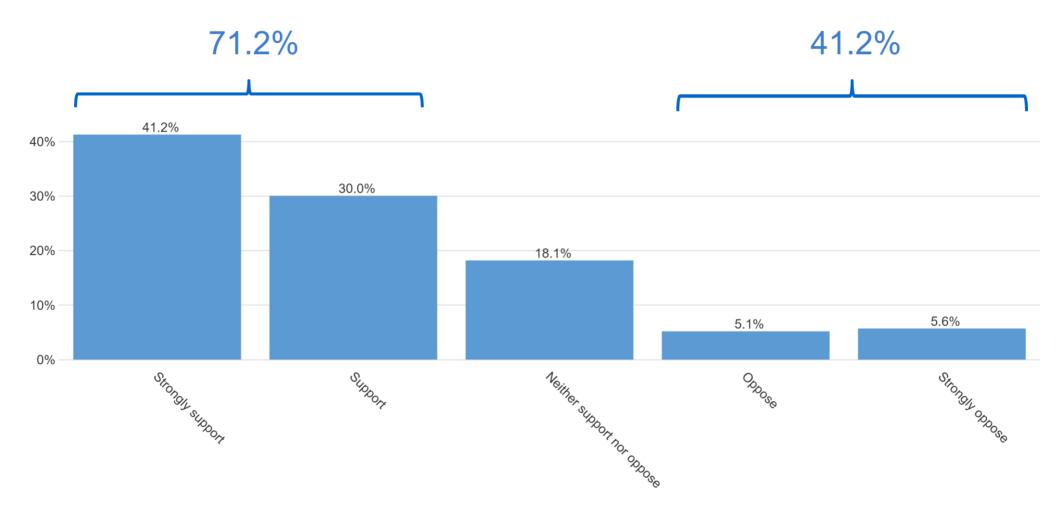




**Question:** When it comes to getting back out and traveling again, which best describes your current state of mind? (Select one)



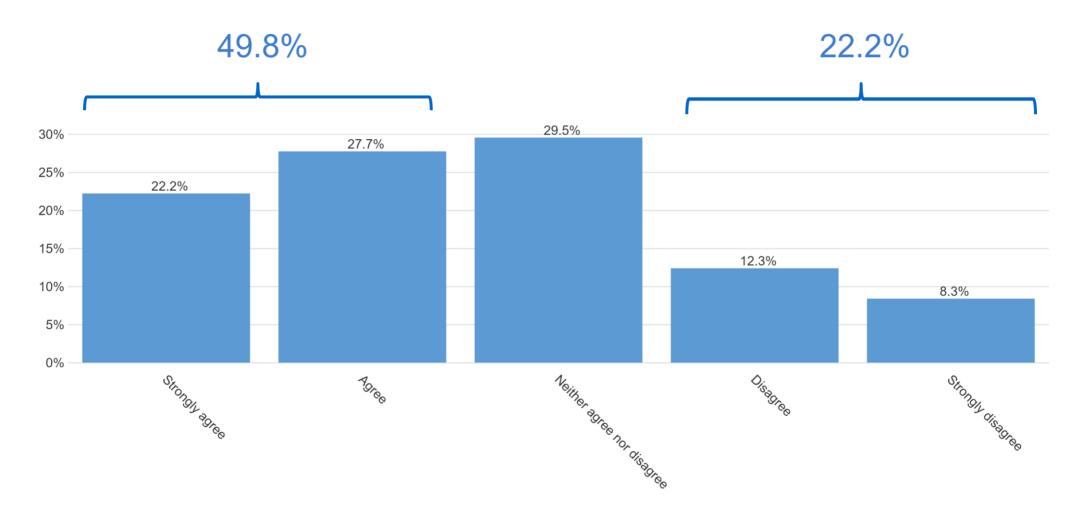
#### Support of Indoor Mask Requirements



**Question:** Due to recent COVID outbreaks, some cities have reinstated indoor mask requirements. How do you feel about these requirements? (Select one to complete the sentence) I \_\_\_\_\_\_ reinstatement of indoor mask requirements when necessary.

Destination Analysts

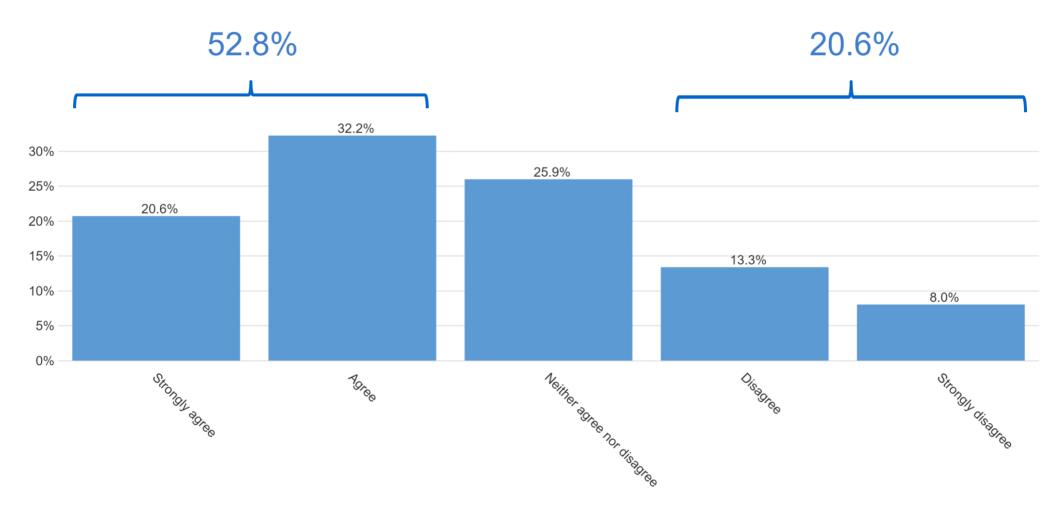
#### COVID-19 Media's Effect on Feelings of Safety Going Out



**Question:** How much do you agree or disagree with this statement. Recent media coverage of the COVID-19 situation has me doubting that it is safe to go out and about.



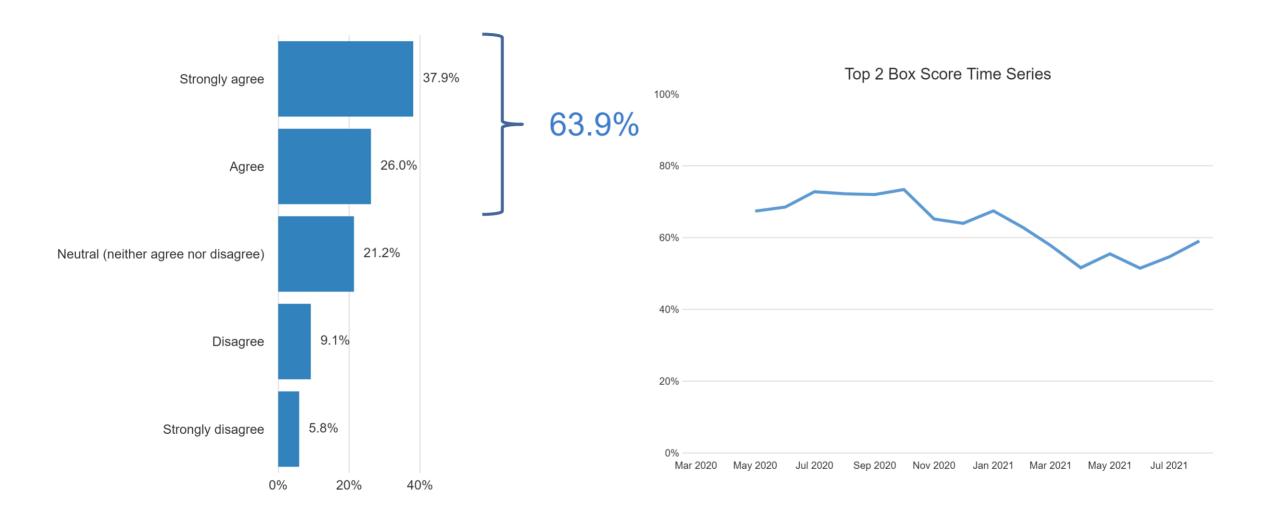
#### COVID-19 Media's Effect on Feelings of Travel Safety



**Question:** How much do you agree or disagree with this statement. Recent media coverage of the COVID-19 situation has me doubting that it is safe to travel.



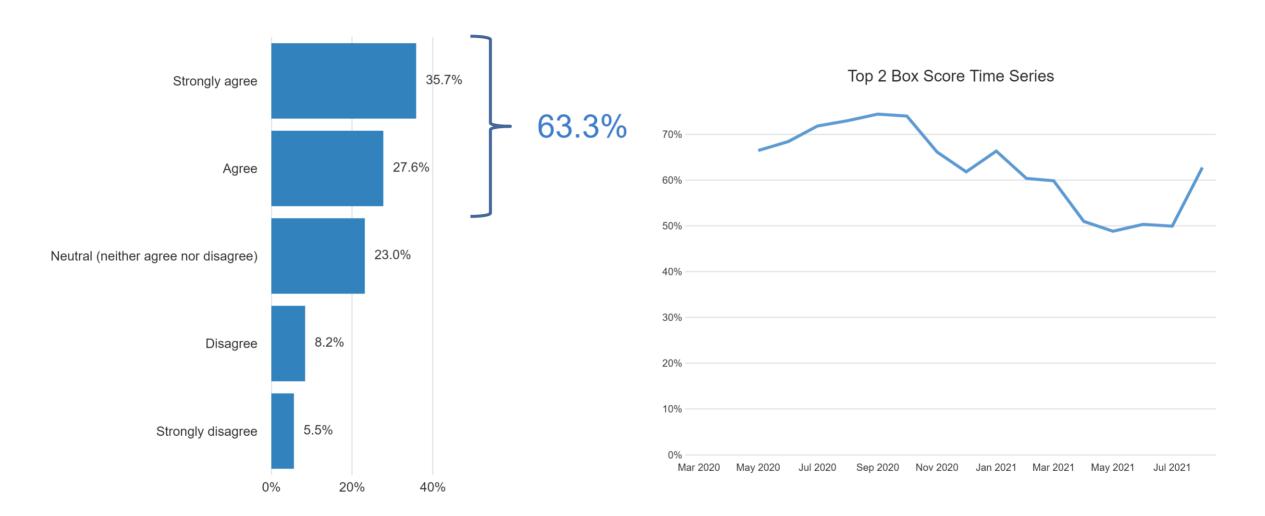
# **Avoiding International Travel**



**Question:** I will be unlikely to travel <u>outside the United States</u> until the Coronavirus situation is resolved.



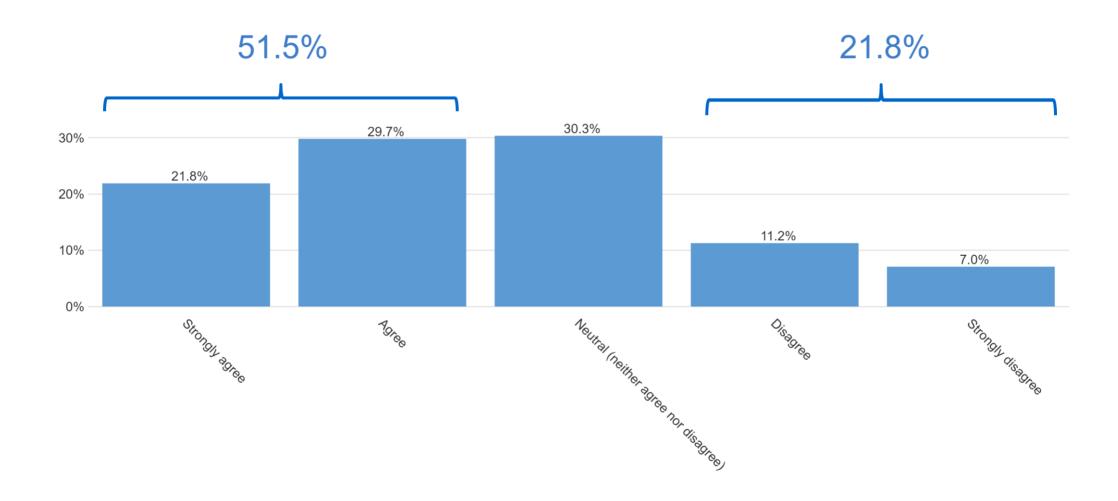
# **Avoiding Conferences or Conventions**



**Question:** I will be unlikely to attend any conferences or conventions until the Coronavirus situation is resolved.



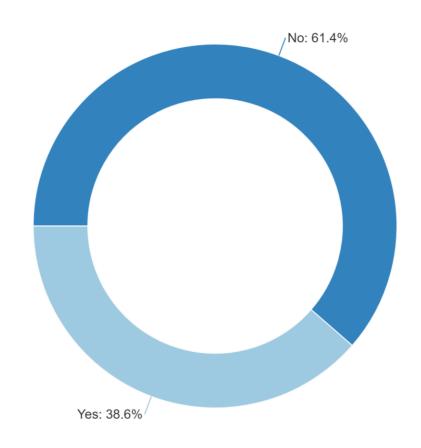
#### Concerns About the Delta Variant



Question: Recent news about increasing "Delta Variant" cases make me less interested in traveling right now.



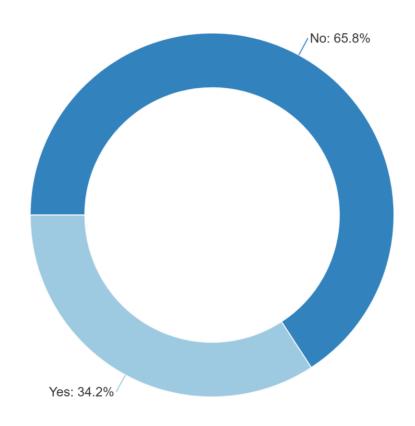
# Postponed Trips Due to the Delta Variant



Question: Have you postponed any upcoming trips specifically due to the Delta variant?



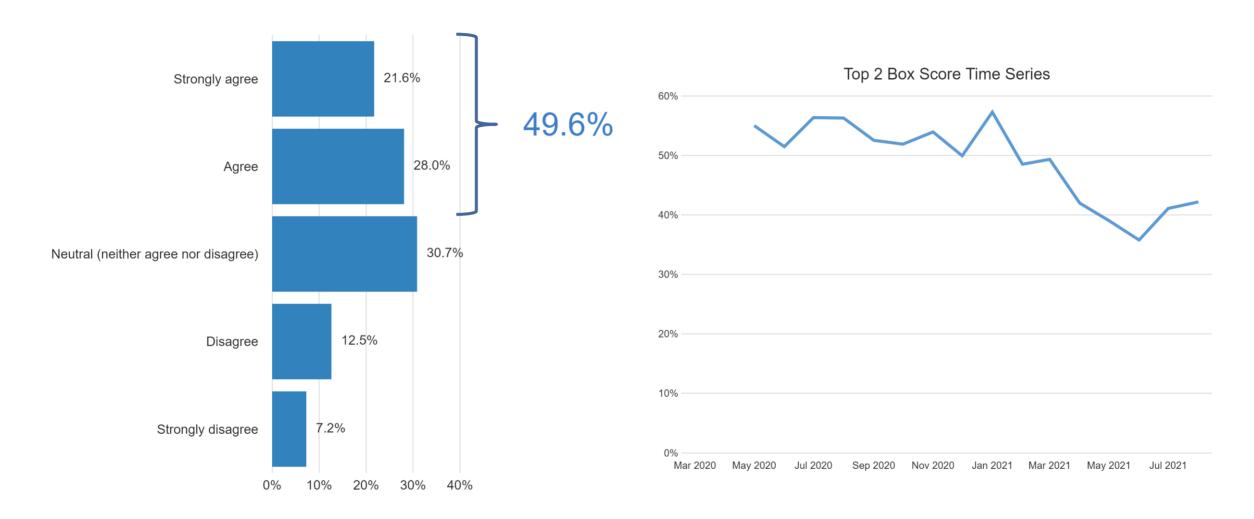
#### Cancelled Trips Due to the Delta Variant



**Question:** Have you cancelled any upcoming trips specifically due to the Delta variant?

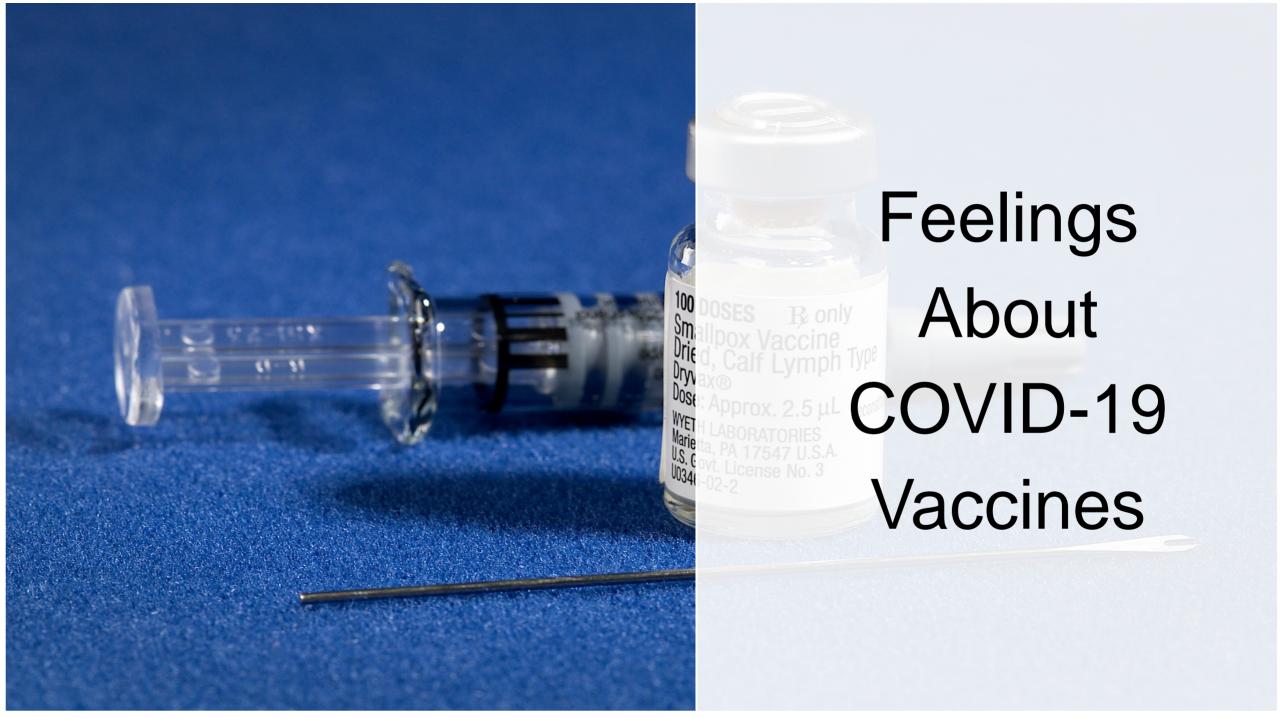


#### Travelers in Community are Unwanted

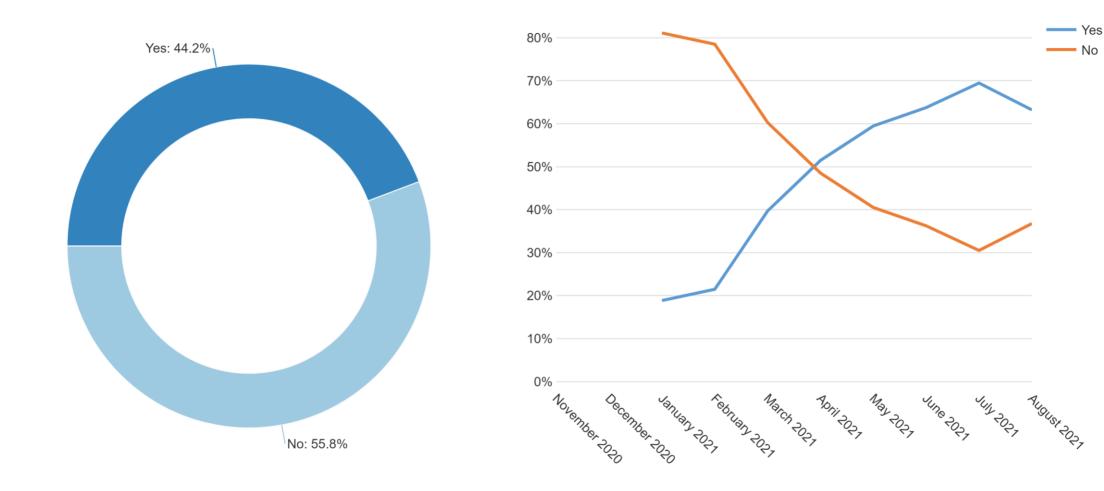


**Question:** I do not want travelers coming to visit my community right now.





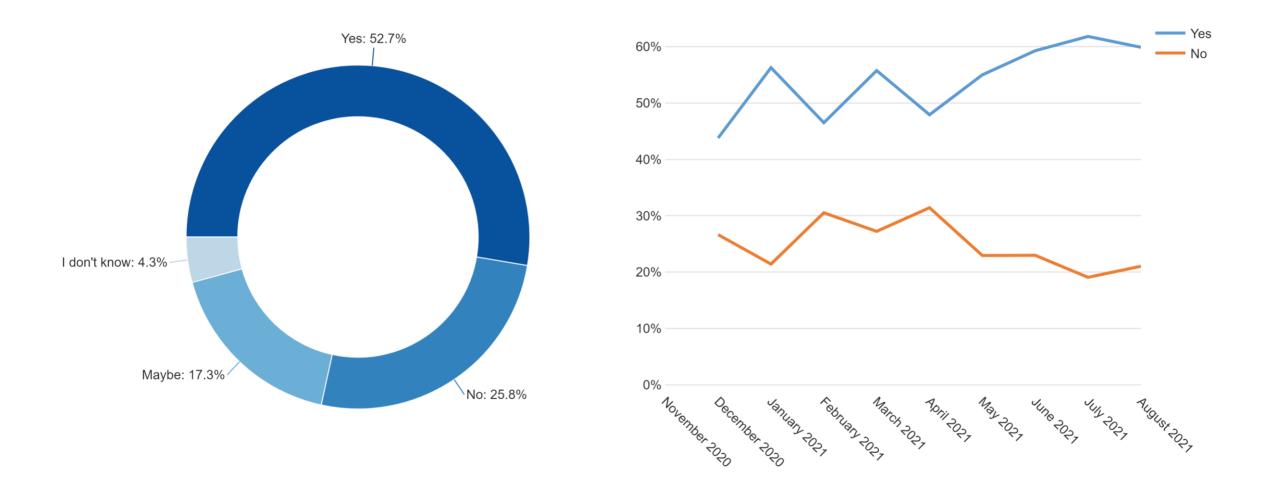
#### Personally Received a COVID-19 Vaccine



**Question:** Have you personally received a COVID-19 vaccine?



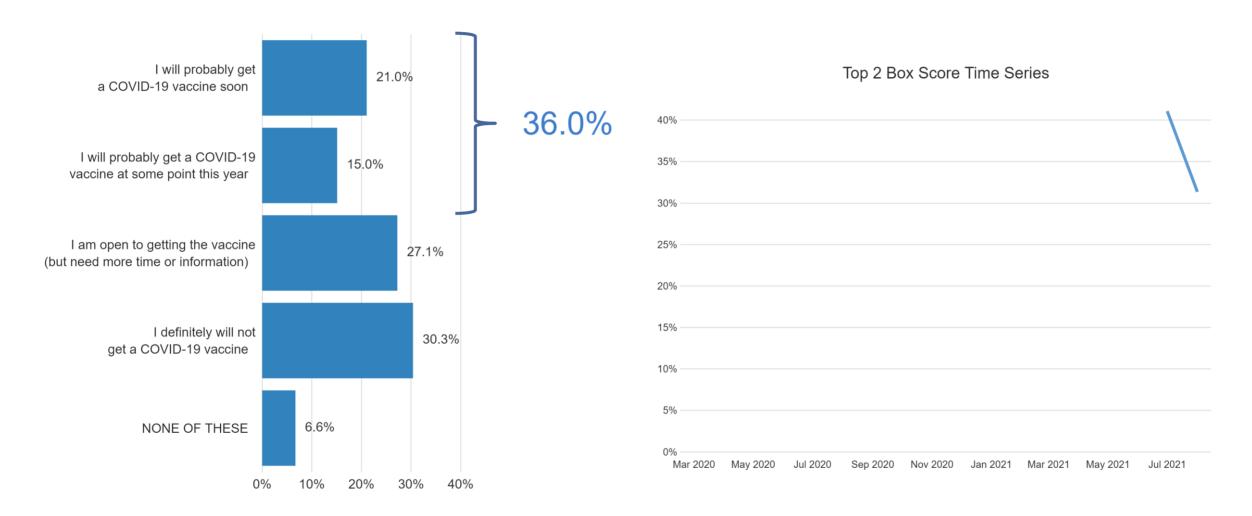
#### Vaccines for Children



**Question:** Will you have your children take a COVID-19 vaccine?



#### Unvaccinated Travelers' Mindset About the COVID-19 Vaccine



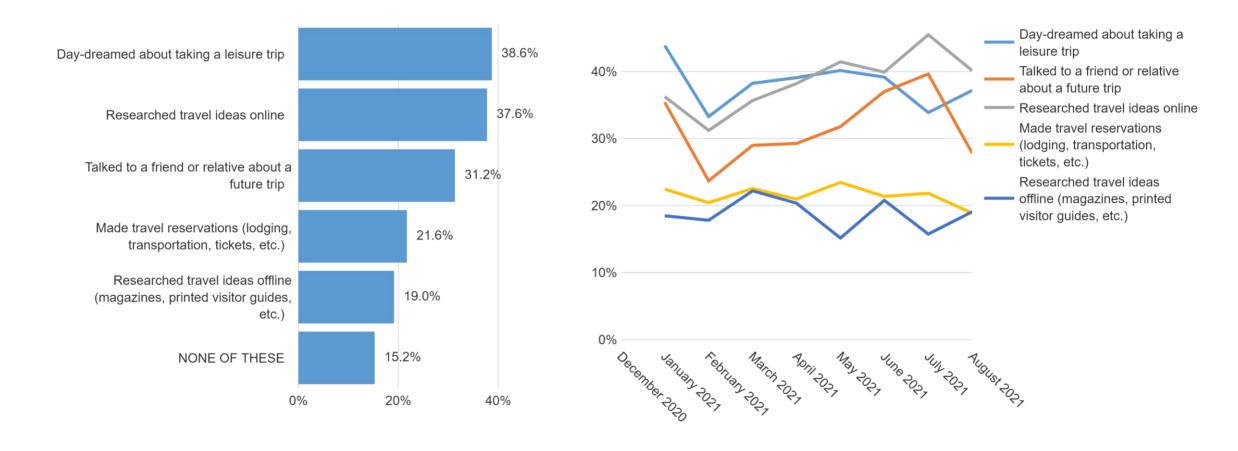
Question: Which best describes your current mindset? (Select one)





# Upcoming Travel

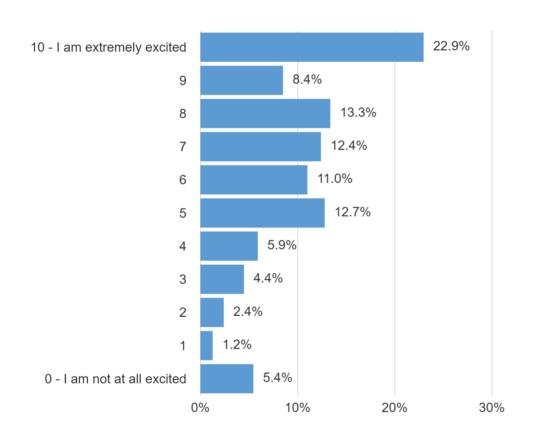
# Travel Planning in the Past Week

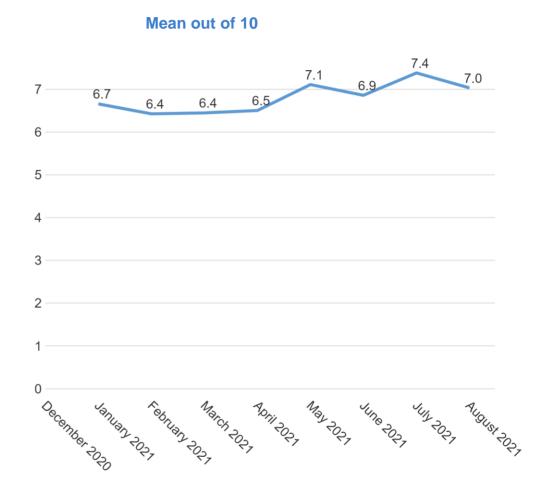


**Question:** In the PAST WEEK, which of the following have you done? (Select all that complete the sentence) In the PAST WEEK I have \_\_\_\_\_\_



#### Excitement for Leisure Travel in the Next 12 Months

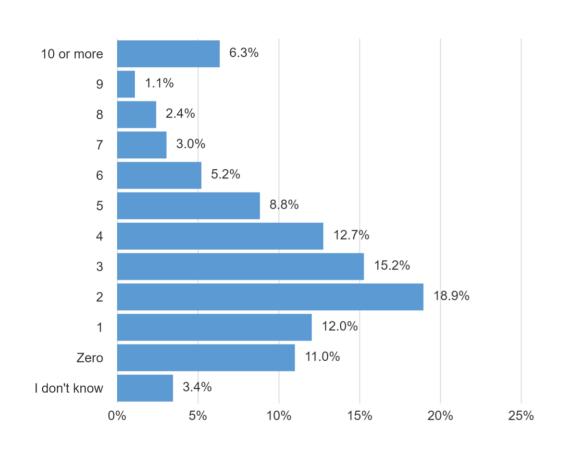


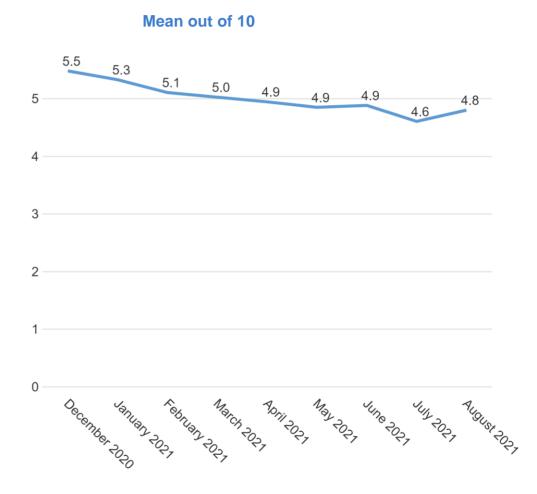


**Question:** Which best describes how excited you are about LEISURE TRAVEL in the NEXT TWELVE (12) MONTHS? (Please answer using the 11-point scale below)



#### Number of Leisure Trips Anticipated in the Next 12 Months

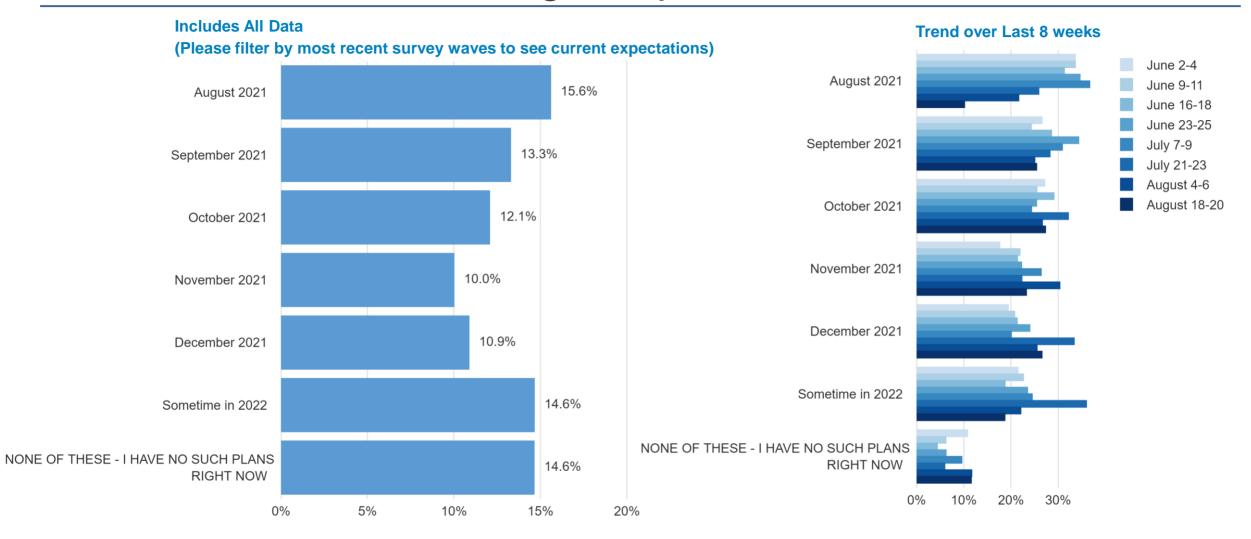




**Question:** IN TOTAL, how many <u>leisure trips</u> (of 50 miles or more from your home) do you expect to take in the NEXT TWELVE (12) MONTHS? (Select one)



# Months of Planned Overnight Trips



Question: Even if only tentatively scheduled, in which months do you currently plan to take any OVERNIGHT TRIPS? (Select all that apply)

